2014 Updated Allocation Study

"Allocation Study"

Revised CommonWealth Edison
Analysis of Customer Care Costs Prepared by RESA
Jul-14

Pages labeled July 2014 reflect ComEd's 2014 Allocation Study, which RESA modified
Pages labeled April 2014 reflect ComEd's 2010 Allocation Study, which RESA has not modified

Commonwealth Edison Company
Allocation Study Results

Docket No. 10-0467
ComEd Ex. 19.2
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For the Year Ending December 31, 2009

Line No.	Department / Activity	Costs Analyzed	Costs Allocated to Supply	Costs Allocated to Delivery
	(a)	(b)	(c)	(d)
1	Metering Services (1)	48,049,417	-	48,049,417
2	Advertising (1)	2,339,560		2,339,560
3	Subtotal	$ 50,388,977	$ -	$ 50,388,977
4	Field and Meter Services	6,326,077	1,648,151	4,677,925
5	Billing	22,155,768	4,222,179	17,933,589
6	Customer Contact Center	25,855,365	6,682,330	19,173,034
7	Large Customer Solutions	8,091,400	52,730	8,038,670
8	Revenue Management	10,208,810	5,524,186	4,684,624
9	Revenue Protection	847,053	26,043	821,010
10	Demand Management	4,741,082	1,067,901	3,673,181
11	Electric Supplier Services	297,000	-	297,000
12	Market Research	1,707,686	25,615	1,682,071
13	Information Technology	29,074,692	6,374,565	22,700,127
14	Support Services	5,900,359	1,003,199	4,897,160
15	Other (2)	10,051,008	4,458,780	5,592,227
	Total Analyzed	$ 125,256,298	$ 31,085,680	$ 94,170,618
	Subtotal of Departments	$ 175,645,275	$ 31,085,680	$ 144,559,595
	Amounts Not Analyzed (3)	$ 586,090	$ 103,726	$ 482,364
	Grand Total of Study	$ 176,231,365	$ 31,189,406	$ 145,041,959

(1) These costs were not further analyzed because the departments / activities relate solely to ComEd's distribution service.

(2) Other includes costs of the Project and Support, Customer Relations, Claims, and the Credit Disconnect departments.

(3) Amounts not analyzed consisted of individual departments / activities that had costs below $100,000. Allocated by the ratio of the overall study.

Commonwealth Edison Company
Allocation Study Results

Actual Costs for the Year Ending December 31, 2013

Line No.	Department / Activity	Costs Analyzed	Costs Allocated to Supply	Costs Allocated to Delivery
	(a)	(b)	(c)	(d)
1	Metering Services (1)	61,752,262	-	61,752,262
2	Advertising (1)	-	-	-
3	Subtotal	$ 61,752,262	-	$ 61,752,262
4	Field and Meter Services	12,056,540	150,460	11,906,080
5	Billing	7,506,221	1,840,131	5,666,090
6	Customer Contact Center	37,987,643	13,421,508	24,566,135
7	Customer Relations (4)	1,063,461	232,282	831,180
8	Large Customer Solutions	9,054,583	90,546	8,964,037
9	Revenue Management	28,007,976	3,113,500	24,894,476
10	Revenue Protection	2,291,422	395,301	1,896,121
11	Demand Management	4,510,803	667,166	3,843,637
12	Electric Supplier Services (3)	-	-	-
13	Market Research	-	-	-
14	Information Technology	27,971,046	6,507,633	21,463,413
15	Support Services	8,318,780	-	8,318,780
16	Other (2)	2,886,899	333,126	2,553,774
	Charitable Contributions	7,332,000	7,332,000	
	Total Analyzed	$ 141,655,375	$ 34,083,652	$ 114,903,723
	Subtotal of Departments	$ 203,407,637	$ 34,083,652	$ 176,655,985
	Grand Total of Study	$ 203,407,637	$ 34,083,652	$ 176,655,985

(1) These costs were not further analyzed because the departments / activities relate solely to ComEd's distribution service.

(2) Other includes costs of the Project and Support, Claims, and the Credit Disconnect departments.

(3) There were no costs related to Electric Supplier Services in 2013 because projects from previous years had already been completed.

(4) The Customer Relations department was included in the (Other) category in 2010. Because of increased and better reporting in 2013, costs were able to be further anlayzed in 2013.

2009 FERC Accounts 901-903 Accounts Descriptions

Dept - Desc	Dept	Category Based on Colors
00223 - Electric Supplier Services	223	Electric Supplier Services
00311 - IT Cust Serv Regulatory -CED	311	IT
00312 - IT Ops Asset Mgmt Supp - CED	312	IT
00314 - EBSC IT Serv - CED	314	IT
00395 - IT Projects - COMED	395	IT
00416 - IT passthrough-ComEd	416	IT
00419 - Support Services West	419	Customer Contact Center
483 - Non Tariff Marketing	483	Demand Management
484 - Marketing Research	484	Market Research
486 - Energy Efficiency Services	486	Demand Management
500 - Demand Response & Dynamic Pricing	500	Demand Management
00602 - Claims Department	602	Other
00611 - Payment Processing West	611	Payment Processing
01431 - Account Management - OCC	1431	LCS
01442 - EALCS - Chicago Region - North	1442	LCS
01443 - EALCS - Chicago Region - South	1443	LCS
01450 - System Call Center Manager	1450	Customer Contact Center
01451 - Oak Brook Call Center	1451	Customer Contact Center
01452 - Chicago Reg Call Center	1452	Customer Contact Center
01454 - Resource Management	1454	Customer Contact Center
01460 - SrVP Customer Operations ComEd	1460	Customer Operations (Other)
01461 - Customer Relations West	1461	Customer Operations (Other)
01464 - VP Customer Financial Ops CED	1464	Customer Operations (Other)
01466 - CCS Credit Disconnect Team	1466	Other
01467 - Revenue Protection	1467	Revenue Protection
01470 - Director ESO West Account Mngt	1470	LCS
01471 - Account Mgmt Northern Region	1471	LCS
01472 - Account Mgmt Southern Region	1472	LCS
01474 - Account Mngt Multi-Site/IPP	1474	LCS
01475 - Account Mngt Western Region	1475	LCS
01492 Credit - West	1492	Revenue Management
01493 - Billing - WEST	1493	Billing
01496 - Systems Support West	1496	Customer Operations (Other)
01497 - Project Planning ComEd	1497	Customer Operations (Other)
01498 - Automated Meter Infrastructure	1498	Customer Operations (Other)
03460 - Regional Operations Chicago	3460	Field and Meter Services
03461 - Field Service Chicago	3461	Field and Meter Services
03463 - Field Service Chgo So	3463	Field and Meter Services
03661 - M&C-Chicago North OH	3661	Field and Meter Services
03663 - M&C-Chicago South OH	3663	Field and Meter Services
04463 - Field Service Mt Prospect	4463	Field and Meter Services
04466 - Field Service Libertyville	4466	Field and Meter Services
04467 - Field & Meter Services-Skokie	4467	Field and Meter Services
04468 - Field Service Maywood	4468	Field and Meter Services
04469 - Field Service Glenbard	4469	Field and Meter Services
04713 - Dir Strategies & Supprt West	4713	Support Services
04778 - Performance Assessmt Group	4778	Support Services
06460 - Field Services Support	6460	Support Services
06461 - Field Service Joliet	6461	Field and Meter Services
06463 - Field Service University Park	6463	Field and Meter Services
06464 - Field Service Crestwood	6464	Field and Meter Services
06468 - Field Service Bolingbrook	6468	Field and Meter Services
07460 - Regional Operations Rock River	7460	Field and Meter Services
07465 - Field Service Rockford	7465	Field and Meter Services
07467 - Field Service Aurora	7467	Field and Meter Services
07468 - Field Service Elgin	7468	Field and Meter Services
07998 - CED Operations Cap OH's	7998	Support Services
07999 - T&D General Co Activities	7999	Support Services
7999 - T&D General Co Activities	7999	Support Services
08554 - Engineering & Support Trg.	8554	Support Services
08571 - Reg Prog Implementation ComEd	8571	Support Services

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Color Coding (from old study)
Billing
Customer Contact Center
Customer Operations (Other)
Demand Management
Electric Supplier Services
Field and Meter Services
IT
LCS
Market Research
Other
Payment Processing
Revenue Management
Revenue Protection
Support Services

2009 FERC Data - Accounts 901, 902, 903

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Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
00314	EBSC IT Serv - CED	ITSLACOM	ComEd Centrally held SLAs	$11,085,134	84.2%	$1,752,274	$9,332,860	General Customer Operations Allocation	
00314	EBSC IT Serv - CED	ITMNFRM1	Mainframe Hosting - CIMS	$7,169,000	76.7%	$1,671,776	$5,497,224	Ratio the department split by FTEs using CIMS, then apply department relevant functional allocations	
00314	EBSC IT Serv - CED	ITCIMMTC	CIMS Application Maintenance	$6,527,952	67.5%	$2,120,434	$4,407,518	Ratio the department split by SIR work commissioned, then apply department allocations	SIR Work
00314	EBSC IT Serv - CED	IT109620	BSG IT Projects to CED - O&M	$200,523	84.2%	$31,698	$168,825	General Customer Operations Allocation	Corporate project charge back
00314 - EBSC IT Serv - CED				$24,982,609	77.7%	$5,576,182	$19,406,427	General Customer Operations Allocations, CIMS users allocation and SIR work allocations	
01493	Billing - WEST	CSSB01	Mail Customer Billings	$14,702,606				Providing a physical bill to customers expense	
01493	Billing - WEST	CSSB02	Investigate Billing Exceptions	$5,414,795				Investigate Billing Exceptions	
01493	Billing - WEST	FORMSEXP	Bill Print Forms Expense	$1,843,305				Providing a physical bill to customers expense	
01493	Billing - WEST	CSES01	Implement Open Access Legisltn	$128,989				Investigate Billing Exceptions	
01493	Billing - WEST	CSSBRBI	Bill Imaging	$53,371				Providing a physical bill to customers expense	
01493	Billing - WEST	CSSBPNP	Regulus Bill Present and Pay	$6,760				Providing a physical bill to customers expense	
01493	Billing - WEST	CSMGT01	Customer Ops Mgmt Oversight	$2,020				Investigate Billing Exceptions	
01493	Billing - WEST	CSFMSSS	Service Suspension Strategy	$1,636				Investigate Billing Exceptions	
01493	Billing - WEST	CMSIMOVE	address update service USPS	$673				Providing a physical bill to customers expense	
01493	Billing - WEST	CSCC02	Call Center Employee Costs	$660				Investigate Billing Exceptions	
01493	Billing - WEST	ITSBCSVC	SBC As Requested Services ComE	$655				Investigate Billing Exceptions	
01493	Billing - WEST	CSSSAMI	Supplemental AMI Spend	-				Investigate Billing Exceptions	Updated 7/26/2010 per Chantal Jones
01493	Billing - WEST	ITPASCOM	central passthroughs	$298				Investigate Billing Exceptions	
01493	Billing - WEST	CSSS03	Provide End User Support	-				Investigate Billing Exceptions	
01493 - Billing - WEST				$22,155,768	80.9%	$4,222,179	$17,933,589	Bill exceptions and Bill delivery split	
01451	Oak Brook Call Center	CSCC02	Call Center Employee Costs	$14,019,652					
01451	Oak Brook Call Center	CSCC01	Call Center Management	$2,366,626					
01451	Oak Brook Call Center	ITSBCSVC	SBC As Requested Services ComE	$5,870					
01451	Oak Brook Call Center	CSMGT01	Customer Ops Mgmt Oversight	$4,932					
01451	Oak Brook Call Center	CSCCCD	Call Center Credit Disconnect	$3,777					
01451	Oak Brook Call Center	CSRR03	Process Customer Payments	$2,271					
01451	Oak Brook Call Center	CSFM24	Field & Mtr Non Field Activity	$1,393					
01451	Oak Brook Call Center	CSVP02	Manage Personnel - Acct 903	$252					
01451	Oak Brook Call Center	ITPASCOM	central passthroughs	$198					
01451 - Oak Brook Call Center				$16,404,969	74.2%	$4,239,871	$12,165,098	Call Type Breakdown Allocation	
01492	Credit - West	CSRR01	Manage Inactive Accounts	$3,559,612					
01492	Credit - West	CSRR02	Collect Customer Payment	$3,372,895					
01492	Credit - West	CSSB01	Mail Customer Billings	$1,685,595					
01492	Credit - West	CSRR03	Process Customer Payments	$982,186					
01492	Credit - West	FORMSEXP	Bill Print Forms Expense	$162,656					
01492	Credit - West	CSRR08	Perform Application Verificat	$36,280					
01492	Credit - West	CSRR0002	Collect customer payment	$22,000					
01492	Credit - West	CSCC02	Call Center Employee Costs	$10,302					
01492	Credit - West	CMSIMOVE	address update service USPS	$1,865					
01492	Credit - West	PPBTEC08	PP Outsourcing Project Expense	$1,437					
01492	Credit - West	ITSBCSVC	SBC As Requested Services ComE	$1,151					
01492	Credit - West	ITPASCOM	central passthroughs	$298					
01492	Credit - West	CSSS03	Provide End User Support	$203					
01492	Credit - West	CSMR02	Manage Meter Reading	-					

Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
01492 Credit - West				$9,836,479	46.2%	$5,294,778	$4,541,701	Some new customer posID work is delivery, the rest is split on the revenue allocation	
01452	Chicago Reg Call Center	CSCC02	Call Center Employee Costs	$6,080,134					
01452	Chicago Reg Call Center	CSCC01	Call Center Management	$783,640					
01452	Chicago Reg Call Center	CSCCCD	Call Center Credit Disconnect	$189,138					
01452	Chicago Reg Call Center	CSSS01	Respond to Customer Complaints	$41,670					
01452	Chicago Reg Call Center	ITSBCSVC	SBC As Requested Services ComE	$1,357					
01452	Chicago Reg Call Center	ITPASCOM	central passthroughs	$165					
01452 - Chicago Reg Call Center				$7,096,104	74.2%	$1,833,991	$5,262,113	Call Type Breakdown Allocation	
01466	CCS Credit Disconnect Team	CSFMSSS	Service Suspension Strategy	$3,329,781					
01466	CCS Credit Disconnect Team	CSCCCD	Call Center Credit Disconnect	$1,511,702					
01466	CCS Credit Disconnect Team	CSFM16	Cut Outs for Non Payment	$810,206					
01466	CCS Credit Disconnect Team	CSFM17	Cut In Non Payment Accounts	$292,922					
01466	CCS Credit Disconnect Team	CSFM24	Field & Mtr Non Field Activity	$188,330					Updated 7/26/2010 per Chantal Jones
01466	CCS Credit Disconnect Team	CSCCRL	Call Center Revenue Leakage	$38,013					
01466	CCS Credit Disconnect Team	ITSBCSVC	SBC As Requested Services ComE	$423					
01466	CCS Credit Disconnect Team	DRVCAMOM	Drive Cam Expense	$263					
01466	CCS Credit Disconnect Team	CSMR01	Obtain Meter Readings	-					
01466	CCS Credit Disconnect Team	CSFM15	Provide Billing Services	-					
01466	CCS Credit Disconnect Team	CSFMS01	FMS Management Oversight	($103)					
01466	CCS Credit Disconnect Team	CSFMS01	FMS Management Oversight	-				Updated 7/26/2010 per Chantal Jones	
01466 - CCS Credit Disconnect Team				$6,171,536	46.2%	$3,322,013	$2,849,523	Revenue Allocation - match Revenue Management	Disconnect activities and associated support. This is driven by total revenue and should match the Revenue Management allocation
01471	Account Mgmt Northern Region	CSAM01	Provide Service Delivery	$3,192,885				Provide Service Delivery	
01471	Account Mgmt Northern Region	ITSBCSVC	SBC As Requested Services ComE	$1,034				SBC As Requested Services ComE	
01471	Account Mgmt Northern Region	ITPASCOM	central passthroughs	$66				central passthroughs	
01471 - Account Mgmt Northern Region				$3,193,985				Done	
00416	IT passthrough-ComEd	ITCELLUL	ComEd Celluar Usage	$1,057,850	84.2%	$167,219	$890,631	ComEd Celluar Usage	General cell usage for customer operations
00416	IT passthrough-ComEd	ITCIRCTP	IT Circuit - Protective	$741,169	84.2%	$117,160	$624,010	IT Circuit - Protective	General support for cell usage for customer operations
00416	IT passthrough-ComEd	ITCIRCTC	IT Circuit - Call Center	$547,580	74.2%	$141,522	$406,058	IT Circuit - Call Center	Call Center allocation
00416	IT passthrough-ComEd	ITCIRCTL	IT Circuit - Local & Long Dist	$485,014	84.2%	$76,668	$408,346	IT Circuit - Local & Long Dist	General phone support for customer operations
00416	IT passthrough-ComEd	ITPASCOM	central passthroughs	$106,780	84.2%	$16,879	$89,901	central passthroughs	General phone related passthrough costs for customer operations
00416	IT passthrough-ComEd	ITSBCSVC	SBC As Requested Services ComE	$11,417	84.2%	$1,805	$9,612	SBC As Requested Services ComE	General phone related passthrough costs for customer operations
00416 - IT passthrough-ComEd				$2,949,811	82.3%	$521,253	$2,428,557	General Customer Operations Allocation except one line item for Call Center	
07999	T&D General Co Activities	LTIPNEXP	Long Term Incentive Plan Exp	$1,042,981				Long Term Incentive Plan Exp	
07999	T&D General Co Activities	CSCC02	Call Center Employee Costs	$641,564				Call Center Employee Costs	
07999	T&D General Co Activities	LTIPNEXP	Long Term Incentive Plan Exp	-				Long Term Incentive Plan Exp	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	CSAM01	Provide Service Delivery	$277,534				Provide Service Delivery	
07999	T&D General Co Activities	CSSB02	Investigate Billing Exceptions	$183,845				Investigate Billing Exceptions	
07999	T&D General Co Activities	CSCC01	Call Center Management	$176,276				Call Center Management	
07999	T&D General Co Activities	CSFM24	Field & Mtr Non Field Activity	$42,922				Field & Mtr Non Field Activity	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	CSRR01	Manage Inactive Accounts	$112,091				Manage Inactive Accounts	
07999	T&D General Co Activities	~NA~	NOT APPLICABLE	-				NOT APPLICABLE	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	CSMR03	Support Meter Reading	-				Support Meter Reading	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	CSFM16	Cut Outs for Non Payment	$88,249				Cut Outs for Non Payment	
07999	T&D General Co Activities	CSMR02	Manage Meter Reading	-				Manage Meter Reading	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	CSFM15	Provide Billing Services	-				Provide Billing Services	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	CSSS01	Respond to Customer Complaints	$56,755				Respond to Customer Complaints	
07999	T&D General Co Activities	CSFMSSS	Service Suspension Strategy	$56,087				Service Suspension Strategy	
07999	T&D General Co Activities	TCCUST	Customer Service Training G&A	$41,437				Customer Service Training G&A	

Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
07999	T&D General Co Activities	CSSS03	Provide End User Support	$39,744				Provide End User Support	
07999	T&D General Co Activities	CSFM17	Cut In Non Payment Accounts	$37,936				Cut In Non Payment Accounts	
07999	T&D General Co Activities	CSES01	Implement Open Access Legisltn	$22,570				Implement Open Access Legisltn	
07999	T&D General Co Activities	CSVP02	Manage Personnel - Acct 903	$18,809				Manage Personnel - Acct 903	
07999	T&D General Co Activities	CSMGT01	Customer Ops Mgmt Oversight	$18,161				Customer Ops Mgmt Oversight	
07999	T&D General Co Activities	CSRR03	Process Customer Payments	$16,500				Process Customer Payments	
07999	T&D General Co Activities	CSVP04	Manage Personnel - Acct 901	$11,900				Manage Personnel - Acct 901	
07999	T&D General Co Activities	CSCCRL	Call Center Revenue Leakage	$10,263				Call Center Revenue Leakage	
07999	T&D General Co Activities	CSCCCD	Call Center Credit Disconnect	$10,157				Call Center Credit Disconnect	
07999	T&D General Co Activities	LTIPNEXP	Long Term Incentive Plan Exp	$9,442				Long Term Incentive Plan Exp	
07999	T&D General Co Activities	09BOM004	Prfrmnc Assmnt Group Dept Proj	$8,261				Prfrmnc Assmnt Group Dept Proj	
07999	T&D General Co Activities	CSFMS01	FMS Management Oversight	-				FMS Management Oversight	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	CSSSAMI	Supplemental AMI Spend	-				Supplemental AMI Spend	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	09BOM003	Emergency Prep Dept Proj	$2,374				Emergency Prep Dept Proj	
07999	T&D General Co Activities	CSFMS01	FMS Management Oversight	$546				FMS Management Oversight	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	CSCCLODE	Exelon Energy Lodestar impleme	$73				Exelon Energy Lodestar impleme	
07999	T&D General Co Activities	CSMR01	Obtain Meter Readings	-				Obtain Meter Readings	
07999	T&D General Co Activities	~NA~	NOT APPLICABLE	($785)				NOT APPLICABLE	
07999	T&D General Co Activities	ITTRAINC	IT Training Costs	($3,959)				IT Training Costs	
07999	T&D General Co Activities	CE9200	CED's Admin&General Exp (F920)	($6,075)				CED's Admin&General Exp (F920)	
07999	T&D General Co Activities	~NA~	NOT APPLICABLE	($157,678)				NOT APPLICABLE	
07999	T&D General Co Activities	CE9200	CED's Admin&General Exp (F920)	-				CED's Admin&General Exp (F920)	Updated 7/26/2010 per Chantal Jones
07999	T&D General Co Activities	CE9200	CED's Admin&General Exp (F920)	($984,007)				CED's Admin&General Exp (F920)	
07999 - T&D General Co Activities				$1,773,972	84.2%	$280,419	$1,493,553	General Customer Operations Allocation	This is all support of customer operations activities and will match the allocation for customer operations.
07998	CED Operations Cap OH's	CSFMSSS	Service Suspension Strategy	$672,954	0.0%	$672,954	-	Service Suspension Strategy	
07998	CED Operations Cap OH's	CSFM15	Provide Billing Services	-	0.0%	-	-	Provide Billing Services	Updated 7/26/2010 per Chantal Jones
07998	CED Operations Cap OH's	CSFM16	Cut Outs for Non Payment	$254,150	0.0%	$254,150	-	Cut Outs for Non Payment	
07998	CED Operations Cap OH's	CSCCCD	Call Center Credit Disconnect	$214,842	0.0%	$214,842	-	Call Center Credit Disconnect	
07998	CED Operations Cap OH's	CSFM24	Field & Mtr Non Field Activity	$29,502	0.0%	$29,502	-	Field & Mtr Non Field Activity	Updated 7/26/2010 per Chantal Jones
07998	CED Operations Cap OH's	CSMR01	Obtain Meter Readings	-	0.0%	-	-	Obtain Meter Readings	Updated 7/26/2010 per Chantal Jones
07998	CED Operations Cap OH's	CSCCRL	Call Center Revenue Leakage	$124,795	0.0%	$124,795	-	Call Center Revenue Leakage	
07998	CED Operations Cap OH's	CSFM17	Cut In Non Payment Accounts	$101,253	0.0%	$101,253	-	Cut In Non Payment Accounts	
07998	CED Operations Cap OH's	CSCC02	Call Center Employee Costs	$2,696	0.0%	$2,696	-	Call Center Employee Costs	
07998	CED Operations Cap OH's	CSMR02	Manage Meter Reading	-	0.0%	-	-	Manage Meter Reading	Updated 7/26/2010 per Chantal Jones
07998	CED Operations Cap OH's	CSCC01	Call Center Management	$881	0.0%	$881	-	Call Center Management	
07998	CED Operations Cap OH's	CSFMS01	FMS Management Oversight	($433)	0.0%	($433)	-	FMS Management Oversight	
07998	CED Operations Cap OH's	CSFMS01	FMS Management Oversight	-	0.0%	-	-	FMS Management Oversight	Updated 7/26/2010 per Chantal Jones
07998 - CED Operations Cap OH's				$1,400,640	84.2%	$221,405	$1,179,235	General Customer Operations Allocation	This is all support of customer operations activities and will match the allocation for customer operations.
								AMI O&M Spend in 2009 by funcation area or release will be used to determine cost allocation	Updated 7/26/2010 per Chantal Jones Release 1 = Field and Meter Services, Release 2 = Meter Reading Allocator, Release 3 = Rev Pro, Rev Man, Call Center weighted allocation
00395	IT Projects - COMED	ITCS3280	ComEd AMI Exp	-	95.3%	-	-		
00395	IT Projects - COMED	ITCS3288	CCDW Reporting Migration EXP	$99,612	74.2%	$25,745	$73,867	Call Center allocation	
00395	IT Projects - COMED	ITCS3254	Restructure ComEd Website-O&M	$50,761	84.2%	$8,024	$42,737	General Customer Operations Allocation	
00395	IT Projects - COMED	ITCS3303	Res Rate Stab 2009 EXP	$32,490	84.2%	$5,136	$27,354	General Customer Operations Allocation	
00395	IT Projects - COMED	ITCS3269	2008 Regulatory Initiatives	$30,813	84.2%	$4,871	$25,943	General Customer Operations Allocation	
00395	IT Projects - COMED	ITCS3286	Competitive Decl. 2010 EXP	$30,618	84.2%	$4,840	$25,778	General Customer Operations Allocation	
00395	IT Projects - COMED	ITCS3283	CIMS to PDB Meter Feed Exp	$30,245	84.2%	$4,781	$25,464	General Customer Operations Allocation	
00395	IT Projects - COMED	ITCS3313	PCP Upgrade - EXP	$6,848	84.2%	$1,083	$5,766	General Customer Operations Allocation	
00395	IT Projects - COMED	ITCS3237	Customer ComEd Expense	$1	84.2%	$0	$1	General Customer Operations Allocation	
00395	IT Projects - COMED	ITCS3307	ComEd AMI Pilot Prj - EXP	-					
00395	IT Projects - COMED	ITCS3262	ComEd BTW-O&M	-					
00395	IT Projects - COMED	ITSLACOM	ComEd Centrally held SLAs	-					
00395	IT Projects - COMED	ITCS3258	Consolidated estimate Tool-O&M	($37)	84.2%	($6)	($31)	General Customer Operations Allocation	

Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
00395 - IT Projects - COMED				$281,352	80.6%	$54,473	$226,879	General customer operations allocation for most line items, except one for the call center and another for AMI pilot	
03461	Field Service Chicago	CSFM16	Cut Outs for Non Payment	$1,018,988					
03461	Field Service Chicago	CSFM17	Cut In Non Payment Accounts	$327,439					
03461	Field Service Chicago	CSFM24	Field & Mtr Non Field Activity	$181,557					
03461	Field Service Chicago	DRVCAMOM	Drive Cam Expense	$10,151					
03461	Field Service Chicago	CSFMSSS	Service Suspension Strategy	$2,041					
03461	Field Service Chicago	ITSBCSVC	SBC As Requested Services ComE	$47					
03461	Field Service Chicago	ITPASCOM	central passthroughs	$10					
03461	Field Service Chicago	CSMR01	Obtain Meter Readings	-					
03461	Field Service Chicago	CSMR03	Support Meter Reading	-					
03461	Field Service Chicago	CSFM15	Provide Billing Services	-					
03461	Field Service Chicago	CSFMS01	FMS Management Oversight	($283)					
03461	Field Service Chicago	CSFMS01	FMS Management Oversight	-				Updated 7/23/2010 per Chantal Jones	
03461	Field Service Chicago	CSSB02	Investigate Billing Exceptions	($1,772)					
03461 - Field Service Chicago				$1,538,179	73.9%	$400,746	$1,137,433	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
01472	Account Mgmt Southern Region	CSAM01	Provide Service Delivery	$1,445,920					
01472	Account Mgmt Southern Region	ITSBCSVC	SBC As Requested Services ComE	$430					
01472	Account Mgmt Southern Region	ITPASCOM	central passthroughs	$33					
01472 - Account Mgmt Southern Region				$1,446,384				Done	
01496	Systems Support West	CSSS03	Provide End User Support	$869,459					
01496	Systems Support West	CSBTW2009	BTW O&M Costs	$423,174					
01496	Systems Support West	CSMGT01	Customer Ops Mgmt Oversight	$103,085					
01496	Systems Support West	CSSS01	Respond to Customer Complaints	$35,504					
01496	Systems Support West	CSSB0010	Manage System Billing	$2,273					
01496	Systems Support West	CSSSAMI	Supplemental AMI Spend	-				Updated 7/26/2010 per Chantal Jones	
01496	Systems Support West	ITSBCSVC	SBC As Requested Services ComE	$237					
01496	Systems Support West	ITSLACOM	ComEd Centrally held SLAs	-					
01496	Systems Support West	CSAM0006	Purch mtrls & supplies-Acct Mg	($53)					
01496 - Systems Support West				$1,433,679	67.5%	$465,693	$967,986	SIR IT allocation will be used as this is the SIR / CIMS support group costs	This is all support of customer operations activities and will match the allocation for customer operations.
01454	Resource Management	CSCC01	Call Center Management	$1,195,390					
01454	Resource Management	CSCC04	21st Century Costs-Call Center	$109,714					
01454	Resource Management	ITSBCSVC	SBC As Requested Services ComE	$623					
01454	Resource Management	ITPASCOM	central passthroughs	$99					
01454	Resource Management	CSCC02	Call Center Employee Costs	($496)					
01454	Resource Management	CSCC05	Interperter Service-Call Ctr	($1,736)					
01454 - Resource Management				$1,303,595	74.2%	$336,915	$966,680	Call Type Breakdown Allocation (combined call center ratio)	
08554	Engineering & Support Trg.	TCCUST	Customer Service Training G&A	$1,242,703					
08554	Engineering & Support Trg.	ITSBCSVC	SBC As Requested Services ComE	$150					
08554	Engineering & Support Trg.	ITPASCOM	central passthroughs	$66					
08554	Engineering & Support Trg.	TCCALL	Call Center Training Expenses	$39					
08554	Engineering & Support Trg.	TCMETR	Meter Reading Training Expense	-					
08554 - Engineering & Support Trg.				$1,242,958	84.2%	$196,480	$1,046,478	General Customer Operations Allocation	This is all support of customer operations activities and will match the allocation for customer operations.
03463	Field Service Chgo So	CSFM16	Cut Outs for Non Payment	$573,910					
03463	Field Service Chgo So	CSFM17	Cut In Non Payment Accounts	$241,998					
03463	Field Service Chgo So	CSFM24	Field & Mtr Non Field Activity	$167,851					
03463	Field Service Chgo So	CSFMSSS	Service Suspension Strategy	$5,240					
03463	Field Service Chgo So	DRVCAMOM	Drive Cam Expense	$118					
03463	Field Service Chgo So	CSFMS01	FMS Management Oversight	-				Updated 7/23/2010 per Chantal Jones	
03463	Field Service Chgo So	ITSBCSVC	SBC As Requested Services ComE	$30					
03463	Field Service Chgo So	CSFMS01	FMS Management Oversight	$13					

Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
03463	Field Service Chgo So	CSMR01	Obtain Meter Readings	-					
03463	Field Service Chgo So	CSMR03	Support Meter Reading	-					
03463	Field Service Chgo So	CSFM15	Provide Billing Services	-					
03463 - Field Service Chgo So				$989,159	73.9%	$257,709	$731,451	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
01461	Customer Relations West	CSSS01	Respond to Customer Complaints	$895,592					
01461	Customer Relations West	CSCC01	Call Center Management	$3,511					
01461	Customer Relations West	ITSBCSVC	SBC As Requested Services ComE	$1,278					
01461	Customer Relations West	CSVP02	Manage Personnel - Acct 903	$344					
01461	Customer Relations West	CSSS03	Provide End User Support	$68					
01461	Customer Relations West	ITPASCOM	central passthroughs	$66					
01461 - Customer Relations West				$900,859	62.9%	$333,927	$566,932	Complaint type allocation	This is all support of customer operations activities and will match the allocation for customer operations.
01467	Revenue Protection	CSCCRL	Call Center Revenue Leakage	$545,273					
01467	Revenue Protection	CSFM24	Field & Mtr Non Field Activity	$241,480				Updated 7/26/2010 per Chantal Jones	
01467	Revenue Protection	CSFMSSS	Service Suspension Strategy	$17,868					
01467	Revenue Protection	CSCC02	Call Center Employee Costs	$14,453					
01467	Revenue Protection	CSCCCD	Call Center Credit Disconnect	$12,928					
01467	Revenue Protection	CSFM17	Cut In Non Payment Accounts	$6,792					
01467	Revenue Protection	CSVP02	Manage Personnel - Acct 903	$2,798					
01467	Revenue Protection	CSVP04	Manage Personnel - Acct 901	$2,650					
01467	Revenue Protection	CSFM16	Cut Outs for Non Payment	$1,036					
01467	Revenue Protection	ITSBCSVC	SBC As Requested Services ComE	$1,016					
01467	Revenue Protection	ITPASCOM	central passthroughs	$481					
01467	Revenue Protection	DRVCAMOM	Drive Cam Expense	$263					
01467	Revenue Protection	CSFMS01	FMS Management Oversight	-				Updated 7/26/2010 per Chantal Jones	
01467	Revenue Protection	CSFMS01	FMS Management Oversight	$14					
01467	Revenue Protection	CSMR01	Obtain Meter Readings	-					
01467	Revenue Protection	CSAM01	Provide Service Delivery	-					
01467	Revenue Protection	CSFM15	Provide Billing Services	-					
01467 - Revenue Protection				$847,053	96.9%	$26,043	$821,010	All work by this department is driven by usage and delivery of energy. The billing component resided in system billing for the first ten months of 2009.	Work in this department (consumption on inactive accounts) was driven by usage and is pure delivery in focus and nature. Billing functions for this group were funded by the billing department in 2009.
01475	Account Mngt Western Region	CSAM01	Provide Service Delivery	$746,796					
01475	Account Mngt Western Region	ITSBCSVC	SBC As Requested Services ComE	$729					
01475	Account Mngt Western Region	ITPASCOM	central passthroughs	$198					
01475 - Account Mngt Western Region				$747,723				Done	
00311	IT Cust Serv Regulatory -CED	ITCS3015	IT Customer Software Maint W	$717,778	72.1%	$200,030	$517,749		Software license renewal for customer operations
00311	IT Cust Serv Regulatory -CED	ITSLACOM	ComEd Centrally held SLAs	-					
00311 - IT Cust Serv Regulatory -CED				$717,778	72.1%	$200,030	$517,749	Driven by licensing costs for software.	
06460	Field Services Support	CSFM16	Cut Outs for Non Payment	$351,575					
06460	Field Services Support	CSFM17	Cut In Non Payment Accounts	$176,369					
06460	Field Services Support	CSFM24	Field & Mtr Non Field Activity	$148,402					
06460	Field Services Support	CSFMS01	FMS Management Oversight	-				Updated 7/26/2010 per Chantal Jones	
06460	Field Services Support	CSFMSSS	Service Suspension Strategy	$7,350					
06460	Field Services Support	CSFMS01	FMS Management Oversight	$4,180					
06460	Field Services Support	ITSBCSVC	SBC As Requested Services ComE	$167					
06460	Field Services Support	ITPASCOM	central passthroughs	$82					
06460	Field Services Support	CSFM15	Provide Billing Services	-					
06460 - Field Services Support				$688,125	73.9%	$179,279	$508,846	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
00419	Support Services West	CSCC01	Call Center Management	$698,767					

Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
00419	Support Services West	CSSS01	Respond to Customer Complaints	$797					
00419	Support Services West	ITSBCSVC	SBC As Requested Services ComE	$237					
00419	Support Services West	ITPASCOM	central passthroughs	$33					
00419	Support Services West	CSRR02	Collect Customer Payment	-					
00419 - Support Services West				$699,834	74.2%	$180,872	$518,962	Call Type Breakdown Allocation (combined call center ratio)	
01443	EALCS - Chicago Region - South	CSAM01	Provide Service Delivery	$682,118					
01443	EALCS - Chicago Region - South	ITSBCSVC	SBC As Requested Services ComE	$686					
01443 - EALCS - Chicago Region - South				$682,805				Done	
01442	EALCS - Chicago Region - North	CSAM01	Provide Service Delivery	$653,240					
01442	EALCS - Chicago Region - North	ITSBCSVC	SBC As Requested Services ComE	$32					
01442 - EALCS - Chicago Region - North				$653,272				Done	
01431	Account Management - OCC	CSAM01	Provide Service Delivery	$653,113					
01431	Account Management - OCC	ITSBCSVC	SBC As Requested Services ComE	$118					
01431 - Account Management - OCC				$653,231				Done	
01474	Account Mngt Multi-Site/IPP	CSAM01	Provide Service Delivery	$600,220					
01474	Account Mngt Multi-Site/IPP	ITSBCSVC	SBC As Requested Services ComE	$820					
01474 - Account Mngt Multi-Site/IPP				$601,041				Done	
01497	Project Planning ComEd	CSSS01	Respond to Customer Complaints	$323,541					
01497	Project Planning ComEd	CSSS03	Provide End User Support	$257,538					
01497	Project Planning ComEd	ITSBCSVC	SBC As Requested Services ComE	$355					
01497 - Project Planning ComEd				$581,435	84.2%	$91,910	$489,525	General Customer Operations Allocation	This is all support of customer operations activities and will match the allocation for customer operations.
01460	SrVP Customer Operations ComEd	CSVP04	Manage Personnel - Acct 901	$425,218					
01460	SrVP Customer Operations ComEd	CSVP02	Manage Personnel - Acct 903	$55,653					
01460	SrVP Customer Operations ComEd	ITSBCSVC	SBC As Requested Services ComE	$300					
01460 - SrVP Customer Operations ComEd				$481,171	84.2%	$76,061	$405,110	General Customer Operations Allocation	
03663	M&C-Chicago South OH	CSFMSSS	Service Suspension Strategy	$402,732					
03663	M&C-Chicago South OH	CSCC01	Call Center Management	$1,617					
03663	M&C-Chicago South OH	CSFM16	Cut Outs for Non Payment	$81					
03663 - M&C-Chicago South OH				$404,430	73.9%	$105,367	$299,063	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
03661	M&C-Chicago North OH	CSFMSSS	Service Suspension Strategy	$382,782	73.9%	$99,727	$283,055		
03661	M&C-Chicago North OH	CSFM16	Cut Outs for Non Payment	$1,622	73.9%	$423	$1,200		
03661	M&C-Chicago North OH	ITSBCSVC	SBC As Requested Services ComE	$416	73.9%	$108	$307		
03661 - M&C-Chicago North OH				$384,820	73.9%	$100,258	$284,562	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
00611	Payment Processing West	CSRR03	Process Customer Payments	$246,323					
00611	Payment Processing West	PPBTECIT	PP Outsourcing IT Expenses	$120,265					
00611	Payment Processing West	PPBTEC08	PP Outsourcing Project Expense	$5,020					
00611	Payment Processing West	ITSBCSVC	SBC As Requested Services ComE	$868					
00611	Payment Processing West	CSRR02	Collect Customer Payment	($145)					
00611 - Payment Processing West				$372,331	38.4%	$229,408	$142,923	Processing customer payments is revenue based, Revenue allocator will be used.	
06461	Field Service Joliet	CSFM16	Cut Outs for Non Payment	$196,856					
06461	Field Service Joliet	CSFM17	Cut In Non Payment Accounts	$107,262					
06461	Field Service Joliet	CSFM24	Field & Mtr Non Field Activity	$61,718					
06461	Field Service Joliet	CSMR01	Obtain Meter Readings	-					
06461	Field Service Joliet	CSMR03	Support Meter Reading	-					
06461	Field Service Joliet	CSFM15	Provide Billing Services	-					
06461	Field Service Joliet	CSFMS01	FMS Management Oversight	($174)					
06461	Field Service Joliet	CSFMS01	FMS Management Oversight	-				Updated 7/23/2010 per Chantal Jones	
06461 - Field Service Joliet				$365,662	73.9%	$95,267	$270,395	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment

