

Section 16-245d-2 of the Regulations of Connecticut State Agencies

**Billing Relationship Between Electric Distribution Companies
and Electric Suppliers**

Part I
Definitions

(a) As used in Section 16-245d-2 of the Regulations of Connecticut State Agencies:

- (1) "Bill Ready" means a Consolidated Billing method where the Electric Supplier, after receiving Usage data from the EDC, computes the Competitive Generation Charges for its Customers and sends such charges to the EDC for inclusion in the Customers' bills.
- (2) "Billing Cycle" means the period of time between two regularly-scheduled monthly meter readings by the EDC.
- (3) "Billing Services Agreement" means an agreement between the EDC and an Electric Supplier stating the parties' rights and obligations with regard to bill issuance, collections, purchase of receivables and related matters in a form approved by the Department.
- (4) "Business Day" means Monday through Friday, except for public holidays.
- (5) "Competitive Generation Charges" means the charges due from Customers for Generation Service provided by an Electric Supplier.
- (6) "Consolidated Billing" means a billing system where the EDC issues a single bill to a Customer for Delivery Charges and Competitive Generation Charges.
- (7) "Customer" means any person or entity within the service territory of the EDC that is receiving Generation Service from an Electric Supplier for retail use in the State of Connecticut.
- (8) "Delivery Charges" means charges for transmission and distribution services, the competitive transition assessment, the systems benefit charge and other regulated charges that are levied by an EDC to Customers in the EDC's service territory.
- (9) "Dual Billing" means a billing system where the EDC issues a bill to the Customer for Delivery Charges, and the Electric Supplier issues a separate bill to the Customer for Competitive Generation Charges.

- (10) "Electric Distribution Company" or "EDC" means The Connecticut Light and Power Company, The United Illuminating Company and their respective successors.
- (11) "Electric Supplier" shall have the meaning given to it in Section 16-1 of the Connecticut General Statutes.
- (12) "Electronic Business Transaction" or "EBT" means the electronic exchange of transactional data between an EDC and Electric Supplier pursuant to standards, electronic protocols and data formats established by the Electronic Business Transactions Standards Working Group.
- (13) "Generation Service" means the provision of energy, capacity and ancillary services to a Customer.
- (14) "Rate Ready" means a Consolidated Billing method where the EDC computes the Competitive Generation Charges by multiplying the Customer's Usage by the applicable rate or price provided by the Electric Supplier prior to the Billing Cycle.
- (15) "Terms and Conditions" means the EDC's Terms and Conditions for Electric Suppliers as set forth in their tariffs and approved by the Department.
- (16) "Usage" means the Customer's electricity consumption during a Billing Cycle measured in kilowatt-hours.

Part II
Issuance of Bills for Delivery Charges
and Competitive Generation Charges

- (a) Delivery Charges. The EDC shall be responsible for issuing bills for Delivery Charges to Customers located in its service territory.
- (b) Competitive Generation Charges. The EDC or the Electric Supplier shall be responsible for issuing bills for Competitive Generation Charges to Customers located in the EDC's service territory as follows:
 - (1) The EDC shall issue bills through its Consolidated Billing system for Competitive Generation Charges owed by all residential customers and commercial and industrial customers that have a maximum demand of 50 kilowatts or less.

(2) The Electric Supplier may, at its option, use either Consolidated Billing or Dual Billing for Competitive Generation Charges owed by commercial and industrial customers that have a maximum demand of more than 50 kilowatts.

Part III Purchase of Receivables

The EDC shall purchase the receivables of the Electric Supplier pertaining to Competitive Generation Charges that are billed by the EDC on behalf of the Electric Supplier pursuant to the Consolidated Billing system. Such receivables shall be purchased by the EDC at a just and reasonable discount rate that reflects an appropriate allowance for bad debt expense and incremental administrative costs incurred by the EDC in connection with its purchase-of-receivable program. The discount rate and any adjustments thereto shall be reviewed and approved by the Department from time to time after notice and hearing. Following the EDC's purchase of Electric Suppliers' receivables pursuant to this Part III, the risk of collection shall be borne solely by the EDC.

Part IV Bill Content and Transaction Fees

(a) Bill Content. Section 16-245d-1 of the Regulations of Connecticut State Agencies governs the content of bills issued by EDCs and Electric Suppliers.

(b) Transaction Fees. The amount and rate of recovery of reasonable transaction costs that an EDC may recover from Electric Suppliers for the provision of Consolidated Billing services shall be determined by the Department, upon application by an EDC, either in a rate proceeding held pursuant to Section 16-19 of the Connecticut General Statutes or in another proceeding; provided, however that the EDC expenses included in such transaction fees shall not be duplicative of the administrative costs included in the discount rate described in Part III above.