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06464	Field Service Crestwood	CSFM16	Cut Outs for Non Payment	$198,684	73.9%	$51,764	$146,920		
06464	Field Service Crestwood	CSFM17	Cut In Non Payment Accounts	$83,619	73.9%	$21,786	$61,834		
06464	Field Service Crestwood	CSFM24	Field & Mtr Non Field Activity	$79,682	73.9%	$20,760	$58,922		
06464	Field Service Crestwood	CSMR01	Obtain Meter Readings	-	73.9%	-	-		
06464	Field Service Crestwood	CSFM15	Provide Billing Services	-	73.9%	-	-		
06464 - Field Service Crestwood				$361,985	73.9%	$94,309	$267,676	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
01450	System Call Center Manager	CSVP02	Manage Personnel - Acct 903	$252,669					
01450	System Call Center Manager	CSMGT01	Customer Ops Mgmt Oversight	$98,326					
01450	System Call Center Manager	CSCC01	Call Center Management	$548					
01450	System Call Center Manager	ITSBCSVC	SBC As Requested Services ComE	$547					
01450	System Call Center Manager	CSCCLODE	Exelon Energy Lodestar impleme	($1,227)					
01450 - System Call Center Manager				$350,863	74.2%	$90,681	$260,182	Call Type Breakdown Allocation (combined call center ratio)	
01464	VP Customer Financial Ops CED	CSVP02	Manage Personnel - Acct 903	$332,858					
01464	VP Customer Financial Ops CED	CSCC01	Call Center Management	$5,632					
01464	VP Customer Financial Ops CED	ITSBCSVC	SBC As Requested Services ComE	$431					
01464	VP Customer Financial Ops CED	CSMGT01	Customer Ops Mgmt Oversight	$32					
01464	VP Customer Financial Ops CED	CSBILMRTX	IT Chgs for PCI to BillMatrix	$0					
01464 - VP Customer Financial Ops CED				$338,952	70.6%	$99,736	$239,217	Allocation for Revenue Management, System Billing, Payment Processing and Revenue Protection	This is all support of the revenue management, billing and revenue protection areas
07465	Field Service Rockford	CSFM16	Cut Outs for Non Payment	$185,767					
07465	Field Service Rockford	CSFM17	Cut In Non Payment Accounts	$85,046					
07465	Field Service Rockford	CSFM24	Field & Mtr Non Field Activity	$65,097					
07465	Field Service Rockford	CSMR01	Obtain Meter Readings	-					
07465	Field Service Rockford	CSMR03	Support Meter Reading	-					
07465	Field Service Rockford	CSFM15	Provide Billing Services	-					
07465	Field Service Rockford	CSFMS01	FMS Management Oversight	($2)					
07465	Field Service Rockford	CSFMS01	FMS Management Oversight	-				Updated 7/23/2010 per Chantal Jones	
07465 - Field Service Rockford				$335,907	73.9%	$87,515	$248,392	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
00223	Electric Supplier Services	CSES01	Implement Open Access Legisltn	$296,797					
00223	Electric Supplier Services	ITSBCSVC	SBC As Requested Services ComE	$203					
00223 - Electric Supplier Services				$297,000	100.0%	-	$297,000	ESSD already calculates and allocates supply costs to ComEd's Supply Admin Charges	
04468	Field Service Maywood	CSFM16	Cut Outs for Non Payment	$114,112					
04468	Field Service Maywood	CSFM17	Cut In Non Payment Accounts	$87,813					
04468	Field Service Maywood	CSFM24	Field & Mtr Non Field Activity	$63,170					
04468	Field Service Maywood	DRVCAMOM	Drive Cam Expense	$50					
04468	Field Service Maywood	ITSBCSVC	SBC As Requested Services ComE	$30					
04468	Field Service Maywood	CSMR01	Obtain Meter Readings	-					
04468	Field Service Maywood	CSFM15	Provide Billing Services	-					
04468 - Field Service Maywood				$265,175	73.9%	$69,087	$196,088	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
06463	Field Service University Park	CSFM16	Cut Outs for Non Payment	$119,678	73.9%	$31,180	$88,498		
06463	Field Service University Park	CSFM17	Cut In Non Payment Accounts	$69,834	73.9%	$18,194	$51,640		
06463	Field Service University Park	CSFM24	Field & Mtr Non Field Activity	$39,201	73.9%	$10,213	$28,987		
06463	Field Service University Park	DRVCAMOM	Drive Cam Expense	$9	73.9%	$2	$7		
06463	Field Service University Park	CSMR01	Obtain Meter Readings	-	73.9%	-	-		
06463	Field Service University Park	CSFM15	Provide Billing Services	-	73.9%	-	-		
06463 - Field Service University Park				$228,722	73.9%	$59,590	$169,132	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
08571	Reg Prog Implementation ComEd	CSMGT01	Customer Ops Mgmt Oversight	$225,752					

Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
08571	Reg Prog Implementation ComEd	ITSBCSVC	SBC As Requested Services ComE	$419					
08571	Reg Prog Implementation ComEd	ITTFPCST	Tools for People - Customer	-				Updated 7/26/2010 per Chantal Jones	
08571	Reg Prog Implementation ComEd	CSSSAMI	Supplemental AMI Spend	-					
08571	Reg Prog Implementation ComEd	CSBTWPIPO	Percent of Income Payment Plan	-					
08571	Reg Prog Implementation ComEd	CSBTWUFOM	Uncollectible Factor - O&M	-					
08571	Reg Prog Implementation ComEd	CSVP02	Manage Personnel - Acct 903	-					
08571 - Reg Prog Implementation ComEd				$226,172	84.2%	$35,752	$190,420	General Customer Operations Allocation	This is a support group that is primarily a labor cost that matches work done by the rest of customer operations.
04713	Dir Strategies & Supprt West	CSSS01	Respond to Customer Complaints	$139,549					
04713	Dir Strategies & Supprt West	CSMGT01	Customer Ops Mgmt Oversight	$104,850					
04713	Dir Strategies & Supprt West	CSBTWUFOM	Uncollectible Factor - O&M	$18,168					
04713	Dir Strategies & Supprt West	CSBTWPIPO	Percent of Income Payment Plan	$12,910					
04713	Dir Strategies & Supprt West	ITSBCSVC	SBC As Requested Services ComE	$371					
04713	Dir Strategies & Supprt West	ITSLACOM	ComEd Centrally held SLAs	-					
04713	Dir Strategies & Supprt West	CSSS03	Provide End User Support	($10,036)					
04713	Dir Strategies & Supprt West	CSSSAMI	Supplemental AMI Spend	-					
04713 - Dir Strategies & Supprt West				$265,813	84.2%	$42,018	$223,795	General Customer Operations Allocation	This is all support of customer operations activities and will match the allocation for customer operations.
01498	Automated Meter Infrastructure	CSSSAMI	Supplemental AMI Spend	-					Updated 7/26/2010 per Chantal Jones
01498	Automated Meter Infrastructure	CSAMICM	AMI Communications Material	$16,460					
01498	Automated Meter Infrastructure	CSMGT01	Customer Ops Mgmt Oversight	$1,556					
01498	Automated Meter Infrastructure	CSSS01	Respond to Customer Complaints	$1,281					
01498	Automated Meter Infrastructure	ITSBCSVC	SBC As Requested Services ComE	$918					
01498	Automated Meter Infrastructure	ITPASCOM	central passthroughs	$132					
01498	Automated Meter Infrastructure	CSMR01	Obtain Meter Readings	-					
01498	Automated Meter Infrastructure	CSCCCD	Call Center Credit Disconnect	-					
01498 - Automated Meter Infrastructure				$20,347	84.2%	$3,216	$17,130	General Customer Operations Allocation	This is all support of customer operations activities and will match the allocation for customer operations.
04469	Field Service Glenbard	CSFM16	Cut Outs for Non Payment	$106,972					
04469	Field Service Glenbard	CSFM17	Cut In Non Payment Accounts	$56,785					
04469	Field Service Glenbard	CSFM24	Field & Mtr Non Field Activity	$28,128					
04469	Field Service Glenbard	CSMR01	Obtain Meter Readings	-					
04469	Field Service Glenbard	CSFM15	Provide Billing Services	-					
04469 - Field Service Glenbard				$191,886	73.9%	$49,993	$141,893	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
07467	Field Service Aurora	CSFM16	Cut Outs for Non Payment	$101,068	73.9%	$26,332	$74,736		
07467	Field Service Aurora	CSFM17	Cut In Non Payment Accounts	$54,524	73.9%	$14,205	$40,318		
07467	Field Service Aurora	CSFM24	Field & Mtr Non Field Activity	$28,559	73.9%	$7,441	$21,119		
07467	Field Service Aurora	CSFM15	Provide Billing Services	-	73.9%	-	-		
07467 - Field Service Aurora				$184,151	73.9%	$47,977	$136,174	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
04778	Performance Assessmt Group	09BOM004	Prfrmnc Assmnt Group Dept Proj	$179,436					
04778	Performance Assessmt Group	ITSBCSVC	SBC As Requested Services ComE	$63					
04778 - Performance Assessmt Group				$179,499	84.2%	$28,374	$151,125	General Customer Operations Allocation	This group supports all of customer oprations with these costs.
04466	Field Service Libertyville	CSFM24	Field & Mtr Non Field Activity	$71,886					
04466	Field Service Libertyville	CSFM17	Cut In Non Payment Accounts	$54,181					
04466	Field Service Libertyville	CSFM16	Cut Outs for Non Payment	$48,233					
04466	Field Service Libertyville	ITSBCSVC	SBC As Requested Services ComE	$17					
04466	Field Service Libertyville	CSFM15	Provide Billing Services	-					
04466 - Field Service Libertyville				$174,318	73.9%	$45,416	$128,903	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment

Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
04467	Field & Meter Services-Skokie	CSFM16	Cut Outs for Non Payment	$88,124	73.9%	$22,959	$65,165		
04467	Field & Meter Services-Skokie	CSFM24	Field & Mtr Non Field Activity	$52,796	73.9%	$13,755	$39,041		
04467	Field & Meter Services-Skokie	CSFM17	Cut In Non Payment Accounts	$31,501	73.9%	$8,207	$23,294		
04467	Field & Meter Services-Skokie	CSFM15	Provide Billing Services	-	73.9%	-	-		
04467 - Field & Meter Services-Skokie				$172,420	73.9%	$44,921	$127,499	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
07468	Field Service Elgin	CSFM16	Cut Outs for Non Payment	$79,688	73.9%	$20,761	$58,927		
07468	Field Service Elgin	CSFM17	Cut In Non Payment Accounts	$51,054	73.9%	$13,301	$37,753		
07468	Field Service Elgin	CSFM24	Field & Mtr Non Field Activity	$34,416	73.9%	$8,967	$25,450		
07468	Field Service Elgin	DRVCAMOM	Drive Cam Expense	$50	73.9%	$13	$37		
07468	Field Service Elgin	CSFM15	Provide Billing Services	-	73.9%	-	-		
07468 - Field Service Elgin				$165,209	73.9%	$43,042	$122,167	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
03460	Regional Operations Chicago	CSFM16	Cut Outs for Non Payment	$77,468	73.9%	$20,183	$57,285		
03460	Regional Operations Chicago	CSFM17	Cut In Non Payment Accounts	$39,460	73.9%	$10,280	$29,179		
03460	Regional Operations Chicago	CSFM24	Field & Mtr Non Field Activity	$34,571	73.9%	$9,007	$25,564		
03460	Regional Operations Chicago	CSFMSSS	Service Suspension Strategy	$1,099	73.9%	$286	$813		
03460	Regional Operations Chicago	ITSBCSVC	SBC As Requested Services ComE	$9	73.9%	$2	$7		
03460	Regional Operations Chicago	CSFM15	Provide Billing Services	-	73.9%	-	-		
03460 - Regional Operations Chicago				$152,606	73.9%	$39,759	$112,847	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
07460	Regional Operations Rock River	CSFM16	Cut Outs for Non Payment	$70,034	73.9%	$18,246	$51,788		
07460	Regional Operations Rock River	CSFM24	Field & Mtr Non Field Activity	$44,695	73.9%	$11,645	$33,051		
07460	Regional Operations Rock River	CSFM17	Cut In Non Payment Accounts	$33,972	73.9%	$8,851	$25,121		
07460	Regional Operations Rock River	CSFMSSS	Service Suspension Strategy	$1,021	73.9%	$266	$755		
07460	Regional Operations Rock River	ITSBCSVC	SBC As Requested Services ComE	$14	73.9%	$4	$10		
07460	Regional Operations Rock River	CSFM15	Provide Billing Services	-	73.9%	-	-		
07460 - Regional Operations Rock River				$149,736	73.9%	$39,011	$110,725	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
00312	IT Ops Asset Mgmt Supp - CED	ITTRAINC	IT Training Costs	$143,142				Should be removed from the list	IT training costs for the operations embedded IT employees.
00312	IT Ops Asset Mgmt Supp - CED	ITSBCSVC	SBC As Requested Services ComE	($0)					
00312 - IT Ops Asset Mgmt Supp - CED				$143,142	84.2%	22,627	120,515		
06468	Field Service Bolingbrook	CSFM16	Cut Outs for Non Payment	$77,118					
06468	Field Service Bolingbrook	CSFM17	Cut In Non Payment Accounts	$30,903					
06468	Field Service Bolingbrook	CSFM24	Field & Mtr Non Field Activity	$26,270					
06468	Field Service Bolingbrook	CSCC02	Call Center Employee Costs	$3,932					
06468	Field Service Bolingbrook	DRVCAMOM	Drive Cam Expense	$68					
06468	Field Service Bolingbrook	CSFM15	Provide Billing Services	-					
06468 - Field Service Bolingbrook				$138,291	73.9%	$36,029	$102,262	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
04463	Field Service Mt Prospect	CSFM16	Cut Outs for Non Payment	$64,644	73.9%	$16,842	$47,802		
04463	Field Service Mt Prospect	CSFM17	Cut In Non Payment Accounts	$36,641	73.9%	$9,546	$27,095		
04463	Field Service Mt Prospect	CSFM24	Field & Mtr Non Field Activity	$22,489	73.9%	$5,859	$16,630		
04463	Field Service Mt Prospect	CSFMS01	FMS Management Oversight	-	73.9%	-	-	Updated 7/23/2010 per Chantal Jones	
04463	Field Service Mt Prospect	CSFMS01	FMS Management Oversight	$7	73.9%	$2	$5		
04463	Field Service Mt Prospect	CSMR01	Obtain Meter Readings	-	73.9%	-	-		
04463	Field Service Mt Prospect	CSMR03	Support Meter Reading	-	73.9%	-	-		
04463	Field Service Mt Prospect	CSFM15	Provide Billing Services	-	73.9%	-	-		
04463	Field Service Mt Prospect	CSSB02	Investigate Billing Exceptions	($361)	73.9%	($94)	($267)		
04463 - Field Service Mt Prospect				$123,420	73.9%	$32,155	$91,265	Split by work done, the only work with a supply component is disconnections for non-payment	Delivery work except for cut for non-payment
00602	Claims Department	CLREVRCV	Claims Revenue Recovery	$120,163					

Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
00602	Claims Department	CSFMSSS	Service Suspension Strategy	$1,674					
00602	Claims Department	ITSBCSVC	SBC As Requested Services ComE	$1,191					
00602 - Claims Department				$123,029	46.2%	$66,224	$56,805	**Revenue Management** allocator	This group supported Revenue Management through a specific initiative in 2009
01470	Director ESO West Account Mngt	CSAM01	Provide Service Delivery	$112,897					
01470	Director ESO West Account Mngt	ITSBCSVC	SBC As Requested Services ComE	$63					
01470 - Director ESO West Account Mngt				$112,960				Done	
Grand Total				$118,684,349					
	General Customer Operations Allocation			**$ 113,070,157.51**	**84.2%**	$17,873,481	$95,196,676	This represents the allocation across all the pivotal Customer operations departments (Billing, Rev Management, Rev Pro, Meter Reading, F&MS, Call Centers)	
	Metering Services Expense			**$ 48,049,417.00**	**100.0%**	-	$48,049,417	All meter reading work is delivery related and contributes to the Customer operations general allocation amount	
500	Demand Response & Dynamic	MS4011	Manage Curtailment	$1,118,596					
500	Demand Response & Dynamic	MS4036	Nature First	$1,048,130					
500	Demand Response & Dynamic	INSIGHTS	Energy Insights - NC	$80,410					
500	Demand Response & Dynamic	MS4077	Marketing Strategic Planning	$13,319					
500	Demand Response & Dynamic	MS4022	Voluntary Load Reduction	$6,165					
500	Demand Response & Dynamic	MS4024	Curtailment Communications	$4,416					
500	Demand Response & Dynamic	MS4037	Welcome Home Tariff	$1,723					
500	Demand Response & Dynamic	DSMEEFPP	Energy Efficiency Prog Plan	$0					
500	Demand Response & Dynamic	MS4021	Energy Cooperative	$0					
500	Demand Response & Dynamic	MS4048	Provide Customer Tech	$0					
500	Demand Response & Dynamic	MS4023	Key Alert	($5,820)					
500 - Demand Response & Dynamic Pricing				$2,266,939		$710,376	$1,556,563		
486	Energy Efficiency Services	MS4048	Provide Customer Tech	$1,586,715		$1,586,715	-		
486	Energy Efficiency Services	CHIHOURS	Supp Dec21 Chi Settl Agree	$93,783		$93,783	-		
486	Energy Efficiency Services	MS4105	Exelon Environmental Strategy	$85,779		$85,779	-		
486	Energy Efficiency Services	MS4092	Net Billing Programs	$29,925		$29,925	-		
486	Energy Efficiency Services	CAREPGRM	CARE Program Costs	$23,268		$23,268	-		
486	Energy Efficiency Services	MS4050	Provide Customer Assist-CPS	$16,017		$16,017	-		
486	Energy Efficiency Services	PVPILOT1	P V Pilot 2009 - 2010	$15,196		$15,196	-		
486	Energy Efficiency Services	MS4011	Manage Curtailment	$2,450		$2,450	-		
486	Energy Efficiency Services	102706.000000	Trade Alley	$2,027		$2,027	-		
486	Energy Efficiency Services	MS4021	Energy Cooperative	$275		$275	-		
486	Energy Efficiency Services	MS4022	Voluntary Load Reduction	($307)			-		
486 - Energy Efficiency Services				$1,855,128		$202,771	$1,652,357		
484	Marketing Research - ComEd	MR4216	Perform Marketing Research	$469,932		$469,932	-		
484	Marketing Research - ComEd	MS4059	Data Mining/Analysis	$259,508		$259,508	-		
484	Marketing Research - ComEd	CR4205	Res Phone Answer Satisfaction	$241,000		$241,000	-		
484	Marketing Research - ComEd	CR4200	Res Customer Satisfaction	$171,338		$171,338	-		
484	Marketing Research - ComEd	CR4201	Small C&I Cust. Satisfaction	$158,602		$158,602	-		
484	Marketing Research - ComEd	CR4202	Large C&I Cust Satisfaction	$132,904		$132,904	-		
484	Marketing Research - ComEd	CSRX4209	American Customer Satis Index	$64,000		$64,000	-		
484	Marketing Research - ComEd	CSRX4211	Service Install & Revise Satis	$44,378		$44,378	-		
484	Marketing Research - ComEd	CSRX4201	Small C&I Customer Satisfactio	$33,401		$33,401	-		
484	Marketing Research - ComEd	MROX4214	Idea Exchange Panels	$30,000		$30,000	-		
484	Marketing Research - ComEd	CSRX4200	Residential Customer Satisfact	$25,886		$25,886	-		
484	Marketing Research - ComEd	CSRX4202	Large C&I Customer Satisfactio	$24,216		$24,216	-		
484	Marketing Research - ComEd	CSRX4207	Res II Rel & Serv Satisfaction	$21,013		$21,013	-		
484	Marketing Research - ComEd	CSRX4210	Municipality & CRM Satisfactio	$17,500		$17,500	-		
484	Marketing Research - ComEd	CSRX4208	C&I II Rel & Serv Satisfaction	$14,009		$14,009	-		
484 - Marketing Research				$1,707,686	98.5%	$25,615	$1,682,071	All customer satisfaction questionnaires were analyzed, with very few questions	

Dept ID	Dept Desc	Project ID	Project Desc	2009 Total Cost	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)	Additional Notes
483	Non Tariff Marketing	MS4077	Marketing Strategic Planning	$678,553		$678,553	-		
483	Non Tariff Marketing	MEPEATW	Energy @ Work	$5,001		$5,001	-		
483	Non Tariff Marketing	CAREPGRM	CARE Program Costs	$3,820		$3,820	-		
483	Non Tariff Marketing	MS4011	Manage Curtailment	$2,645		$2,645	-		
483	Non Tariff Marketing	MEPEP	Enviromental Programs	$875		$875	-		
483	Non Tariff Marketing	MEPEATH	Energy @ Home	$389		$389	-		
483	Non Tariff Marketing	MS4036	Nature First	$0		-	-		
483	Non Tariff Marketing	MS4081	Energy @ Home	$0		-	-		
483	Non Tariff Marketing	ECINEWS	E newsletter for C & I custome	($709)		($709)	-		
483	Non Tariff Marketing	MS4076	Marketing Web Management	($28,908)		($28,908)	-		
483 - Non Tariff Marketing				$619,015		$154,754	$464,261		
7999	T&D General Co Activities	LTIPNEXP	Long Term Incentive Plan Exp	$59,076		$59,076	-		
7999	T&D General Co Activities	MS4048	Provide Customer Tech	$53,841		$53,841	-		
7999	T&D General Co Activities	MS4011	Manage Curtailment	$22,727		$22,727	-		
7999	T&D General Co Activities	MS4077	Marketing Strategic Planning	$21,659		$21,659	-		
7999	T&D General Co Activities	MR4216	Perform Marketing Research	$16,805		$16,805	-		
7999	T&D General Co Activities	MS4059	Data Mining/Analysis	$8,226		$8,226	-		
7999	T&D General Co Activities	CHIHOURS	Supp Dec21 Chi Settl Agree	$4,970		$4,970	-		
7999	T&D General Co Activities	MS4105	Exelon Environmental Strategy	$4,586		$4,586	-		
7999	T&D General Co Activities	INSIGHTS	Energy Insights - NC	$2,882		$2,882	-		
7999	T&D General Co Activities	CAREPGRM	CARE Program Costs	$1,074		$1,074	-		
7999	T&D General Co Activities	MS4050	Provide Customer Assist-CPS	$677		$677	-		
7999	T&D General Co Activities	PVPILOT1	P V Pilot 2009 - 2010	$596		$596	-		
7999	T&D General Co Activities	MS4022	Voluntary Load Reduction	$89		$89	-		
7999	T&D General Co Activities	102706.000000	Trade Alley	$41		$41	-		
7999	T&D General Co Activities	MS4021	Energy Cooperative	$7		$7	-		
7999	T&D General Co Activities	~NA~	NOT APPLICABLE	($15,229)		($15,229)	-		
7999	T&D General Co Activities	CE9200	CED's Admin&General Exp	($58,845)		($58,845)	-		
7999 - T&D General Co Activities				$123,181	84.2%	$19,472	$103,709		
Grand Total				$6,571,949		$1,112,988	$5,458,961		

Customer Contact Center	**$ 25,855,365**	**74.2%**	**$ 6,682,330**	**$ 19,173,034**	
Billing	**$ 22,155,768**	**80.9%**	**$ 4,222,179**	**$ 17,933,589**	
Support Services	**$ 5,900,359**	**83.0%**	**$ 1,003,199**	**$ 4,897,160**	
Payment Processing	**$ 372,331**	**38.4%**	**$ 229,408**	**$ 142,923**	
Customer Operations (Other)	**$ 3,756,442**	**71.5%**	**$ 1,070,543**	**$ 2,685,900**	
LCS	**$ 8,091,400**	**99.3%**	**$ 52,730**	**$ 8,038,670**	
Market Research	**$ 1,707,686**	**98.5%**	**$ 25,615**	**$ 1,682,071**	
Demand Management	**$ 4,741,082**	**77.5%**	**$ 1,067,901**	**$ 3,673,181**	
IT	**$ 29,074,692**	**78.1%**	**$ 6,374,565**	**$ 22,700,127**	
Electric Supplier Services	**$ 297,000**	**100.0%**	**$ -**	**$ 297,000**	
Field and Meter Services	**$ 6,326,077**	**73.9%**	**$ 1,648,151**	**$ 4,677,925**	
Revenue Management	**$ 9,836,479**	**46.2%**	**$ 5,294,778**	**$ 4,541,701**	
Revenue Protection	$ 847,053	96.9%	$ 26,043	$ 821,010	
Other	$ 6,294,565	46.2%	$ 3,388,237	$ 2,906,328	
STUDY GRAND TOTAL	**$ 173,305,715**	**82.1%**	**$ 31,085,680**	**$ 142,220,035**	
	Support Departments	60,235,557.75	**78.1%**	$ 13,212,199	$ 47,023,359

2013 FERC Data - Accounts 901, 902, 903 (Only includes values greater than $0)

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FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	32	Office of the Chairman/CEO	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	37	Performance Metrics	ITCELLUL	ComEd Celluar Usage	-$18.55	Support Services	100.0%	$ -	$ (18.55)	
903000	37	Performance Metrics	ITSBCSVC	SBC As Requested Services ComE	$362.25	Support Services	100.0%	$ -	$ 362.25	
903000	38	Office of the President-ComEd	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	124	HR Operations CED	ITCELLUL	ComEd Celluar Usage	-$9.00	Support Services	100.0%	$ -	$ (9.00)	
903000	124	HR Operations CED	ITSBCSVC	SBC As Requested Services ComE	$1,574.15	Support Services	100.0%	$ -	$ 1,574.15	
903000	189	Communications- ComEd	ITSBCSVC	SBC As Requested Services ComE	$79.69	Support Services	100.0%	$ -	$ 79.69	
902000	299	00299 - Security Services	13CSOPSIM	AMI Ongoing Operations	$450.74	Meter Reading	100.0%	$ -	$ 450.74	
903000	299	00299 - Security Services	ITSBCSVC	SBC As Requested Services ComE	$48.30	Support Services	100.0%	$ -	$ 48.30	
903000	300	Environmental Services	ITCELLUL	ComEd Celluar Usage	-$19.10	Support Services	100.0%	$ -	$ (19.10)	
903000	300	Environmental Services	ITSBCSVC	SBC As Requested Services ComE	$470.85	Support Services	100.0%	$ -	$ 470.85	
903000	311	IT Cust Serv Regulatory -CED	ITCS3015	IT Customer Software Maint W	$3,289,223.46	IT	88.8%	$ 367,111.19	$ 2,922,112.27	
903000	312	IT Ops Asset Mgmt Supp - CED	ITPASCOM	central passthroughs	$126.69	IT	75.1%	$ 31.61	$ 95.08	
902000	313	IT Real Time - CED	CSMR01	Obtain Meter Readings	$6,234.41	Meter Reading	100.0%	$ -	$ 6,234.41	
903000	313	IT Real Time - CED	ITCELLUL	ComEd Celluar Usage	-$199.76	Support Services	100.0%	$ -	$ (199.76)	
903000	313	IT Real Time - CED	ITCS3568	CIS North Star - O&M	$6,198.96	Support Services	100.0%	$ -	$ 6,198.96	
903000	313	IT Real Time - CED	ITCS3570	Cust eChannels North Star O&M	$2,294.77	Support Services	100.0%	$ -	$ 2,294.77	
903000	313	IT Real Time - CED	ITSBCSVC	SBC As Requested Services ComE	$102.41	Support Services	100.0%	$ -	$ 102.41	
903000	313	IT Real Time - CED	ITTRAINC	IT Training Costs	$65,720.31	Support Services	100.0%	$ -	$ 65,720.31	
903000	314	EBSC IT Serv - CED	CSUCBONM	Ongoing O&M Costs for UCBPOR	$314,057.91	IT	75.1%	$ 78,347.71	$ 235,710.20	
903000	314	EBSC IT Serv - CED	ITCIMMTC	CIMS Application Maintenance	$7,288,544.24	IT	75.1%	$ 1,818,265.81	$ 5,470,278.43	
903000	314	EBSC IT Serv - CED	ITSLACOM	ComEd Centrally held SLAs	$12,146,632.37	IT	75.1%	$ 3,030,208.17	$ 9,116,424.20	
903000	395	IT Projects - COMED	163IT001C	EDI Transition CTA O&M	$364,515.27	IT	75.1%	$ 90,935.26	$ 273,580.01	
903000	395	IT Projects - COMED	CSBTW2009	ComEd BTW 2009 Exp	-$7,040.74	IT	75.1%	$ (1,756.45)	$ (5,284.29)	
903000	395	IT Projects - COMED	ITCS3323	PIPP - O&M	$498.13	IT	83.0%	$ 84.89	$ 413.24	
903000	395	IT Projects - COMED	ITCS3456	ICC Part 412 - Exp	-$74,431.77	IT	83.0%	$ (12,684.06)	$ (61,747.71)	
903000	395	IT Projects - COMED	ITCS3475	Bankruptcy Compliance O&M	$542,563.29	IT	75.1%	$ 135,352.72	$ 407,210.57	
903000	395	IT Projects - COMED	ITCS3477	Employee Deliquency Report-Exp	$240.71	IT	75.1%	$ 60.05	$ 180.66	
903000	395	IT Projects - COMED	ITCS3484	RRTP Administrator Change -Exp	$1,549.99	IT	83.0%	$ 264.14	$ 1,285.85	
903000	395	IT Projects - COMED	ITCS3506	Municipal Aggregation - O&M	$158,509.73	IT	83.0%	$ 27,011.94	$ 131,497.79	
903000	395	IT Projects - COMED	ITCS3532	Part 280 - O&M	-$8,731.84	IT	75.1%	$ (2,178.32)	$ (6,553.52)	
903000	395	IT Projects - COMED	ITCS3541	EDA Rider O&M	-$6,750.00	IT	83.0%	$ (1,150.28)	$ (5,599.72)	
903000	395	IT Projects - COMED	ITCS3549	ComEd Net Metering - O&M	$80,011.30	IT	75.1%	$ 19,960.34	$ 60,050.96	
903000	395	IT Projects - COMED	ITCS3550	PIPP Recertification - InitO&M	$133,480.98	IT	83.0%	$ 22,746.75	$ 110,734.23	
903000	395	IT Projects - COMED	ITCS3568	CIS North Star - O&M	$676,931.86	IT	75.1%	$ 168,873.51	$ 508,058.35	
903000	395	IT Projects - COMED	ITCS3570	Cust eChannels North Star O&M	$422,639.82	IT	75.1%	$ 105,435.53	$ 317,204.29	
903000	395	IT Projects - COMED	ITCS3634	Cust Experience Enhance - O&M	$119,791.97	IT	75.1%	$ 29,884.38	$ 89,907.59	
903000	395	IT Projects - COMED	ITIM1001	Peak Time Rebate - Exp	$53,986.26	IT	75.1%	$ 13,467.90	$ 40,518.36	
903000	402	Legal Ext. Srvcs - COMED	CSUCBONM	Ongoing O&M Costs for UCBPOR	$15,527.82	Support Services	100.0%	$ -	$ 15,527.82	
902000	412	Capitalzed Overheads-CED	12CSAMIIM	IMA: Expansion of AMI Expense	$79.41	Meter Reading	100.0%	$ -	$ 79.41	
903000	412	Capitalzed Overheads-CED	13CMDPCI	Pole Cut In for Non-Payment	$3,308.44	Field and Meter Services	98.8%	$ 41.29	$ 3,267.15	
903000	412	Capitalzed Overheads-CED	13CMDPCO	Pole Cut Out for Non-Payment	$6,704.68	Field and Meter Services	98.8%	$ 83.67	$ 6,621.01	
903000	412	Capitalzed Overheads-CED	CSFM15	Provide Billing Services	$2.51	Meter Reading	100.0%	$ -	$ 2.51	
903000	412	Capitalzed Overheads-CED	CSFM16	Cut Outs for Non Payment	$367.42	Field and Meter Services	98.8%	$ 4.59	$ 362.83	
903000	412	Capitalzed Overheads-CED	CSFM17	Cut In Non Payment Accounts	$381.63	Field and Meter Services	98.8%	$ 4.76	$ 376.87	
903000	412	Capitalzed Overheads-CED	CSFM24	Field & Mtr Non Field Activity	$73.50	Field and Meter Services	98.8%	$ 0.92	$ 72.58	
902000	412	Capitalzed Overheads-CED	CSMR01	Obtain Meter Readings	$120.16	Meter Reading	100.0%	$ -	$ 120.16	
903000	416	IT passthrough-ComEd	ITCELLUL	ComEd Celluar Usage	$939,594.28	Support Services	100.0%	$ -	$ 939,594.28	
903000	416	IT passthrough-ComEd	ITCIRCTC	IT Circuit - Call Center	$762,489.49	IT	75.1%	$ 190,217.49	$ 572,272.00	
903000	416	IT passthrough-ComEd	ITCIRCTL	IT Circuit - Local & Long Dist	$665,789.08	IT	75.1%	$ 166,093.73	$ 499,695.35	
903000	416	IT passthrough-ComEd	ITCIRCTP	IT Circuit - Protective	$981,192.49	IT	75.1%	$ 244,777.10	$ 736,415.39	
903000	416	IT passthrough-ComEd	ITPASCOM	central passthroughs	$66,509.56	IT	75.1%	$ 16,592.07	$ 49,917.49	
903000	416	IT passthrough-ComEd	ITSBCSVC	SBC As Requested Services ComE	$51,211.42	Support Services	100.0%	$ -	$ 51,211.42	
903000	419	Support Services West	CSCC01	Call Center Management	$249,337.51	Customer Contact Center	64.7%	$ 88,094.05	$ 161,243.46	
903000	431	ComEd IT Project	13CSSS03	Business Transformation & Tech	$1,229.15	Support Services	100.0%	$ -	$ 1,229.15	
903000	431	ComEd IT Project	ITCS3475	Bankruptcy Compliance O&M	-$193,177.00	Support Services	100.0%	$ -	$ (193,177.00)	
902000	437	EIMA - IT Operations Projects	12CSAMIIM	IMA: Expansion of AMI Expense	$577.09	Meter Reading	100.0%	$ -	$ 577.09	
903000	437	EIMA - IT Operations Projects	13CSSS03	Business Transformation & Tech	$2,019.03	Support Services	100.0%	$ -	$ 2,019.03	
903000	437	EIMA - IT Operations Projects	ITCELLUL	ComEd Celluar Usage	-$6.82	Support Services	100.0%	$ -	$ (6.82)	
903000	437	EIMA - IT Operations Projects	ITSBCSVC	SBC As Requested Services ComE	$630.22	Support Services	100.0%	$ -	$ 630.22	
903000	437	EIMA - IT Operations Projects	ITTRAINC	IT Training Costs	$10,218.05	Support Services	100.0%	$ -	$ 10,218.05	

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902000	439	Ops Strategy and Bus Intellige	12CSAMIIM	IMA: Expansion of AMI Expense	$2,646.11	Meter Reading	100.0%	$ -	$ 2,646.11	
902000	439	Ops Strategy and Bus Intellige	13CSOPSIM	AMI Ongoing Operations	$164.14	Meter Reading	100.0%	$ -	$ 164.14	
903000	439	Ops Strategy and Bus Intellige	ITCELLUL	ComEd Celluar Usage	-$64.11	Support Services	100.0%	$ -	$ (64.11)	
903000	439	Ops Strategy and Bus Intellige	ITSBCSVC	SBC As Requested Services ComE	$749.21	Support Services	100.0%	$ -	$ 749.21	
903000	440	EIMA - IT Customer Projects	ITCS3568	CIS North Star - O&M	$696.49	Support Services	100.0%	$ -	$ 696.49	
903000	440	EIMA - IT Customer Projects	ITTRAINC	IT Training Costs	$49,583.09	Support Services	100.0%	$ -	$ 49,583.09	
903000	483	Non Tariff Marketing	11CAGCFEE	Gift Certificate Admin Fees	-$9,862.17	Support Services	See Column K	$ -	$ (9,862.17)	$0 in supply because all supply dollars are added in one project under this dept.
903000	483	Non Tariff Marketing	13MEGFTCT	Marketing for ComEd Gift Cert	$82,307.26	Revenue Management	See Column K	$ -	$ 82,307.26	Dollars allocated to supply are calculated in the Demand Response sheet. Dept 483 had $0 allocated to supply
903000	483	Non Tariff Marketing	ITCELLUL	ComEd Celluar Usage	-$10.15	Demand Management	See Column K	$ -	$ (10.15)	$0 in supply because all supply dollars are added in one project under this dept.
903000	483	Non Tariff Marketing	ITSBCSVC	SBC As Requested Services ComE	$600.26	Demand Management	See Column K	$ -	$ 600.26	$0 in supply because all supply dollars are added in one project under this dept.
903000	484	Marketing Research - ComEd	ITCELLUL	ComEd Celluar Usage	-$18.53	Market Research	64.7%	$ (6.55)	$ (11.98)	
903000	486	Energy Efficiency Services	ITCELLUL	ComEd Celluar Usage	-$43.07	Demand Management	See Column K	$ -	$ (43.07)	$0 in supply because all supply dollars are added in one project under this dept.
903000	486	Energy Efficiency Services	ITCS3549	ComEd Net Metering - O&M	$950.47	Demand Management	See Column K	$ -	$ 950.47	$0 in supply because all supply dollars are added in one project under this dept.
903000	486	Energy Efficiency Services	ITSBCSVC	SBC As Requested Services ComE	$410.15	Demand Management	See Column K	$ -	$ 410.15	$0 in supply because all supply dollars are added in one project under this dept.
908000	486	Energy Efficiency Services			$2,439,213.00	Demand Management	See Column K	$ 128,556.70	$ 2,310,656.30	Dollars allocated to supply are calculated in the Demand Response sheet. Dept 486 had $96,640 allocated to supply. The 2,439,213 comes from the Demand Response sheet (not from FERC 901, 902, 903 so it needed to be added)
903000	487	External Affairs - Chicago	13EACHLIT	City of Chi St Light-IT Fund	$11,201.69	LCS	99.0%	$ 112.02	$ 11,089.67	
903000	487	External Affairs - Chicago	CSAM01	Provide Service Delivery	$39,439.37	LCS	99.0%	$ 394.39	$ 39,044.98	
903000	487	External Affairs - Chicago	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	487	External Affairs - Chicago	ITSBCSVC	SBC As Requested Services ComE	$38.16	Support Services	100.0%	$ -	$ 38.16	
902000	500	Demand Response & Dynamic Pric	12CSAMIIM	IMA: Expansion of AMI Expense	$2,375.00	Meter Reading	See Column K	$ -	$ 2,375.00	$0 in supply because all supply dollars are added in one project under this dept.
903000	500	Demand Response & Dynamic Pric	ITCELLUL	ComEd Celluar Usage	-$29.61	Demand Management	See Column K	$ -	$ (29.61)	$0 in supply because all supply dollars are added in one project under this dept.
903000	500	Demand Response & Dynamic Pric	ITSBCSVC	SBC As Requested Services ComE	$33.11	Demand Management	See Column K	$ -	$ 33.11	$0 in supply because all supply dollars are added in one project under this dept.
908000	500	Demand Response & Dynamic Pric	MS4036	Nature First	$2,069,679.00	Demand Management	See Column K	$ 538,609.37	$ 1,531,069.63	Dollars allocated to supply are calculated in the Demand Response sheet. Dept 500 had $96,640 allocated to supply. The 2,069,679 value comes from FERC 908
903000	501	Telecommunications Access Grp	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	520	Real Estate Services	ITCELLUL	ComEd Celluar Usage	-$25.21	Support Services	100.0%	$ -	$ (25.21)	
903000	520	Real Estate Services	ITSBCSVC	SBC As Requested Services ComE	$904.12	Support Services	100.0%	$ -	$ 904.12	
903000	570	Work Planning-West	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	602	Claims Department	CLREVRCV	Claims Revenue Recovery	$142,296.04	Revenue Management	88.9%	$ 15,864.93	$ 126,431.11	
903000	602	Claims Department	ITCELLUL	ComEd Celluar Usage	-$13.03	Revenue Management	88.9%	$ (1.45)	$ (11.58)	
903000	602	Claims Department	ITSBCSVC	SBC As Requested Services ComE	$443.99	Revenue Management	88.9%	$ 49.50	$ 394.49	
903000	660	Ofc VP Sys Engineer & Planning	ITCELLUL	ComEd Celluar Usage	-$1.75	Support Services	100.0%	$ -	$ (1.75)	
903000	660	Ofc VP Sys Engineer & Planning	ITSBCSVC	SBC As Requested Services ComE	$110.83	Support Services	100.0%	$ -	$ 110.83	
902000	816	Finance - ComEd	12CSAMIIM	IMA: Expansion of AMI Expense	-$145,087.48	Meter Reading	100.0%	$ -	$ (145,087.48)	
902000	816	Finance - ComEd	13CSOPSIM	AMI Ongoing Operations	$270,987.70	Meter Reading	100.0%	$ -	$ 270,987.70	
903000	816	Finance - ComEd	ITCELLUL	ComEd Celluar Usage	-$1.75	Support Services	100.0%	$ -	$ (1.75)	
903000	816	Finance - ComEd	ITSBCSVC	SBC As Requested Services ComE	$364.21	Support Services	100.0%	$ -	$ 364.21	
903000	824	Controller - ComEd	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	883	DSM&EnergyEfficyProgPlng	ITCELLUL	ComEd Celluar Usage	-$19.46	Support Services	100.0%	$ -	$ (19.46)	
903000	886	SSC-Fisk	ITCELLUL	ComEd Celluar Usage	-$27.29	Support Services	100.0%	$ -	$ (27.29)	
903000	889	SSC-Northwest	ITCELLUL	ComEd Celluar Usage	-$10.27	Support Services	100.0%	$ -	$ (10.27)	
903000	890	SSC-Ridgeland	ITCELLUL	ComEd Celluar Usage	-$9.31	Support Services	100.0%	$ -	$ (9.31)	
903000	1002	SSG North	ITCELLUL	ComEd Celluar Usage	-$30.44	Support Services	100.0%	$ -	$ (30.44)	
902000	1004	SSG South	CSMR01	Obtain Meter Readings	$3,758.83	Meter Reading	100.0%	$ -	$ 3,758.83	
903000	1004	SSG South	ITCELLUL	ComEd Celluar Usage	-$10.77	Support Services	100.0%	$ -	$ (10.77)	
903000	1004	SSG South	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	1431	Account Management - OCC	CSAM01	Provide Service Delivery	$627,669.27	LCS	99.0%	$ 6,276.69	$ 621,392.58	
903000	1431	Account Management - OCC	ITCELLUL	ComEd Celluar Usage	-$10.15	LCS	99.0%	$ (0.10)	$ (10.05)	
903000	1450	VP Customer Care	13CSSS03	Business Transformation & Tech	$14,831.14	Customer Contact Center	64.7%	$ 5,240.03	$ 9,591.11	
903000	1450	VP Customer Care	CSCC01	Call Center Management	$160,994.14	Customer Contact Center	64.7%	$ 56,881.24	$ 104,112.90	
903000	1450	VP Customer Care	CSVP02	Manage Personnel - Acct 903	$196,716.37	Customer Contact Center	64.7%	$ 69,502.35	$ 127,214.02	
903000	1450	VP Customer Care	ITSBCSVC	SBC As Requested Services ComE	$138.11	Customer Contact Center	64.7%	$ 48.80	$ 89.31	
903000	1451	Oak Brook Call Center	12CSBTOIM	AMI Bus Transfrmtn Office O&M	$1,877.36	Meter Reading	100.0%	$ -	$ 1,877.36	
902000	1451	Oak Brook Call Center	13CSIMEUC	AMI EU Cust Info System Work	$1,757.91	Meter Reading	100.0%	$ -	$ 1,757.91	
902000	1451	Oak Brook Call Center	13CSIMEUM	AMI EU Meter Data Service	-$7,079.14	Meter Reading	100.0%	$ -	$ (7,079.14)	
903000	1451	Oak Brook Call Center	13CSSS03	Business Transformation & Tech	$5,850.00	Customer Contact Center	64.7%	$ 2,066.88	$ 3,783.12	
903000	1451	Oak Brook Call Center	CSCC01	Call Center Management	$8,047,114.76	Customer Contact Center	64.7%	$ 2,843,145.95	$ 5,203,968.81	
903000	1451	Oak Brook Call Center	CSCC02	Call Center Employee Costs	$23,737,093.56	Customer Contact Center	64.7%	$ 8,386,611.03	$ 15,350,482.53	
903000	1451	Oak Brook Call Center	CSCCCD	Call Center Credit Disconnect	$2,595,831.27	Customer Contact Center	64.7%	$ 917,139.54	$ 1,678,691.73	
903000	1451	Oak Brook Call Center	CSFM15	Provide Billing Services	$342.52	Meter Reading	100.0%	$ -	$ 342.52	
903000	1451	Oak Brook Call Center	CSFM16	Cut Outs for Non Payment	$78.71	Field and Meter Services	98.8%	$ 0.98	$ 77.73	
903000	1451	Oak Brook Call Center	CSFM17	Cut In Non Payment Accounts	$69.82	Field and Meter Services	98.8%	$ 0.87	$ 68.95	
903000	1451	Oak Brook Call Center	CSFM24	Field & Mtr Non Field Activity	$130.01	Customer Contact Center	64.7%	$ 45.93	$ 84.08	
902000	1451	Oak Brook Call Center	CSMRTEMP	Meter Reading Temps	-$85,007.94	Meter Reading	100.0%	$ -	$ (85,007.94)	
903000	1451	Oak Brook Call Center	CSSS01	Respond to Customer Complaints	$439.27	Customer Contact Center	64.7%	$ 155.20	$ 284.07	
903000	1451	Oak Brook Call Center	ITCELLUL	ComEd Celluar Usage	-$10.25	Customer Contact Center	64.7%	$ (3.62)	$ (6.63)	
903000	1451	Oak Brook Call Center	ITCS3549	ComEd Net Metering - O&M	$683.23	Customer Contact Center	64.7%	$ 241.39	$ 441.84	
903000	1451	Oak Brook Call Center	ITSBCSVC	SBC As Requested Services ComE	$506.65	Customer Contact Center	64.7%	$ 179.01	$ 327.64	
902000	1452	Chicago Reg Call Center	12CSAMIIM	IMA: Expansion of AMI Expense	-$1,010.35	Meter Reading	100.0%	$ -	$ (1,010.35)	
902000	1452	Chicago Reg Call Center	13CSOPSIM	AMI Ongoing Operations	$1,010.35	Meter Reading	100.0%	$ -	$ 1,010.35	
903000	1452	Chicago Reg Call Center	CSCC01	Call Center Management	$74,174.13	Customer Contact Center	64.7%	$ 26,206.64	$ 47,967.49	
903000	1452	Chicago Reg Call Center	CSCC02	Call Center Employee Costs	$905,300.03	Customer Contact Center	64.7%	$ 319,853.79	$ 585,446.24	
903000	1452	Chicago Reg Call Center	CSCCCD	Call Center Credit Disconnect	-$218.96	Customer Contact Center	64.7%	$ (77.36)	$ (141.60)	
903000	1452	Chicago Reg Call Center	ITCELLUL	ComEd Celluar Usage	-$9.73	Customer Contact Center	64.7%	$ (3.44)	$ (6.29)	
902000	1454	Resource Management	12CSAMIIM	IMA: Expansion of AMI Expense	-$16,918.67	Meter Reading	100.0%	$ -	$ (16,918.67)	
903000	1454	Resource Management	12CSCE001	Customer Experience O&M	$280,692.14	Customer Contact Center	64.7%	$ 99,172.03	$ 181,520.11	
902000	1454	Resource Management	13CSIMEUC	AMI EU Cust Info System Work	$5,140.82	Meter Reading	100.0%	$ -	$ 5,140.82	
903000	1454	Resource Management	13CSINTRN	Manage Intern Labor	$10,500.00	Meter Reading	100.0%	$ -	$ 10,500.00	
902000	1454	Resource Management	13CSOPSIM	AMI Ongoing Operations	$19,409.44	Meter Reading	100.0%	$ -	$ 19,409.44	
903000	1454	Resource Management	CSCC01	Call Center Management	$1,244,615.75	Customer Contact Center	64.7%	$ 439,738.26	$ 804,877.49	
903000	1454	Resource Management	CSCC02	Call Center Employee Costs	$57.76	Customer Contact Center	64.7%	$ 20.41	$ 37.35	
903000	1454	Resource Management	CSCC04	21st Century Costs-Call Center	$64,839.26	Customer Contact Center	64.7%	$ 22,908.52	$ 41,930.74	
903000	1454	Resource Management	CSCCRREV	Call Center Referral Revenue	-$206.56	Customer Contact Center	64.7%	$ (72.98)	$ (133.58)	
903000	1454	Resource Management	CSVP02	Manage Personnel - Acct 903	$182,095.07	Customer Contact Center	64.7%	$ 64,336.46	$ 117,758.61	
903000	1454	Resource Management	ITCELLUL	ComEd Celluar Usage	-$12.84	Customer Contact Center	64.7%	$ (4.54)	$ (8.30)	
902000	1457	eChannel	13CSIMEUC	AMI EU Cust Info System Work	$1,472.01	Meter Reading	100.0%	$ -	$ 1,472.01	
903000	1457	eChannel	13CSINTRN	Manage Intern Labor	$24,589.82	Meter Reading	100.0%	$ -	$ 24,589.82	
903000	1457	eChannel	13CSSS03	Business Transformation & Tech	$1,152,787.82	Support Services	100.0%	$ -	$ 1,152,787.82	
903000	1457	eChannel	CSCC01	Call Center Management	$113,160.54	Customer Contact Center	64.7%	$ 39,981.03	$ 73,179.51	
903000	1457	eChannel	CSSS01	Respond to Customer Complaints	$8,429.49	Customer Contact Center	64.7%	$ 2,978.24	$ 5,451.25	
903000	1457	eChannel	CSSS02	Enhance Existing Applications	$4,183.65	IT	75.1%	$ 1,043.69	$ 3,139.96	
903000	1457	eChannel	CSSS03	Provide End User Support	-$5,468.08	IT	75.1%	$ (1,364.12)	$ (4,103.96)	
903000	1457	eChannel	CSVP02	Manage Personnel - Acct 903	$12.03	Customer Contact Center	64.7%	$ 4.25	$ 7.78	
903000	1457	eChannel	ITCELLUL	ComEd Celluar Usage	-$9.31	Support Services	100.0%	$ -	$ (9.31)	
903000	1457	eChannel	ITCS3570	Cust eChannels North Star O&M	$15,704.94	Support Services	100.0%	$ -	$ 15,704.94	
903000	1457	eChannel	ITCS3634	Cust Experience Enhance - O&M	$89.58	Support Services	100.0%	$ -	$ 89.58	
903000	1457	eChannel	ITSBCSVC	SBC As Requested Services ComE	$99.33	Support Services	100.0%	$ -	$ 99.33	
902000	1460	SrVP Cust Operations ComEd	CSFMS01	FMS Management Oversight	$8,772.60	Meter Reading	100.0%	$ -	$ 8,772.60	
903000	1460	SrVP Cust Operations ComEd	CSFMS01	FMS Management Oversight	$2,708.67	Meter Reading	100.0%	$ -	$ 2,708.67	
903000	1460	SrVP Cust Operations ComEd	CSVP02	Manage Personnel - Acct 903	$70,784.16	Customer Operations (Other)	88.5%	$ 8,167.94	$ 62,616.22	
901000	1460	SrVP Cust Operations ComEd	CSVP04	Manage Personnel - Acct 901	$469,823.81	Customer Operations (Other)	88.5%	$ 54,214.00	$ 415,609.81	
903000	1461	Customer Relations West	13CSSS03	Business Transformation & Tech	$840.52	Customer Relations	78.2%	$ 183.59	$ 656.93	
903000	1461	Customer Relations West	CSCC01	Call Center Management	$52,688.60	Customer Contact Center	64.7%	$ 18,615.54	$ 34,073.06	
903000	1461	Customer Relations West	CSSS01	Respond to Customer Complaints	$1,062,613.01	Customer Relations	78.2%	$ 232,096.39	$ 830,516.62	
903000	1461	Customer Relations West	ITCELLUL	ComEd Celluar Usage	-$25.22	Customer Relations	78.2%	$ (5.51)	$ (19.71)	
903000	1461	Customer Relations West	ITSBCSVC	SBC As Requested Services ComE	$33.11	Customer Relations	78.2%	$ 7.23	$ 25.88	
902000	1462	VP Field Ops ComEd	CSFMS01	FMS Management Oversight	$236,354.91	Meter Reading	100.0%	$ -	$ 236,354.91	
903000	1462	VP Field Ops ComEd	CSFMS01	FMS Management Oversight	$72,987.44	Meter Reading	100.0%	$ -	$ 72,987.44	
903000	1462	VP Field Ops ComEd	CSVP02	Manage Personnel - Acct 903	$43,798.26	Field and Meter Services	98.8%	$ 546.58	$ 43,251.68	

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	1464	VP Cust Rev Assurance Ops CED	CSRR03	Process Customer Payments	$10,000.00	Revenue Management	88.9%	$ 1,114.92	$ 8,885.08	
903000	1464	VP Cust Rev Assurance Ops CED	CSSS01	Respond to Customer Complaints	-$39.20	Customer Contact Center	64.7%	$ (13.85)	$ (25.35)	
903000	1464	VP Cust Rev Assurance Ops CED	CSVP02	Manage Personnel - Acct 903	$394,986.13	Revenue Management	88.9%	$ 44,037.95	$ 350,948.18	
902000	1467	Revenue Protection Strategy	12CSAMIIM	IMA: Expansion of AMI Expense	-$235,575.97	Meter Reading	100.0%	$ -	$ (235,575.97)	
903000	1467	Revenue Protection Strategy	13CSINTRN	Manage Intern Labor	$163.37	Meter Reading	100.0%	$ -	$ 163.37	
902000	1467	Revenue Protection Strategy	13CSOPSIM	AMI Ongoing Operations	$400,190.87	Meter Reading	100.0%	$ -	$ 400,190.87	
903000	1467	Revenue Protection Strategy	CSVP02	Manage Personnel - Acct 903	$7,063.50	Revenue Protection	82.7%	$ 1,218.55	$ 5,844.95	
901000	1467	Revenue Protection Strategy	CSVP04	Manage Personnel - Acct 901	$2,760.07	Revenue Protection	82.7%	$ 476.15	$ 2,283.92	
903000	1467	Revenue Protection Strategy	ITCELLUL	ComEd Celluar Usage	-$14.80	Revenue Protection	82.7%	$ (2.55)	$ (12.25)	
903000	1467	Revenue Protection Strategy	ITSBCSVC	SBC As Requested Services ComE	$33.11	Revenue Protection	82.7%	$ 5.71	$ 27.40	
580000	1467	Revenue Protection Strategy	ITCELLUL	ComEd Celluar Usage	-$7.04	Revenue Protection	82.7%	$ (1.21)	$ (5.83)	
580000	1467	Revenue Protection Strategy	ITSBCSVC	SBC As Requested Services ComE	$15.76	Revenue Protection	82.7%	$ 2.72	$ 13.04	
586000	1467	Revenue Protection Strategy	CSFM03	Perform Meter Shop Services	$858.15	Revenue Protection	82.7%	$ 148.04	$ 710.11	
587000	1467	Revenue Protection Strategy	CSREVLEAK	To Track Rev Protection Costs	$2,279,059.96	Revenue Protection	82.7%	$ 393,168.58	$ 1,885,891.38	
590000	1467	Revenue Protection Strategy	ITCELLUL	ComEd Celluar Usage	-$15.50	Revenue Protection	82.7%	$ (2.67)	$ (12.83)	
590000	1467	Revenue Protection Strategy	ITSBCSVC	SBC As Requested Services ComE	$34.68	Revenue Protection	82.7%	$ 5.98	$ 28.70	
908000	1467	Revenue Protection Strategy	ITCS3575	Building Posting Proc - O&M	$1,332.30	Revenue Protection	82.7%	$ 229.84	$ 1,102.46	
908000	1467	Revenue Protection Strategy	ITCS3578	Credit & Collect SIR Bundl O&M	$302.02	Revenue Protection	82.7%	$ 52.10	$ 249.92	
903000	1470	Director ESO West Account Mngt	CSAM01	Provide Service Delivery	$179,615.33	LCS	99.0%	$ 1,796.15	$ 177,819.18	
903000	1470	Director ESO West Account Mngt	ITSBCSVC	SBC As Requested Services ComE	$66.22	LCS	99.0%	$ 0.66	$ 65.56	
903000	1471	Account Mgmt Northern Region	13EACHLIT	City of Chi St Light-IT Fund	$81,292.56	LCS	99.0%	$ 812.93	$ 80,479.63	
903000	1471	Account Mgmt Northern Region	CSAM01	Provide Service Delivery	$6,766,583.62	LCS	99.0%	$ 67,665.84	$ 6,698,917.78	
903000	1471	Account Mgmt Northern Region	CSCC01	Call Center Management	$206.32	LCS	99.0%	$ 2.06	$ 204.26	
903000	1471	Account Mgmt Northern Region	ITCELLUL	ComEd Celluar Usage	-$7.86	LCS	99.0%	$ (0.08)	$ (7.78)	
903000	1471	Account Mgmt Northern Region	ITSBCSVC	SBC As Requested Services ComE	$66.22	LCS	99.0%	$ 0.66	$ 65.56	
903000	1472	Account Mgmt Southern Region	13CSSS03	Business Transformation & Tech	$20,420.78	LCS	99.0%	$ 204.21	$ 20,216.57	
903000	1472	Account Mgmt Southern Region	CSAM01	Provide Service Delivery	$962,060.04	LCS	99.0%	$ 9,620.60	$ 952,439.44	
903000	1472	Account Mgmt Southern Region	ITCELLUL	ComEd Celluar Usage	-$31.42	LCS	99.0%	$ (0.31)	$ (31.11)	
903000	1473	Account Mgmt Chicago Region	CSAM01	Provide Service Delivery	$8,391.72	LCS	99.0%	$ 83.92	$ 8,307.80	
903000	1473	Account Mgmt Chicago Region	ITCELLUL	ComEd Celluar Usage	-$27.41	Support Services	100.0%	$ -	$ (27.41)	
903000	1473	Account Mgmt Chicago Region	ITSBCSVC	SBC As Requested Services ComE	$69.30	Support Services	100.0%	$ -	$ 69.30	
903000	1475	Account Mngt Western Region	CSAM01	Provide Service Delivery	$356,371.22	LCS	99.0%	$ 3,563.71	$ 352,807.51	
903000	1475	Account Mngt Western Region	ITCELLUL	ComEd Celluar Usage	-$21.30	LCS	99.0%	$ (0.21)	$ (21.09)	
902000	1490	System Meter	12CSAMIIM	IMA: Expansion of AMI Expense	-$2,026.74	Meter Reading	100.0%	$ -	$ (2,026.74)	
902000	1490	System Meter	13CSOPSIM	AMI Ongoing Operations	$2,026.74	Meter Reading	100.0%	$ -	$ 2,026.74	
903000	1490	System Meter	CSFM15	Provide Billing Services	$83.13	Meter Reading	100.0%	$ -	$ 83.13	
903000	1490	System Meter	CSFM16	Cut Outs for Non Payment	$50.69	Field and Meter Services	98.8%	$ 0.63	$ 50.06	
903000	1490	System Meter	CSFM17	Cut In Non Payment Accounts	$7.19	Field and Meter Services	98.8%	$ 0.09	$ 7.10	
903000	1490	System Meter	CSFM18	Provide AMR Cellular Services	$535,196.44	Meter Reading	100.0%	$ -	$ 535,196.44	
903000	1490	System Meter	CSFM24	Field & Mtr Non Field Activity	$19,974.66	Field and Meter Services	98.8%	$ 249.27	$ 19,725.39	
902000	1490	System Meter	CSMR01	Obtain Meter Readings	$1.56	Meter Reading	100.0%	$ -	$ 1.56	
903000	1490	System Meter	CSVP02	Manage Personnel - Acct 903	-$10,146.00	Meter Reading	100.0%	$ -	$ (10,146.00)	
903000	1490	System Meter	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	1490	System Meter	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	1490	System Meter	ITTFPCST	Tools for People - Customer	$787.39	Field and Meter Services	98.8%	$ 9.83	$ 777.56	
903000	1491	Cust Financial Ops ComEd	CSCC01	Call Center Management	$4,780.28	Customer Contact Center	64.7%	$ 1,688.93	$ 3,091.35	
903000	1492	Revenue Management	11CAGCFEE	Gift Certificate Admin Fees	$15,212.28	Revenue Management	88.9%	$ 1,696.05	$ 13,516.23	
902000	1492	Revenue Management	12CSAMIIM	IMA: Expansion of AMI Expense	-$967.37	Meter Reading	100.0%	$ -	$ (967.37)	
902000	1492	Revenue Management	13CSIMEUC	AMI EU Cust Info System Work	$3,532.28	Meter Reading	100.0%	$ -	$ 3,532.28	
902000	1492	Revenue Management	13CSIMEUM	AMI EU Meter Data Service	-$1,807.21	Meter Reading	100.0%	$ -	$ (1,807.21)	
903000	1492	Revenue Management	13CSINTRN	Manage Intern Labor	$70,512.76	Meter Reading	100.0%	$ -	$ 70,512.76	
902000	1492	Revenue Management	13CSOPSIM	AMI Ongoing Operations	$10,334.47	Meter Reading	100.0%	$ -	$ 10,334.47	
903000	1492	Revenue Management	CSCC02	Call Center Employee Costs	$728,392.22	Revenue Management	88.9%	$ 81,210.20	$ 647,182.02	
903000	1492	Revenue Management	CSRR0001	Manage Inactive Accounts	$139,801.76	Revenue Management	88.9%	$ 15,586.83	$ 124,214.93	
903000	1492	Revenue Management	CSRR0002	Collect Customer Payment	$44,000.00	Revenue Management	88.9%	$ 4,905.67	$ 39,094.33	
903000	1492	Revenue Management	CSRR01	Manage Inactive Accounts	$3,663,318.98	Revenue Management	88.9%	$ 408,432.22	$ 3,254,886.76	
903000	1492	Revenue Management	CSRR02	Collect Customer Payment	$4,050,892.82	Revenue Management	88.9%	$ 451,643.76	$ 3,599,249.06	
903000	1492	Revenue Management	CSRR03	Process Customer Payments	$106,488.64	Revenue Management	88.9%	$ 11,872.67	$ 94,615.97	
903000	1492	Revenue Management	CSSB01	Mail Customer Billings	$17,106,132.89	Revenue Management	88.9%	$ 1,907,203.78	$ 15,198,929.11	
903000	1492	Revenue Management	CSSB02	Investigate Billing Exceptions	$2,688.27	Revenue Management	88.9%	$ 299.72	$ 2,388.55	
903000	1492	Revenue Management	FORMSEXP	Bill Print Forms Expense	$1,340,956.82	Revenue Management	88.9%	$ 149,506.49	$ 1,191,450.33	
903000	1492	Revenue Management	ITCELLUL	ComEd Celluar Usage	-$22.34	Revenue Management	88.9%	$ (2.49)	$ (19.85)	
903000	1492	Revenue Management	ITCS3475	Bankruptcy Compliance O&M	$1,541.23	Revenue Management	88.9%	$ 171.84	$ 1,369.39	

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	1492	Revenue Management	ITSBCSVC	SBC As Requested Services ComE	$965.79	Revenue Management	88.9%	$ 107.68	$ 858.11	
903000	1493	Billing - WEST	12CSCE001	Customer Experience O&M	$206,301.67	Billing	75.5%	$ 50,574.33	$ 155,727.34	
902000	1493	Billing - WEST	13CSIMEUC	AMI EU Cust Info System Work	$1,609.43	Meter Reading	100.0%	$ -	$ 1,609.43	
902000	1493	Billing - WEST	13CSIMEUM	AMI EU Meter Data Service	$3,502.39	Meter Reading	100.0%	$ -	$ 3,502.39	
903000	1493	Billing - WEST	13CSSS03	Business Transformation & Tech	$6,387.42	Billing	75.5%	$ 1,565.86	$ 4,821.56	
903000	1493	Billing - WEST	CSCC01	Call Center Management	$1,229.62	Billing	75.5%	$ 301.44	$ 928.18	
903000	1493	Billing - WEST	CSCC02	Call Center Employee Costs	-$1,574.75	Billing	75.5%	$ (386.05)	$ (1,188.70)	
903000	1493	Billing - WEST	CSES01	Implement Open Access Legisltn	$19,098.44	Billing	75.5%	$ 4,681.93	$ 14,416.51	
903000	1493	Billing - WEST	CSSB02	Investigate Billing Exceptions	$7,272,595.12	Billing	75.5%	$ 1,782,858.31	$ 5,489,736.81	
903000	1493	Billing - WEST	ITCELLUL	ComEd Celluar Usage	-$9.10	Billing	75.5%	$ (2.23)	$ (6.87)	
903000	1493	Billing - WEST	ITCS3475	Bankruptcy Compliance O&M	$1,957.97	Billing	75.5%	$ 479.99	$ 1,477.98	
903000	1493	Billing - WEST	ITSBCSVC	SBC As Requested Services ComE	$234.85	Billing	75.5%	$ 57.57	$ 177.28	
903000	1494	Meter Reading Manager	13CSINTRN	Manage Intern Labor	$6,200.00	Meter Reading	100.0%	$ -	$ 6,200.00	
902000	1494	Meter Reading Manager	CSMR01	Obtain Meter Readings	$503,350.50	Meter Reading	100.0%	$ -	$ 503,350.50	
902000	1494	Meter Reading Manager	CSMR02	Manage Meter Reading	$291,875.73	Meter Reading	100.0%	$ -	$ 291,875.73	
902000	1494	Meter Reading Manager	CSMRTEMP	Meter Reading Temps	$330,724.49	Meter Reading	100.0%	$ -	$ 330,724.49	
903000	1494	Meter Reading Manager	DRVCAMOM	Drive Cam Expense	$67,372.61	Meter Reading	100.0%	$ -	$ 67,372.61	
903000	1494	Meter Reading Manager	ITCELLUL	ComEd Celluar Usage	-$6.82	Support Services	100.0%	$ -	$ (6.82)	
903000	1494	Meter Reading Manager	ITSBCSVC	SBC As Requested Services ComE	$734.51	Support Services	100.0%	$ -	$ 734.51	
903000	1494	Meter Reading Manager	ITTFPCST	Tools for People - Customer	$605.18	Field and Meter Services	98.8%	$ 7.55	$ 597.63	
903000	1496	Systems Support West	13CSINTRN	Manage Intern Labor	$6,298.00	Meter Reading	100.0%	$ -	$ 6,298.00	
903000	1496	Systems Support West	13CSSS03	Business Transformation & Tech	$1,105,079.25	Customer Operations (Other)	88.5%	$ 127,517.53	$ 977,561.72	
903000	1496	Systems Support West	CSSS01	Respond to Customer Complaints	$26,549.74	Customer Contact Center	64.7%	$ 9,380.35	$ 17,169.39	
903000	1496	Systems Support West	CSSS03	Provide End User Support	-$4,277.78	Customer Operations (Other)	88.5%	$ (493.62)	$ (3,784.16)	
903000	1496	Systems Support West	CSVP02	Manage Personnel - Acct 903	$10,374.41	Customer Operations (Other)	88.5%	$ 1,197.13	$ 9,177.28	
903000	1496	Systems Support West	ITCELLUL	ComEd Celluar Usage	-$4.65	Customer Operations (Other)	88.5%	$ (0.54)	$ (4.11)	
903000	1496	Systems Support West	ITSBCSVC	SBC As Requested Services ComE	$66.22	Customer Operations (Other)	88.5%	$ 7.64	$ 58.58	
902000	1497	Project Planning ComEd	12CSAMIIM	IMA: Expansion of AMI Expense	-$1,450.39	Meter Reading	100.0%	$ -	$ (1,450.39)	
902000	1497	Project Planning ComEd	13CSOPSIM	AMI Ongoing Operations	$1,450.39	Meter Reading	100.0%	$ -	$ 1,450.39	
903000	1497	Project Planning ComEd	13CSSS03	Business Transformation & Tech	$1,200,335.12	Customer Operations (Other)	88.5%	$ 138,509.32	$ 1,061,825.80	
903000	1497	Project Planning ComEd	CSCC01	Call Center Management	$42,085.78	Customer Operations (Other)	88.5%	$ 4,856.37	$ 37,229.41	
903000	1497	Project Planning ComEd	CSMGT01	Customer Ops PMO Expense	$1,566.09	Customer Operations (Other)	88.5%	$ 180.71	$ 1,385.38	
903000	1497	Project Planning ComEd	CSSB02	Investigate Billing Exceptions	-$669.03	Customer Operations (Other)	88.5%	$ (77.20)	$ (591.83)	
903000	1497	Project Planning ComEd	CSSS0003	Provide end-user support	-$8,866.61	Customer Operations (Other)	88.5%	$ (1,023.14)	$ (7,843.47)	
903000	1497	Project Planning ComEd	CSSS01	Respond to Customer Complaints	$8,950.44	Customer Contact Center	64.7%	$ 3,162.30	$ 5,788.14	
903000	1497	Project Planning ComEd	CSSS03	Provide End User Support	-$4,684.75	Customer Operations (Other)	88.5%	$ (540.58)	$ (4,144.17)	
903000	1497	Project Planning ComEd	CSVP02	Manage Personnel - Acct 903	$4,715.73	Customer Operations (Other)	88.5%	$ 544.16	$ 4,171.57	
903000	1497	Project Planning ComEd	ITCELLUL	ComEd Celluar Usage	-$16.55	Customer Operations (Other)	88.5%	$ (1.91)	$ (14.64)	
903000	1497	Project Planning ComEd	ITCS3456	ICC Part 412 - Exp	$85.07	Customer Operations (Other)	88.5%	$ 9.82	$ 75.25	
903000	1497	Project Planning ComEd	ITSBCSVC	SBC As Requested Services ComE	$503.20	Customer Operations (Other)	88.5%	$ 58.07	$ 445.13	
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	$1,333,452.39	Meter Reading	100.0%	$ -	$ 1,333,452.39	
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	$3,117,853.92	Meter Reading	100.0%	$ -	$ 3,117,853.92	
903000	1510	AMI Deployment	12CSIMTRN	AMI Training - O&M	$2,334.50	Meter Reading	100.0%	$ -	$ 2,334.50	
903000	1510	AMI Deployment	13CSIMREP	AMI O&M Electrician Repairs	$159,627.00	Meter Reading	100.0%	$ -	$ 159,627.00	
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	$6,900.50	Meter Reading	100.0%	$ -	$ 6,900.50	
902000	1510	AMI Deployment	13CSOPSIM	AMI Ongoing Operations	$520.56	Meter Reading	100.0%	$ -	$ 520.56	
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	$2,026.25	Field and Meter Services	98.8%	$ 25.29	$ 2,000.96	
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	$17,987.01	Meter Reading	100.0%	$ -	$ 17,987.01	
903000	1510	AMI Deployment	ITCELLUL	ComEd Celluar Usage	-$19.46	Support Services	100.0%	$ -	$ (19.46)	
902000	1511	AMI Operations	12CSAMIIM	IMA: Expansion of AMI Expense	-$1,801,046.97	Meter Reading	100.0%	$ -	$ (1,801,046.97)	
902000	1511	AMI Operations	13CSOPSIM	AMI Ongoing Operations	$6,527,502.64	Meter Reading	100.0%	$ -	$ 6,527,502.64	
903000	1511	AMI Operations	13CSSS03	Business Transformation & Tech	$779.43	Support Services	100.0%	$ -	$ 779.43	
903000	1511	AMI Operations	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
902000	1512	AMI Customer Experience	12CSAMIIM	IMA: Expansion of AMI Expense	$240,161.63	Meter Reading	100.0%	$ -	$ 240,161.63	
902000	1513	AMI Business Transf Office	12CSAMIIM	IMA: Expansion of AMI Expense	-$133,179.18	Meter Reading	100.0%	$ -	$ (133,179.18)	
903000	1513	AMI Business Transf Office	12CSBTOIM	AMI Bus Transfrmtn Office O&M	$4,343,769.44	Meter Reading	100.0%	$ -	$ 4,343,769.44	
903000	1513	AMI Business Transf Office	13CSBTAIM	AMI Bus Prcss Modeling in ARIS	$7,813.63	Meter Reading	100.0%	$ -	$ 7,813.63	
902000	1513	AMI Business Transf Office	13CSIMEUC	AMI EU Cust Info System Work	$41,579.69	Meter Reading	100.0%	$ -	$ 41,579.69	
902000	1513	AMI Business Transf Office	13CSIMEUM	AMI EU Meter Data Service	-$19,496.64	Meter Reading	100.0%	$ -	$ (19,496.64)	
903000	1513	AMI Business Transf Office	13CSSS03	Business Transformation & Tech	$900.00	Support Services	100.0%	$ -	$ 900.00	
903000	1513	AMI Business Transf Office	CSMGT01	Customer Ops PMO Expense	$103,176.29	Meter Reading	100.0%	$ -	$ 103,176.29	
903000	1513	AMI Business Transf Office	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	3181	Subst Ops-Humbolt	ITCELLUL	ComEd Celluar Usage	-$11.97	Support Services	100.0%	$ -	$ (11.97)	

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
902000	3184	Subst Ops-Maywood/OHare	12CSAMIIM	IMA: Expansion of AMI Expense	$1,148.29	Meter Reading	100.0%	$ -	$ 1,148.29	
903000	3184	Subst Ops-Maywood/OHare	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
902000	3185	OES-Maywood	12CSAMIIM	IMA: Expansion of AMI Expense	$2,912.82	Meter Reading	100.0%	$ -	$ 2,912.82	
903000	3185	OES-Maywood	13CMDPCI	Pole Cut In for Non-Payment	$5,584.11	Field and Meter Services	98.8%	$ 69.69	$ 5,514.42	
903000	3185	OES-Maywood	ITCELLUL	ComEd Celluar Usage	-$6.58	Support Services	100.0%	$ -	$ (6.58)	
903000	3191	Field Operations-Chicago	ITCELLUL	ComEd Celluar Usage	-$8.37	Support Services	100.0%	$ -	$ (8.37)	
903000	3191	Field Operations-Chicago	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	3193	Subst Ops-Jefferson	ITCELLUL	ComEd Celluar Usage	-$6.31	Support Services	100.0%	$ -	$ (6.31)	
903000	3194	OES-Chicago North	13CMDPCI	Pole Cut In for Non-Payment	$49,051.42	Field and Meter Services	98.8%	$ 612.14	$ 48,439.28	
903000	3194	OES-Chicago North	13CMDPCO	Pole Cut Out for Non-Payment	$2,560.88	Field and Meter Services	98.8%	$ 31.96	$ 2,528.92	
903000	3194	OES-Chicago North	CSFM16	Cut Outs for Non Payment	$11,745.50	Field and Meter Services	98.8%	$ 146.58	$ 11,598.92	
903000	3194	OES-Chicago North	CSFM17	Cut In Non Payment Accounts	$6,228.27	Field and Meter Services	98.8%	$ 77.73	$ 6,150.54	
903000	3194	OES-Chicago North	ITCELLUL	ComEd Celluar Usage	-$8.34	Support Services	100.0%	$ -	$ (8.34)	
903000	3194	OES-Chicago North	ITSBCSVC	SBC As Requested Services ComE	$231.78	Support Services	100.0%	$ -	$ 231.78	
903000	3195	Subst Ops-Kingsbury	CSFM16	Cut Outs for Non Payment	$19.39	Field and Meter Services	98.8%	$ 0.24	$ 19.15	
903000	3195	Subst Ops-Kingsbury	ITCELLUL	ComEd Celluar Usage	-$15.84	Support Services	100.0%	$ -	$ (15.84)	
902000	3196	Subst Ops Chicago North	12CSAMIIM	IMA: Expansion of AMI Expense	$400.53	Meter Reading	100.0%	$ -	$ 400.53	
903000	3196	Subst Ops Chicago North	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	3196	Subst Ops Chicago North	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	3197	OES-Chicago South	13CMDPCI	Pole Cut In for Non-Payment	$106,696.95	Field and Meter Services	98.8%	$ 1,331.53	$ 105,365.42	
903000	3197	OES-Chicago South	13CMDPCO	Pole Cut Out for Non-Payment	$2,337.18	Field and Meter Services	98.8%	$ 29.17	$ 2,308.01	
903000	3197	OES-Chicago South	CSFM16	Cut Outs for Non Payment	$1,151.70	Field and Meter Services	98.8%	$ 14.37	$ 1,137.33	
903000	3197	OES-Chicago South	CSFM17	Cut In Non Payment Accounts	$6,767.35	Field and Meter Services	98.8%	$ 84.45	$ 6,682.90	
903000	3197	OES-Chicago South	ITCELLUL	ComEd Celluar Usage	-$5.62	Support Services	100.0%	$ -	$ (5.62)	
903000	3199	Subst Ops-Atrium	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	3250	SSC-Chicago Region	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	3311	CBS-Chicago North	109511	Cellular phone usage	$1,000.00	Support Services	100.0%	$ -	$ 1,000.00	
903000	3311	CBS-Chicago North	ITCELLUL	ComEd Celluar Usage	-$37.75	Support Services	100.0%	$ -	$ (37.75)	
903000	3311	CBS-Chicago North	ITSBCSVC	SBC As Requested Services ComE	$99.33	Support Services	100.0%	$ -	$ 99.33	
903000	3313	CBS-Chicago South	ITCELLUL	ComEd Celluar Usage	-$13.44	Support Services	100.0%	$ -	$ (13.44)	
903000	3314	Large Projects Chicago - ComEd	ITCELLUL	ComEd Celluar Usage	-$8.37	Support Services	100.0%	$ -	$ (8.37)	
903000	3314	Large Projects Chicago - ComEd	ITSBCSVC	SBC As Requested Services ComE	$225.88	Support Services	100.0%	$ -	$ 225.88	
903000	3324	Central - ComEd	CSFM15	Provide Billing Services	$256.53	Meter Reading	100.0%	$ -	$ 256.53	
903000	3324	Central - ComEd	CSFM24	Field & Mtr Non Field Activity	$5,722.21	Field and Meter Services	98.8%	$ 71.41	$ 5,650.80	
903000	3324	Central - ComEd	ITCELLUL	ComEd Celluar Usage	-$9.96	Support Services	100.0%	$ -	$ (9.96)	
903000	3325	Rock River - ComEd	CSFM24	Field & Mtr Non Field Activity	$2,447.81	Field and Meter Services	98.8%	$ 30.55	$ 2,417.26	
903000	3325	Rock River - ComEd	ITCELLUL	ComEd Celluar Usage	-$1.57	Support Services	100.0%	$ -	$ (1.57)	
903000	3325	Rock River - ComEd	ITSBCSVC	SBC As Requested Services ComE	$42.00	Support Services	100.0%	$ -	$ 42.00	
903000	3327	Chicago New Bus Design Team	ITCELLUL	ComEd Celluar Usage	-$3.30	Support Services	100.0%	$ -	$ (3.30)	
903000	3328	SouthEast - ComEd	ITCELLUL	ComEd Celluar Usage	-$3.53	Support Services	100.0%	$ -	$ (3.53)	
903000	3328	SouthEast - ComEd	ITSBCSVC	SBC As Requested Services ComE	$107.64	Support Services	100.0%	$ -	$ 107.64	
903000	3329	SouthWest - ComEd	ITCELLUL	ComEd Celluar Usage	-$21.87	Support Services	100.0%	$ -	$ (21.87)	
903000	3329	SouthWest - ComEd	ITSBCSVC	SBC As Requested Services ComE	$171.71	Support Services	100.0%	$ -	$ 171.71	
903000	3330	NorthEast - ComEd	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	3330	NorthEast - ComEd	ITSBCSVC	SBC As Requested Services ComE	$99.33	Support Services	100.0%	$ -	$ 99.33	
903000	3340	Cust Req Commercial Ctr-ComEd	CSFM24	Field & Mtr Non Field Activity	$2,096.19	Field and Meter Services	98.8%	$ 26.16	$ 2,070.03	
903000	3340	Cust Req Commercial Ctr-ComEd	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	3341	Proj Constr Mgmt	ITCELLUL	ComEd Celluar Usage	-$46.97	Support Services	100.0%	$ -	$ (46.97)	
903000	3341	Proj Constr Mgmt	ITSBCSVC	SBC As Requested Services ComE	$115.11	Support Services	100.0%	$ -	$ 115.11	
903000	3350	Testing Group Chicago	ITCELLUL	ComEd Celluar Usage	-$79.70	Support Services	100.0%	$ -	$ (79.70)	
903000	3350	Testing Group Chicago	ITSBCSVC	SBC As Requested Services ComE	$69.30	Support Services	100.0%	$ -	$ 69.30	
903000	3353	Work Planning - Chicago	ITCELLUL	ComEd Celluar Usage	-$20.05	Support Services	100.0%	$ -	$ (20.05)	
903000	3421	Chicago North Meter Reading	13CSINTRN	Manage Intern Labor	$2,025.35	Meter Reading	100.0%	$ -	$ 2,025.35	
903000	3421	Chicago North Meter Reading	CSFM24	Field & Mtr Non Field Activity	$5,143.14	Field and Meter Services	98.8%	$ 64.18	$ 5,078.96	
902000	3421	Chicago North Meter Reading	CSMR01	Obtain Meter Readings	$4,041,855.38	Meter Reading	100.0%	$ -	$ 4,041,855.38	
902000	3421	Chicago North Meter Reading	CSMR02	Manage Meter Reading	$647,420.76	Meter Reading	100.0%	$ -	$ 647,420.76	
902000	3421	Chicago North Meter Reading	CSMR03	Support Meter Reading	$566,418.93	Meter Reading	100.0%	$ -	$ 566,418.93	
902000	3421	Chicago North Meter Reading	CSMRTEMP	Meter Reading Temps	$1,487,113.50	Meter Reading	100.0%	$ -	$ 1,487,113.50	
903000	3421	Chicago North Meter Reading	CSRR01	Manage Inactive Accounts	$37.34	Revenue Management	88.9%	$ 4.16	$ 33.18	
903000	3421	Chicago North Meter Reading	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	3421	Chicago North Meter Reading	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
902000	3423	Chicago South Meter Reading	12CSAMIIM	IMA: Expansion of AMI Expense	-$3,992.41	Meter Reading	100.0%	$ -	$ (3,992.41)	
903000	3423	Chicago South Meter Reading	13CSINTRN	Manage Intern Labor	$1,963.50	Meter Reading	100.0%	$ -	$ 1,963.50	