Part V EDC and Electric Supplier Roles and Responsibilities Under Consolidated Billing

(a) Electric Supplier Roles and Responsibilities.

(1) The Electric Supplier shall provide timely information to the EDC for use in issuing bills under the Consolidated Billing system. Such billing information shall be provided in a Rate Ready or Bill Ready format, at the option of the Electric Supplier, pursuant to the timelines and procedures set forth in the Billing Services Agreement, the Terms and Conditions and/or the EBT standards, as appropriate.

(2) The Electric Supplier shall promptly forward to the EDC any Customer payments that are made to the Electric Supplier in error.

(3) The Electric Supplier shall respond promptly to Customer inquiries regarding the price or rate used to compute a bill issued under the Rate Ready method or the charges set forth in a bill issued under the Bill Ready method.

(4) The Electric Supplier shall promptly respond to informational requests and other inquiries from the EDC regarding billing and payment issues.

(b) EDC Roles and Responsibilities.

(1) The EDC shall issue bills to Customers for Competitive Generation Charges within ten (10) Business Days after the regularly-scheduled monthly meter read date for each Billing Cycle provided that it has received the required billing information from the Electric Supplier.

(2) The EDC shall remit monthly payments to the Electric Supplier in an amount equal to the Competitive Generation Charges billed or to be billed by the EDC on behalf of the Electric Supplier, less the applicable discount rate, no later than (A) fifteen (15) Business Days after the bills are rendered to Customers pursuant to the preceding paragraph, or (B) thirty (30) Business Days after the regularly-scheduled monthly meter read date for the applicable billing cycle, whichever occurs earlier.

(3) The EDC shall provide the Electric Supplier with a monthly report at the end of each Billing Cycle that includes the following information by Customer account:

(A) Usage;

(B) Supporting detail for the payment made to the Electric supplier pursuant to Part IV.B.(2) above, which shall include the Competitive Generation Charges billed or to be billed by the EDC on behalf of the Electric Supplier, and the discount described in Part III; and

(C) Service disconnections.

(4) The EDC shall respond to Customer inquiries regarding the bill format and the computation of Competitive Generation Charges that are made under the Rate Ready Method.

(5) The EDC shall respond promptly to informational requests and inquiries from an Electric Supplier regarding billing and payment issues.

(5) The EDC shall administer any payment plans required by Section 16-259a of the Connecticut Generation Statutes with regard to Competitive Generation Charges billed on behalf of Electric Suppliers.

Part VI
EDC and Electric Supplier Roles and Responsibilities
Under Dual Billing

(a) Electric Supplier Roles and Responsibilities

(1) The Electric Supplier shall issue bills to Customers within ten (10) Business Days after receiving actual or estimated Usage from the EDC.

(2) The Electric Supplier shall respond to all Customer inquiries regarding bills for Competitive Generation Charges.

(3) The Electric Supplier shall administer any payment plans required by Section 16-259a of the Connecticut Generation Statutes with regard to Competitive Generation Charges billed by the Electric Supplier.

(b) EDC Roles and Responsibilities

(1) The EDC shall provide Usage data to Electric Suppliers within three (3) Business Days after the regularly-scheduled monthly meter reads.

(2) If the EDC fails to provide actual Usage data to Electric Suppliers within (3) Business Days for any reason, the EDC shall provide the Electric Supplier with estimated Usage within five (5) Business Days after the regularly-scheduled monthly meter reads.

(3) The EDC shall send adjusted Usage data to the Electric Supplier within three (3) Business Days after the EDC discovers an error in the original Usage data submitted pursuant to paragraph (1) above or obtains actual Usage data to replace estimated Usage data provided pursuant to paragraph (2) above. Such usage adjustments shall be clearly identified as corrections in the EDC's transmittal to the Electric Supplier.

(4) The EDC shall promptly respond to informational requests and inquiries from an Electric Supplier regarding actual and estimated Usage and adjustments thereto.

(5) The EDC shall promptly notify the Electric Supplier of any service disconnections to the Electric Supplier's Customers.

(6) The EDC shall promptly forward to the Electric Supplier any Customer payments for Competitive Generation Charges that are made to the EDC in error.

Part VII

Electronic Business Transactions Standards Working Group

There shall be an Electronic Business Transactions Standards Working Group comprised of representatives from the Department, the EDCs and Electric Supplier community that shall develop and maintain standards, protocols and data formats for the electronic exchange of billing, Usage, reports and other transactional data consistent with these regulations, and the Billing Services Agreement and Terms and Conditions filed by the EDCs and approved by the Department.