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902000	3423	Chicago South Meter Reading	13CSOPSIM	AMI Ongoing Operations	$3,992.41	Meter Reading	100.0%	$ -	$ 3,992.41	
903000	3423	Chicago South Meter Reading	CSFM17	Cut In Non Payment Accounts	$339.97	Field and Meter Services	98.8%	$ 4.24	$ 335.73	
903000	3423	Chicago South Meter Reading	CSFM24	Field & Mtr Non Field Activity	$56.28	Field and Meter Services	98.8%	$ 0.70	$ 55.58	
902000	3423	Chicago South Meter Reading	CSMR01	Obtain Meter Readings	$2,971,182.25	Meter Reading	100.0%	$ -	$ 2,971,182.25	
902000	3423	Chicago South Meter Reading	CSMR02	Manage Meter Reading	$477,392.17	Meter Reading	100.0%	$ -	$ 477,392.17	
902000	3423	Chicago South Meter Reading	CSMR03	Support Meter Reading	$569,173.33	Meter Reading	100.0%	$ -	$ 569,173.33	
902000	3423	Chicago South Meter Reading	CSMRTEMP	Meter Reading Temps	$1,167,318.68	Meter Reading	100.0%	$ -	$ 1,167,318.68	
903000	3423	Chicago South Meter Reading	CSRR01	Manage Inactive Accounts	-$0.01	Revenue Management	88.9%	$ (0.00)	$ (0.01)	
903000	3423	Chicago South Meter Reading	ITCELLUL	ComEd Celluar Usage	-$9.73	Support Services	100.0%	$ -	$ (9.73)	
903000	3423	Chicago South Meter Reading	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
902000	3460	Regional Operations Chicago	12CSAMIIM	IMA: Expansion of AMI Expense	-$4,799.01	Meter Reading	100.0%	$ -	$ (4,799.01)	
902000	3460	Regional Operations Chicago	13CSOPSIM	AMI Ongoing Operations	$4,861.23	Meter Reading	100.0%	$ -	$ 4,861.23	
903000	3460	Regional Operations Chicago	CSFM15	Provide Billing Services	$147,271.14	Meter Reading	100.0%	$ -	$ 147,271.14	
903000	3460	Regional Operations Chicago	CSFM16	Cut Outs for Non Payment	$108,202.50	Field and Meter Services	98.8%	$ 1,350.32	$ 106,852.18	
903000	3460	Regional Operations Chicago	CSFM17	Cut In Non Payment Accounts	$53,178.55	Field and Meter Services	98.8%	$ 663.64	$ 52,514.91	
903000	3460	Regional Operations Chicago	CSFM24	Field & Mtr Non Field Activity	$110,466.97	Field and Meter Services	98.8%	$ 1,378.58	$ 109,088.39	
903000	3460	Regional Operations Chicago	CSFMSSS	Service Suspension Strategy	$23,301.57	Field and Meter Services	98.8%	$ 290.79	$ 23,010.78	
902000	3460	Regional Operations Chicago	CSMR01	Obtain Meter Readings	$351.98	Meter Reading	100.0%	$ -	$ 351.98	
902000	3460	Regional Operations Chicago	CSMR03	Support Meter Reading	$59.03	Meter Reading	100.0%	$ -	$ 59.03	
903000	3460	Regional Operations Chicago	ITCELLUL	ComEd Celluar Usage	-$5.07	Field and Meter Services	98.8%	$ (0.06)	$ (5.01)	
903000	3460	Regional Operations Chicago	ITSBCSVC	SBC As Requested Services ComE	$33.11	Field and Meter Services	98.8%	$ 0.41	$ 32.70	
903000	3461	Field Service Chicago	CSFM15	Provide Billing Services	$1,280,904.15	Meter Reading	100.0%	$ -	$ 1,280,904.15	
903000	3461	Field Service Chicago	CSFM16	Cut Outs for Non Payment	$801,738.00	Field and Meter Services	98.8%	$ 10,005.33	$ 791,732.67	
903000	3461	Field Service Chicago	CSFM17	Cut In Non Payment Accounts	$297,059.60	Field and Meter Services	98.8%	$ 3,707.17	$ 293,352.43	
903000	3461	Field Service Chicago	CSFM24	Field & Mtr Non Field Activity	$959,582.02	Field and Meter Services	98.8%	$ 11,975.15	$ 947,606.87	
902000	3461	Field Service Chicago	CSMR01	Obtain Meter Readings	$6,472.19	Meter Reading	100.0%	$ -	$ 6,472.19	
903000	3461	Field Service Chicago	ITCELLUL	ComEd Celluar Usage	-$5.46	Field and Meter Services	98.8%	$ (0.07)	$ (5.39)	
903000	3461	Field Service Chicago	ITSBCSVC	SBC As Requested Services ComE	$33.11	Field and Meter Services	98.8%	$ 0.41	$ 32.70	
902000	3463	Field Service Chgo So	12CSAMIIM	IMA: Expansion of AMI Expense	-$80,033.22	Meter Reading	100.0%	$ -	$ (80,033.22)	
902000	3463	Field Service Chgo So	13CSOPSIM	AMI Ongoing Operations	$80,033.22	Meter Reading	100.0%	$ -	$ 80,033.22	
903000	3463	Field Service Chgo So	CSFM15	Provide Billing Services	$1,196,192.00	Meter Reading	100.0%	$ -	$ 1,196,192.00	
903000	3463	Field Service Chgo So	CSFM16	Cut Outs for Non Payment	$776,196.62	Field and Meter Services	98.8%	$ 9,686.58	$ 766,510.04	
903000	3463	Field Service Chgo So	CSFM17	Cut In Non Payment Accounts	$257,188.30	Field and Meter Services	98.8%	$ 3,209.59	$ 253,978.71	
903000	3463	Field Service Chgo So	CSFM24	Field & Mtr Non Field Activity	$794,588.16	Field and Meter Services	98.8%	$ 9,916.10	$ 784,672.06	
902000	3463	Field Service Chgo So	CSMR01	Obtain Meter Readings	$1,572.72	Meter Reading	100.0%	$ -	$ 1,572.72	
902000	3463	Field Service Chgo So	CSMR03	Support Meter Reading	$143.81	Meter Reading	100.0%	$ -	$ 143.81	
903000	3463	Field Service Chgo So	ITCELLUL	ComEd Celluar Usage	-$9.72	Field and Meter Services	98.8%	$ (0.12)	$ (9.60)	
903000	3501	Work Control - Chicago	ITCELLUL	ComEd Celluar Usage	-$21.39	Support Services	100.0%	$ -	$ (21.39)	
903000	3501	Work Control - Chicago	ITSBCSVC	SBC As Requested Services ComE	$24.28	Support Services	100.0%	$ -	$ 24.28	
903000	3601	C&M Region Lead - CHI OH	ITCELLUL	ComEd Celluar Usage	-$25.08	Support Services	100.0%	$ -	$ (25.08)	
903000	3601	C&M Region Lead - CHI OH	ITSBCSVC	SBC As Requested Services ComE	$114.52	Support Services	100.0%	$ -	$ 114.52	
903000	3641	Chicago Reg. Dist Eng & Design	ITCELLUL	ComEd Celluar Usage	-$68.20	Support Services	100.0%	$ -	$ (68.20)	
903000	3641	Chicago Reg. Dist Eng & Design	ITSBCSVC	SBC As Requested Services ComE	$103.51	Support Services	100.0%	$ -	$ 103.51	
903000	3642	Chicago Reg. Proj & Reliab Eng	ITCELLUL	ComEd Celluar Usage	-$52.87	Support Services	100.0%	$ -	$ (52.87)	
903000	3642	Chicago Reg. Proj & Reliab Eng	ITSBCSVC	SBC As Requested Services ComE	$91.72	Support Services	100.0%	$ -	$ 91.72	
903000	3661	M&C-Chicago North OH	13CMDPCI	Pole Cut In for Non-Payment	$10,224.46	Field and Meter Services	98.8%	$ 127.60	$ 10,096.86	
903000	3661	M&C-Chicago North OH	13CMDPCO	Pole Cut Out for Non-Payment	$184,063.14	Field and Meter Services	98.8%	$ 2,297.02	$ 181,766.12	
903000	3661	M&C-Chicago North OH	ITCELLUL	ComEd Celluar Usage	-$14.38	Field and Meter Services	98.8%	$ (0.18)	$ (14.20)	
903000	3661	M&C-Chicago North OH	ITSBCSVC	SBC As Requested Services ComE	$33.11	Field and Meter Services	98.8%	$ 0.41	$ 32.70	
903000	3663	M&C-Chicago South OH	13CMDPCI	Pole Cut In for Non-Payment	$763.02	Field and Meter Services	98.8%	$ 9.52	$ 753.50	
903000	3663	M&C-Chicago South OH	ITCELLUL	ComEd Celluar Usage	-$8.35	Field and Meter Services	98.8%	$ (0.10)	$ (8.25)	
903000	3663	M&C-Chicago South OH	ITSBCSVC	SBC As Requested Services ComE	$54.44	Field and Meter Services	98.8%	$ 0.68	$ 53.76	
903000	3671	M&C-Chicago North UG	ITCELLUL	ComEd Celluar Usage	-$20.43	Support Services	100.0%	$ -	$ (20.43)	
903000	3673	M&C-Chicago South UG	CSAM01	Provide Service Delivery	$689.66	LCS	99.0%	$ 6.90	$ 682.76	
903000	3673	M&C-Chicago South UG	ITCELLUL	ComEd Celluar Usage	-$24.11	Support Services	100.0%	$ -	$ (24.11)	
903000	3673	M&C-Chicago South UG	ITSBCSVC	SBC As Requested Services ComE	$69.67	Support Services	100.0%	$ -	$ 69.67	
903000	3675	C&M Region Lead -Chicago South	ITCELLUL	ComEd Celluar Usage	-$35.60	Support Services	100.0%	$ -	$ (35.60)	
903000	3681	T&S Network Highrise Group	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	3886	Dist Std & Tech Support	ITCELLUL	ComEd Celluar Usage	-$47.82	Support Services	100.0%	$ -	$ (47.82)	
902000	3887	Technical Srvcs	13CSOPSIM	AMI Ongoing Operations	$680.43	Meter Reading	100.0%	$ -	$ 680.43	
903000	3887	Technical Srvcs	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	3887	Technical Srvcs	ITSBCSVC	SBC As Requested Services ComE	$320.77	Support Services	100.0%	$ -	$ 320.77	
903000	4190	Field Operation - North	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	

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903000	4192	Subst Ops-Libertyville/Skokie	ITCELLUL	ComEd Celluar Usage	-$9.31	Support Services	100.0%	$ -	$ (9.31)	
903000	4193	OES-Libertyville	13CMDPCI	Pole Cut In for Non-Payment	$5,406.22	Field and Meter Services	98.8%	$ 67.47	$ 5,338.75	
903000	4193	OES-Libertyville	13CMDPCO	Pole Cut Out for Non-Payment	$7,924.13	Field and Meter Services	98.8%	$ 98.89	$ 7,825.24	
903000	4193	OES-Libertyville	CSFM16	Cut Outs for Non Payment	$1,888.63	Field and Meter Services	98.8%	$ 23.57	$ 1,865.06	
903000	4193	OES-Libertyville	CSFM17	Cut In Non Payment Accounts	$2,336.57	Field and Meter Services	98.8%	$ 29.16	$ 2,307.41	
903000	4193	OES-Libertyville	ITSBCSVC	SBC As Requested Services ComE	$167.85	Support Services	100.0%	$ -	$ 167.85	
903000	4194	OES-Skokie	13CMDPCI	Pole Cut In for Non-Payment	$2,247.24	Field and Meter Services	98.8%	$ 28.04	$ 2,219.20	
903000	4194	OES-Skokie	13CMDPCO	Pole Cut Out for Non-Payment	$4,875.64	Field and Meter Services	98.8%	$ 60.85	$ 4,814.79	
903000	4194	OES-Skokie	CSFM16	Cut Outs for Non Payment	$811.12	Field and Meter Services	98.8%	$ 10.12	$ 801.00	
903000	4194	OES-Skokie	CSFM17	Cut In Non Payment Accounts	$1,845.21	Field and Meter Services	98.8%	$ 23.03	$ 1,822.18	
903000	4194	OES-Skokie	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	4195	OES-Mt. Prospect	13CMDPCI	Pole Cut In for Non-Payment	$3,046.22	Field and Meter Services	98.8%	$ 38.02	$ 3,008.20	
903000	4195	OES-Mt. Prospect	13CMDPCO	Pole Cut Out for Non-Payment	$5,611.16	Field and Meter Services	98.8%	$ 70.02	$ 5,541.14	
903000	4195	OES-Mt. Prospect	CSFM16	Cut Outs for Non Payment	$1,173.02	Field and Meter Services	98.8%	$ 14.64	$ 1,158.38	
903000	4195	OES-Mt. Prospect	CSFM17	Cut In Non Payment Accounts	$815.19	Field and Meter Services	98.8%	$ 10.17	$ 805.02	
903000	4258	SSC-Maywood	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	4259	SSC-Glenbard	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	4259	SSC-Glenbard	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	4463	Field Service Mt Prospect	CSFM15	Provide Billing Services	$173,633.50	Meter Reading	100.0%	$ -	$ 173,633.50	
903000	4463	Field Service Mt Prospect	CSFM16	Cut Outs for Non Payment	$152,250.80	Field and Meter Services	98.8%	$ 1,900.02	$ 150,350.78	
903000	4463	Field Service Mt Prospect	CSFM17	Cut In Non Payment Accounts	$92,934.28	Field and Meter Services	98.8%	$ 1,159.78	$ 91,774.50	
903000	4463	Field Service Mt Prospect	CSFM24	Field & Mtr Non Field Activity	$112,996.69	Field and Meter Services	98.8%	$ 1,410.15	$ 111,586.54	
903000	4464	Field Service Primary Meter	CSFM15	Provide Billing Services	$113,241.40	Meter Reading	100.0%	$ -	$ 113,241.40	
903000	4464	Field Service Primary Meter	CSFM16	Cut Outs for Non Payment	$7,482.75	Field and Meter Services	98.8%	$ 93.38	$ 7,389.37	
903000	4464	Field Service Primary Meter	CSFM17	Cut In Non Payment Accounts	$1,170.94	Field and Meter Services	98.8%	$ 14.61	$ 1,156.33	
903000	4464	Field Service Primary Meter	CSFM24	Field & Mtr Non Field Activity	$111,674.80	Field and Meter Services	98.8%	$ 1,393.65	$ 110,281.15	
902000	4464	Field Service Primary Meter	CSMR01	Obtain Meter Readings	$665.00	Meter Reading	100.0%	$ -	$ 665.00	
903000	4466	Field Service Libertyville	CSFM15	Provide Billing Services	$146,208.25	Meter Reading	100.0%	$ -	$ 146,208.25	
903000	4466	Field Service Libertyville	CSFM16	Cut Outs for Non Payment	$137,818.78	Field and Meter Services	98.8%	$ 1,719.92	$ 136,098.86	
903000	4466	Field Service Libertyville	CSFM17	Cut In Non Payment Accounts	$101,082.75	Field and Meter Services	98.8%	$ 1,261.47	$ 99,821.28	
903000	4466	Field Service Libertyville	CSFM24	Field & Mtr Non Field Activity	$151,937.55	Field and Meter Services	98.8%	$ 1,896.11	$ 150,041.44	
902000	4466	Field Service Libertyville	CSMR01	Obtain Meter Readings	$1,130.35	Meter Reading	100.0%	$ -	$ 1,130.35	
903000	4466	Field Service Libertyville	ITCELLUL	ComEd Celluar Usage	-$1.76	Field and Meter Services	98.8%	$ (0.02)	$ (1.74)	
903000	4467	Field & Meter Services-Skokie	CSFM15	Provide Billing Services	$198,605.93	Meter Reading	100.0%	$ -	$ 198,605.93	
903000	4467	Field & Meter Services-Skokie	CSFM16	Cut Outs for Non Payment	$143,444.94	Field and Meter Services	98.8%	$ 1,790.13	$ 141,654.81	
903000	4467	Field & Meter Services-Skokie	CSFM17	Cut In Non Payment Accounts	$66,478.36	Field and Meter Services	98.8%	$ 829.62	$ 65,648.74	
903000	4467	Field & Meter Services-Skokie	CSFM24	Field & Mtr Non Field Activity	$139,074.52	Field and Meter Services	98.8%	$ 1,735.59	$ 137,338.93	
902000	4468	Field Service Maywood	12CSAMIIM	IMA: Expansion of AMI Expense	-$83,728.99	Meter Reading	100.0%	$ -	$ (83,728.99)	
902000	4468	Field Service Maywood	13CSOPSIM	AMI Ongoing Operations	$83,828.67	Meter Reading	100.0%	$ -	$ 83,828.67	
903000	4468	Field Service Maywood	CSFM15	Provide Billing Services	$149,955.41	Meter Reading	100.0%	$ -	$ 149,955.41	
903000	4468	Field Service Maywood	CSFM16	Cut Outs for Non Payment	$126,209.91	Field and Meter Services	98.8%	$ 1,575.04	$ 124,634.87	
903000	4468	Field Service Maywood	CSFM17	Cut In Non Payment Accounts	$79,806.70	Field and Meter Services	98.8%	$ 995.95	$ 78,810.75	
903000	4468	Field Service Maywood	CSFM24	Field & Mtr Non Field Activity	$202,567.95	Field and Meter Services	98.8%	$ 2,527.96	$ 200,039.99	
902000	4468	Field Service Maywood	CSMR01	Obtain Meter Readings	-$32,368.39	Meter Reading	100.0%	$ -	$ (32,368.39)	
902000	4468	Field Service Maywood	CSMR03	Support Meter Reading	$2,179.78	Meter Reading	100.0%	$ -	$ 2,179.78	
903000	4468	Field Service Maywood	ITSBCSVC	SBC As Requested Services ComE	$33.11	Field and Meter Services	98.8%	$ 0.41	$ 32.70	
902000	4469	Field Service Glenbard	12CSAMIIM	IMA: Expansion of AMI Expense	-$18.22	Meter Reading	100.0%	$ -	$ (18.22)	
902000	4469	Field Service Glenbard	13CSOPSIM	AMI Ongoing Operations	$18.22	Meter Reading	100.0%	$ -	$ 18.22	
903000	4469	Field Service Glenbard	CSFM15	Provide Billing Services	$132,300.67	Meter Reading	100.0%	$ -	$ 132,300.67	
903000	4469	Field Service Glenbard	CSFM16	Cut Outs for Non Payment	$115,731.00	Field and Meter Services	98.8%	$ 1,444.27	$ 114,286.73	
903000	4469	Field Service Glenbard	CSFM17	Cut In Non Payment Accounts	$77,764.24	Field and Meter Services	98.8%	$ 970.46	$ 76,793.78	
903000	4469	Field Service Glenbard	CSFM24	Field & Mtr Non Field Activity	$117,643.54	Field and Meter Services	98.8%	$ 1,468.14	$ 116,175.40	
902000	4493	Mt. Prospect Meter Reading	CSMR01	Obtain Meter Readings	$1,319,941.44	Meter Reading	100.0%	$ -	$ 1,319,941.44	
902000	4493	Mt. Prospect Meter Reading	CSMR02	Manage Meter Reading	$73,066.93	Meter Reading	100.0%	$ -	$ 73,066.93	
902000	4493	Mt. Prospect Meter Reading	CSMR03	Support Meter Reading	$93,579.46	Meter Reading	100.0%	$ -	$ 93,579.46	
902000	4493	Mt. Prospect Meter Reading	CSMRTEMP	Meter Reading Temps	$6,849.28	Meter Reading	100.0%	$ -	$ 6,849.28	
903000	4493	Mt. Prospect Meter Reading	ITCELLUL	ComEd Celluar Usage	-$6.40	Support Services	100.0%	$ -	$ (6.40)	
903000	4493	Mt. Prospect Meter Reading	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
902000	4494	Skokie Meter Reading	CSMR01	Obtain Meter Readings	$1,353,189.56	Meter Reading	100.0%	$ -	$ 1,353,189.56	
902000	4494	Skokie Meter Reading	CSMR02	Manage Meter Reading	$74,076.14	Meter Reading	100.0%	$ -	$ 74,076.14	
902000	4494	Skokie Meter Reading	CSMR03	Support Meter Reading	$33,886.22	Meter Reading	100.0%	$ -	$ 33,886.22	
903000	4494	Skokie Meter Reading	ITCELLUL	ComEd Celluar Usage	-$3.30	Support Services	100.0%	$ -	$ (3.30)	
902000	4496	Libertyville Meter Reading	CSMR01	Obtain Meter Readings	$2,070,288.00	Meter Reading	100.0%	$ -	$ 2,070,288.00	

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902000	4496	Libertyville Meter Reading	CSMR02	Manage Meter Reading	$365,420.96	Meter Reading	100.0%	$ -	$ 365,420.96	
902000	4496	Libertyville Meter Reading	CSMR03	Support Meter Reading	$222,784.01	Meter Reading	100.0%	$ -	$ 222,784.01	
902000	4496	Libertyville Meter Reading	CSMRTEMP	Meter Reading Temps	$157,604.55	Meter Reading	100.0%	$ -	$ 157,604.55	
903000	4498	Maywood Meter Reading	CSFM15	Provide Billing Services	$0.65	Meter Reading	100.0%	$ -	$ 0.65	
903000	4498	Maywood Meter Reading	CSFM16	Cut Outs for Non Payment	$0.20	Field and Meter Services	98.8%	$ 0.00	$ 0.20	
903000	4498	Maywood Meter Reading	CSFM17	Cut In Non Payment Accounts	$0.18	Field and Meter Services	98.8%	$ 0.00	$ 0.18	
903000	4498	Maywood Meter Reading	CSFM24	Field & Mtr Non Field Activity	$0.06	Field and Meter Services	98.8%	$ 0.00	$ 0.06	
902000	4498	Maywood Meter Reading	CSMR01	Obtain Meter Readings	$340,411.99	Meter Reading	100.0%	$ -	$ 340,411.99	
902000	4498	Maywood Meter Reading	CSMR02	Manage Meter Reading	$246,126.81	Meter Reading	100.0%	$ -	$ 246,126.81	
902000	4498	Maywood Meter Reading	CSMR03	Support Meter Reading	$98,713.35	Meter Reading	100.0%	$ -	$ 98,713.35	
902000	4498	Maywood Meter Reading	CSMRTEMP	Meter Reading Temps	$579,966.52	Meter Reading	100.0%	$ -	$ 579,966.52	
903000	4498	Maywood Meter Reading	ITTFPCST	Tools for People - Customer	$446.00	Field and Meter Services	98.8%	$ 5.57	$ 440.43	
902000	4499	Glenbard Meter Reading	CSMR01	Obtain Meter Readings	$1,251,072.42	Meter Reading	100.0%	$ -	$ 1,251,072.42	
902000	4499	Glenbard Meter Reading	CSMR02	Manage Meter Reading	$39,343.18	Meter Reading	100.0%	$ -	$ 39,343.18	
902000	4499	Glenbard Meter Reading	CSMR03	Support Meter Reading	$135,336.16	Meter Reading	100.0%	$ -	$ 135,336.16	
902000	4499	Glenbard Meter Reading	CSMRTEMP	Meter Reading Temps	$139,540.74	Meter Reading	100.0%	$ -	$ 139,540.74	
903000	4499	Glenbard Meter Reading	ITTFPCST	Tools for People - Customer	$5,285.63	Field and Meter Services	98.8%	$ 65.96	$ 5,219.67	
903000	4500	Work Control - North	ITCELLUL	ComEd Celluar Usage	-$15.22	Support Services	100.0%	$ -	$ (15.22)	
903000	4588	Fleet Maywood	ITSBCSVC	SBC As Requested Services ComE	-$0.01	Support Services	100.0%	$ -	$ (0.01)	
903000	4600	C&M Region Lead - Northeas	ITCELLUL	ComEd Celluar Usage	-$48.58	Support Services	100.0%	$ -	$ (48.58)	
903000	4600	C&M Region Lead - Northeas	ITSBCSVC	SBC As Requested Services ComE	$183.90	Support Services	100.0%	$ -	$ 183.90	
903000	4640	North Reg. Dist Eng & Design	ITCELLUL	ComEd Celluar Usage	-$24.14	Support Services	100.0%	$ -	$ (24.14)	
903000	4640	North Reg. Dist Eng & Design	ITSBCSVC	SBC As Requested Services ComE	$171.71	Support Services	100.0%	$ -	$ 171.71	
903000	4641	North Reg Proj & Reliability E	ITCELLUL	ComEd Celluar Usage	-$29.65	Support Services	100.0%	$ -	$ (29.65)	
903000	4641	North Reg Proj & Reliability E	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	4663	M&C-Mt. Prospect OH	ITCELLUL	ComEd Celluar Usage	-$12.39	Support Services	100.0%	$ -	$ (12.39)	
902000	4664	M&C-Skokie/Techny OH	CSMR01	Obtain Meter Readings	$1,107.29	Meter Reading	100.0%	$ -	$ 1,107.29	
903000	4664	M&C-Skokie/Techny OH	ITCELLUL	ComEd Celluar Usage	-$3.53	Support Services	100.0%	$ -	$ (3.53)	
903000	4668	M&C-Maywood OH	ITCELLUL	ComEd Celluar Usage	-$10.46	Support Services	100.0%	$ -	$ (10.46)	
903000	4669	M&C-Glenbard OH	13CMDPCI	Pole Cut In for Non-Payment	$587.46	Field and Meter Services	98.8%	$ 7.33	$ 580.13	
903000	4669	M&C-Glenbard OH	ITSBCSVC	SBC As Requested Services ComE	$148.83	Support Services	100.0%	$ -	$ 148.83	
903000	4673	M&C - Mt. Prospect UG	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	4676	M&C-Libertyville/Waukegan-UG	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	4678	M&C- Maywood UG	ITCELLUL	ComEd Celluar Usage	-$10.15	Support Services	100.0%	$ -	$ (10.15)	
903000	4689	Distribution Automation	ITCELLUL	ComEd Celluar Usage	-$14.84	Support Services	100.0%	$ -	$ (14.84)	
903000	4689	Distribution Automation	ITSBCSVC	SBC As Requested Services ComE	$99.33	Support Services	100.0%	$ -	$ 99.33	
903000	4702	T&S Chicago Operations	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	4703	SSC-South Operations	ITCELLUL	ComEd Celluar Usage	-$6.23	Support Services	100.0%	$ -	$ (6.23)	
903000	4704	SSC-North Operations	ITCELLUL	ComEd Celluar Usage	-$6.42	Support Services	100.0%	$ -	$ (6.42)	
903000	4704	SSC-North Operations	ITSBCSVC	SBC As Requested Services ComE	$243.26	Support Services	100.0%	$ -	$ 243.26	
903000	4705	Testing Group Operations-ComEd	ITCELLUL	ComEd Celluar Usage	-$0.75	Support Services	100.0%	$ -	$ (0.75)	
903000	4710	C&M Business & Contractor Svcs	ITCELLUL	ComEd Celluar Usage	-$10.15	Support Services	100.0%	$ -	$ (10.15)	
902000	4713	Strategies & Supprt West	12CSAMIIM	IMA: Expansion of AMI Expense	-$2,934.46	Meter Reading	100.0%	$ -	$ (2,934.46)	
902000	4713	Strategies & Supprt West	13CSOPSIM	AMI Ongoing Operations	$2,934.46	Meter Reading	100.0%	$ -	$ 2,934.46	
903000	4713	Strategies & Supprt West	CSBTW2009	ComEd BTW 2009 Exp	$1,576.88	Support Services	100.0%	$ -	$ 1,576.88	
903000	4713	Strategies & Supprt West	CSMGT01	Customer Ops PMO Expense	$507.40	Support Services	100.0%	$ -	$ 507.40	
903000	4713	Strategies & Supprt West	CSSS01	Respond to Customer Complaints	$7,066.39	Support Services	100.0%	$ -	$ 7,066.39	
903000	4713	Strategies & Supprt West	ITCELLUL	ComEd Celluar Usage	-$7.26	Support Services	100.0%	$ -	$ (7.26)	
903000	4723	Office of EVP - Operations	ITCELLUL	ComEd Celluar Usage	-$10.15	Support Services	100.0%	$ -	$ (10.15)	
903000	4723	Office of EVP - Operations	ITSBCSVC	SBC As Requested Services ComE	$498.96	Support Services	100.0%	$ -	$ 498.96	
903000	4730	Transmission Planning - ComEd	ITCELLUL	ComEd Celluar Usage	-$48.82	Support Services	100.0%	$ -	$ (48.82)	
903000	4730	Transmission Planning - ComEd	ITSBCSVC	SBC As Requested Services ComE	$179.02	Support Services	100.0%	$ -	$ 179.02	
903000	4731	Transmission System Ops-ComEd	ITCELLUL	ComEd Celluar Usage	-$87.80	Support Services	100.0%	$ -	$ (87.80)	
903000	4731	Transmission System Ops-ComEd	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	4732	Trans Ops Plng-Director(ComEd)	ITCELLUL	ComEd Celluar Usage	-$14.17	Support Services	100.0%	$ -	$ (14.17)	
903000	4732	Trans Ops Plng-Director(ComEd)	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	4747	Transmission Line - ComEd	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	4747	Transmission Line - ComEd	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	4749	AME/PDM - Chicago	ITCELLUL	ComEd Celluar Usage	-$3.34	Support Services	100.0%	$ -	$ (3.34)	
903000	4755	Capacity Planning Chicago	ITCELLUL	ComEd Celluar Usage	-$18.79	Support Services	100.0%	$ -	$ (18.79)	
903000	4755	Capacity Planning Chicago	ITSBCSVC	SBC As Requested Services ComE	$112.87	Support Services	100.0%	$ -	$ 112.87	
903000	4756	Capacity Planning South	ITCELLUL	ComEd Celluar Usage	-$26.34	Support Services	100.0%	$ -	$ (26.34)	
903000	4757	Capacity Planning North	ITCELLUL	ComEd Celluar Usage	-$37.44	Support Services	100.0%	$ -	$ (37.44)	

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	4757	Capacity Planning North	ITSBCSVC	SBC As Requested Services ComE	$225.60	Support Services	100.0%	$ -	$ 225.60	
903000	4760	Application Support	ITCELLUL	ComEd Celluar Usage	-$27.74	Support Services	100.0%	$ -	$ (27.74)	
903000	4760	Application Support	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
901000	4778	Performance Assessmt Group	09BOM004	Prfrmnc Assmnt Group Dept Proj	$255,575.60	Support Services	100.0%	$ -	$ 255,575.60	
903000	4778	Performance Assessmt Group	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	4778	Performance Assessmt Group	ITSBCSVC	SBC As Requested Services ComE	$258.85	Support Services	100.0%	$ -	$ 258.85	
903000	4785	SSC-West Operations	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	4786	Reliability Inspection - ComEd	ITCELLUL	ComEd Celluar Usage	-$16.80	Support Services	100.0%	$ -	$ (16.80)	
903000	4787	Reliability Programs - ComEd	ITCELLUL	ComEd Celluar Usage	-$32.77	Support Services	100.0%	$ -	$ (32.77)	
903000	4787	Reliability Programs - ComEd	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	4788	Reg. Performance & Reporting	ITCELLUL	ComEd Celluar Usage	-$10.14	Support Services	100.0%	$ -	$ (10.14)	
903000	4788	Reg. Performance & Reporting	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	4797	Reliability Analysis-Reg Rptg	ITSBCSVC	SBC As Requested Services ComE	$112.87	Support Services	100.0%	$ -	$ 112.87	
903000	4804	Work Mgmt & Support	ITCELLUL	ComEd Celluar Usage	-$96.06	Support Services	100.0%	$ -	$ (96.06)	
903000	4804	Work Mgmt & Support	ITSBCSVC	SBC As Requested Services ComE	$413.87	Support Services	100.0%	$ -	$ 413.87	
903000	5881	OVP - Dist Ops Sub	ITPASCOM	central passthroughs	$1.41	Support Services	100.0%	$ -	$ 1.41	
903000	6120	OCC-Operations	ITCELLUL	ComEd Celluar Usage	-$533.52	Support Services	100.0%	$ -	$ (533.52)	
903000	6120	OCC-Operations	ITSBCSVC	SBC As Requested Services ComE	$720.42	Support Services	100.0%	$ -	$ 720.42	
903000	6121	OCC-Support	13CSSS03	Business Transformation & Tech	$111.98	Support Services	100.0%	$ -	$ 111.98	
903000	6121	OCC-Support	ITCELLUL	ComEd Celluar Usage	-$116.42	Support Services	100.0%	$ -	$ (116.42)	
903000	6121	OCC-Support	ITSBCSVC	SBC As Requested Services ComE	$251.18	Support Services	100.0%	$ -	$ 251.18	
903000	6190	Field Operation-South	ITCELLUL	ComEd Celluar Usage	-$11.33	Support Services	100.0%	$ -	$ (11.33)	
903000	6190	Field Operation-South	ITSBCSVC	SBC As Requested Services ComE	$132.44	Support Services	100.0%	$ -	$ 132.44	
903000	6191	OES-Bolingbrook	13CMDPCI	Pole Cut In for Non-Payment	$5,868.32	Field and Meter Services	98.8%	$ 73.23	$ 5,795.09	
903000	6191	OES-Bolingbrook	13CMDPCO	Pole Cut Out for Non-Payment	$6,823.25	Field and Meter Services	98.8%	$ 85.15	$ 6,738.10	
903000	6191	OES-Bolingbrook	CSFM16	Cut Outs for Non Payment	$996.58	Field and Meter Services	98.8%	$ 12.44	$ 984.14	
903000	6191	OES-Bolingbrook	CSFM17	Cut In Non Payment Accounts	$1,499.88	Field and Meter Services	98.8%	$ 18.72	$ 1,481.16	
903000	6191	OES-Bolingbrook	ITCELLUL	ComEd Celluar Usage	-$4.26	Support Services	100.0%	$ -	$ (4.26)	
903000	6192	OES-Crestwood	13CMDPCI	Pole Cut In for Non-Payment	$25,652.93	Field and Meter Services	98.8%	$ 320.14	$ 25,332.79	
903000	6192	OES-Crestwood	13CMDPCO	Pole Cut Out for Non-Payment	$48,670.81	Field and Meter Services	98.8%	$ 607.39	$ 48,063.42	
903000	6192	OES-Crestwood	CSFM16	Cut Outs for Non Payment	$692.42	Field and Meter Services	98.8%	$ 8.64	$ 683.78	
903000	6192	OES-Crestwood	CSFM17	Cut In Non Payment Accounts	$2,154.56	Field and Meter Services	98.8%	$ 26.89	$ 2,127.67	
903000	6192	OES-Crestwood	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	6193	OES-Univ Park/Bradley	13CMDPCI	Pole Cut In for Non-Payment	$20,889.49	Field and Meter Services	98.8%	$ 260.69	$ 20,628.80	
903000	6193	OES-Univ Park/Bradley	13CMDPCO	Pole Cut Out for Non-Payment	$88,874.26	Field and Meter Services	98.8%	$ 1,109.11	$ 87,765.15	
903000	6193	OES-Univ Park/Bradley	CSFM16	Cut Outs for Non Payment	$5,713.03	Field and Meter Services	98.8%	$ 71.30	$ 5,641.73	
903000	6193	OES-Univ Park/Bradley	CSFM17	Cut In Non Payment Accounts	$3,032.57	Field and Meter Services	98.8%	$ 37.85	$ 2,994.72	
903000	6193	OES-Univ Park/Bradley	ITCELLUL	ComEd Celluar Usage	$26.84	Support Services	100.0%	$ -	$ 26.84	
903000	6193	OES-Univ Park/Bradley	ITSBCSVC	SBC As Requested Services ComE	$46.13	Support Services	100.0%	$ -	$ 46.13	
903000	6194	OES-Joliet/Streator	13CMDPCI	Pole Cut In for Non-Payment	$11,331.61	Field and Meter Services	98.8%	$ 141.41	$ 11,190.20	
903000	6194	OES-Joliet/Streator	13CMDPCO	Pole Cut Out for Non-Payment	$27,687.87	Field and Meter Services	98.8%	$ 345.53	$ 27,342.34	
903000	6194	OES-Joliet/Streator	CSFM16	Cut Outs for Non Payment	-$28.54	Field and Meter Services	98.8%	$ (0.36)	$ (28.18)	
903000	6194	OES-Joliet/Streator	CSFM17	Cut In Non Payment Accounts	$713.78	Field and Meter Services	98.8%	$ 8.91	$ 704.87	
903000	6194	OES-Joliet/Streator	ITCELLUL	ComEd Celluar Usage	-$3.51	Support Services	100.0%	$ -	$ (3.51)	
903000	6195	OES-Glenbard	13CMDPCI	Pole Cut In for Non-Payment	$2,964.08	Field and Meter Services	98.8%	$ 36.99	$ 2,927.09	
903000	6195	OES-Glenbard	13CMDPCO	Pole Cut Out for Non-Payment	$10,347.01	Field and Meter Services	98.8%	$ 129.13	$ 10,217.88	
903000	6195	OES-Glenbard	CSFM16	Cut Outs for Non Payment	$1,221.88	Field and Meter Services	98.8%	$ 15.25	$ 1,206.63	
903000	6195	OES-Glenbard	CSFM17	Cut In Non Payment Accounts	$84.39	Field and Meter Services	98.8%	$ 1.05	$ 83.34	
903000	6196	T&S South Subst Ops East	ITCELLUL	ComEd Celluar Usage	-$6.40	Support Services	100.0%	$ -	$ (6.40)	
902000	6197	T&S South Subst Ops West	12CSAMIIM	IMA: Expansion of AMI Expense	$304.92	Meter Reading	100.0%	$ -	$ 304.92	
902000	6251	SSC-Joliet	CSMR01	Obtain Meter Readings	$911.12	Meter Reading	100.0%	$ -	$ 911.12	
903000	6251	SSC-Joliet	ITCELLUL	ComEd Celluar Usage	-$9.72	Support Services	100.0%	$ -	$ (9.72)	
902000	6253	SSC-University Park	CSMR01	Obtain Meter Readings	$1,791.44	Meter Reading	100.0%	$ -	$ 1,791.44	
903000	6253	SSC-University Park	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
902000	6254	SSC-Crestwood	CSMR01	Obtain Meter Readings	$1,756.79	Meter Reading	100.0%	$ -	$ 1,756.79	
903000	6254	SSC-Crestwood	ITCELLUL	ComEd Celluar Usage	-$11.25	Support Services	100.0%	$ -	$ (11.25)	
902000	6256	SSC-Streator	CSMR01	Obtain Meter Readings	$1,528.07	Meter Reading	100.0%	$ -	$ 1,528.07	
903000	6256	SSC-Streator	ITCELLUL	ComEd Celluar Usage	-$1.57	Support Services	100.0%	$ -	$ (1.57)	
902000	6257	SSC-Braidwood	CSMR01	Obtain Meter Readings	$19,143.50	Meter Reading	100.0%	$ -	$ 19,143.50	
903000	6257	SSC-Braidwood	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
902000	6258	SSC-Bolingbrook	CSMR01	Obtain Meter Readings	$1,826.92	Meter Reading	100.0%	$ -	$ 1,826.92	
903000	6258	SSC-Bolingbrook	ITCELLUL	ComEd Celluar Usage	-$5.06	Support Services	100.0%	$ -	$ (5.06)	
903000	6298	OES-Streator	13CMDPCI	Pole Cut In for Non-Payment	$1,928.20	Field and Meter Services	98.8%	$ 24.06	$ 1,904.14	

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	6298	OES-Streator	13CMDPCO	Pole Cut Out for Non-Payment	$2,596.09	Field and Meter Services	98.8%	$ 32.40	$ 2,563.69	
903000	6298	OES-Streator	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	6350	Testing Group South	ITCELLUL	ComEd Celluar Usage	-$28.66	Support Services	100.0%	$ -	$ (28.66)	
903000	6353	Work Planning - South	ITCELLUL	ComEd Celluar Usage	-$5.11	Support Services	100.0%	$ -	$ (5.11)	
903000	6353	Work Planning - South	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
902000	6360	T&S Southern Transformer Srvcs	CSMR01	Obtain Meter Readings	$13,752.71	Meter Reading	100.0%	$ -	$ 13,752.71	
902000	6460	Field Services Support	12CSAMIIM	IMA: Expansion of AMI Expense	-$19,537.50	Meter Reading	100.0%	$ -	$ (19,537.50)	
903000	6460	Field Services Support	13CSINTRN	Manage Intern Labor	$15,848.00	Meter Reading	100.0%	$ -	$ 15,848.00	
902000	6460	Field Services Support	13CSOPSIM	AMI Ongoing Operations	$19,556.56	Meter Reading	100.0%	$ -	$ 19,556.56	
903000	6460	Field Services Support	CSCC02	Call Center Employee Costs	-$1,773.72	Support Services	100.0%	$ -	$ (1,773.72)	
903000	6460	Field Services Support	CSFM15	Provide Billing Services	$590,502.06	Meter Reading	100.0%	$ -	$ 590,502.06	
903000	6460	Field Services Support	CSFM16	Cut Outs for Non Payment	$403,269.41	Field and Meter Services	98.8%	$ 5,032.62	$ 398,236.79	
903000	6460	Field Services Support	CSFM17	Cut In Non Payment Accounts	$200,026.83	Field and Meter Services	98.8%	$ 2,496.24	$ 197,530.59	
903000	6460	Field Services Support	CSFM18	Provide AMR Cellular Services	-$4,133.47	Meter Reading	100.0%	$ -	$ (4,133.47)	
903000	6460	Field Services Support	CSFM24	Field & Mtr Non Field Activity	$450,138.40	Field and Meter Services	98.8%	$ 5,617.52	$ 444,520.88	
903000	6460	Field Services Support	CSFMSSS	Service Suspension Strategy	$180,277.40	Field and Meter Services	98.8%	$ 2,249.78	$ 178,027.62	
902000	6460	Field Services Support	CSMR01	Obtain Meter Readings	$1,118.93	Meter Reading	100.0%	$ -	$ 1,118.93	
902000	6460	Field Services Support	CSMR03	Support Meter Reading	$229.95	Meter Reading	100.0%	$ -	$ 229.95	
903000	6460	Field Services Support	CSRR01	Manage Inactive Accounts	-$2,460.60	Revenue Management	88.9%	$ (274.34)	$ (2,186.26)	
903000	6460	Field Services Support	ITCELLUL	ComEd Celluar Usage	-$14.39	Support Services	100.0%	$ -	$ (14.39)	
903000	6460	Field Services Support	ITSBCSVC	SBC As Requested Services ComE	$731.44	Support Services	100.0%	$ -	$ 731.44	
903000	6460	Field Services Support	ITTFPCST	Tools for People - Customer	$8,799.26	Field and Meter Services	98.8%	$ 109.81	$ 8,689.45	
903000	6461	Field Service Joliet	CSFM15	Provide Billing Services	$201,735.98	Meter Reading	100.0%	$ -	$ 201,735.98	
903000	6461	Field Service Joliet	CSFM16	Cut Outs for Non Payment	$198,888.83	Field and Meter Services	98.8%	$ 2,482.04	$ 196,406.79	
903000	6461	Field Service Joliet	CSFM17	Cut In Non Payment Accounts	$137,617.19	Field and Meter Services	98.8%	$ 1,717.40	$ 135,899.79	
903000	6461	Field Service Joliet	CSFM24	Field & Mtr Non Field Activity	$182,849.36	Field and Meter Services	98.8%	$ 2,281.88	$ 180,567.48	
903000	6461	Field Service Joliet	ITSBCSVC	SBC As Requested Services ComE	$45.15	Field and Meter Services	98.8%	$ 0.56	$ 44.59	
903000	6463	Field Service University Park	CSFM15	Provide Billing Services	$132,929.36	Meter Reading	100.0%	$ -	$ 132,929.36	
903000	6463	Field Service University Park	CSFM16	Cut Outs for Non Payment	$176,744.22	Field and Meter Services	98.8%	$ 2,205.69	$ 174,538.53	
903000	6463	Field Service University Park	CSFM17	Cut In Non Payment Accounts	$106,000.36	Field and Meter Services	98.8%	$ 1,322.84	$ 104,677.52	
903000	6463	Field Service University Park	CSFM24	Field & Mtr Non Field Activity	$95,618.47	Field and Meter Services	98.8%	$ 1,193.28	$ 94,425.19	
902000	6463	Field Service University Park	CSMR01	Obtain Meter Readings	$547.37	Meter Reading	100.0%	$ -	$ 547.37	
903000	6464	Field Service Crestwood	CSFM15	Provide Billing Services	$218,681.28	Meter Reading	100.0%	$ -	$ 218,681.28	
903000	6464	Field Service Crestwood	CSFM16	Cut Outs for Non Payment	$244,797.05	Field and Meter Services	98.8%	$ 3,054.96	$ 241,742.09	
903000	6464	Field Service Crestwood	CSFM17	Cut In Non Payment Accounts	$138,673.45	Field and Meter Services	98.8%	$ 1,730.58	$ 136,942.87	
903000	6464	Field Service Crestwood	CSFM24	Field & Mtr Non Field Activity	$191,898.94	Field and Meter Services	98.8%	$ 2,394.81	$ 189,504.13	
902000	6464	Field Service Crestwood	CSMR01	Obtain Meter Readings	$5,072.89	Meter Reading	100.0%	$ -	$ 5,072.89	
903000	6468	Field Service Bolingbrook	CSFM15	Provide Billing Services	$106,481.88	Meter Reading	100.0%	$ -	$ 106,481.88	
903000	6468	Field Service Bolingbrook	CSFM16	Cut Outs for Non Payment	$80,794.54	Field and Meter Services	98.8%	$ 1,008.28	$ 79,786.26	
903000	6468	Field Service Bolingbrook	CSFM17	Cut In Non Payment Accounts	$55,544.01	Field and Meter Services	98.8%	$ 693.16	$ 54,850.85	
903000	6468	Field Service Bolingbrook	CSFM24	Field & Mtr Non Field Activity	$70,475.93	Field and Meter Services	98.8%	$ 879.51	$ 69,596.42	
903000	6468	Field Service Bolingbrook	ITTFPCST	Tools for People - Customer	$149.25	Field and Meter Services	98.8%	$ 1.86	$ 147.39	
902000	6491	Joliet Meter Reading	CSMR01	Obtain Meter Readings	$1,858,152.40	Meter Reading	100.0%	$ -	$ 1,858,152.40	
902000	6491	Joliet Meter Reading	CSMR02	Manage Meter Reading	$143,251.04	Meter Reading	100.0%	$ -	$ 143,251.04	
902000	6491	Joliet Meter Reading	CSMR03	Support Meter Reading	$136,674.58	Meter Reading	100.0%	$ -	$ 136,674.58	
902000	6491	Joliet Meter Reading	CSMRTEMP	Meter Reading Temps	$213,298.38	Meter Reading	100.0%	$ -	$ 213,298.38	
903000	6493	Univ Park Meter Reading	CSFM15	Provide Billing Services	$84.56	Meter Reading	100.0%	$ -	$ 84.56	
903000	6493	Univ Park Meter Reading	CSFM24	Field & Mtr Non Field Activity	$1,006.13	Field and Meter Services	98.8%	$ 12.56	$ 993.57	
902000	6493	Univ Park Meter Reading	CSMR01	Obtain Meter Readings	$799,482.36	Meter Reading	100.0%	$ -	$ 799,482.36	
902000	6493	Univ Park Meter Reading	CSMR03	Support Meter Reading	$211,532.12	Meter Reading	100.0%	$ -	$ 211,532.12	
902000	6493	Univ Park Meter Reading	CSMRTEMP	Meter Reading Temps	$270,862.44	Meter Reading	100.0%	$ -	$ 270,862.44	
903000	6493	Univ Park Meter Reading	CSRR01	Manage Inactive Accounts	$44.98	Revenue Management	88.9%	$ 5.01	$ 39.97	
903000	6494	Crestwood Meter Reading	CSFM15	Provide Billing Services	$888.05	Meter Reading	100.0%	$ -	$ 888.05	
903000	6494	Crestwood Meter Reading	CSFM24	Field & Mtr Non Field Activity	$1,050.17	Field and Meter Services	98.8%	$ 13.11	$ 1,037.06	
902000	6494	Crestwood Meter Reading	CSMR01	Obtain Meter Readings	$1,565,257.81	Meter Reading	100.0%	$ -	$ 1,565,257.81	
902000	6494	Crestwood Meter Reading	CSMR02	Manage Meter Reading	$6,186.72	Meter Reading	100.0%	$ -	$ 6,186.72	
902000	6494	Crestwood Meter Reading	CSMR03	Support Meter Reading	$219,739.89	Meter Reading	100.0%	$ -	$ 219,739.89	
902000	6494	Crestwood Meter Reading	CSMRTEMP	Meter Reading Temps	$720,495.57	Meter Reading	100.0%	$ -	$ 720,495.57	
903000	6494	Crestwood Meter Reading	CSRR01	Manage Inactive Accounts	$40.82	Revenue Management	88.9%	$ 4.55	$ 36.27	
903000	6494	Crestwood Meter Reading	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
902000	6496	Streator Meter Reading	CSMR01	Obtain Meter Readings	$435,368.59	Meter Reading	100.0%	$ -	$ 435,368.59	
902000	6496	Streator Meter Reading	CSMR03	Support Meter Reading	$69,599.34	Meter Reading	100.0%	$ -	$ 69,599.34	
902000	6496	Streator Meter Reading	CSMRTEMP	Meter Reading Temps	$2,649.04	Meter Reading	100.0%	$ -	$ 2,649.04	

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902000	6497	Bradley Meter Reading	CSMR01	Obtain Meter Readings	$446,463.12	Meter Reading	100.0%	$ -	$ 446,463.12	
902000	6497	Bradley Meter Reading	CSMR02	Manage Meter Reading	$62,069.88	Meter Reading	100.0%	$ -	$ 62,069.88	
902000	6497	Bradley Meter Reading	CSMR03	Support Meter Reading	$97,241.64	Meter Reading	100.0%	$ -	$ 97,241.64	
902000	6497	Bradley Meter Reading	CSMRTEMP	Meter Reading Temps	$82,416.27	Meter Reading	100.0%	$ -	$ 82,416.27	
903000	6497	Bradley Meter Reading	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
902000	6498	Bolingbrook Meter Reading	CSMR01	Obtain Meter Readings	$1,205,038.42	Meter Reading	100.0%	$ -	$ 1,205,038.42	
902000	6498	Bolingbrook Meter Reading	CSMR02	Manage Meter Reading	$64,384.54	Meter Reading	100.0%	$ -	$ 64,384.54	
902000	6498	Bolingbrook Meter Reading	CSMR03	Support Meter Reading	$170,550.58	Meter Reading	100.0%	$ -	$ 170,550.58	
902000	6498	Bolingbrook Meter Reading	CSMRTEMP	Meter Reading Temps	$144,555.15	Meter Reading	100.0%	$ -	$ 144,555.15	
903000	6498	Bolingbrook Meter Reading	CSRR02	Collect Customer Payment	$2,935.43	Revenue Management	88.9%	$ 327.28	$ 2,608.15	
903000	6498	Bolingbrook Meter Reading	ITSBCSVC	SBC As Requested Services ComE	$37.92	Support Services	100.0%	$ -	$ 37.92	
903000	6500	Work Control - South	ITCELLUL	ComEd Celluar Usage	-$6.83	Support Services	100.0%	$ -	$ (6.83)	
903000	6500	Work Control - South	ITSBCSVC	SBC As Requested Services ComE	$57.39	Support Services	100.0%	$ -	$ 57.39	
903000	6502	OVP - Dist Ops Chicago	ITCELLUL	ComEd Celluar Usage	-$24.75	Support Services	100.0%	$ -	$ (24.75)	
903000	6502	OVP - Dist Ops Chicago	ITSBCSVC	SBC As Requested Services ComE	$145.53	Support Services	100.0%	$ -	$ 145.53	
902000	6600	SVP - Dist Ops	13CSOPSIM	AMI Ongoing Operations	$342.50	Meter Reading	100.0%	$ -	$ 342.50	
903000	6601	C&M Region Lead - Southeast	ITCELLUL	ComEd Celluar Usage	-$17.50	Support Services	100.0%	$ -	$ (17.50)	
903000	6601	C&M Region Lead - Southeast	ITSBCSVC	SBC As Requested Services ComE	$13.37	Support Services	100.0%	$ -	$ 13.37	
903000	6602	C&M Region Lead - West Central	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	6640	South Reg. Dist Eng & Design	ITCELLUL	ComEd Celluar Usage	-$41.89	Support Services	100.0%	$ -	$ (41.89)	
903000	6643	South Reg Proj & Reliability E	ITCELLUL	ComEd Celluar Usage	-$16.15	Support Services	100.0%	$ -	$ (16.15)	
903000	6643	South Reg Proj & Reliability E	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	6660	Transmission Overhead-South	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	6661	M&C-Joliet OH	13CMDPCI	Pole Cut In for Non-Payment	$421.26	Field and Meter Services	98.8%	$ 5.26	$ 416.00	
903000	6661	M&C-Joliet OH	13CMDPCO	Pole Cut Out for Non-Payment	$996.23	Field and Meter Services	98.8%	$ 12.43	$ 983.80	
903000	6661	M&C-Joliet OH	ITCELLUL	ComEd Celluar Usage	-$0.96	Support Services	100.0%	$ -	$ (0.96)	
903000	6663	M&C-University Park OH	CSFM17	Cut In Non Payment Accounts	$1,227.52	Field and Meter Services	98.8%	$ 15.32	$ 1,212.20	
903000	6664	M&C-Crestwood OH	13CMDPCO	Pole Cut Out for Non-Payment	$1,705.95	Field and Meter Services	98.8%	$ 21.29	$ 1,684.66	
903000	6664	M&C-Crestwood OH	ITCELLUL	ComEd Celluar Usage	-$3.30	Support Services	100.0%	$ -	$ (3.30)	
903000	6664	M&C-Crestwood OH	ITSBCSVC	SBC As Requested Services ComE	$51.40	Support Services	100.0%	$ -	$ 51.40	
903000	6666	M&C-Streator OH	13CMDPCI	Pole Cut In for Non-Payment	$638.31	Field and Meter Services	98.8%	$ 7.97	$ 630.34	
903000	6666	M&C-Streator OH	CSFM17	Cut In Non Payment Accounts	-$54.66	Field and Meter Services	98.8%	$ (0.68)	$ (53.98)	
903000	6666	M&C-Streator OH	ITCELLUL	ComEd Celluar Usage	-$1.57	Support Services	100.0%	$ -	$ (1.57)	
903000	6668	M&C-Bolingbrook OH	ITCELLUL	ComEd Celluar Usage	-$5.27	Support Services	100.0%	$ -	$ (5.27)	
903000	6668	M&C-Bolingbrook OH	ITSBCSVC	SBC As Requested Services ComE	$99.33	Support Services	100.0%	$ -	$ 99.33	
902000	6670	Transmission Overhead-North	CSMR01	Obtain Meter Readings	$4,551.11	Meter Reading	100.0%	$ -	$ 4,551.11	
903000	6672	C&M Region Lead - Southwest	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	6673	M&C-University Park UG	CSFM16	Cut Outs for Non Payment	$347.83	Field and Meter Services	98.8%	$ 4.34	$ 343.49	
903000	7181	OES-Crystal Lake	13CMDPCI	Pole Cut In for Non-Payment	$3,783.65	Field and Meter Services	98.8%	$ 47.22	$ 3,736.43	
903000	7181	OES-Crystal Lake	13CMDPCO	Pole Cut Out for Non-Payment	$8,186.65	Field and Meter Services	98.8%	$ 102.17	$ 8,084.48	
903000	7181	OES-Crystal Lake	CSFM16	Cut Outs for Non Payment	$198.05	Field and Meter Services	98.8%	$ 2.47	$ 195.58	
903000	7181	OES-Crystal Lake	CSFM17	Cut In Non Payment Accounts	$118.09	Field and Meter Services	98.8%	$ 1.47	$ 116.62	
902000	7182	OES-Aurora	12CSAMIIM	IMA: Expansion of AMI Expense	$378.49	Meter Reading	100.0%	$ -	$ 378.49	
903000	7182	OES-Aurora	13CMDPCI	Pole Cut In for Non-Payment	$2,068.94	Field and Meter Services	98.8%	$ 25.82	$ 2,043.12	
903000	7182	OES-Aurora	13CMDPCO	Pole Cut Out for Non-Payment	$2,243.45	Field and Meter Services	98.8%	$ 28.00	$ 2,215.45	
903000	7182	OES-Aurora	CSFM16	Cut Outs for Non Payment	$991.60	Field and Meter Services	98.8%	$ 12.37	$ 979.23	
903000	7182	OES-Aurora	CSFM17	Cut In Non Payment Accounts	$570.01	Field and Meter Services	98.8%	$ 7.11	$ 562.90	
902000	7182	OES-Aurora	CSMR01	Obtain Meter Readings	$9,174.60	Meter Reading	100.0%	$ -	$ 9,174.60	
903000	7183	OES-Elgin	13CMDPCI	Pole Cut In for Non-Payment	$7,222.37	Field and Meter Services	98.8%	$ 90.13	$ 7,132.24	
903000	7183	OES-Elgin	13CMDPCO	Pole Cut Out for Non-Payment	$13,920.47	Field and Meter Services	98.8%	$ 173.72	$ 13,746.75	
903000	7183	OES-Elgin	CSFM16	Cut Outs for Non Payment	-$153.21	Field and Meter Services	98.8%	$ (1.91)	$ (151.30)	
903000	7183	OES-Elgin	CSFM17	Cut In Non Payment Accounts	-$256.51	Field and Meter Services	98.8%	$ (3.20)	$ (253.31)	
903000	7183	OES-Elgin	ITSBCSVC	SBC As Requested Services ComE	$49.66	Support Services	100.0%	$ -	$ 49.66	
903000	7184	OES-Dixon/Freeport	13CMDPCI	Pole Cut In for Non-Payment	$4,095.02	Field and Meter Services	98.8%	$ 51.10	$ 4,043.92	
903000	7184	OES-Dixon/Freeport	13CMDPCO	Pole Cut Out for Non-Payment	$10,834.64	Field and Meter Services	98.8%	$ 135.21	$ 10,699.43	
903000	7184	OES-Dixon/Freeport	CSFM16	Cut Outs for Non Payment	$901.26	Field and Meter Services	98.8%	$ 11.25	$ 890.01	
903000	7184	OES-Dixon/Freeport	CSFM17	Cut In Non Payment Accounts	$716.04	Field and Meter Services	98.8%	$ 8.94	$ 707.10	
902000	7184	OES-Dixon/Freeport	CSMR01	Obtain Meter Readings	$36,621.93	Meter Reading	100.0%	$ -	$ 36,621.93	
903000	7184	OES-Dixon/Freeport	ITCELLUL	ComEd Celluar Usage	-$1.89	Support Services	100.0%	$ -	$ (1.89)	
903000	7185	Substation Ops WC-West	ITCELLUL	ComEd Celluar Usage	-$6.42	Support Services	100.0%	$ -	$ (6.42)	
903000	7186	OES - Dekalb	13CMDPCI	Pole Cut In for Non-Payment	$1,914.93	Field and Meter Services	98.8%	$ 23.90	$ 1,891.03	
903000	7186	OES - Dekalb	13CMDPCO	Pole Cut Out for Non-Payment	$5,307.59	Field and Meter Services	98.8%	$ 66.24	$ 5,241.35	
903000	7186	OES - Dekalb	CSFM16	Cut Outs for Non Payment	$1,054.26	Field and Meter Services	98.8%	$ 13.16	$ 1,041.10	

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903000	7186	OES - Dekalb	CSFM17	Cut In Non Payment Accounts	$692.42	Field and Meter Services	98.8%	$ 8.64	$ 683.78	
903000	7190	Operations Manager-West	13CMDPCI	Pole Cut In for Non-Payment	$33.90	Field and Meter Services	98.8%	$ 0.42	$ 33.48	
903000	7190	Operations Manager-West	13CMDPCO	Pole Cut Out for Non-Payment	$20.43	Field and Meter Services	98.8%	$ 0.25	$ 20.18	
903000	7190	Operations Manager-West	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
902000	7194	Substation Operation NW-West	12CSAMIIM	IMA: Expansion of AMI Expense	$218.09	Meter Reading	100.0%	$ -	$ 218.09	
903000	7194	Substation Operation NW-West	ITCELLUL	ComEd Celluar Usage	-$1.57	Support Services	100.0%	$ -	$ (1.57)	
903000	7195	OES-Rockford	13CMDPCI	Pole Cut In for Non-Payment	$9,023.38	Field and Meter Services	98.8%	$ 112.61	$ 8,910.77	
903000	7195	OES-Rockford	13CMDPCO	Pole Cut Out for Non-Payment	$46,885.98	Field and Meter Services	98.8%	$ 585.12	$ 46,300.86	
903000	7195	OES-Rockford	CSFM16	Cut Outs for Non Payment	$321.77	Field and Meter Services	98.8%	$ 4.02	$ 317.75	
903000	7195	OES-Rockford	CSFM17	Cut In Non Payment Accounts	$1,187.17	Field and Meter Services	98.8%	$ 14.82	$ 1,172.35	
903000	7255	Testing Group North	ITCELLUL	ComEd Celluar Usage	-$44.96	Support Services	100.0%	$ -	$ (44.96)	
903000	7255	Testing Group North	ITSBCSVC	SBC As Requested Services ComE	$99.33	Support Services	100.0%	$ -	$ 99.33	
903000	7256	Work Planning-North	ITCELLUL	ComEd Celluar Usage	-$37.02	Support Services	100.0%	$ -	$ (37.02)	
903000	7257	SSC-Aurora	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	7322	Testing Group West	ITCELLUL	ComEd Celluar Usage	-$23.17	Support Services	100.0%	$ -	$ (23.17)	
903000	7351	SSC-Dixon	ITCELLUL	ComEd Celluar Usage	-$1.70	Support Services	100.0%	$ -	$ (1.70)	
903000	7356	SSC-Mt Prospect	ITCELLUL	ComEd Celluar Usage	-$3.53	Support Services	100.0%	$ -	$ (3.53)	
903000	7358	SSC-Libertyville	ITCELLUL	ComEd Celluar Usage	-$3.53	Support Services	100.0%	$ -	$ (3.53)	
903000	7359	SSC-Skokie/Techn	ITCELLUL	ComEd Celluar Usage	-$6.42	Support Services	100.0%	$ -	$ (6.42)	
903000	7360	T&S Services Shops - ComEd	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	7362	T&S AME/PDM North	ITCELLUL	ComEd Celluar Usage	-$35.13	Support Services	100.0%	$ -	$ (35.13)	
903000	7363	T&S AME/PDM South	ITCELLUL	ComEd Celluar Usage	-$17.09	Support Services	100.0%	$ -	$ (17.09)	
903000	7364	T&S AME/PDM West	ITCELLUL	ComEd Celluar Usage	-$9.39	Support Services	100.0%	$ -	$ (9.39)	
902000	7460	Regional Ops Rock River	12CSAMIIM	IMA: Expansion of AMI Expense	-$5,633.82	Meter Reading	100.0%	$ -	$ (5,633.82)	
902000	7460	Regional Ops Rock River	13CSOPSIM	AMI Ongoing Operations	$5,637.12	Meter Reading	100.0%	$ -	$ 5,637.12	
903000	7460	Regional Ops Rock River	CSFM15	Provide Billing Services	$121,689.50	Meter Reading	100.0%	$ -	$ 121,689.50	
903000	7460	Regional Ops Rock River	CSFM16	Cut Outs for Non Payment	$85,889.42	Field and Meter Services	98.8%	$ 1,071.86	$ 84,817.56	
903000	7460	Regional Ops Rock River	CSFM17	Cut In Non Payment Accounts	$42,974.07	Field and Meter Services	98.8%	$ 536.30	$ 42,437.77	
903000	7460	Regional Ops Rock River	CSFM24	Field & Mtr Non Field Activity	$90,700.87	Field and Meter Services	98.8%	$ 1,131.91	$ 89,568.96	
903000	7460	Regional Ops Rock River	CSFMSSS	Service Suspension Strategy	$35,783.30	Field and Meter Services	98.8%	$ 446.56	$ 35,336.74	
902000	7460	Regional Ops Rock River	CSMR01	Obtain Meter Readings	$262.41	Meter Reading	100.0%	$ -	$ 262.41	
902000	7460	Regional Ops Rock River	CSMR03	Support Meter Reading	$48.01	Meter Reading	100.0%	$ -	$ 48.01	
903000	7460	Regional Ops Rock River	ITCELLUL	ComEd Celluar Usage	-$9.73	Field and Meter Services	98.8%	$ (0.12)	$ (9.61)	
903000	7465	Field Service Rockford	CSFM15	Provide Billing Services	$283,102.29	Meter Reading	100.0%	$ -	$ 283,102.29	
903000	7465	Field Service Rockford	CSFM16	Cut Outs for Non Payment	$273,046.17	Field and Meter Services	98.8%	$ 3,407.49	$ 269,638.68	
903000	7465	Field Service Rockford	CSFM17	Cut In Non Payment Accounts	$154,811.93	Field and Meter Services	98.8%	$ 1,931.98	$ 152,879.95	
903000	7465	Field Service Rockford	CSFM24	Field & Mtr Non Field Activity	$226,302.51	Field and Meter Services	98.8%	$ 2,824.15	$ 223,478.36	
903000	7467	Field Service Aurora	CSFM15	Provide Billing Services	$117,997.07	Meter Reading	100.0%	$ -	$ 117,997.07	
903000	7467	Field Service Aurora	CSFM16	Cut Outs for Non Payment	$135,588.30	Field and Meter Services	98.8%	$ 1,692.08	$ 133,896.22	
903000	7467	Field Service Aurora	CSFM17	Cut In Non Payment Accounts	$101,857.95	Field and Meter Services	98.8%	$ 1,271.14	$ 100,586.81	
903000	7467	Field Service Aurora	CSFM24	Field & Mtr Non Field Activity	$75,929.60	Field and Meter Services	98.8%	$ 947.57	$ 74,982.03	
903000	7467	Field Service Aurora	ITCELLUL	ComEd Celluar Usage	-$4.65	Field and Meter Services	98.8%	$ (0.06)	$ (4.59)	
903000	7468	Field Service Elgin	CSFM15	Provide Billing Services	$109,728.02	Meter Reading	100.0%	$ -	$ 109,728.02	
903000	7468	Field Service Elgin	CSFM16	Cut Outs for Non Payment	$91,817.53	Field and Meter Services	98.8%	$ 1,145.84	$ 90,671.69	
903000	7468	Field Service Elgin	CSFM17	Cut In Non Payment Accounts	$70,439.48	Field and Meter Services	98.8%	$ 879.05	$ 69,560.43	
903000	7468	Field Service Elgin	CSFM24	Field & Mtr Non Field Activity	$60,282.73	Field and Meter Services	98.8%	$ 752.30	$ 59,530.43	
902000	7492	DeKalb Meter Reading	13CSOPSIM	AMI Ongoing Operations	-$342.50	Meter Reading	100.0%	$ -	$ (342.50)	
903000	7492	DeKalb Meter Reading	CSFM15	Provide Billing Services	$55.88	Meter Reading	100.0%	$ -	$ 55.88	
903000	7492	DeKalb Meter Reading	CSFM16	Cut Outs for Non Payment	$7.42	Field and Meter Services	98.8%	$ 0.09	$ 7.33	
903000	7492	DeKalb Meter Reading	CSFM24	Field & Mtr Non Field Activity	$1,839.85	Field and Meter Services	98.8%	$ 22.96	$ 1,816.89	
902000	7492	DeKalb Meter Reading	CSMR01	Obtain Meter Readings	$528,979.39	Meter Reading	100.0%	$ -	$ 528,979.39	
902000	7492	DeKalb Meter Reading	CSMR02	Manage Meter Reading	$96,386.90	Meter Reading	100.0%	$ -	$ 96,386.90	
902000	7492	DeKalb Meter Reading	CSMR03	Support Meter Reading	$89,773.26	Meter Reading	100.0%	$ -	$ 89,773.26	
902000	7492	DeKalb Meter Reading	CSMRTEMP	Meter Reading Temps	$81,449.13	Meter Reading	100.0%	$ -	$ 81,449.13	
903000	7492	DeKalb Meter Reading	CSRR01	Manage Inactive Accounts	$13.91	Revenue Management	88.9%	$ 1.55	$ 12.36	
903000	7492	DeKalb Meter Reading	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	7493	Dixon Meter Reading	CSFM24	Field & Mtr Non Field Activity	$1,028.63	Field and Meter Services	98.8%	$ 12.84	$ 1,015.79	
902000	7493	Dixon Meter Reading	CSMR01	Obtain Meter Readings	$898,795.03	Meter Reading	100.0%	$ -	$ 898,795.03	
902000	7493	Dixon Meter Reading	CSMR02	Manage Meter Reading	$9.76	Meter Reading	100.0%	$ -	$ 9.76	
902000	7493	Dixon Meter Reading	CSMR03	Support Meter Reading	$94,245.29	Meter Reading	100.0%	$ -	$ 94,245.29	
902000	7494	Freeport Meter Reading	CSMR01	Obtain Meter Readings	$344,251.94	Meter Reading	100.0%	$ -	$ 344,251.94	
902000	7494	Freeport Meter Reading	CSMR03	Support Meter Reading	$72,292.79	Meter Reading	100.0%	$ -	$ 72,292.79	
903000	7495	Rockford Meter Reading	CSFM15	Provide Billing Services	$184.49	Meter Reading	100.0%	$ -	$ 184.49	

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	7495	Rockford Meter Reading	CSFM17	Cut In Non Payment Accounts	$631.97	Field and Meter Services	98.8%	$ 7.89	$ 624.08	
903000	7495	Rockford Meter Reading	CSFM24	Field & Mtr Non Field Activity	$1,702.38	Field and Meter Services	98.8%	$ 21.24	$ 1,681.14	
902000	7495	Rockford Meter Reading	CSMR01	Obtain Meter Readings	$1,950,237.80	Meter Reading	100.0%	$ -	$ 1,950,237.80	
902000	7495	Rockford Meter Reading	CSMR02	Manage Meter Reading	$84,636.46	Meter Reading	100.0%	$ -	$ 84,636.46	
902000	7495	Rockford Meter Reading	CSMR03	Support Meter Reading	$100,173.11	Meter Reading	100.0%	$ -	$ 100,173.11	
902000	7495	Rockford Meter Reading	CSMRTEMP	Meter Reading Temps	$749,514.72	Meter Reading	100.0%	$ -	$ 749,514.72	
903000	7495	Rockford Meter Reading	CSRR01	Manage Inactive Accounts	$38.93	Revenue Management	88.9%	$ 4.34	$ 34.59	
902000	7496	Woodstock Meter Reading	CSMR01	Obtain Meter Readings	$903,942.02	Meter Reading	100.0%	$ -	$ 903,942.02	
902000	7496	Woodstock Meter Reading	CSMR03	Support Meter Reading	$122,885.25	Meter Reading	100.0%	$ -	$ 122,885.25	
902000	7496	Woodstock Meter Reading	CSMRTEMP	Meter Reading Temps	$88,189.75	Meter Reading	100.0%	$ -	$ 88,189.75	
902000	7497	Aurora Meter Reading	CSMR01	Obtain Meter Readings	$847,907.89	Meter Reading	100.0%	$ -	$ 847,907.89	
902000	7497	Aurora Meter Reading	CSMR02	Manage Meter Reading	$65,593.37	Meter Reading	100.0%	$ -	$ 65,593.37	
902000	7497	Aurora Meter Reading	CSMR03	Support Meter Reading	$125,640.17	Meter Reading	100.0%	$ -	$ 125,640.17	
902000	7497	Aurora Meter Reading	CSMRTEMP	Meter Reading Temps	$63,868.78	Meter Reading	100.0%	$ -	$ 63,868.78	
903000	7497	Aurora Meter Reading	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
902000	7498	Elgin Meter Reading	CSMR01	Obtain Meter Readings	$867,816.43	Meter Reading	100.0%	$ -	$ 867,816.43	
902000	7498	Elgin Meter Reading	CSMR02	Manage Meter Reading	$79,198.35	Meter Reading	100.0%	$ -	$ 79,198.35	
902000	7498	Elgin Meter Reading	CSMR03	Support Meter Reading	$100,820.68	Meter Reading	100.0%	$ -	$ 100,820.68	
902000	7498	Elgin Meter Reading	CSMRTEMP	Meter Reading Temps	$42,286.11	Meter Reading	100.0%	$ -	$ 42,286.11	
903000	7498	Elgin Meter Reading	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	7500	Work Control - West	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	7602	C&M Region Lead - East Central	ITCELLUL	ComEd Celluar Usage	-$13.03	Support Services	100.0%	$ -	$ (13.03)	
903000	7640	West Regional Engineerng-ComEd	ITSBCSVC	SBC As Requested Services ComE	$99.33	Support Services	100.0%	$ -	$ 99.33	
903000	7641	West Reg. Proj & Reliabty Eng	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	7641	West Reg. Proj & Reliabty Eng	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	7663	M & C - Dixon OH	ITSBCSVC	SBC As Requested Services ComE	$1,397.24	Support Services	100.0%	$ -	$ 1,397.24	
903000	7667	M&C - Aurora OH	ITSBCSVC	SBC As Requested Services ComE	$198.66	Support Services	100.0%	$ -	$ 198.66	
903000	7668	M&C - Elgin OH	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	7668	M&C - Elgin OH	ITSBCSVC	SBC As Requested Services ComE	$42.00	Support Services	100.0%	$ -	$ 42.00	
902000	7675	M & C - Rockford UG	CSMR01	Obtain Meter Readings	$2,810.71	Meter Reading	100.0%	$ -	$ 2,810.71	
902000	7998	CED Operations Cap OH's	12CSAMIIM	IMA: Expansion of AMI Expense	$1,000.41	Meter Reading	100.0%	$ -	$ 1,000.41	
903000	7998	CED Operations Cap OH's	13CMDPCI	Pole Cut In for Non-Payment	$46,527.41	Field and Meter Services	98.8%	$ 580.64	$ 45,946.77	
903000	7998	CED Operations Cap OH's	13CMDPCO	Pole Cut Out for Non-Payment	$91,575.93	Field and Meter Services	98.8%	$ 1,142.83	$ 90,433.10	
903000	7998	CED Operations Cap OH's	CSFM15	Provide Billing Services	$37.82	Meter Reading	100.0%	$ -	$ 37.82	
903000	7998	CED Operations Cap OH's	CSFM16	Cut Outs for Non Payment	$3,427.76	Field and Meter Services	98.8%	$ 42.78	$ 3,384.98	
903000	7998	CED Operations Cap OH's	CSFM17	Cut In Non Payment Accounts	$3,449.92	Field and Meter Services	98.8%	$ 43.05	$ 3,406.87	
903000	7998	CED Operations Cap OH's	CSFM24	Field & Mtr Non Field Activity	$975.26	Field and Meter Services	98.8%	$ 12.17	$ 963.09	
902000	7998	CED Operations Cap OH's	CSMR01	Obtain Meter Readings	$1,773.13	Meter Reading	100.0%	$ -	$ 1,773.13	
902000	7999	T&D General Co Activities	~NA~	NOT APPLICABLE	-$91,542.73	Support Services	100.0%	$ -	$ (91,542.73)	
903000	7999	T&D General Co Activities	~NA~	NOT APPLICABLE	-$63,172.70	Support Services	100.0%	$ -	$ (63,172.70)	
901000	7999	T&D General Co Activities	09BOM004	Prfrmnc Assmnt Group Dept Proj	$10,117.65	Support Services	100.0%	$ -	$ 10,117.65	
902000	7999	T&D General Co Activities	12CSAMIIM	IMA: Expansion of AMI Expense	$62,863.61	Meter Reading	100.0%	$ -	$ 62,863.61	
903000	7999	T&D General Co Activities	12CSBTOIM	AMI Bus Transfrmtn Office O&M	$27,847.17	Meter Reading	100.0%	$ -	$ 27,847.17	
903000	7999	T&D General Co Activities	12CSCE001	Customer Experience O&M	$29,349.50	Support Services	100.0%	$ -	$ 29,349.50	
903000	7999	T&D General Co Activities	13CMDPCI	Pole Cut In for Non-Payment	$9,348.65	Field and Meter Services	98.8%	$ 116.67	$ 9,231.98	
903000	7999	T&D General Co Activities	13CMDPCO	Pole Cut Out for Non-Payment	$10,167.01	Field and Meter Services	98.8%	$ 126.88	$ 10,040.13	
903000	7999	T&D General Co Activities	13CSBTAIM	AMI Bus Prcss Modeling in ARIS	$568.97	Meter Reading	100.0%	$ -	$ 568.97	
902000	7999	T&D General Co Activities	13CSIMEUC	AMI EU Cust Info System Work	$3,365.96	Meter Reading	100.0%	$ -	$ 3,365.96	
902000	7999	T&D General Co Activities	13CSIMEUM	AMI EU Meter Data Service	$2,076.99	Meter Reading	100.0%	$ -	$ 2,076.99	
903000	7999	T&D General Co Activities	13CSINTRN	Manage Intern Labor	$248.19	Meter Reading	100.0%	$ -	$ 248.19	
903000	7999	T&D General Co Activities	13CSMBP2E	BIlling & Payments Phase 2 Exp	$68.75	Support Services	100.0%	$ -	$ 68.75	
902000	7999	T&D General Co Activities	13CSOPSIM	AMI Ongoing Operations	$43,939.02	Meter Reading	100.0%	$ -	$ 43,939.02	
903000	7999	T&D General Co Activities	13CSSS03	Business Transformation & Tech	$163,552.05	Support Services	100.0%	$ -	$ 163,552.05	
903000	7999	T&D General Co Activities	CSAM01	Provide Service Delivery	$520,009.47	Support Services	100.0%	$ -	$ 520,009.47	
903000	7999	T&D General Co Activities	CSCC01	Call Center Management	$486,108.66	Support Services	100.0%	$ -	$ 486,108.66	
903000	7999	T&D General Co Activities	CSCC02	Call Center Employee Costs	$1,459,079.55	Support Services	100.0%	$ -	$ 1,459,079.55	
903000	7999	T&D General Co Activities	CSCCCD	Call Center Credit Disconnect	$11,325.20	Support Services	100.0%	$ -	$ 11,325.20	
903000	7999	T&D General Co Activities	CSES01	Implement Open Access Legisltn	$1,409.64	Support Services	100.0%	$ -	$ 1,409.64	
903000	7999	T&D General Co Activities	CSFM15	Provide Billing Services	$263,725.14	Meter Reading	100.0%	$ -	$ 263,725.14	
903000	7999	T&D General Co Activities	CSFM16	Cut Outs for Non Payment	$181,313.49	Field and Meter Services	98.8%	$ 2,262.71	$ 179,050.78	
903000	7999	T&D General Co Activities	CSFM17	Cut In Non Payment Accounts	$88,038.62	Field and Meter Services	98.8%	$ 1,098.68	$ 86,939.94	
903000	7999	T&D General Co Activities	CSFM24	Field & Mtr Non Field Activity	$203,880.61	Field and Meter Services	98.8%	$ 2,544.34	$ 201,336.27	
902000	7999	T&D General Co Activities	CSFMS01	FMS Management Oversight	$13,964.28	Meter Reading	100.0%	$ -	$ 13,964.28	

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903000	7999	T&D General Co Activities	CSFMS01	FMS Management Oversight	$4,312.29	Meter Reading	100.0%	$ -	$ 4,312.29	
903000	7999	T&D General Co Activities	CSMGT01	Customer Ops PMO Expense	$32,395.00	Support Services	100.0%	$ -	$ 32,395.00	
902000	7999	T&D General Co Activities	CSMR01	Obtain Meter Readings	$1,243,072.76	Meter Reading	100.0%	$ -	$ 1,243,072.76	
902000	7999	T&D General Co Activities	CSMR02	Manage Meter Reading	$149,702.73	Meter Reading	100.0%	$ -	$ 149,702.73	
902000	7999	T&D General Co Activities	CSMR03	Support Meter Reading	$173,292.36	Meter Reading	100.0%	$ -	$ 173,292.36	
902000	7999	T&D General Co Activities	CSMRTEMP	Meter Reading Temps	-$11,327.57	Meter Reading	100.0%	$ -	$ (11,327.57)	
903000	7999	T&D General Co Activities	CSRR01	Manage Inactive Accounts	$95,882.44	Revenue Management	88.9%	$ 10,690.16	$ 85,192.28	
903000	7999	T&D General Co Activities	CSRR02	Collect Customer Payment	$81,052.82	Revenue Management	88.9%	$ 9,036.77	$ 72,016.05	
903000	7999	T&D General Co Activities	CSSB02	Investigate Billing Exceptions	$350,699.41	Support Services	100.0%	$ -	$ 350,699.41	
903000	7999	T&D General Co Activities	CSSS01	Respond to Customer Complaints	$65,584.31	Support Services	100.0%	$ -	$ 65,584.31	
903000	7999	T&D General Co Activities	CSSS02	Enhance Existing Applications	$335.95	Support Services	100.0%	$ -	$ 335.95	
903000	7999	T&D General Co Activities	CSSS03	Provide End User Support	-$1,550.55	Support Services	100.0%	$ -	$ (1,550.55)	
903000	7999	T&D General Co Activities	CSUCBONM	Ongoing O&M Costs for UCBPOR	$62.13	Support Services	100.0%	$ -	$ 62.13	
903000	7999	T&D General Co Activities	CSVP02	Manage Personnel - Acct 903	$35,724.60	Support Services	100.0%	$ -	$ 35,724.60	
901000	7999	T&D General Co Activities	CSVP04	Manage Personnel - Acct 901	$26,724.30	Support Services	100.0%	$ -	$ 26,724.30	
903000	7999	T&D General Co Activities	ITCS3456	ICC Part 412 - Exp	$700.22	Support Services	100.0%	$ -	$ 700.22	
903000	7999	T&D General Co Activities	ITCS3475	Bankruptcy Compliance O&M	$132.12	Support Services	100.0%	$ -	$ 132.12	
903000	7999	T&D General Co Activities	ITCS3506	Municipal Aggregation - O&M	$592.67	Support Services	100.0%	$ -	$ 592.67	
903000	7999	T&D General Co Activities	ITCS3541	EDA Rider O&M	$38.67	Support Services	100.0%	$ -	$ 38.67	
903000	7999	T&D General Co Activities	ITCS3549	ComEd Net Metering - O&M	$280.27	Support Services	100.0%	$ -	$ 280.27	
903000	7999	T&D General Co Activities	ITCS3568	CIS North Star - O&M	$153.31	Support Services	100.0%	$ -	$ 153.31	
903000	7999	T&D General Co Activities	ITCS3570	Cust eChannels North Star O&M	$739.18	Support Services	100.0%	$ -	$ 739.18	
903000	7999	T&D General Co Activities	ITCS3634	Cust Experience Enhance - O&M	-$108.83	Support Services	100.0%	$ -	$ (108.83)	
903000	7999	T&D General Co Activities	ITSBCSVC	SBC As Requested Services ComE	$0.03	Support Services	100.0%	$ -	$ 0.03	
903000	7999	T&D General Co Activities	ITTFPCST	Tools for People - Customer	$424.44	Field and Meter Services	98.8%	$ 5.30	$ 419.14	
903000	7999	T&D General Co Activities	ITTRAINC	IT Training Costs	$7,107.63	Support Services	100.0%	$ -	$ 7,107.63	
903000	7999	T&D General Co Activities	RIDE02B	Rider 2 - New	-$60,000.00	Support Services	100.0%	$ -	$ (60,000.00)	
903000	7999	T&D General Co Activities	TCCUST	Customer Service Training G&A	$56,533.52	Support Services	100.0%	$ -	$ 56,533.52	
903000	8105	Mapping & Records	ITCELLUL	ComEd Celluar Usage	-$24.25	Support Services	100.0%	$ -	$ (24.25)	
903000	8105	Mapping & Records	ITSBCSVC	SBC As Requested Services ComE	$138.60	Support Services	100.0%	$ -	$ 138.60	
903000	8119	Office of VP E&PM	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	8164	T&S Services Oil Lab	ITSBCSVC	SBC As Requested Services ComE	$138.60	Support Services	100.0%	$ -	$ 138.60	
903000	8193	Distribution Testing-South	ITSBCSVC	SBC As Requested Services ComE	$18.82	Support Services	100.0%	$ -	$ 18.82	
902000	8197	Distribution Testing Equipment	12CSAMIIM	IMA: Expansion of AMI Expense	$488.37	Meter Reading	100.0%	$ -	$ 488.37	
903000	8197	Distribution Testing Equipment	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	8202	Office of VP - DSO CED	ITCELLUL	ComEd Celluar Usage	-$1.80	Support Services	100.0%	$ -	$ (1.80)	
903000	8205	Office of VP - Trans. & Subst	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	8205	Office of VP - Trans. & Subst	ITSBCSVC	SBC As Requested Services ComE	$148.22	Support Services	100.0%	$ -	$ 148.22	
903000	8207	Vegetation Management - ComEd	ITCELLUL	ComEd Celluar Usage	-$31.10	Support Services	100.0%	$ -	$ (31.10)	
903000	8208	Indust Proj Mgmt.	ITCELLUL	ComEd Celluar Usage	-$16.47	Support Services	100.0%	$ -	$ (16.47)	
903000	8208	Indust Proj Mgmt.	ITSBCSVC	SBC As Requested Services ComE	$1,037.21	Support Services	100.0%	$ -	$ 1,037.21	
903000	8211	ComEd Economic Development	CSAM01	Provide Service Delivery	$579.65	LCS	99.0%	$ 5.80	$ 573.85	
903000	8211	ComEd Economic Development	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	8212	Distribution Facil & Services	13CSSS03	Business Transformation & Tech	$337.93	Support Services	100.0%	$ -	$ 337.93	
903000	8212	Distribution Facil & Services	CSCC01	Call Center Management	$12,032.91	Customer Contact Center	64.7%	$ 4,251.38	$ 7,781.53	
903000	8212	Distribution Facil & Services	CSFM15	Provide Billing Services	$170.02	Meter Reading	100.0%	$ -	$ 170.02	
903000	8212	Distribution Facil & Services	ITCELLUL	ComEd Celluar Usage	-$15.42	Support Services	100.0%	$ -	$ (15.42)	
903000	8212	Distribution Facil & Services	ITSBCSVC	SBC As Requested Services ComE	$1,707.84	Support Services	100.0%	$ -	$ 1,707.84	
903000	8216	Trsm Proj Mgmt	ITCELLUL	ComEd Celluar Usage	-$16.94	Support Services	100.0%	$ -	$ (16.94)	
903000	8216	Trsm Proj Mgmt	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	8219	Dir Proj Mgmt ComEd	ITCELLUL	ComEd Celluar Usage	-$5.58	Support Services	100.0%	$ -	$ (5.58)	
903000	8219	Dir Proj Mgmt ComEd	ITSBCSVC	SBC As Requested Services ComE	$473.68	Support Services	100.0%	$ -	$ 473.68	
903000	8222	Dist Proj Mgmt	ITCELLUL	ComEd Celluar Usage	-$27.29	Support Services	100.0%	$ -	$ (27.29)	
903000	8222	Dist Proj Mgmt	ITSBCSVC	SBC As Requested Services ComE	$66.22	Support Services	100.0%	$ -	$ 66.22	
903000	8223	T&S - Director Chicago	ITCELLUL	ComEd Celluar Usage	-$11.49	Support Services	100.0%	$ -	$ (11.49)	
903000	8224	System Cable Proj Mgmt	ITSBCSVC	SBC As Requested Services ComE	$326.86	Support Services	100.0%	$ -	$ 326.86	
903000	8248	Relay & Protection Eng - ComEd	ITCELLUL	ComEd Celluar Usage	-$81.97	Support Services	100.0%	$ -	$ (81.97)	
903000	8248	Relay & Protection Eng - ComEd	ITSBCSVC	SBC As Requested Services ComE	$165.55	Support Services	100.0%	$ -	$ 165.55	
903000	8252	T&S Relay&Protct Standrd&Anlys	ITCELLUL	ComEd Celluar Usage	-$19.88	Support Services	100.0%	$ -	$ (19.88)	
903000	8252	T&S Relay&Protct Standrd&Anlys	ITSBCSVC	SBC As Requested Services ComE	$69.30	Support Services	100.0%	$ -	$ 69.30	
903000	8253	T&S Equip Stds & FP - ComEd	ITCELLUL	ComEd Celluar Usage	-$35.37	Support Services	100.0%	$ -	$ (35.37)	
903000	8254	Substation Engineering	ITCELLUL	ComEd Celluar Usage	-$101.61	Support Services	100.0%	$ -	$ (101.61)	
903000	8254	Substation Engineering	ITSBCSVC	SBC As Requested Services ComE	$105.56	Support Services	100.0%	$ -	$ 105.56	

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903000	8256	Transmission Engineering	ITCELLUL	ComEd Celluar Usage	-$49.64	Support Services	100.0%	$ -	$ (49.64)	
903000	8258	Legislative Strategies	ITCELLUL	ComEd Celluar Usage	-$11.49	Support Services	100.0%	$ -	$ (11.49)	
903000	8259	T&S Capital Projects	ITCELLUL	ComEd Celluar Usage	-$1.76	Support Services	100.0%	$ -	$ (1.76)	
903000	8266	Public Relocation - ComEd	ITCELLUL	ComEd Celluar Usage	-$37.66	Support Services	100.0%	$ -	$ (37.66)	
903000	8266	Public Relocation - ComEd	ITSBCSVC	SBC As Requested Services ComE	$212.13	Support Services	100.0%	$ -	$ 212.13	
903000	8506	Material Avail/T&S	ITCELLUL	ComEd Celluar Usage	-$17.20	Support Services	100.0%	$ -	$ (17.20)	
902000	8509	Fabrication	12CSAMIIM	IMA: Expansion of AMI Expense	$3,655.25	Meter Reading	100.0%	$ -	$ 3,655.25	
902000	8509	Fabrication	CSMR01	Obtain Meter Readings	$187.41	Meter Reading	100.0%	$ -	$ 187.41	
903000	8509	Fabrication	ITCELLUL	ComEd Celluar Usage	-$5.07	Support Services	100.0%	$ -	$ (5.07)	
903000	8509	Fabrication	ITSBCSVC	SBC As Requested Services ComE	$33.11	Support Services	100.0%	$ -	$ 33.11	
903000	8515	Supply Work Mgmt	ITCELLUL	ComEd Celluar Usage	-$14.38	Support Services	100.0%	$ -	$ (14.38)	
903000	8518	Energy Acquisition ComEd	CSUCBONM	Ongoing O&M Costs for UCBPOR	$1,029.11	Support Services	100.0%	$ -	$ 1,029.11	
903000	8518	Energy Acquisition ComEd	ITCELLUL	ComEd Celluar Usage	-$13.65	Support Services	100.0%	$ -	$ (13.65)	
903000	8518	Energy Acquisition ComEd	ITCS3549	ComEd Net Metering - O&M	$370.74	Support Services	100.0%	$ -	$ 370.74	
903000	8522	Regulatory Department	ITCELLUL	ComEd Celluar Usage	-$10.15	Support Services	100.0%	$ -	$ (10.15)	
903000	8522	Regulatory Department	ITCS3549	ComEd Net Metering - O&M	$1,933.13	Support Services	100.0%	$ -	$ 1,933.13	
903000	8522	Regulatory Department	ITSBCSVC	SBC As Requested Services ComE	$338.40	Support Services	100.0%	$ -	$ 338.40	
903000	8540	Training Director	TCCUST	Customer Service Training G&A	$253,660.72	Support Services	100.0%	$ -	$ 253,660.72	
903000	8541	Safety & Industrial hygiene	CSCC01	Call Center Management	$96.21	Customer Contact Center	64.7%	$ 33.99	$ 62.22	
903000	8541	Safety & Industrial hygiene	ITCELLUL	ComEd Celluar Usage	-$37.03	Support Services	100.0%	$ -	$ (37.03)	
903000	8541	Safety & Industrial hygiene	ITSBCSVC	SBC As Requested Services ComE	$352.73	Support Services	100.0%	$ -	$ 352.73	
903000	8551	Heavy Hauling	ITCELLUL	ComEd Celluar Usage	-$12.33	Support Services	100.0%	$ -	$ (12.33)	
903000	8554	Engineering & Support Trg.	12CSBTOIM	AMI Bus Transfrmtn Office O&M	$511.82	Meter Reading	100.0%	$ -	$ 511.82	
903000	8554	Engineering & Support Trg.	ITCELLUL	ComEd Celluar Usage	-$3.57	Support Services	100.0%	$ -	$ (3.57)	
903000	8554	Engineering & Support Trg.	TCCUST	Customer Service Training G&A	$1,214,119.68	Support Services	100.0%	$ -	$ 1,214,119.68	
903000	8556	Electric Operations Trg.	ITCELLUL	ComEd Celluar Usage	$20.54	Support Services	100.0%	$ -	$ 20.54	
902000	8557	Cust. Services & Apps. Trg.	12CSAMIIM	IMA: Expansion of AMI Expense	$245.68	Meter Reading	100.0%	$ -	$ 245.68	
903000	8557	Cust. Services & Apps. Trg.	12CSBTOIM	AMI Bus Transfrmtn Office O&M	$35,655.94	Meter Reading	100.0%	$ -	$ 35,655.94	
903000	8557	Cust. Services & Apps. Trg.	ITCELLUL	ComEd Celluar Usage	-$12.61	Support Services	100.0%	$ -	$ (12.61)	
903000	8561	Emergency Preparedness	ITCELLUL	ComEd Celluar Usage	-$9.47	Support Services	100.0%	$ -	$ (9.47)	
903000	8561	Emergency Preparedness	ITSBCSVC	SBC As Requested Services ComE	$42.00	Support Services	100.0%	$ -	$ 42.00	
903000	8562	Asset Performance & InvStratgy	ITCELLUL	ComEd Celluar Usage	-$22.39	Support Services	100.0%	$ -	$ (22.39)	
903000	8562	Asset Performance & InvStratgy	ITSBCSVC	SBC As Requested Services ComE	$132.44	Support Services	100.0%	$ -	$ 132.44	
902000	8571	ComEd Customer Projects	12CSAMIIM	IMA: Expansion of AMI Expense	-$25,396.90	Meter Reading	100.0%	$ -	$ (25,396.90)	
903000	8571	ComEd Customer Projects	13CSMBP2E	BIlling & Payments Phase 2 Exp	$1,632.96	Support Services	100.0%	$ -	$ 1,632.96	
902000	8571	ComEd Customer Projects	13CSOPSIM	AMI Ongoing Operations	$25,396.90	Meter Reading	100.0%	$ -	$ 25,396.90	
903000	8571	ComEd Customer Projects	13CSSS03	Business Transformation & Tech	$601,041.33	Support Services	100.0%	$ -	$ 601,041.33	
903000	8571	ComEd Customer Projects	CSBTW2009	ComEd BTW 2009 Exp	$11,598.67	Support Services	100.0%	$ -	$ 11,598.67	
903000	8571	ComEd Customer Projects	CSMGT01	Customer Ops PMO Expense	$633,936.37	Support Services	100.0%	$ -	$ 633,936.37	
903000	8571	ComEd Customer Projects	CSSS01	Respond to Customer Complaints	$8,956.51	Support Services	100.0%	$ -	$ 8,956.51	
903000	8571	ComEd Customer Projects	CSSS03	Provide End User Support	-$4,886.59	Support Services	100.0%	$ -	$ (4,886.59)	
903000	8571	ComEd Customer Projects	CSVP02	Manage Personnel - Acct 903	$205.04	Support Services	100.0%	$ -	$ 205.04	
903000	8571	ComEd Customer Projects	ITCELLUL	ComEd Celluar Usage	-$8.37	Support Services	100.0%	$ -	$ (8.37)	
903000	8571	ComEd Customer Projects	ITCS3456	ICC Part 412 - Exp	$8,703.95	Support Services	100.0%	$ -	$ 8,703.95	
903000	8571	ComEd Customer Projects	ITCS3475	Bankruptcy Compliance O&M	$129,414.84	Support Services	100.0%	$ -	$ 129,414.84	
903000	8571	ComEd Customer Projects	ITCS3506	Municipal Aggregation - O&M	$8,765.25	Support Services	100.0%	$ -	$ 8,765.25	
903000	8571	ComEd Customer Projects	ITCS3541	EDA Rider O&M	$481.59	Support Services	100.0%	$ -	$ 481.59	
903000	8571	ComEd Customer Projects	ITCS3549	ComEd Net Metering - O&M	$4,104.82	Support Services	100.0%	$ -	$ 4,104.82	
903000	8571	ComEd Customer Projects	ITCS3550	PIPP Recertification - InitO&M	$5,724.62	Support Services	100.0%	$ -	$ 5,724.62	
903000	8571	ComEd Customer Projects	ITCS3634	Cust Experience Enhance - O&M	$816.24	Support Services	100.0%	$ -	$ 816.24	
903000	8571	ComEd Customer Projects	ITSBCSVC	SBC As Requested Services ComE	$165.55	Support Services	100.0%	$ -	$ 165.55	
903000	8579	ComEd Cust Assistance Program	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	
903000	9950	DCU Retirees' spouses	ITCELLUL	ComEd Celluar Usage	-$4.65	Support Services	100.0%	$ -	$ (4.65)	

2013 Accounts Summary by Department

Docket No. 14-312

Category	2013 Total	Supply Allocation	Delivery Allocation
IT	$ 27,971,045.82	$ 6,507,632.76	$ 21,463,413.06
Customer Contact Center	$ 37,987,642.86	$ 13,421,507.73	$ 24,566,135.13
Demand Management	$ 4,510,803.16	$ 667,166.06	$ 3,843,637.10
Market Research	$ (18.53)	$ (6.55)	$ (11.98)
Other	$ -	$ -	$ -
LCS	$ 9,054,582.94	$ 90,545.83	$ 8,964,037.11
Customer Operations (Other)	$ 2,886,899.47	$ 333,125.69	$ 2,553,773.78
Customer Relations	$ 1,063,461.42	$ 232,281.70	$ 831,179.72
Revenue Protection	$ 2,291,422.21	$ 395,301.24	$ 1,896,120.97
Revenue Management	$ 28,007,975.81	$ 3,113,499.76	$ 24,894,476.05
Billing	$ 7,506,221.24	$ 1,840,131.16	$ 5,666,090.08
Field and Meter Services	$ 12,056,540.04	$ 150,460.18	$ 11,906,079.86
Support Services	$ 8,318,779.74	$ -	$ 8,318,779.74
Meter Reading	$ 61,752,262.47	$ -	$ 61,752,262.47
(Blank)	$ -	$ -	$ -
Charitable Contributions		7,332,000	
Total	**$ 203,407,618.65**	**$ 34,083,645.56**	**$ 176,655,973.09**
Error Check	(0.00)		(0.00)

General Customer Operations Allocation	88.5%

IT	$ -	$ -	$ -
Customer Contact	$ -	$ -	$ -
Demand Manager	$ -	$ -	$ -
Market Research	$ -	$ -	$ -
Other	$ -	$ -	$ -
LCS	$ -	$ -	$ -
Customer Operati	$ -	$ -	$ -
Customer Relatior	$ -	$ -	$ -
Revenue Protectic	$ -	$ -	$ -
Revenue Manage	$ -	$ -	$ -
Billing	$ -	$ -	$ -
Field and Meter S	$ -	$ -	$ -
Support Services	$ -	$ -	$ -
Meter Reading	$ -	$ -	$ -
(Blank)	$ -	$ -	$ -

Allocators	% Delivery	% Supply
Revenue Allocation	70.3%	29.7%
Bill Allocator	70.3%	29.7%
System Billing	75.5%	24.5%
Bill Calculation	70.3%	29.7%
Call Center	64.7%	35.3%
Revenue Management	88.9%	11.1%
Revenue Protection	82.7%	17.3%
Customer Relations	78.2%	21.8%
FMS	98.8%	1.2%
Meter Reading	100.0%	0.0%
CIMS Users	75.1%	24.9%
SIR Work	83.0%	17.0%
AMI		
IT Licensing	88.8%	11.2%
LCS	99.0%	1.0%

All meter reading work is delivery related and contributes to the Customer operations general allocation amount

100% of AMI is Metering Services

Based on interviews with LCS reps in which they stated they rarely, if ever, talk about ComEd supply with customers

Notes

EDI costs are included in FERC 903, Subaccount 528000, Project ITC3015, Department 311 (IT Cust Service Regulatory - CED). They have been categorized as IT costs.

2013 FERC Data - Accounts 901, 902, 903 (Only includes $0 values) Docket No. 14-312

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	189	Communications- ComEd	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	299	00299 - Security Services	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	302	MGP/Superfund Remed	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	313	IT Real Time - CED	13CSSS03	Business Transformation & Tech	$0.00	Support Services	100.0%	$ -	$ -	
903000	314	EBSC IT Serv - CED	ITMNFRM1	Mainframe Hosting - CIMS	$0.00	IT	75.1%	$ -	$ -	
903000	395	IT Projects - COMED	ITCS3237	Customer ComEd Expense	$0.00	IT	75.1%	$ -	$ -	
903000	416	IT passthrough-ComEd	ITPAGERS	ComEd Pager Usage	$0.00	IT	75.1%	$ (0.00)	$ (0.00)	
903000	499	Energy Efficiency Plan	11CAGCFEE	Gift Certificate Admin Fees	$0.00	Support Services	100.0%	$ -	$ -	
903000	499	Energy Efficiency Plan	CSCC01	Call Center Management	$0.00	Customer Contact Center	64.7%	$ -	$ -	
903000	499	Energy Efficiency Plan	CSSB02	Investigate Billing Exceptions	$0.00	Billing	75.5%	$ -	$ -	
903000	499	Energy Efficiency Plan	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	499	Energy Efficiency Plan	ITSBCSVC	SBC As Requested Services ComE	$0.00	Support Services	100.0%	$ -	$ -	
903000	525	Rents, Electricity,& Utilities	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	570	Work Planning-West	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
902000	601	Retail Rates	12CSAMIIM	IMA: Expansion of AMI Expense	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	608	ComEd Legal	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	885	SSC-Calumet	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	887	SSC-Crawford	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	1001	NRCG North Design	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	1050	Sr VP & CFO - ComEd	ITSBCSVC	SBC As Requested Services ComE	$0.00	Support Services	100.0%	$ -	$ -	
902000	1451	Oak Brook Call Center	12CSAMIIM	IMA: Expansion of AMI Expense	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	1460	SrVP Cust Operations ComEd	ITCELLUL	ComEd Celluar Usage	$0.00	Customer Operations (Other)	88.5%	$ -	$ -	
903000	1462	VP Field Ops ComEd	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	1464	VP Cust Rev Assurance Ops CED	ITCELLUL	ComEd Celluar Usage	$0.00	Revenue Management	88.9%	$ -	$ -	
903000	1470	Director ESO West Account Mngt	ITCELLUL	ComEd Celluar Usage	$0.00	LCS	99.0%	$ -	$ -	
903000	1490	System Meter	CSCC02	Call Center Employee Costs	$0.00	Customer Contact Center	64.7%	$ -	$ -	
903000	1490	System Meter	CSRR02	Collect Customer Payment	$0.00	Revenue Management	88.9%	$ -	$ -	
903000	1492	Revenue Management	13MEGFTCT	Marketing for ComEd Gift Cert	$0.00	Revenue Management	88.9%	$ -	$ -	
903000	1495	Revenue Mgmt Clerical	CSCC02	Call Center Employee Costs	$0.00	Customer Contact Center	64.7%	$ -	$ -	
903000	1495	Revenue Mgmt Clerical	CSRR01	Manage Inactive Accounts	$0.00	Revenue Management	88.9%	$ -	$ -	
903000	1495	Revenue Mgmt Clerical	CSRR02	Collect Customer Payment	$0.00	Revenue Management	88.9%	$ -	$ -	
903000	1495	Revenue Mgmt Clerical	ITSBCSVC	SBC As Requested Services ComE	$0.00	Support Services	100.0%	$ -	$ -	
902000	1496	Systems Support West	13CSOPSIM	AMI Ongoing Operations	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	1498	Automatd Meter Infrastructure	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	1510	AMI Deployment	12CSBTOIM	AMI Bus Transfrmtn Office O&M	$0.00	Field and Meter Services	100.0%	$ -	$ -	
903000	1510	AMI Deployment	CSFM15	Provide Billing Services	$0.00	Billing	100.0%	$ -	$ -	
903000	1510	AMI Deployment	CSFM17	Cut In Non Payment Accounts	$0.00	Field and Meter Services	100.0%	$ -	$ -	
903000	1511	AMI Operations	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	3192	Distribution Testing - Lead	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	3270	Underground Transmission Maint	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	3271	OH Transmission-Aerial (Helic)	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	3272	Transmission Overhead-Northwst	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	3326	Fox River - ComEd	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	3460	Regional Operations Chicago	CSCC01	Call Center Management	$0.00	Field and Meter Services	98.8%	$ -	$ -	
902000	3461	Field Service Chicago	CSMR03	Support Meter Reading	$0.00	Meter Reading	100.0%	$ -	$ -	
903000	3561	Metro North Stores	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	3561	Metro North Stores	ITSBCSVC	SBC As Requested Services ComE	$0.00	Support Services	100.0%	$ -	$ -	
902000	3661	M&C-Chicago North OH	12CSAMIIM	IMA: Expansion of AMI Expense	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	4193	OES-Libertyville	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4194	OES-Skokie	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4195	OES-Mt. Prospect	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4463	Field Service Mt Prospect	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	4464	Field Service Primary Meter	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4467	Field & Meter Services-Skokie	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	4468	Field Service Maywood	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	4469	Field Service Glenbard	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	4496	Libertyville Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	4498	Maywood Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4499	Glenbard Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4583	Fleet Mount Prospect	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4586	Fleet Libertyville	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4586	Fleet Libertyville	ITSBCSVC	SBC As Requested Services ComE	$0.00	Support Services	100.0%	$ -	$ -	
903000	4666	M&C-Librtyville/Waukegan OH	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4669	M&C-Glenbard OH	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4674	M&C-Skokie/Techny-UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4679	M&C - Glenbard UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4702	T&S Chicago Operations	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4713	Strategies & Supprt West	13CSSS03	Business Transformation & Tech	$0.00	Support Services	100.0%	$ -	$ -	
903000	4762	Methods	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	4785	SSC-West Operations	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	5881	OVP - Dist Ops Sub	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6195	OES-Glenbard	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6197	T&S South Subst Ops West	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6198	Subst Ops-Glenbard/Mt Propect	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6199	T&S Network Services Group	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6250	SSC-South	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6252	SSC-LaSalle	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6461	Field Service Joliet	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	6463	Field Service University Park	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	6464	Field Service Crestwood	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	6468	Field Service Bolingbrook	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	6491	Joliet Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6493	Univ Park Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6496	Streator Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6498	Bolingbrook Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6560	Southern Region Stores	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6566	CTEAM	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6581	Fleet Joliet	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6600	SVP - Dist Ops	CSFM24	Field & Mtr Non Field Activity	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	6600	SVP - Dist Ops	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6602	C&M Region Lead - West Central	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6663	M&C-University Park OH	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6670	Transmission Overhead-North	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6671	M&C-Joliet UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6673	M&C-University Park UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	6678	M&C-Bolingbrook UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7181	OES-Crystal Lake	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7182	OES-Aurora	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7183	OES-Elgin	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7186	OES - Dekalb	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7190	Operations Manager-West	CSFM16	Cut Outs for Non Payment	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	7195	OES-Rockford	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7350	SSC-DeKalb	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7352	SSC-Rockford	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7355	SSC-Crystal Lake/Woodstock	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7357	SSC-Elgin	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7360	T&S Services Shops - ComEd	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7465	Field Service Rockford	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	7468	Field Service Elgin	ITCELLUL	ComEd Celluar Usage	$0.00	Field and Meter Services	98.8%	$ -	$ -	
903000	7493	Dixon Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7494	Freeport Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7495	Rockford Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7496	Woodstock Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7497	Aurora Meter Reading	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7500	Work Control - West	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7560	Rock River Region Stores	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	

FERC ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	2013 Sum of Posted Total Amt	Category	% Delivery	Supply Allocation	Delivery Allocation	Detailed description and verbiage to support dollars (Columns K, L)
903000	7582	Fleet DeKalb	ITSBCSVC	SBC As Requested Services ComE	$0.00	Support Services	100.0%	$ -	$ -	
903000	7583	Fleet Dixon	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7585	Fleet Rockford	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7587	Fleet Aurora	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7600	C&M Region Lead - Northwest	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7640	West Regional Engineerng-ComEd	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7662	M & C-DeKalb-OH/UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7663	M & C - Dixon OH	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7664	M & C - Freeport OH/UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7665	M & C - Rockford OH	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7667	M&C - Aurora OH	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7669	M&C-Crystal Lake/Woodstock-OH	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7675	M & C - Rockford UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7677	M&C - Aurora UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7678	M&C - Elgin UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	7679	M&C-Crystal Lake/Woodstock-UG	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8118	Business Support - ComEd	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8163	Field Services - Corrosion	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8164	T&S Services Oil Lab	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8193	Distribution Testing-South	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8194	Distribution Testing-West	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8195	Distribution Testing-Chicago	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8196	Distribution Testing-North	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8197	Distribution Testing Equipment	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
902000	8205	Office of VP - Trans. & Subst	CSMR01	Obtain Meter Readings	$0.00	Meter Reading	100.0%	$ -	$ -	
903000	8211	ComEd Economic Development	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8514	Fleet Operations West	12CSBTOIM	AMI Bus Transfrmtn Office O&M	$0.00	Support Services	100.0%	$ -	$ -	
903000	8514	Fleet Operations West	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8515	Supply Work Mgmt	ITSBCSVC	SBC As Requested Services ComE	$0.00	Support Services	100.0%	$ -	$ -	
903000	8540	Training Director	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8550	Ofc Dist Srvs, Comm Rel&Adm VP	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8560	OVP Strategic & Support Servic	ITCELLUL	ComEd Celluar Usage	$0.00	Support Services	100.0%	$ -	$ -	
903000	8571	ComEd Customer Projects	ITCS3484	RRTP Administrator Change -Exp	$0.00	Support Services	100.0%	$ -	$ -	

2009 Base Revenues Used to calculate Revenue Allocator Docket No. 10-0467

Commonwealth Edison Company
Determination of 2010 Base Rate Revenue

Retail Customer Designation	2009 **Distribution** Base Rate Revenue (1) (a)	2009 **Supply** Base Rate Revenue (b) = (c) + (d)	2009 Supply Base Rate Revenue No Bad Debt (2) (c)	2009 Supply Bad Debt (3) (d)
R: Residential	$1,026,020,322	$1,971,150,940	$1,924,118,165	$47,032,775
N: Nonresidential (4)	$561,735,831	$990,632,586	$983,526,834	$7,105,752
A: All Other (5)	$306,629,533	$78,910,921	$78,382,508	$528,413
Total	**$1,894,385,686**	**$3,040,694,447**	$2,986,027,507	$54,666,940
	38.4%	**61.6%**		

NOTES:
(1) ComEd Ex. 16.20, column (d)
(2) ComEd Ex. 16.20, column (e)
(3) ComEd Ex. 16.20, column (c)
(4) Nonresidential retail customers to which the Watt-Hour, Small Load, Medium Load, or Large Load Delivery Class is applicable
(5) Lighting retail customers and nonresidential retail customers to which the Very Large Load, Extra Large Load, High Voltage, or Railroad Delivery Class is applicable.

10% Switching

Retail Customer Designation	2009 **Distribution** Base Rate Revenue (1) (a)	2009 **Supply** Base Rate Revenue (b) = (c) + (d)	
R: Residential	$1,026,020,322	$1,774,035,846	10% less Supply revenues, no change in distribution revenues
N: Nonresidential (4)	$561,735,831	$891,569,327	10% less Supply revenues, no change in distribution revenues
A: All Other (5)	$306,629,533	$71,019,829	10% less Supply revenues, no change in distribution revenues
Total	**$1,894,385,686**	**$2,736,625,002**	
	40.9%	**59.1%**	

100% Switching

Retail Customer Designation	2009 **Distribution** Base Rate Revenue (1) (a)	2009 **Supply** Base Rate Revenue (b) = (c) + (d)	
R: Residential	$1,026,020,322	$0	100% less Supply revenues, no change in distribution revenues
N: Nonresidential (4)	$561,735,831	$0	100% less Supply revenues, no change in distribution revenues
A: All Other (5)	$306,629,533	$0	100% less Supply revenues, no change in distribution revenues
Total	**$1,894,385,686**	**$0**	
	100.0%	**0.0%**	

2013 Base Revenues Used to calculate Revenue Allocator

Docket No. 14-312

For use in the Customer Care Cost Allocation Study:

Retail Customer Designation	2013 **Distribution** Base Rate Revenue	2013 **Supply** Base Rate Revenue
R: Residential	$1,431,126,052	$641,590,683
N: Nonresidential (1)	$1,202,749,848	$475,543,740
A: All Other (2)	$36,567,087	$11,560,973
PORCB Receivables	-	-
Total	**$2,670,442,987**	**$1,128,695,396**
2013 Revenue Allocator	**70.3%**	**29.7%**

NOTES:
(1) Commercial & Industrial Sales (Small or Commercial, Large or Industrial)
(2) Public Street & Highway Lighting, Other Sales to Public Authorities, Sales to Railroads & Railways

2009 Bill Allocation - Ratio of Supply lines vs Total lines on a bill

Docket No. 10-0467

Calculating or explaining a bill consists of calculating and providing several line items to the bill print vendor

Note: Upon Review of 20 bills 3 lines on the average bill are dedicated to supply charges/ details.

	1% Switching	10% Switching	100% Switching	
Supply line items on typical residential bill	3	2.8	1	At least one portion of the bill will always be supply and require some attention or explanation
Electricity Supply Charge				
Transmission Services Charge				
Purchased Electricity Adjustment				
Delivery line items on a typical residential bill	3	3	3	
Customer Charge				
Standard Metering Charge				
Distribution Facilities Charge				
Taxes and Other on a typical bill	6	6	6	
Smart Meter Program				
Environmental Cost Recovery Adjustment				
Energy Efficiency Programs				
Franchise Cost				
State Tax				
Municipal Tax				
Percentage of Bill that is delivery	75%	76.3%	90.0%	

ComEd Supply Scenario

	1% Switching	10% Switching	100% Switching
Supply line items on typical residential bill	3	2.7	0
Electricity Supply Charge			
Transmission Services Charge			
Purchased Electricity Adjustment			
Delivery line items on a typical residential bill	3	3	3
Customer Charge			
Standard Metering Charge			
Distribution Facilities Charge			
Taxes and Other on a typical bill	6	6	6
Smart Meter Program			
Environmental Cost Recovery Adjustment			
Energy Efficiency Programs			
Franchise Cost			
State Tax			
Municipal Tax			
Percentage of Bill that is delivery	75%	76.9%	100.0%

2013 Bill Allocation - Ratio of Supply lines vs Total lines on a bill

Docket No. 14-312

Calculating or explaining a bill consists of calculating and providing several line items to the bill print vendor

Note: Upon Review of 20 bills 3 lines on the average bill are dedicated to supply charges/details.

RES Scenario	Current Scenario	
Supply line items on typical residential bill	2	At least one portion of the bill will always be supply and require some attention or explanation
Electricity Supply Charge		
Contact Information for RES		
Delivery line items on a typical residential bill	4	
Customer Charge		
Standard Metering Charge		
Distribution Facilities Charge		
IL Electricity Distribution Charge		
Taxes and Other on a typical bill	5	
Environmental Cost Recovery Adj		
Energy Efficiency Programs		
Franchise Cost		
State Tax		
Municipal Tax		

Percentage of Bill that is delivery	70.3%

ComEd Supply Scenario	Current Scenario
Supply line items on typical residential bill	5
Electricity Supply Charge	
Transmission Services Charge	
Capacity Charge	
Purchased Electricity Adjustment	
Misc Procurement Component Chg	
Delivery line items on a typical residential bill	4
Customer Charge	
Standard Metering Charge	
Distribution Facilities Charge	
IL Electricity Distribution Charge	
Taxes and Other on a typical bill	5
Environmental Cost Recovery Adjustment	
Energy Efficiency Programs	
Franchise Cost	
State Tax	
Municipal Tax	
Percentage of Bill that is delivery	64%

2009 Bill Calculation Allocator - Ratio of Supply print area vs Total print area on a bill

Bill printing and mailing is goverened by the area printed on each bill (ink, paper, etc.)

Method 1: Just measure sections of the bill that have a delivery component and subtract from overall area of page

	Width (mm)	Height (mm)	Area (mm2)
Overall area of front page of bill:	215	280	60,200
Meter boxes left off because they are meter based activities and not yet assigned to a total bill			
Electricity Supply Section of bill:	155	22	3,410
% of Supply section dedicated to supply charges			100%
Bill Summary section at top of bill:	73	17	1,241
% of Bill Summary section dedicated to supply charges			75%
Total Current Charges Line item:	152	10	1,520
% of total current charges dedicated to supply charges:			75%
Payment deducted amount at bott	18	10	180
% of deducted amount section dedicated to supply charges			75%
Method 1 Total			91%

Total Percentage of bill dedicated to Delivery Charges for this stud	**82.7%**

Method 2 will be used because it presents a more accurate measurement of the bill ink area

Docket No. 10-0467

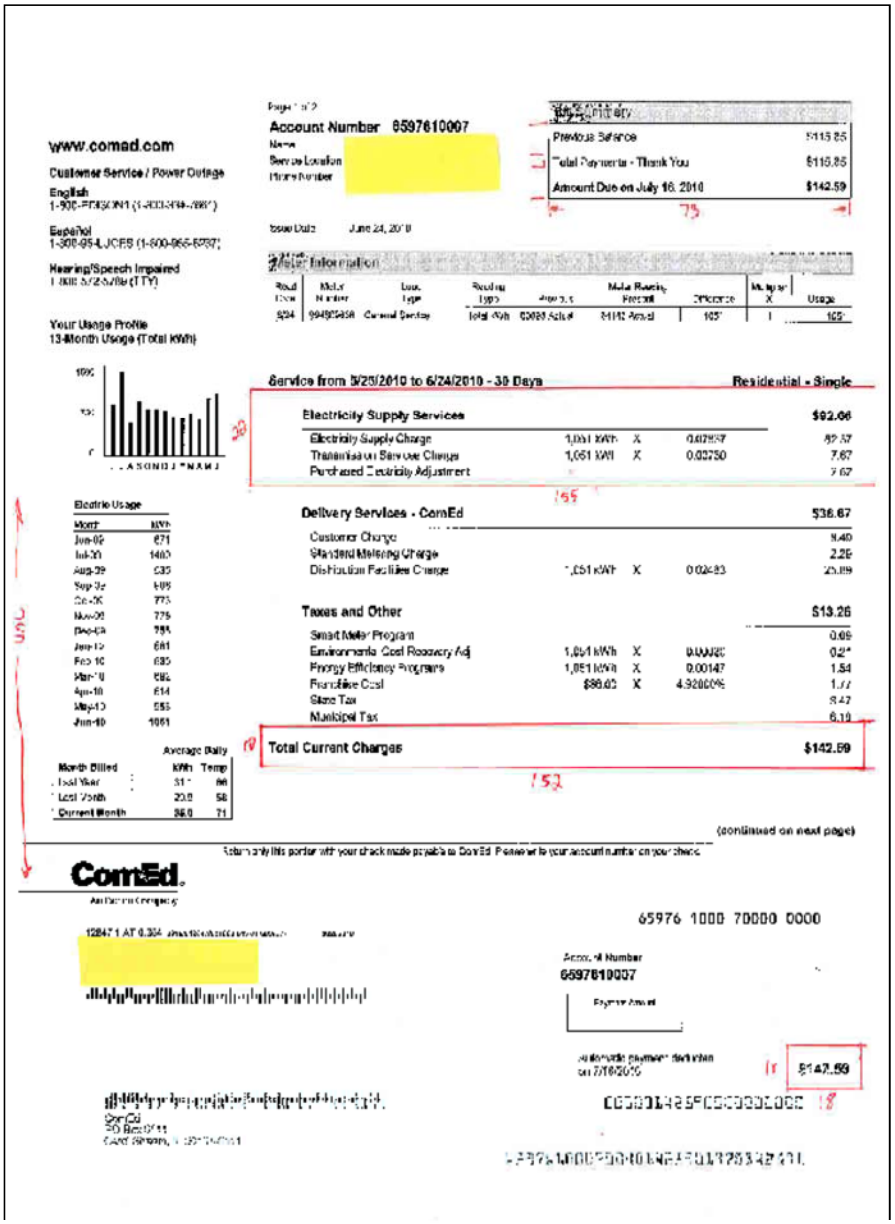
Bill printing and mailing is goverened by the area printed on each bill (ink, paper, etc.)

Method 2: Measure all sections of the bill (in rectangles) total up the area and determine which is supply and which is distributi

	Width (mm)	Height (mm)	Area (mm2)	% Distr	Distr Area
Upper left corner web address, phone numbers	46	38	1,748.0	100%	1,748.0
Chart just below phone numbers	46	40	1,840.0	100%	1,840.0
Page 1 of 2 at top	14	6	-	N/A	-
Account Number, Name and Issue date	60	23	-	N/A	-
Bill summary box	73	17	-	N/A	-
Meter Information Box	142	15	2,130.0	100%	2,130.0
Service dates	153	4	-	N/A	-
Electricity Supply Services	144	22	3,168.0	0%	-
Delivery Services	144	18	2,592.0	100%	2,592.0
Taxes and Other	144	28	4,032.0	100%	4,032.0
Electic Usage table	27	53	1,431.0	100%	1,431.0
Month Billed, Average kWh and temp	47	18	846.0	100%	846.0
Total Current Charges	152	10	-	N/A	-
Return this portion with your check made...	210	7	-	N/A	-
ComEd Logo beneath payment stub line	42	13	546.0	100%	546.0
Name and address with barcode	74	22	-	N/A	-
Number on upper right of payment coupon	48	8	-	N/A	-
Account number box	33	20	-	N/A	-
Return address box with bar code	73	17	-	N/A	-
Payment section with numbers and amount	94	35	-	N/A	-
Total Percentage of bill dedicated to Delivery Charges			**18,333.0**	**82.7%**	**15,165.0**

on

	PORCB		ComEd Supply	
Notes	10% Switching	100% Switching	10% Switching	100% Switching
Company contact is for delivery customer issues	1,748.0	1,748.0	1,748.0	1,748.0
Usage - delivery function	1,840.0	1,840.0	1,840.0	1,840.0
Split so it matches remainder of bill surface area	-	-	-	-
Split so it matches remainder of bill surface area	-	-	-	-
Split so it matches remainder of bill surface area	-	-	-	-
Meter reading is a delivery function	2,130.0	2,130.0	2,130.0	2,130.0
Split so it matches remainder of bill surface area	-	-	-	-
Pure Supply - no distribution component	-	-	316.8	3,168.0
Delivery services only	2,592.0	2,592.0	2,592.0	2,592.0
Defined as delivery function	4,032.0	4,032.0	4,032.0	4,032.0
Usage - delivery function	1,431.0	1,431.0	1,431.0	1,431.0
Usage - delivery function	846.0	846.0	846.0	846.0
Split so it matches remainder of bill surface area	-	-	-	-
Split so it matches remainder of bill surface area	-	-	-	-
Company logo is delivery	546.0	546.0	546.0	546.0
Split so it matches remainder of bill surface area	-	-	-	-
Split so it matches remainder of bill surface area	-	-	-	-
Split so it matches remainder of bill surface area	-	-	-	-
Split so it matches remainder of bill surface area	-	-	-	-
Split so it matches remainder of bill surface area	-	-	-	-
	82.3%	79.0%	84.4%	100.0%



www.comed.com

Customer Service / Power Outage
English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95[illegible]JCES (1-800-955-5237)

Hearing/Speech Impaired
1-800-572-5[illegible] (TTY)

Account Number 6597610007

Previous Balance $115.85
Total Payments - Thank You $115.85
Amount Due on July 16, 2010 $142.59

Issue Date June 24, 2010

Meter Information

Read Date	Meter Number	Unit Type	Reading Type	Actual/Est	Meter Reading Present	Difference	Multiplier X	Usage
6/24	99480458	Current Reading	Total kWh	Actual	84192 Actual	105	1	105

Your Usage Profile
13-Month Usage (Total kWh)

Service from 5/25/2010 to 6/24/2010 - 30 Days — Residential - Single

Electricity Supply Services				$92.66
Electricity Supply Charge	1,051 kWh	X	0.087937	92.37
Transmission Service Charge	1,051 kWh	X	0.00750	7.87
Purchased Electricity Adjustment				-7.57

Delivery Services - ComEd				$36.67
Customer Charge				8.40
Standard Metering Charge				2.26
Distribution Facilities Charge	1,051 kWh	X	0.024783	25.89

Taxes and Other				$13.26
Smart Meter Program				0.09
Environmental Cost Recovery Adj	1,051 kWh	X	0.000426	0.27
Energy Efficiency Programs	1,051 kWh	X	0.00147	1.54
Franchise Cost	$86.03	X	4.920000%	1.77
State Tax				8.47
Municipal Tax				0.19

Total Current Charges $142.59

(continued on next page)

Electric Usage

Month	kWh
Jun-09	671
Jul-09	1403
Aug-09	535
Sep-09	695
Oct-09	773
Nov-09	775
Dec-09	785
Jan-10	681
Feb-10	635
Mar-10	585
Apr-10	614
May-10	555
Jun-10	1051

Average Daily	kWh	Temp
Month Billed		
Last Year	31.1	86
Last Month	20.8	58
Current Month	35.0	71

Return only this portion with your check made payable to ComEd. Please write your account number on your check.

ComEd
An Exelon Company

65976 1000 70000 0000

Account Number
6597610007

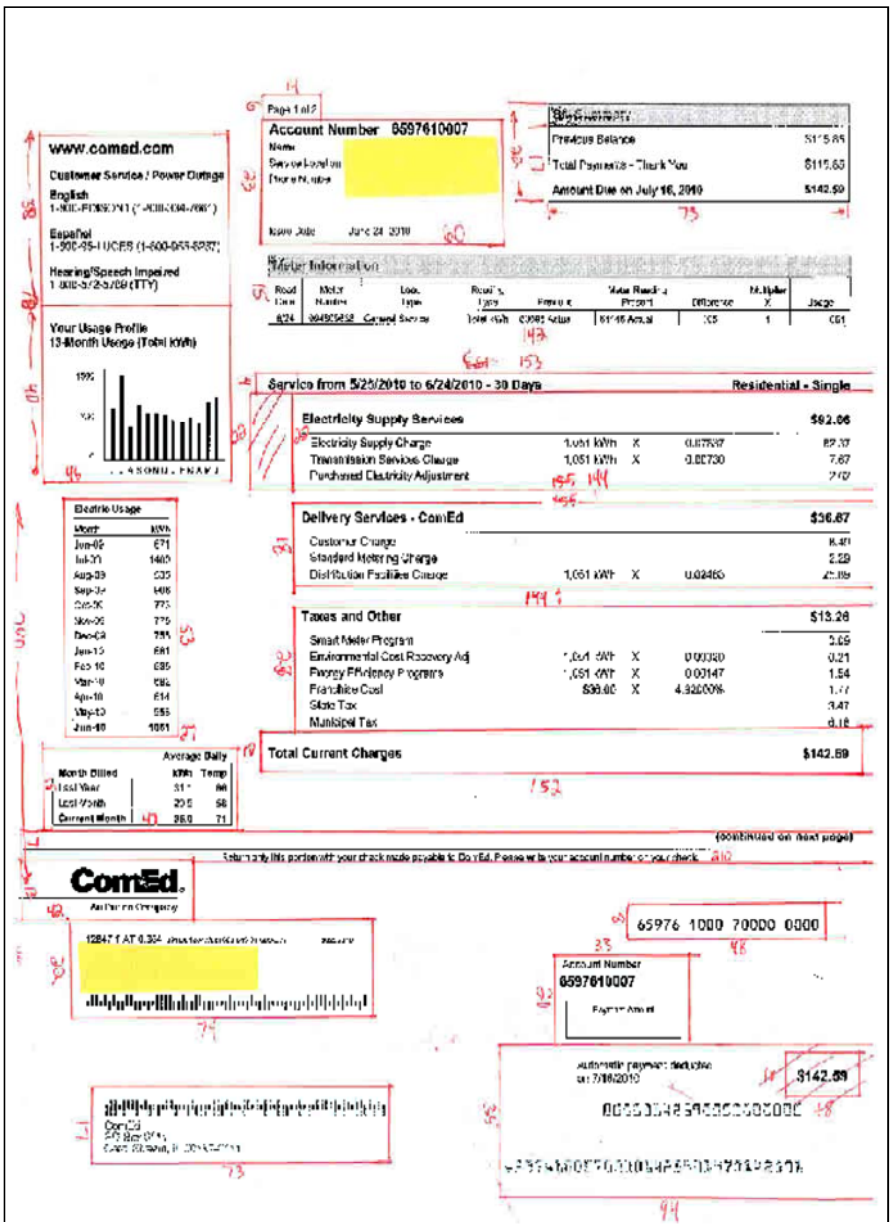
Payment Amount

Automatic payment deduction on 7/16/2010 $142.59

Sample
30 Main St
Card Person, IL

Tab: 2010 Bill_Calulation Allocator

April 2014


Page 1 of 2
Account Number 0597610007
www.comed.com
Customer Service / Power Outage
English
Español
Hearing/Speech Impaired
Your Usage Profile
13-Month Usage (Total kWh)
Previous Balance
Total Payments - Thank You
Amount Due on July 16, 2010
Meter Information
Service from 5/25/2010 to 6/24/2010 - 30 Days
Residential - Single
Electricity Supply Services
Electricity Supply Charge
Transmission Services Charge
Purchased Electricity Adjustment
Delivery Services - ComEd
Customer Charge
Standard Metering Charge
Distribution Facilities Charge
Taxes and Other
Smart Meter Program
Environmental Cost Recovery Adj
Energy Efficiency Programs
Franchise Cost
State Tax
Municipal Tax
Total Current Charges
$142.89
Electric Usage
Average Daily
ComEd
65976 1000 70000 0000
Account Number
0597610007
$142.89

2013 Bill Calculation Allocator - Ratio of Supply print area vs Total print area on a bill Docket No. 14-312

	Width (mm)	Height (mm)	Area (mm2)	% Distr	Distr Area	Area Included	Notes
Left Side (web, phone, usage, avg usage)	53	157	8321	100%	8321	8321	
Page 1 of 2 at top	9	4	36	N/A			
Account Number, Name and Issue Date	60	28	1680	N/A			
Bill Summary Box	73	22	1606	N/A			
Meter Information Box	141	15	2115	100%	2115	2115	
Service Dates	143	4	572	N/A			
Electricity Supply Services	135	21	2835	0%	0	2835	
Delivery Services	135	21	2835	100%	2835	2835	
Taxes and Other	135	25	3375	100%	3375	3375	
Total Current Charges	143	4	572	N/A			
Return this portion with your check made…	206	8	1648	N/A			
ComEd logo beneath payment stub line	42	12	504	100%	504	504	
Name and address with barcode	70	19	1330	N/A			
Number on upper right of payment coupon	55	15	825	N/A			
Account Number box	33	20	660	N/A			
Return Address box with bar code	71	15	1065	N/A			
Payment section with numbers and amount	85	28	2380	N/A			
Page 2 of 2 at top	9	4	36	N/A			
Thank you for your payment	143	8	1144	N/A			
Total Amount Due	143	4	572	N/A			
RES Message	141	7	987	0%	0	987	
ComEd Message	141	14	1974	100%	1974	1974	
Total Percentage of bill dedicated to Delivery Charges				**70.3%**	**19124**	**22946**	

ComEd Call Center 2009 CSR Call Volumes & Offline Transaction Databse Transactions (back office)

Note: Phone calls are the primary business of the Call Center, but back office correspondence was also analyzed to determine the overall cost ratio

Agent Call Type Detail

Call Group	Call Category	Description	Offered	Handled	Count in analysis	Designation	% Distribution	Total Distribution
Billing	Balance	Balance	1,143	963	963	Bill Calculation	75.0%	722
Billing	Balance	Balance	17,259	11,910	11,910	Bill Calculation	75.0%	8,933
Billing	Balance	Balance	2,578	2,055	2,055	Bill Calculation	75.0%	1,541
Billing	Budget	Budget Billing	48	43	43	Bill Calculation	75.0%	32
Billing	Budget	Budget Billing	2,077	1,569	1,569	Bill Calculation	75.0%	1,177
Billing	Budget	Budget Billing Commercial	35	33	33	Bill Calculation	75.0%	25
Billing	Budget	Budget Billing Residential	55,956	47,983	47,983	Bill Calculation	75.0%	35,987
Billing	Budget	Budget Billing Spanish	1,671	1,571	1,571	Bill Calculation	75.0%	1,178
Billing	Balance	Check Balance/Account Commercial	22,421	19,428	19,428	Bill Calculation	75.0%	14,571
Billing	Balance	Check Balance/Account Residential	452,505	377,579	377,579	Bill Calculation	75.0%	283,184
Billing	Balance	Check Balance/Account Spanish	23,948	21,565	21,565	Bill Calculation	75.0%	16,174
Billing	Credit	Credit Action Response	18,196	14,232	14,232	Revenue Allocatior	38.4%	5,463
Billing	Payment Option	Credit Card / Telecheck Commercial	237	213	213	Revenue Allocatior	38.4%	82
Billing	Payment Option	Credit Card / Telecheck Residential	62,466	44,904	44,904	Revenue Allocatior	38.4%	17,237
Billing	Payment Option	Credit Card / Telecheck Spanish	3,016	2,601	2,601	Revenue Allocatior	38.4%	998
Billing	Payment Option	Credit Card/Telecheck	214	164	164	Revenue Allocatior	38.4%	63
Billing	Payment Option	Credit Card/Telecheck	367	234	234	Revenue Allocatior	38.4%	90
Billing	Payment Option	Credit Card/Telecheck	2,960	1,968	1,968	Revenue Allocatior	38.4%	755
Billing	Credit	Deferred / Installments Commercial	146	133	133	Revenue Allocatior	38.4%	51
Billing	Credit	Deferred / Installments Residential	131,579	108,778	108,778	Revenue Allocatior	38.4%	41,756
Billing	Credit	Deferred / Installments Spanish	15,050	14,418	14,418	Revenue Allocatior	38.4%	5,535
Billing	Credit	Deferred/Installments	4,637	3,574	3,574	Revenue Allocatior	38.4%	1,372
Billing	Credit	Deferred/Installments	168	104	104	Revenue Allocatior	38.4%	40
Billing	Credit	Deferred/Installments	459	429	429	Revenue Allocatior	38.4%	165
Billing	Credit	Early Contact Commercial	4,762	4,442	4,442	Revenue Allocatior	38.4%	1,705
Billing	Credit	Early Contact Residential	771,345	680,105	680,105	Revenue Allocatior	38.4%	261,066
Billing	Credit	Early Contact Spanish	1,695	1,499	1,499	Revenue Allocatior	38.4%	575
Billing	Credit	Early Contact Spanish	48,295	45,348	45,348	Revenue Allocatior	38.4%	17,407
Billing	Credit	Extension	518	483	483	Revenue Allocatior	38.4%	185
Billing	Credit	Extension	372	239	239	Revenue Allocatior	38.4%	92
Billing	Credit	Extension	4,922	3,815	3,815	Revenue Allocatior	38.4%	1,464
Billing	Credit	Extension Commercial	297	279	279	Revenue Allocatior	38.4%	107
Billing	Credit	Extension Residential	158,597	132,363	132,363	Revenue Allocatior	38.4%	50,809
Billing	Credit	Extension Spanish	15,793	15,136	15,136	Revenue Allocatior	38.4%	5,810
Billing	General	Information Request Commercial	2,112	1,988	1,988	Revenue Allocatior	38.4%	763
Billing	General	Information Request Residential	17,907	16,640	16,640	Revenue Allocatior	38.4%	6,387
Billing	General	Maintain Bill Account Residential	9,401	8,294	8,294	Distribution	100.0%	8,294
Billing	General	Maintain Bill Account Spanish	1,310	1,053	1,053	Distribution	100.0%	1,053
Billing	Credit	NCO - Inactive on Consumtion 877	6	3	3	Revenue Allocatior	38.4%	1
Billing	Payment Option	Nearest Payment Agent Commercial	348	285	285	Revenue Allocatior	38.4%	109
Billing	Payment Option	Nearest Payment Agent Commercial	2,505	2,260	2,260	Revenue Allocatior	38.4%	868
Billing	Payment Option	Nearest Payment Agent Residential	44,786	39,037	39,037	Revenue Allocatior	38.4%	14,985
Billing	Payment Option	Nearest Payment Agent Residential	2,481	1,948	1,948	Revenue Allocatior	38.4%	748
Billing	Payment Option	Nearest Payment Agent Spanish	28,266	27,067	27,067	Revenue Allocatior	38.4%	10,390
Billing	Payment Option	Nearest Payment Agent Spanish	1,880	1,723	1,723	Revenue Allocatior	38.4%	661
Billing	Balance	Payment Agent	157	110	110	Bill Calculation	75.0%	83
Billing	Balance	Payment Agent Verification Commercial	162	140	140	Bill Calculation	75.0%	105
Billing	Balance	Payment Agent Verification Commercial	1,018	899	899	Bill Calculation	75.0%	674
Billing	Balance	Payment Agent Verification Residential	37,083	32,275	32,275	Bill Calculation	75.0%	24,206
Billing	Balance	Payment Agent Verification Residential	2,086	1,636	1,636	Bill Calculation	75.0%	1,227
Billing	Balance	Payment Verification Payment Center Spanish	3,746	3,513	3,513	Bill Calculation	75.0%	2,635
Billing	Balance	Payment Agent Verification Spanish	287	265	265	Bill Calculation	75.0%	199
Billing	Balance	Verify Credit Card Payment	606	530	530	Bill Calculation	75.0%	398
Billing	Balance	Payment Other Verification Commercial	5,528	5,120	5,120	Bill Calculation	75.0%	3,840
Billing	Balance	Payment Other Verification Residential	98,665	88,615	88,615	Bill Calculation	75.0%	66,461
Billing	Balance	Payment Other Verification Residential	3,348	2,684	2,684	Bill Calculation	75.0%	2,013
Billing	Balance	Payment Verification Credit Card/Check Spanish	4,193	3,937	3,937	Bill Calculation	75.0%	2,953
Billing	Balance	Payment Verification Mail Spanish	22,036	19,633	19,633	Bill Calculation	75.0%	14,725
Billing	General	Predict-a-bill	26	16	16	Revenue Allocatior	38.4%	6
Billing	Credit	Shut Off for Non-Payment Commercial	324	313	313	Revenue Allocatior	38.4%	120
Billing	Credit	Shut Off for Non-Payment Residential	34,207	31,992	31,992	Revenue Allocatior	38.4%	12,280
Billing	Credit	Shut Off for Non-Payment Spanish	1,153	1,120	1,120	Revenue Allocatior	38.4%	430

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PORCB				ComEd Supply			
10% Switching Distribution	10% Switching Total	100% Switching Distribution	100% Switching Total	10% Switching Distribution	10% Switching Total	100% Switching Distribution	100% Switching Total
76.3%	734.5	90.0%	866.7	76.9%	740.8	100.0%	963.0
76.3%	9,083.9	90.0%	10,719.0	76.9%	9,161.5	100.0%	11,910.0
76.3%	1,567.4	90.0%	1,849.5	76.9%	1,580.8	100.0%	2,055.0
76.3%	32.8	90.0%	38.7	76.9%	33.1	100.0%	43.0
76.3%	1,196.7	90.0%	1,412.1	76.9%	1,206.9	100.0%	1,569.0
76.3%	25.2	90.0%	29.7	76.9%	25.4	100.0%	33.0
76.3%	36,597.2	90.0%	43,184.7	76.9%	36,910.0	100.0%	47,983.0
76.3%	1,198.2	90.0%	1,413.9	76.9%	1,208.5	100.0%	1,571.0
76.3%	14,818.0	90.0%	17,485.2	76.9%	14,944.6	100.0%	19,428.0
76.3%	287,984.0	90.0%	339,821.1	76.9%	290,445.4	100.0%	377,579.0
76.3%	16,447.9	90.0%	19,408.5	76.9%	16,588.5	100.0%	21,565.0
40.9%	5,821.8	100.0%	14,232.0	40.9%	5,821.8	100.0%	14,232.0
40.9%	87.1	100.0%	213.0	40.9%	87.1	100.0%	213.0
40.9%	18,368.7	100.0%	44,904.0	40.9%	18,368.7	100.0%	44,904.0
40.9%	1,064.0	100.0%	2,601.0	40.9%	1,064.0	100.0%	2,601.0
40.9%	67.1	100.0%	164.0	40.9%	67.1	100.0%	164.0
40.9%	95.7	100.0%	234.0	40.9%	95.7	100.0%	234.0
40.9%	805.0	100.0%	1,968.0	40.9%	805.0	100.0%	1,968.0
40.9%	54.4	100.0%	133.0	40.9%	54.4	100.0%	133.0
40.9%	44,497.3	100.0%	108,778.0	40.9%	44,497.3	100.0%	108,778.0
40.9%	5,897.9	100.0%	14,418.0	40.9%	5,897.9	100.0%	14,418.0
40.9%	1,462.0	100.0%	3,574.0	40.9%	1,462.0	100.0%	3,574.0
40.9%	42.5	100.0%	104.0	40.9%	42.5	100.0%	104.0
40.9%	175.5	100.0%	429.0	40.9%	175.5	100.0%	429.0
40.9%	1,817.1	100.0%	4,442.0	40.9%	1,817.1	100.0%	4,442.0
40.9%	278,207.3	100.0%	680,105.0	40.9%	278,207.3	100.0%	680,105.0
40.9%	613.2	100.0%	1,499.0	40.9%	613.2	100.0%	1,499.0
40.9%	18,550.3	100.0%	45,348.0	40.9%	18,550.3	100.0%	45,348.0
40.9%	197.6	100.0%	483.0	40.9%	197.6	100.0%	483.0
40.9%	97.8	100.0%	239.0	40.9%	97.8	100.0%	239.0
40.9%	1,560.6	100.0%	3,815.0	40.9%	1,560.6	100.0%	3,815.0
40.9%	114.1	100.0%	279.0	40.9%	114.1	100.0%	279.0
40.9%	54,145.1	100.0%	132,363.0	40.9%	54,145.1	100.0%	132,363.0
40.9%	6,191.6	100.0%	15,136.0	40.9%	6,191.6	100.0%	15,136.0
40.9%	813.2	100.0%	1,988.0	40.9%	813.2	100.0%	1,988.0
40.9%	6,806.8	100.0%	16,640.0	40.9%	6,806.8	100.0%	16,640.0
100.0%	8,294.0	100.0%	8,294.0	100.0%	8,294.0	100.0%	8,294.0
100.0%	1,053.0	100.0%	1,053.0	100.0%	1,053.0	100.0%	1,053.0
40.9%	1.2	100.0%	3.0	40.9%	1.2	100.0%	3.0
40.9%	116.6	100.0%	285.0	40.9%	116.6	100.0%	285.0
40.9%	924.5	100.0%	2,260.0	40.9%	924.5	100.0%	2,260.0
40.9%	15,968.7	100.0%	39,037.0	40.9%	15,968.7	100.0%	39,037.0
40.9%	796.9	100.0%	1,948.0	40.9%	796.9	100.0%	1,948.0
40.9%	11,072.2	100.0%	27,067.0	40.9%	11,072.2	100.0%	27,067.0
40.9%	704.8	100.0%	1,723.0	40.9%	704.8	100.0%	1,723.0
76.3%	83.9	90.0%	99.0	76.9%	84.6	100.0%	110.0
76.3%	106.8	90.0%	126.0	76.9%	107.7	100.0%	140.0
76.3%	685.7	90.0%	809.1	76.9%	691.5	100.0%	899.0
76.3%	24,616.5	90.0%	29,047.5	76.9%	24,826.9	100.0%	32,275.0
76.3%	1,247.8	90.0%	1,472.4	76.9%	1,258.5	100.0%	1,636.0
76.3%	2,679.4	90.0%	3,161.7	76.9%	2,702.3	100.0%	3,513.0
76.3%	202.1	90.0%	238.5	76.9%	203.8	100.0%	265.0
76.3%	404.2	90.0%	477.0	76.9%	407.7	100.0%	530.0
76.3%	3,905.1	90.0%	4,608.0	76.9%	3,938.5	100.0%	5,120.0
76.3%	67,587.7	90.0%	79,753.5	76.9%	68,165.4	100.0%	88,615.0
76.3%	2,047.1	90.0%	2,415.6	76.9%	2,064.6	100.0%	2,684.0
76.3%	3,002.8	90.0%	3,543.3	76.9%	3,028.5	100.0%	3,937.0
76.3%	14,974.3	90.0%	17,669.7	76.9%	15,102.3	100.0%	19,633.0
40.9%	6.5	100.0%	16.0	40.9%	6.5	100.0%	16.0
40.9%	128.0	100.0%	313.0	40.9%	128.0	100.0%	313.0
40.9%	13,086.8	100.0%	31,992.0	40.9%	13,086.8	100.0%	31,992.0
40.9%	458.2	100.0%	1,120.0	40.9%	458.2	100.0%	1,120.0

Agent Call Type Detail

Call Group	Call Category	Description	Offered	Handled	Count in analysis	Designation	% Distribution	Total Distribution
Billing	General	Update Telephone	6	6	6	Distribution	100.0%	6
Billing	General	Update Telephone	78	68	68	Distribution	100.0%	68
Billing	Balance	Verify Credit Card Payment	176	158	158	Bill Calculation	75.0%	119
Customer Choice	Commercial	Commercial Choice	11,208	10,444	10,444	Distribution	100.0%	10,444
Customer Choice	Residential	Residential Customer Choice	158	101	101	Distribution	100.0%	101
Customer Choice	Residential	Residential Customer Choice	19,357	17,447	17,447	Distribution	100.0%	17,447
Moving	Turn Off	Commercial Disconnect Moving	12,616	12,051	12,051	Distribution	100.0%	12,051
Moving	Transfer	Commercial Existing Customer Moving	18,152	17,230	17,230	Distribution	100.0%	17,230
Moving	Turn On	Commercial New Customer Moving	19,387	18,386	18,386	Distribution	100.0%	18,386
Moving	Transfer	Moving Change	3,765	2,999	2,999	Distribution	100.0%	2,999
Moving	Transfer	Moving Change	12,015	7,935	7,935	Distribution	100.0%	7,935
Moving	Turn Off	Moving Discontinue	1,999	1,589	1,589	Distribution	100.0%	1,589
Moving	Turn Off	Moving Discontinue	8,519	5,659	5,659	Distribution	100.0%	5,659
Moving	Turn On	Moving New	30,535	20,213	20,213	Distribution	100.0%	20,213
Moving	Turn On	Moving New	6,320	5,010	5,010	Distribution	100.0%	5,010
Moving	Turn Off	Residential Disconnect Moving	229,824	220,207	220,207	Distribution	100.0%	220,207
Moving	Transfer	Residential Existing Customer Moving	277,744	265,157	265,157	Distribution	100.0%	265,157
Moving	Turn On	Residential New Customer Moving	434,850	416,317	416,317	Distribution	100.0%	416,317
Moving	Turn Off	Spanish Disconnect Moving	1,082	928	928	Distribution	100.0%	928
Moving	Turn Off	Spanish Disconnect Moving	17,219	16,455	16,455	Distribution	100.0%	16,455
Moving	Transfer	Spanish Existing Customer Moving	36,156	34,651	34,651	Distribution	100.0%	34,651
Moving	Transfer	Spanish Existing Customer Moving	1,895	1,669	1,669	Distribution	100.0%	1,669
Moving	Turn On	Spanish New Customer Moving	5,102	4,676	4,676	Distribution	100.0%	4,676
Moving	Turn On	Spanish New Customer Moving	42,652	41,197	41,197	Distribution	100.0%	41,197
Undefined	Undefined	Undefined Call Type	650	589	0	Call Center Allocati	Call Center We	-
New Business	Underground Su	Res Subdiv - South of Rt-88 (Aurora)	2	2	2	Revenue Allocatior	38.4%	1
Undefined	Undefined	Undefined Call Type	13,366	11,852	0	Call Center Allocati	Call Center We	-
Not Available	Not Available	Not Available	61,496	20,624	0	Call Center Allocati	Call Center We	-
Billing	General	English Residential Billing Other	76	64	64	Revenue Allocatior	38.4%	25
Other	Miscellaneous	5-Hi-Bill/Electric Heat Spanish	59	51	51	Bill Calculation	75.0%	38
Other	Miscellaneous	888-Readmtr	473	332	332	Distribution	100.0%	332
Other	Miscellaneous	CARE Invalid Entry	10	10	10	Revenue Allocatior	38.4%	4
Other	Miscellaneous	CARE Invalid Entry	35	29	29	Revenue Allocatior	38.4%	11
Other	Miscellaneous	CARE Rotary English	1,298	1,097	1,097	Revenue Allocatior	38.4%	421
Other	Miscellaneous	CARE Spanish Rotary	139	133	133	Revenue Allocatior	38.4%	51
Other	Miscellaneous	General Information	216,034	196,626	196,626	Revenue Allocatior	38.4%	75,477
Other	Unidentified	Invalid Entry Commercial	11,443	9,031	0	Call Center Allocati	Call Center We	-
Other	Unidentified	Invalid Entry Commercial	32,131	30,152	0	Call Center Allocati	Call Center We	-
Other	Unidentified	Invalid Entry Residential	77,801	57,607	0	Call Center Allocati	Call Center We	-
Other	Unidentified	Invalid Entry Residential	507,508	467,447	0	Call Center Allocati	Call Center We	-
Other	Unidentified	Invalid Entry Spanish	23,356	21,962	0	Call Center Allocati	Call Center We	-
Other	Unidentified	Invalid Entry Spanish	2,939	2,629	0	Call Center Allocati	Call Center We	-
Other	Miscellaneous	Meter Reading	1,196	952	952	Distribution	100.0%	952
Other	Miscellaneous	Nature First Residential	14,305	11,051	11,051	Distribution	100.0%	11,051
Other	Miscellaneous	Nature First Residential	2,412	2,117	2,117	Distribution	100.0%	2,117
Other	Miscellaneous	Nature First Residential	184	145	145	Distribution	100.0%	145
Other	Miscellaneous	Nature First Spanish	1,896	1,786	1,786	Distribution	100.0%	1,786
Other	Miscellaneous	Nature First Spanish	123	102	102	Distribution	100.0%	102
Other	Miscellaneous	Other	2,943	2,085	2,085	Revenue Allocatior	38.4%	800
Other	Miscellaneous	Report a Meter Reading Residential	59,355	51,142	51,142	Distribution	100.0%	51,142
Other	Miscellaneous	Report a Meter Reading Spanish	106	96	96	Distribution	100.0%	96
Other	Miscellaneous	Report a Meter Reading Spanish	4,182	4,006	4,006	Revenue Allocatior	38.4%	1,538
Other	Unidentified	Rotary Commercial	7,633	6,915	0	Call Center Allocati	Call Center We	-
Other	Unidentified	Rotary Commercial	1,417	1,286	0	Call Center Allocati	Call Center We	-
Other	Unidentified	Rotary Residential	415	233	0	Call Center Allocati	Call Center We	-
Other	Unidentified	Rotary Spanish	11,416	10,700	0	Call Center Allocati	Call Center We	-
Other	Unidentified	Rotary Spanish	630	564	0	Call Center Allocati	Call Center We	-
Other	Miscellaneous	VIP	10	10	10	Revenue Allocatior	38.4%	4
Outage	Report	Dim/Flickering Lights	366	245	245	Distribution	100.0%	245
Outage	Report	Dim/Flickering Lights	178	122	122	Distribution	100.0%	122
Outage	Report	Dim/Flickering Lights	3,036	1,823	1,823	Distribution	100.0%	1,823
Outage	Report	Dim/Flickering Lights	3,931	3,392	3,392	Distribution	100.0%	3,392
Outage	Emergency	Fire/Emergency Call	5,088	4,889	4,889	Distribution	100.0%	4,889
Outage	Emergency	Fire/Emergency Call	1,986	1,863	1,863	Distribution	100.0%	1,863
Outage	Emergency	Fire/Emergency Call	4,549	4,366	4,366	Distribution	100.0%	4,366
Outage	Emergency	Fire/Emergency Call	8,786	8,443	8,443	Distribution	100.0%	8,443
Outage	Miscellaneous	Miscellaneous Outage Commercial	142	100	100	Distribution	100.0%	100

PORCB				ComEd Supply			
10% Switching Distribution	10% Switching Total	100% Switching Distribution	100% Switching Total	10% Switching Distribution	10% Switching Total	100% Switching Distribution	100% Switching Total
100.0%	6.0	100.0%	6.0	100.0%	6.0	100.0%	6.0
100.0%	68.0	100.0%	68.0	100.0%	68.0	100.0%	68.0
76.3%	120.5	90.0%	142.2	76.9%	121.5	100.0%	158.0
100.0%	10,444.0	100.0%	10,444.0	100.0%	10,444.0	100.0%	10,444.0
100.0%	101.0	100.0%	101.0	100.0%	101.0	100.0%	101.0
100.0%	17,447.0	100.0%	17,447.0	100.0%	17,447.0	100.0%	17,447.0
100.0%	12,051.0	100.0%	12,051.0	100.0%	12,051.0	100.0%	12,051.0
100.0%	17,230.0	100.0%	17,230.0	100.0%	17,230.0	100.0%	17,230.0
100.0%	18,386.0	100.0%	18,386.0	100.0%	18,386.0	100.0%	18,386.0
100.0%	2,999.0	100.0%	2,999.0	100.0%	2,999.0	100.0%	2,999.0
100.0%	7,935.0	100.0%	7,935.0	100.0%	7,935.0	100.0%	7,935.0
100.0%	1,589.0	100.0%	1,589.0	100.0%	1,589.0	100.0%	1,589.0
100.0%	5,659.0	100.0%	5,659.0	100.0%	5,659.0	100.0%	5,659.0
100.0%	20,213.0	100.0%	20,213.0	100.0%	20,213.0	100.0%	20,213.0
100.0%	5,010.0	100.0%	5,010.0	100.0%	5,010.0	100.0%	5,010.0
100.0%	220,207.0	100.0%	220,207.0	100.0%	220,207.0	100.0%	220,207.0
100.0%	265,157.0	100.0%	265,157.0	100.0%	265,157.0	100.0%	265,157.0
100.0%	416,317.0	100.0%	416,317.0	100.0%	416,317.0	100.0%	416,317.0
100.0%	928.0	100.0%	928.0	100.0%	928.0	100.0%	928.0
100.0%	16,455.0	100.0%	16,455.0	100.0%	16,455.0	100.0%	16,455.0
100.0%	34,651.0	100.0%	34,651.0	100.0%	34,651.0	100.0%	34,651.0
100.0%	1,669.0	100.0%	1,669.0	100.0%	1,669.0	100.0%	1,669.0
100.0%	4,676.0	100.0%	4,676.0	100.0%	4,676.0	100.0%	4,676.0
100.0%	41,197.0	100.0%	41,197.0	100.0%	41,197.0	100.0%	41,197.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
40.9%	0.8	100.0%	2.0	40.9%	0.8	100.0%	2.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
40.9%	26.2	100.0%	64.0	40.9%	26.2	100.0%	64.0
76.3%	38.9	90.0%	45.9	76.9%	39.2	100.0%	51.0
100.0%	332.0	100.0%	332.0	100.0%	332.0	100.0%	332.0
40.9%	4.1	100.0%	10.0	40.9%	4.1	100.0%	10.0
40.9%	11.9	100.0%	29.0	40.9%	11.9	100.0%	29.0
40.9%	448.7	100.0%	1,097.0	40.9%	448.7	100.0%	1,097.0
40.9%	54.4	100.0%	133.0	40.9%	54.4	100.0%	133.0
40.9%	80,432.9	100.0%	196,626.0	40.9%	80,432.9	100.0%	196,626.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
100.0%	952.0	100.0%	952.0	100.0%	952.0	100.0%	952.0
100.0%	11,051.0	100.0%	11,051.0	100.0%	11,051.0	100.0%	11,051.0
100.0%	2,117.0	100.0%	2,117.0	100.0%	2,117.0	100.0%	2,117.0
100.0%	145.0	100.0%	145.0	100.0%	145.0	100.0%	145.0
100.0%	1,786.0	100.0%	1,786.0	100.0%	1,786.0	100.0%	1,786.0
100.0%	102.0	100.0%	102.0	100.0%	102.0	100.0%	102.0
40.9%	852.9	100.0%	2,085.0	40.9%	852.9	100.0%	2,085.0
100.0%	51,142.0	100.0%	51,142.0	100.0%	51,142.0	100.0%	51,142.0
100.0%	96.0	100.0%	96.0	100.0%	96.0	100.0%	96.0
40.9%	1,638.7	100.0%	4,006.0	40.9%	1,638.7	100.0%	4,006.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
40.9%	4.1	100.0%	10.0	40.9%	4.1	100.0%	10.0
100.0%	245.0	100.0%	245.0	100.0%	245.0	100.0%	245.0
100.0%	122.0	100.0%	122.0	100.0%	122.0	100.0%	122.0
100.0%	1,823.0	100.0%	1,823.0	100.0%	1,823.0	100.0%	1,823.0
100.0%	3,392.0	100.0%	3,392.0	100.0%	3,392.0	100.0%	3,392.0
100.0%	4,889.0	100.0%	4,889.0	100.0%	4,889.0	100.0%	4,889.0
100.0%	1,863.0	100.0%	1,863.0	100.0%	1,863.0	100.0%	1,863.0
100.0%	4,366.0	100.0%	4,366.0	100.0%	4,366.0	100.0%	4,366.0
100.0%	8,443.0	100.0%	8,443.0	100.0%	8,443.0	100.0%	8,443.0
100.0%	100.0	100.0%	100.0	100.0%	100.0	100.0%	100.0

Agent Call Type Detail

Call Group	Call Category	Description	Offered	Handled	Count in analysis	Designation	% Distribution	Total Distribution
Outage	Miscellaneous	Miscellaneous Outage Commercial	2,189	1,772	1,772	Distribution	100.0%	1,772
Outage	Miscellaneous	Miscellaneous Outage Residential	2,564	1,624	1,624	Distribution	100.0%	1,624
Outage	Miscellaneous	Miscellaneous Outage Residential	57,253	43,720	43,720	Distribution	100.0%	43,720
Outage	Miscellaneous	Miscellaneous Outage Spanish	2,143	1,837	1,837	Distribution	100.0%	1,837
Outage	Miscellaneous	Miscellaneous Outage Spanish	81	69	69	Distribution	100.0%	69
Outage	Report	Outage Dim Commercial	4,270	3,837	3,837	Distribution	100.0%	3,837
Outage	Report	Outage Dim Residential	76,313	65,598	65,598	Distribution	100.0%	65,598
Outage	Report	Outage Report	599	447	447	Distribution	100.0%	447
Outage	Report	Outage Report	27,975	13,024	13,024	Distribution	100.0%	13,024
Outage	Report	Outage Report	1,230	898	898	Distribution	100.0%	898
Outage	Status	Outage Status	82	65	65	Distribution	100.0%	65
Outage	Status	Outage Status	309	253	253	Distribution	100.0%	253
Outage	Status	Outage Status	7,745	4,270	4,270	Distribution	100.0%	4,270
Outage	Status	Outage Status Commercial	2,437	2,116	2,116	Distribution	100.0%	2,116
Outage	Status	Outage Status Residential	76,564	62,299	62,299	Distribution	100.0%	62,299
Outage	Status	Outage Status Spanish	1,176	1,028	1,028	Distribution	100.0%	1,028
Outage	Emergency	Outage Wire Commercial	1,734	1,705	1,705	Distribution	100.0%	1,705
Outage	Emergency	Outage Wire Residential	48,070	47,084	47,084	Distribution	100.0%	47,084
Outage	Report	PowerLine Mismatch	241	101	101	Distribution	100.0%	101
Outage	Report	Report an Outage Commercial	7,793	6,505	6,505	Distribution	100.0%	6,505
Outage	Report	Report an Outage Residential	281,646	217,640	217,640	Distribution	100.0%	217,640
Outage	Report	Report an Outage Spanish	6,769	5,851	5,851	Distribution	100.0%	5,851
Outage	Emergency	Wiredown	97	43	43	Distribution	100.0%	43
Outage	Emergency	Wiredown	75	52	52	Distribution	100.0%	52
Outage	Emergency	Wiredown	1,960	1,889	1,889	Distribution	100.0%	1,889
Outage	Emergency	Wiredown	2,722	1,450	1,450	Distribution	100.0%	1,450
New Business	Other	Main AT&T DNIS	2	2	2	Revenue Allocatior	38.4%	1
Undefined	Undefined	Undefined Call Type	3	3	0	Call Center Allocati	Call Center We	-
Billing	Balance	Verify Mail Payment	1	1	1	Bill Calculation	75.0%	1
Customer Choice	Residential	Customer Choice	1	1	1	Distribution	100.0%	1
Other	Miscellaneous	Press 7-Low Income Programs in Greeting	664	621	621	Revenue Allocatior	38.4%	238
New Business	Other	Invalid Entry (Main Open Prompt)	2	1	1	Revenue Allocatior	38.4%	0
Billing	Budget	Budget Billing	0	0	0	Bill Calculation	75.0%	-
Customer Choice	Commercial	Customer Choice	1	1	1	Distribution	100.0%	1
Undefined	Undefined	Undefined Call Type	447,819	389,310	0	Call Center Allocati	Call Center We	-
Correspondence	Correspondence	ACCOUNT HISTORY		41,076	41,076	Bill Calculation	75.0%	30,807
Correspondence	Correspondence	ACCOUNT MAINTENANCE		22,865	22,865	Distribution	100%	22,865
Correspondence	Correspondence	ANNEXATION		18	18	Distribution	100%	18
Correspondence	Correspondence	BCST-MISCELLANEOUS		520	0	Call Center Allocati	Call Center We	-
Correspondence	Correspondence	BILL REVISION		63	63	Bill Calculation	75.0%	47
Correspondence	Correspondence	BUDGET BILLING		941	941	Bill Calculation	75.0%	706
Correspondence	Correspondence	CHG EMAIL		2	0	Call Center Allocati	Call Center We	-
Correspondence	Correspondence	COMED CARE		3	3	Revenue Allocatior	38.4%	1
Correspondence	Correspondence	CUSTOMER OVERRIDE		31,814	31,814	Distribution	100%	31,814
Correspondence	Correspondence	DEMOLITION REQUEST		187	187	Distribution	100%	187
Correspondence	Correspondence	DUPLICATE BILL		5,116	5,116	Distribution	100%	5,116
Correspondence	Correspondence	EFT		15,026	15,026	Revenue Allocatior	38.4%	5,768
Correspondence	Correspondence	ESCALATED MEDICAL LETTER		11,032	11,032	Revenue Allocatior	38.4%	4,235
Correspondence	Correspondence	ESO		1,627	1,627	Distribution	100%	1,627
Correspondence	Correspondence	GAA DATES		135	135	Distribution	100%	135
Correspondence	Correspondence	GAA REQUEST		12,850	12,850	Distribution	100%	12,850
Correspondence	Correspondence	HEAT DISCLOSURE		27,958	27,958	Distribution	100%	27,958
Correspondence	Correspondence	IVR PROCESSING ERROR		97	97	Distribution	100%	97
Correspondence	Correspondence	LANDLORD AGREEMENT		14,964	14,964	Distribution	100%	14,964
Correspondence	Correspondence	LETTER OF AUTHORIZATION		77	77	Distribution	100%	77
Correspondence	Correspondence	LITERATURE		1,020	1,020	Distribution	100%	1,020
Correspondence	Correspondence	LPI_FA		1	0	Call Center Allocati	Call Center We	-
Correspondence	Correspondence	MEDICAL LETTER		14,865	14,865	Revenue Allocatior	38.4%	5,706
Correspondence	Correspondence	METER READING		1,524	1,524	Distribution	100%	1,524
Correspondence	Correspondence	MISC CORRESPONDENCE		23,293	0	Call Center Allocati	Call Center We	-
Correspondence	Correspondence	NATURE FIRST		6,422	6,422	Distribution	100%	6,422
Correspondence	Correspondence	NON CUSTOMER CALL		121	0	Call Center Allocati	Call Center We	-
Correspondence	Correspondence	PAYMENT ARRANGEMENT		2	2	Revenue Allocatior	38.4%	1
Correspondence	Correspondence	POS_ID		7,213	7,213	Revenue Allocatior	38.4%	2,769
Correspondence	Correspondence	PRIORITY CORRESPONDENCE		7,838	0	Call Center Allocati	Call Center We	-
Correspondence	Correspondence	RATE CHANGE FOLLOWUP		1	1	Distribution	100%	1
Correspondence	Correspondence	REFERRED TROUBLE TICKET		1	1	Distribution	100%	1

PORCB				ComEd Supply			
10% Switching Distribution	10% Switching Total	100% Switching Distribution	100% Switching Total	10% Switching Distribution	10% Switching Total	100% Switching Distribution	100% Switching Total
100.0%	1,772.0	100.0%	1,772.0	100.0%	1,772.0	100.0%	1,772.0
100.0%	1,624.0	100.0%	1,624.0	100.0%	1,624.0	100.0%	1,624.0
100.0%	43,720.0	100.0%	43,720.0	100.0%	43,720.0	100.0%	43,720.0
100.0%	1,837.0	100.0%	1,837.0	100.0%	1,837.0	100.0%	1,837.0
100.0%	69.0	100.0%	69.0	100.0%	69.0	100.0%	69.0
100.0%	3,837.0	100.0%	3,837.0	100.0%	3,837.0	100.0%	3,837.0
100.0%	65,598.0	100.0%	65,598.0	100.0%	65,598.0	100.0%	65,598.0
100.0%	447.0	100.0%	447.0	100.0%	447.0	100.0%	447.0
100.0%	13,024.0	100.0%	13,024.0	100.0%	13,024.0	100.0%	13,024.0
100.0%	898.0	100.0%	898.0	100.0%	898.0	100.0%	898.0
100.0%	65.0	100.0%	65.0	100.0%	65.0	100.0%	65.0
100.0%	253.0	100.0%	253.0	100.0%	253.0	100.0%	253.0
100.0%	4,270.0	100.0%	4,270.0	100.0%	4,270.0	100.0%	4,270.0
100.0%	2,116.0	100.0%	2,116.0	100.0%	2,116.0	100.0%	2,116.0
100.0%	62,299.0	100.0%	62,299.0	100.0%	62,299.0	100.0%	62,299.0
100.0%	1,028.0	100.0%	1,028.0	100.0%	1,028.0	100.0%	1,028.0
100.0%	1,705.0	100.0%	1,705.0	100.0%	1,705.0	100.0%	1,705.0
100.0%	47,084.0	100.0%	47,084.0	100.0%	47,084.0	100.0%	47,084.0
100.0%	101.0	100.0%	101.0	100.0%	101.0	100.0%	101.0
100.0%	6,505.0	100.0%	6,505.0	100.0%	6,505.0	100.0%	6,505.0
100.0%	217,640.0	100.0%	217,640.0	100.0%	217,640.0	100.0%	217,640.0
100.0%	5,851.0	100.0%	5,851.0	100.0%	5,851.0	100.0%	5,851.0
100.0%	43.0	100.0%	43.0	100.0%	43.0	100.0%	43.0
100.0%	52.0	100.0%	52.0	100.0%	52.0	100.0%	52.0
100.0%	1,889.0	100.0%	1,889.0	100.0%	1,889.0	100.0%	1,889.0
100.0%	1,450.0	100.0%	1,450.0	100.0%	1,450.0	100.0%	1,450.0
40.9%	0.8	100.0%	2.0	40.9%	0.8	100.0%	2.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
76.3%	0.8	90.0%	0.9	76.9%	0.8	100.0%	1.0
100.0%	1.0	100.0%	1.0	100.0%	1.0	100.0%	1.0
40.9%	254.0	100.0%	621.0	40.9%	254.0	100.0%	621.0
40.9%	0.4	100.0%	1.0	40.9%	0.4	100.0%	1.0
76.3%	-	90.0%	-	76.9%	-	100.0%	-
100.0%	1.0	100.0%	1.0	100.0%	1.0	100.0%	1.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
76.3%	31,329.2	90.0%	36,968.4	76.9%	31,596.9	100.0%	41,076.0
100.0%	22,865.0	100.0%	22,865.0	100.0%	22,865.0	100.0%	22,865.0
100.0%	18.0	100.0%	18.0	100.0%	18.0	100.0%	18.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
76.3%	48.1	90.0%	56.7	76.9%	48.5	100.0%	63.0
76.3%	717.7	90.0%	846.9	76.9%	723.8	100.0%	941.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
40.9%	1.2	100.0%	3.0	40.9%	1.2	100.0%	3.0
100.0%	31,814.0	100.0%	31,814.0	100.0%	31,814.0	100.0%	31,814.0
100.0%	187.0	100.0%	187.0	100.0%	187.0	100.0%	187.0
100.0%	5,116.0	100.0%	5,116.0	100.0%	5,116.0	100.0%	5,116.0
40.9%	6,146.6	100.0%	15,026.0	40.9%	6,146.6	100.0%	15,026.0
40.9%	4,512.8	100.0%	11,032.0	40.9%	4,512.8	100.0%	11,032.0
100.0%	1,627.0	100.0%	1,627.0	100.0%	1,627.0	100.0%	1,627.0
100.0%	135.0	100.0%	135.0	100.0%	135.0	100.0%	135.0
100.0%	12,850.0	100.0%	12,850.0	100.0%	12,850.0	100.0%	12,850.0
100.0%	27,958.0	100.0%	27,958.0	100.0%	27,958.0	100.0%	27,958.0
100.0%	97.0	100.0%	97.0	100.0%	97.0	100.0%	97.0
100.0%	14,964.0	100.0%	14,964.0	100.0%	14,964.0	100.0%	14,964.0
100.0%	77.0	100.0%	77.0	100.0%	77.0	100.0%	77.0
100.0%	1,020.0	100.0%	1,020.0	100.0%	1,020.0	100.0%	1,020.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
40.9%	6,080.8	100.0%	14,865.0	40.9%	6,080.8	100.0%	14,865.0
100.0%	1,524.0	100.0%	1,524.0	100.0%	1,524.0	100.0%	1,524.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
100.0%	6,422.0	100.0%	6,422.0	100.0%	6,422.0	100.0%	6,422.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
40.9%	0.8	100.0%	2.0	40.9%	0.8	100.0%	2.0
40.9%	2,950.6	100.0%	7,213.0	40.9%	2,950.6	100.0%	7,213.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
100.0%	1.0	100.0%	1.0	100.0%	1.0	100.0%	1.0
100.0%	1.0	100.0%	1.0	100.0%	1.0	100.0%	1.0

Agent Call Type Detail

Call Group	Call Category	Description	Offered	Handled	Count in analysis	Designation	% Distribution	Total Distribution
Correspondence	Correspondence	REFUND REQUEST		18	18	Revenue Allocatior	38.4%	7
Correspondence	Correspondence	REJECTED TROUBLE TICKET		1	1	Distribution	100%	1
Correspondence	Correspondence	SALES TAX EXEMPT		73	73	Revenue Allocatior	38.4%	28
Correspondence	Correspondence	SERVICE APPLICATION		134,953	134,953	Distribution	100%	134,953
Correspondence	Correspondence	STREETLIGHT OUTAGE		15,395	15,395	Distribution	100%	15,395
Correspondence	Correspondence	SUMMARY BILL		1,324	1,324	Bill Calculation	75.0%	993
Correspondence	Correspondence	TROUBLE REPORT		2,634	2,634	Distribution	100%	2,634
Correspondence	Correspondence	VRU		20,124	20,124	Bill Calculation	75.0%	15,093
Correspondence	Correspondence	W9 FORM		67	67	Revenue Allocatior	38.4%	26
Correspondence	Correspondence	WEBMAIL		52,199	0	Call Center Allocati	Call Center We	-
		Total	**5,489,805**	**4,787,596**	**4,148,178**			**3,076,080**
							% Distribution	**74.2%**

Source: Datawarehouse

PORCB				ComEd Supply			
10% Switching Distribution	10% Switching Total	100% Switching Distribution	100% Switching Total	10% Switching Distribution	10% Switching Total	100% Switching Distribution	100% Switching Total
40.9%	7.4	100.0%	18.0	40.9%	7.4	100.0%	18.0
100.0%	1.0	100.0%	1.0	100.0%	1.0	100.0%	1.0
40.9%	29.9	100.0%	73.0	40.9%	29.9	100.0%	73.0
100.0%	134,953.0	100.0%	134,953.0	100.0%	134,953.0	100.0%	134,953.0
100.0%	15,395.0	100.0%	15,395.0	100.0%	15,395.0	100.0%	15,395.0
76.3%	1,009.8	90.0%	1,191.6	76.9%	1,018.5	100.0%	1,324.0
100.0%	2,634.0	100.0%	2,634.0	100.0%	2,634.0	100.0%	2,634.0
76.3%	15,348.8	90.0%	18,111.6	76.9%	15,480.0	100.0%	20,124.0
40.9%	27.4	100.0%	67.0	40.9%	27.4	100.0%	67.0
Call Center We	-	Call Center W	-	Call Center We	-	Call Center W	-
							-
	3,121,694		4,077,399		3,126,309		4,148,178
	75.3%	**98.3%**			**75.4%**	**100.0%**	
	10%	100%			10%	100%	

As Switching increases, the base allocators change and that drives the shift in distribution %

As Switching increases, the base allocators change and that drives the shift in distribution %

ComEd Call Center 2013 CSR Call Volumes & Offline Transaction Databse Transactions (back offi Docket No. 14-312

Group	Category	Description	Offered Calls	Handled Calls	Used in Analysis	Designation	% Distribution	Total Distribution
Billing	Balance	Activity Statement_Spa	2,754	2,594	2,594	Bill Calculation	70.3%	1,823.58
Billing	Balance	Check Balance/Account_Com	7,927	7,124	7,124	Bill Calculation	70.3%	5,008.17
Billing	Balance	Check Balance/Account_Res	87,517	84,480	84,480	Bill Calculation	70.3%	59,389.36
Billing	Balance	Check Balance/Account_Spa	29,704	27,130	27,130	Bill Calculation	70.3%	19,072.37
Billing	Balance	Dispute Bill_Com	9,961	9,577	9,577	Bill Calculation	70.3%	6,732.62
Billing	Balance	Dispute Bill_Res	17,227	16,821	16,821	Bill Calculation	70.3%	11,825.15
Billing	Balance	Paperless Billing Opt_Spa	1,423	1,297	1,297	Bill Calculation	70.3%	911.79
Billing	Balance	Payment Verification_Spa	5,864	5,580	5,580	Bill Calculation	70.3%	3,922.74
Billing	Budget	Budget Billing_Com	440	410	410	Bill Calculation	70.3%	288.23
Billing	Budget	Budget Billing_Res	15,265	14,898	14,898	Bill Calculation	70.3%	10,473.28
Billing	Budget	Budget Billing_Spa	129	120	120	Bill Calculation	70.3%	84.36
Billing	Credit	Deferred / Installments_Com	877	762	762	Revenue Allocation	70.3%	535.61
Billing	Credit	Deferred / Installments_Res	92,315	88,247	88,247	Revenue Allocation	70.3%	62,029.40
Billing	Credit	Deferred / Installments_Spa	8,653	8,267	8,267	Revenue Allocation	70.3%	5,810.93
Billing	Credit	Early Contact Residential	474,037	456,619	456,619	Revenue Allocation	70.3%	320,961.23
Billing	Credit	Early Contact Spanish	33,346	31,763	31,763	Revenue Allocation	70.3%	22,326.42
Billing	Credit	Extension_Com	1,305	1,219	1,219	Revenue Allocation	70.3%	856.84
Billing	Credit	Extension_Res	44,535	43,254	43,254	Revenue Allocation	70.3%	30,403.52
Billing	Credit	Extension_Spa	2,885	2,781	2,781	Revenue Allocation	70.3%	1,954.78
Billing	Credit	Moving CNP	468	454	454	Revenue Allocation	70.3%	319.12
Billing	Miscellaneous	Invalid Entry Balance_Com	41,374	39,479	39,479	Bill Calculation	70.3%	27,753.70
Billing	Miscellaneous	Invalid Entry Balance_Spa	28,242	25,438	25,438	Bill Calculation	70.3%	17,882.89
Billing	Miscellaneous	Invalid Entry Billing_Res	1,032,062	995,318	995,318	Bill Calculation	70.3%	699,708.37
Billing	Miscellaneous	Other Payment Matter or Agent_Spa	40,465	38,967	38,967	Bill Calculation	70.3%	27,393.77
Billing	Miscellaneous	Payment Verification_Com	1,375	1,272	1,272	Bill Calculation	70.3%	894.21
Billing	Miscellaneous	Payment Verification_Res	13,710	13,340	13,340	Bill Calculation	70.3%	9,378.01
Billing	Payment Options	Credit Card / Telecheck_Com	16,718	15,322	15,322	Revenue Allocation	70.3%	10,769.94
Billing	Payment Options	Credit Card / Telecheck_Res	272,663	258,473	258,473	Revenue Allocation	70.3%	181,682.39
Billing	Payment Options	Credit Card / Telecheck_Spa	9,832	8,754	8,754	Revenue Allocation	70.3%	6,153.24
Billing	Payment Options	EFT_Com	1,970	1,859	1,859	Revenue Allocation	70.3%	1,306.70
Billing	Payment Options	EFT_Res	17,742	17,303	17,303	Revenue Allocation	70.3%	12,162.39
Billing	Payment Options	EFT_Spa	2,382	2,079	2,079	Revenue Allocation	70.3%	1,461.34
Billing	Payment Options	EFT_Spa	339	313	313	Revenue Allocation	70.3%	220.01
Billing	Payment Options	Mail Address_Spa	32	29	29	Revenue Allocation	70.3%	20.38
Billing	Payment Options	Nearest Payment Agent_Com	2,033	1,890	1,890	Revenue Allocation	70.3%	1,328.49
Billing	Payment Options	Nearest Payment Agent_Res	27,214	26,521	26,521	Revenue Allocation	70.3%	18,641.79
Billing	Payment Options	Nearest Payment Agent_Spa	140	128	128	Revenue Allocation	70.3%	89.97
Care	Care - English	CARE Energy Saving Tips_English	4,605	4,164	4,164	Revenue Allocation	70.3%	2,926.90
Care	Care - English	CARE LIHEAP English	58,791	54,890	54,890	Revenue Allocation	70.3%	38,582.55
Care	Care - English	Energy Audit_CARE	1,441	1,294	1,294	Revenue Allocation	70.3%	909.56
Care	Care - English	Invalid Entry_CARE	12,050	10,448	10,448	Revenue Allocation	70.3%	7,343.97
Care	Care - English	Other Info_CARE English	59,570	55,442	55,442	Revenue Allocation	70.3%	38,970.55
Care	Care - Spanish	CARE Energy Saving Tips_Spanish	1,157	1,027	1,027	Revenue Allocation	70.3%	721.89
Care	Care - Spanish	CARE LIHEAP Spanish	10,430	9,888	9,888	Revenue Allocation	70.3%	6,950.34
Care	Care - Spanish	Energy Audit_CARE_Spa	76	65	65	Revenue Allocation	70.3%	45.69
Care	Care - Spanish	Invalid Entry_CARE_Spa	3,246	2,812	2,812	Revenue Allocation	70.3%	1,976.57
Care	Care - Spanish	Other Info_CARE_Spanish	5,907	5,547	5,547	Revenue Allocation	70.3%	3,899.02
Customer Choice	Residential	Choice Program_Res	27,842	25,251	25,251	Distribution	100.0%	25,250.97
Customer Choice	Spanish	Choice Program_Spa	1,753	1,609	1,609	Distribution	100.0%	1,609.00
Moving	Other	Invalid Entry_Moving_Res	213,357	208,416	208,416	Distribution	0.0%	-
Moving	Other	Moving BCST	1,269	1,255	1,255	Distribution	0.0%	-
Moving	Other	Previous Order_Com	2,493	2,285	2,285	Distribution	0.0%	-
Moving	Other	Previous Order_Res	1,727	1,631	1,631	Distribution	0.0%	-
Moving	Other	Previous Order_Spa	5,593	5,326	5,326	Distribution	0.0%	-
Moving	Transfer	Existing Customer Moving_Com	20,866	19,474	19,474	Distribution	0.0%	-
Moving	Transfer	Existing Customer Moving_Res	110,251	108,259	108,259	Distribution	0.0%	-
Moving	Transfer	Existing Customer Moving_Spa	22,220	21,277	21,277	Distribution	0.0%	-
Moving	Turn Off	Disconnect Moving_Com	18,029	16,868	16,868	Distribution	0.0%	-
Moving	Turn Off	Disconnect Moving_Res	51,250	50,198	50,198	Distribution	0.0%	-
Moving	Turn Off	Disconnect Moving_Spa	14,347	13,783	13,783	Distribution	0.0%	-
Moving	Turn On	New Customer Moving_Com	37,669	35,005	35,005	Distribution	0.0%	-
Moving	Turn On	New Customer Moving_Res	322,935	315,095	315,095	Distribution	0.0%	-
Moving	Turn On	New Customer Moving_Spa	41,682	39,861	39,861	Distribution	0.0%	-
Other	Miscellaneous	AC Cycling / Nature 1st_Res	4,625	4,374	4,374	Distribution	100.0%	4,373.99

Group	Category	Description	Offered Calls	Handled Calls	Used in Analysis	Designation	% Distribution	Total Distribution
Other	Miscellaneous	AC Cycling / Nature 1st_Spa	121	116	116	Distribution	100.0%	116.00
Other	Miscellaneous	EE Loans/ AFC 1st_Res	804	778	778	Distribution	100.0%	778.00
Other	Miscellaneous	EE Loans/ AFC 1st_Spa	113	101	101	Distribution	100.0%	101.00
Other	Miscellaneous	Everything Else_Res	155,851	152,353	152,353	Revenue Allocation	70.3%	107,089.94
Other	Miscellaneous	Everything Else_Spa	8,492	8,146	8,146	Revenue Allocation	70.3%	5,725.88
Other	Miscellaneous	Invalid Entry General_Res	146,134	141,060	0	Call Center Allocation	Call Center Weig	-
Other	Miscellaneous	Invalid Entry Main_Com	11,101	10,085	0	Call Center Allocation	Call Center Weig	-
Other	Miscellaneous	Invalid Entry Main_Res	163,627	157,320	0	Call Center Allocation	Call Center Weig	-
Other	Miscellaneous	Meter Read_Res	44,720	41,887	41,887	Distribution	70.3%	29,446.52
Other	Miscellaneous	Meter Read_Spa	2,143	2,044	2,044	Distribution	70.3%	1,436.93
Other	Miscellaneous	Moving Password Protect	1,628	1,593	1,593	Distribution	0.0%	-
Other	Miscellaneous	Moving RES Account	3	2	2	Distribution	0.0%	-
Other	Miscellaneous	Other	44,980	39,902	39,902	Revenue Allocation	70.3%	28,047.38
Other	Miscellaneous	Rotary_Com	18,583	16,268	0	Call Center Allocation	Call Center Weig	-
Other	Miscellaneous	Rotary_Res	291,347	261,565	0	Call Center Allocation	Call Center Weig	-
Other	Miscellaneous	Rotary_Spa	33,935	27,409	0	Call Center Allocation	Call Center Weig	-
Other	Miscellaneous	Smart Meter_Res	3,148	2,920	2,920	Distribution	70.3%	2,052.76
Other	Miscellaneous	Smart Meter_Spa	285	262	262	Distribution	70.3%	184.19
Other	Miscellaneous	Tree Work_Res	27,672	26,627	26,627	Distribution	100.0%	26,626.97
Other	Miscellaneous	Tree Work_Spa	1,416	1,304	1,304	Distribution	100.0%	1,304.00
Other	Miscellaneous	Update Phone Number_Res	4,116	3,961	3,961	Distribution	100.0%	3,960.99
Other	Miscellaneous	Update Phone Number_Spa	363	343	343	Distribution	100.0%	343.00
Other	Miscellaneous	AMI	9	6	6	Distribution	100.0%	6.00
Other	Miscellaneous	ICC Claims	337	329	329	Distribution	100.0%	329.00
Other	Miscellaneous	NCO_Consumption	10	7	7	Revenue Allocation	70.3%	4.92
Other	Miscellaneous	Switchboard	65,297	60,815	0	Call Center Allocation	Call Center Weig	-
Outage	Emergency	Wire down_Com	3,515	3,135	3,135	Distribution	100.0%	3,135.00
Outage	Emergency	Wire down_Res	97,983	93,692	93,692	Distribution	100.0%	93,691.88
Outage	Emergency	Wire down_Spa	2,151	1,973	1,973	Distribution	100.0%	1,973.00
Outage	Emergency	Wire down_TFCC	11	9	9	Distribution	100.0%	9.00
Outage	Emergency	Fire	4,454	4,343	4,343	Distribution	100.0%	4,342.99
Outage	Emergency	Fire	8,104	7,925	7,925	Distribution	100.0%	7,924.99
Outage	Emergency	Fire	2,705	2,623	2,623	Distribution	100.0%	2,623.00
Outage	Emergency	Fire	3,080	2,989	2,989	Distribution	100.0%	2,989.00
Outage	Miscellaneous	BCST Facility Protection	386	342	342	Distribution	100.0%	342.00
Outage	Miscellaneous	Invalid Entry Outage_Com	2,665	2,361	2,361	Distribution	100.0%	2,361.00
Outage	Miscellaneous	Invalid Entry Outage_Res	71,593	65,283	65,283	Distribution	100.0%	65,282.92
Outage	Miscellaneous	Invalid Entry Outage_Spa	1,905	1,702	1,702	Distribution	100.0%	1,702.00
Outage	Miscellaneous	Outage Text Alerts_Com	28	21	21	Distribution	100.0%	21.00
Outage	Miscellaneous	Outage Text Alerts_Res	1,452	949	949	Distribution	100.0%	949.00
Outage	Miscellaneous	Outage Text Alerts_Spa	15	14	14	Distribution	100.0%	14.00
Outage	Miscellaneous	Residential Facility Protection	2,938	2,747	2,747	Distribution	100.0%	2,747.00
Outage	Miscellaneous	Spanish Facility Protection	104	95	95	Distribution	100.0%	95.00
Outage	Miscellaneous	Voltage Info_Com	1,792	1,645	1,645	Distribution	100.0%	1,645.00
Outage	Miscellaneous	Voltage Info_Res	28,163	26,121	26,121	Distribution	100.0%	26,120.97
Outage	Miscellaneous	Voltage Info_Spa	1,042	996	996	Distribution	100.0%	996.00
Outage	Miscellaneous	ESO Power	16,781	15,808	15,808	Distribution	100.0%	15,807.98
Outage	Report	Dim flicker Lights_Res	18,454	16,940	16,940	Distribution	100.0%	16,939.98
Outage	Report	Dim flicker Lights_Spa	931	877	877	Distribution	100.0%	877.00
Outage	Report	Outage Dim_Com	771	714	714	Distribution	100.0%	714.00
Outage	Report	Outage Partial_Com	970	877	877	Distribution	100.0%	877.00
Outage	Report	Outage Partial_Com	814	750	750	Distribution	100.0%	750.00
Outage	Report	Outage Partial_Res	27,338	25,362	25,362	Distribution	100.0%	25,361.97
Outage	Report	Outage Partial_Spa	178	163	163	Distribution	100.0%	163.00
Outage	Report	Outage Partial_Spa	583	559	559	Distribution	100.0%	559.00
Outage	Report	PowerLine Mismatch	29,415	16,085	16,085	Distribution	100.0%	16,084.98
Outage	Report	PowerLine Report	36,639	20,725	20,725	Distribution	100.0%	20,724.97
Outage	Report	Report an Outage_Com	4,208	3,742	3,742	Distribution	100.0%	3,742.00
Outage	Report	Report an Outage_Res	170,238	143,700	143,700	Distribution	100.0%	143,699.82
Outage	Report	Report an Outage_Spa	1,635	1,503	1,503	Distribution	100.0%	1,503.00
Outage	Report	Streetlight Outage	886	802	802	Distribution	100.0%	802.00
Outage	Report	Streetlight Outage_Res	17,715	15,516	15,516	Distribution	100.0%	15,515.98
Outage	Report	Streetlight Outage_Spa	479	454	454	Distribution	100.0%	454.00
Outage	Report	Supplemantal Staffing	23,751	23,751	23,751	Distribution	704.0%	167,207.04
Outage	Status	Outage Status_Com	1,145	984	984	Distribution	100.0%	984.00

Group	Category	Description	Offered Calls	Handled Calls	Used in Analysis	Designation	% Distribution	Total Distribution
Outage	Status	Outage Status_Res	35,314	28,710	28,710	Distribution	100.0%	28,709.96
Outage	Status	Outage Status_Spa	441	409	409	Distribution	100.0%	409.00
Correspondence	Correspondence	ACCOUNT HISTORY		37,917	37,917	Bill Calculation	70.3%	26,655.65
Correspondence	Correspondence	ACCOUNT MAINTENANCE		33,664	33,664	Distribution	70.3%	23,665.79
Correspondence	Correspondence	ANNEXATION		1	1	Distribution	100.0%	1.00
Correspondence	Correspondence	BCST APPLICATIONS PECO		1	0	Call Center Allocation	Call Center Weig	-
Correspondence	Correspondence	BCST-MISCELLANEOUS		45	0	Call Center Allocation	Call Center Weig	-
Correspondence	Correspondence	BUDGET BILLING		5,063	5,063	Bill Calculation	70.3%	3,559.29
Correspondence	Correspondence	COMED CARE		1	1	Revenue Allocation	70.3%	0.70
Correspondence	Correspondence	COMED.COM		2	2	Distribution	100.0%	2.00
Correspondence	Correspondence	CUSTOMER OVERRIDE		36,668	36,668	Distribution	100.0%	36,668.00
Correspondence	Correspondence	DEMOLITION REQUEST		2	2	Distribution	100.0%	2.00
Correspondence	Correspondence	DUPLICATE BILL		1,357	1,357	Distribution	100.0%	1,357.00
Correspondence	Correspondence	EFT		9,642	9,642	Revenue Allocation	70.3%	6,777.43
Correspondence	Correspondence	EFT COLLECTION EXCEPTION		3	3	Revenue Allocation	70.3%	2.11
Correspondence	Correspondence	ESCALATED MEDICAL LETTER		2,880	2,880	Revenue Allocation	70.3%	2,024.37
Correspondence	Correspondence	ESO		10,254	10,254	Distribution	100.0%	10,254.00
Correspondence	Correspondence	FINANCE CHARGE CANCEL		1	1	Distribution	100.0%	1.00
Correspondence	Correspondence	FOLLOW UP WORK		2	0	Call Center Allocation	Call Center Weig	-
Correspondence	Correspondence	GAA DATES		12	12	Distribution	100.0%	12.00
Correspondence	Correspondence	GAA REQUEST		4,184	4,184	Distribution	100.0%	4,184.00
Correspondence	Correspondence	HEAT DISCLOSURE		26,544	26,544	Distribution	70.3%	18,660.43
Correspondence	Correspondence	IVR PROCESSING ERROR		156	156	Distribution	100.0%	156.00
Correspondence	Correspondence	LANDLORD AGREEMENT		38,924	38,924	Distribution	70.3%	27,363.57
Correspondence	Correspondence	LETTER OF AUTHORIZATION		5	5	Distribution	100.0%	5.00
Correspondence	Correspondence	LPI_FA		1	0	Call Center Allocation	Call Center Weig	-
Correspondence	Correspondence	MEDICAL LETTER		14,450	14,450	Revenue Allocation	70.3%	10,157.01
Correspondence	Correspondence	METER READING		1,034	1,034	Distribution	100.0%	1,034.00
Correspondence	Correspondence	MISC CORRESPONDENCE		18,659	0	Call Center Allocation	Call Center Weig	-
Correspondence	Correspondence	NATURE FIRST		85	85	Distribution	100.0%	85.00
Correspondence	Correspondence	NON CUSTOMER CALL		41	0	Call Center Allocation	Call Center Weig	-
Correspondence	Correspondence	OSR REQUEST		28	0	Call Center Allocation	Call Center Weig	-
Correspondence	Correspondence	PAYMENT ARRANGEMENT		16	16	Revenue Allocation	70.3%	11.25
Correspondence	Correspondence	POS_ID		477	477	Revenue Allocation	70.3%	335.29
Correspondence	Correspondence	PRIORITY CORRESPONDENCE		4,001	0	Call Center Allocation	Call Center Weig	-
Correspondence	Correspondence	REFERRED TROUBLE TICKET		3	3	Distribution	100.0%	3.00
Correspondence	Correspondence	RH-R		26	26	Distribution	100.0%	26.00
Correspondence	Correspondence	SALES TAX EXEMPT		15	15	Revenue Allocation	70.3%	10.54
Correspondence	Correspondence	SERVICE APPLICATION		89,632	89,632	Distribution	70.3%	63,011.30
Correspondence	Correspondence	STREETLIGHT OUTAGE		11,098	11,098	Distribution	100.0%	11,098.00
Correspondence	Correspondence	SUMMARY BILL		511	511	Bill Calculation	70.3%	359.23
Correspondence	Correspondence	TROUBLE REPORT		1,621	1,621	Distribution	100.0%	1,621.00
Correspondence	Correspondence	UTILITY CONSULTANT		7	0	Call Center Allocation	Call Center Weig	-
Correspondence	Correspondence	VRU		6,653	6,653	Bill Calculation	70.3%	4,677.06
Correspondence	Correspondence	W9 FORM		31	31	Revenue Allocation	70.3%	21.79
Correspondence	Correspondence	WEBMAIL		9,040	0	Call Center Allocation	Call Center Weig	-

Total Distribution	**2,857,344.81**
Total Used in Analysis	**4,418,431.85**
% Distribution	**64.7%**

Notes

(1) **Bill Calculation Allocation** - Transaction related to a Balance, Budget Billing, Payments, Voice Response Unit (VRU), or Summary Billing

(2) **Revenue Allocation** - Transaction related to Payment Plans, Service Disconnection, Actual Payments, ComEd Care Program, Application Verification, W9 forms, or Electonic Fund Transfers (EFT)

(3) **Distribution Allocation -** Transactions related to Moving, Outages, Meter Reading, Vegetation Management (trees), Wiring Issues, Street Lights, Duplicate Documentation, or ComEd Sponsored Programs

(4) **Call Center Allocation** - Transactions specifically related to unidentified calls or web

2009 F&MS Projects - Spend related to Supply/Distribution

Docket No. 10-0467

Category/Group	FMS ONLY Projects	Comments	CAP	O&M	Supply Yes or No	If Yes, % Dist.	Justification	2009 Costs	2009 O&M Costs	Distribution Spend	1% Switching	10% Switching	100% Switching
CAPITAL	[CSFM90] Mtr Shop Svc New Equipment	Meter Shop Capital Equipment	100%	0%	N	100.0%	Exchange related	594,949	0	$ -		$ -	$ -
CAPITAL	[CSFM95] Purch Transformers & Rltd Eqp	Transformer purchases	100%	0%	N	100.0%	Capital	1,472,340	0	$ -		$ -	$ -
CAPITAL	[CSFM99] Purchase of Meters	Meter purchases	100%	0%	N	100.0%	Capital	7,087,116	0	$ -		$ -	$ -
CAPITAL	[CSFMMDS2] Mobile Dispatch Software Upgrds	CAPITAL	100%	0%	N	100.0%	Capital	18,474	0	$ -		$ -	$ -
CAPITAL	[CSFMMHS2] Mobile Dispatch Hrdwre Upgrds2	CAPITAL	100%	0%	N	100.0%	Capital	25,272	0	$ -		$ -	$ -
CAPITAL	[CSFMSMART] Smart Meters	AMR tactical capital charges	100%	0%	N	100.0%	Capital	3,505,621	0	$ -		$ -	$ -
CAPITAL	[CSFMWMBRD] Wall Mount Warm-up Boards	Warm-Up Board purchases	100%	0%	N	100.0%	Capital	13,195	0	$ -		$ -	$ -
CUST MAINT	[AMIMTRINS] AMI Pilot Meter Installation	AMI Field Labor	100%	0%	N	100.0%	Pilot program - no revenue implication	938,373	0	$ -		$ -	$ -
CUST MAINT	[CSFM11] Repair Meters and Equipment	Meter Repairs	0%	100%	N	100.0%	Similar to exchange F&MS only gets these orders if it has gone beyond verification of the proper meter read. F&MS work involves verification of the accuracy of the meter and / or interacting with the customer to verify that there is no foriegn load or other issues that could be impacting the measurement of their usage. This work	415,326	415,326	$ 415,326.15		$ 415,326.15	$ 415,326.15
CUST MAINT	**[CSFM15] Provide Billing Services**	**Billing work**	0%	100%	N	100.0%	**is a Distribution related expense**	**4,080,158**	4,080,158	$ 4,080,158.41		$ 4,080,158.41	$ 4,080,158.41
CUST MAINT	[CSFM18] Provide AMR Cellular Services	AMR Telecom charges	0%	100%	N	100.0%	Related to meter reading	615,391	615,391	$ 615,390.53		$ 615,390.53	$ 615,390.53
CUST MAINT	[CSFM22] Other Exch Inside Chicago	Non-Periodic exchanges including Randoms	68%	32%	N	100.0%	Exchange related	464,244	148,558	$ 148,557.97		$ 148,557.97	$ 148,557.97
CUST MAINT	[CSFM23] Other Exch Outside Chicago	Non-Periodic exchanges including Randoms	68%	32%	N	100.0%	Exchange related	1,027,680	328,858	$ 328,857.55		$ 328,857.55	$ 328,857.55
CUST MAINT	[CSFM26] Change Meter & Equip	Primary work	51%	49%	N	100.0%	Exchange related	32,245	15,800	$ 15,800.26		$ 15,800.26	$ 15,800.26
CUST MAINT	[CSFM85] Remove Meters Inside Chicago	Removals	100%	0%	N	100.0%	Exchange related	34,252	0	$ -		$ -	$ -
CUST MAINT	[CSFM86] Meter Removal Outside Chicago	Removals	100%	0%	N	100.0%	Exchange related	61,127	0	$ -		$ -	$ -
REGULATORY	[COMPTEXC] Meter Exchgs Cust Declard Com	Com-Dec exchanges	96%	4%	N	100.0%	Meter exchange - no revenue implication	448,113	17,925	$ 17,924.54		$ 17,924.54	$ 17,924.54
REGULATORY	[CSAMICAP] AMI Phase 0 Meter Install	AMI Mgmt Labor	100%	0%	N	100.0%	Pilot program - no revenue impication	292,591	0	$ -		$ -	$ -
REGULATORY	[CSFM01] Periodic Exch Outside Chicago	Periodic exchanges	33%	67%	N	100.0%	Meter exchange	1,787,963	1,197,935	$ 1,197,935.14		$ 1,197,935.14	$ 1,197,935.14
REGULATORY	[CSFM21] Periodic Exchanges Inside Chi	Periodic exchanges	33%	67%	N	100.0%	Exchange related	1,144,836	767,040	$ 767,039.88		$ 767,039.88	$ 767,039.88
REGULATORY	[RRTPMTRS] RRTP Meters	RRTP exchanges	100%	0%	N	100.0%	Capital	279,158	0	$ -		$ -	$ -
REVENUE	[CSFM02] Perform Special Meter Services	Connects and Emergencies - CSS	0%	100%	N	100.0%	New customer All revenue protection activities are driven by usage and ComEd's performs work to ensure energy is being	3,387,847	3,387,847	$ 3,387,846.63		$ 3,387,846.63	$ 3,387,846.63
REVENUE	[CSFM09] Investigate Unmetered Current	Rev Pro and unmetered current awards	0%	100%	N	100.0%	delivered and metered correctly	**680,154**	680,154	$ 680,154.37		$ 680,154.37	$ 680,154.37
REVENUE	**[CSFM16] Cut Outs for Non Payment**	**Credit Disconnections**	0%	100%	**Yes**	**38.4%**	Cut for both supply and Distribution - split is based on revenue allocation	**5,930,667**	5,930,667	$ 2,276,552.97		$ 2,426,030.11	$ 5,930,667.36
REVENUE	**[CSFM17] Cut In Non Payment Accounts**	**Credit Disconnection Restores**	0%	100%	**Yes**	**38.4%**	Cut for both supply and Distribution - split is based on revenue allocation	**2,735,554**	2,735,554	$ 1,050,073.13		$ 1,119,020.32	$ 2,735,554.38
REVENUE	[CSFM81] New Meters Inside Chicago	New Business meter sets	98%	2%	N	100.0%	Exchange related	1,183,522	23,670	$ 23,670.44		$ 23,670.44	$ 23,670.44
REVENUE	[CSFM82] Orig Install Outside Chicago	New Business meter sets	95%	5%	N	100.0%	Exchange related	877,050	43,853	$ 43,852.50		$ 43,852.50	$ 43,852.50
REVENUE	[CSFMSSS] Service Suspension Strategy	Service Suspension	0%	100%	**Yes**	**38.4%**	Cut for both supply and Distribution	**4,355,112**	4,355,112	$ 1,671,758.41		$ 1,781,525.09	$ 4,355,111.95
REVENUE	[CSREVLEAK] To Track Revenue Leakage Cos	Revenue Protection Team	0%	100%	N	100.0%	All revenue protection activities are driven by usage and ComEd's performs work to ensure energy is being delivered and metered correctly	**2,905,023**	2,905,023	$ 2,905,022.66		$ 2,905,022.66	$ 2,905,022.66
SUPPORT/TRAININ	[CSFM03] Perform Meter Shop Services	Meter Shop and misc expenses	0%	100%	N	100.0%	Related to meter exchanges	2,409,800	2,409,800	$ 2,409,800.03		$ 2,409,800.03	$ 2,409,800.03
SUPPORT/TRAININ	[CSFM04] Provide Meter Eng Services	Engineering	0%	100%	N	100.0%	Related to meter exchanges	385,594	385,594	$ 385,593.88		$ 385,593.88	$ 385,593.88
SUPPORT/TRAININ	[CSFM30] FMS - Attend Safety Meetings	Safety Meetings	0%	100%	N	100.0%	Standard practice regardless of work	350,113	350,113	$ 350,113.08	**Distribution %**	$ 350,113.08	$ 350,113.08
							Sub-Total Field Work		**30,794,378**	**22,771,429**	**73.9%**	**23,099,620**	**30,794,378**
SUPPORT/TRAININ	**[CSFM24] Field & Mtr Non Field Activity**	**Non Field work and Back Office labor**	0%	100%	**Yes**	**73.9%**	**Based on overall percentage of total department split**	**7,444,474**	7,444,474	$ 5,504,943.13			
SUPPORT/TRAININ	[CSFM0005] Attend training - Field and Me	Training	0%	100%	**Yes**	**73.9%**	**Based on overall percentage of total department split**	**486,240**	486,240	$ 359,558.47			
SUPPORT/TRAININ	[CSFMS01] FMS Management Oversight	Financial Analyst charging	0%	100%	**Yes**	**73.9%**	**Based on overall percentage of total department split**	**90,896**	90,896	$ 67,214.75			
SUPPORT/TRAININ	[MOBEXPTR] Mobile Dispatch ComEd Training	Mobile Dispatch training	0%	100%	**Yes**	**73.9%**	**Based on overall percentage of total department split**	**207,110**	207,110	$ 153,151.04			
							TOTAL with Support functions	**57,767,581**	**39,023,097**	**$ 28,856,295.92**	**73.9%**	75.0%	100.0%

Category/Group	FMS ONLY Projects	Comments	CAP	O&M	Supply Yes or No	If Yes, % Dist.	Justification	2009 Costs	2009 O&M Costs	Distribution Spend	1% Switching	10% Switching	100% Switching
	Blue PROJ CODE- included in avoided cost study Yellow - associated with creidt disconnect group											As Switching increases, the base allocators change and that drives the shift in distribution %	

2013 F&MS Projects - Spend related to Supply/Distribution

Docket No. 14-312

Field Ops Area	Project	Legend Array	Project ID	Allocator Category	CAP	O&M	Supply (Y/N)	% Distribution	2013 Costs	2013 O&M Costs	Distribution Spend
F&MS	[12CSAMIIM] IMA: Expansion of AMI Expense	100 % Meter Servicing	12CSAMIIM	100%	0%	100%	N	100%	2,207,424	2,207,424	2,207,424
F&MS	[13CSINTRN] Manage Intern Labor	100 % Meter Servicing	13CSINTRN	100%	0%	100%	N	100%	145,249	145,249	145,249
F&MS	[13CSOPSIM] AMI Ongoing Operations	100 % Meter Servicing	13CSOPSIM	100%	0%	100%	N	100%	7,504,926	7,504,926	7,504,926
F&MS	[BCSRECLAB] AMI Post-Dep Meter Lab ResCity	100 % Meter Servicing	BCSRECLAB	100%	0%	100%	N	100%	-	-	-
F&MS	[COMPTEXC] Meter Exchgs Cust Declard Comp	100 % Meter Servicing	COMPTEXC	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM01] Periodic Exch Outside Chicago	100 % Meter Servicing	CSFM01	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM02] Perform Special Meter Services	100 % Meter Servicing	CSFM02	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM03] Perform Meter Shop Services	100 % Meter Servicing	CSFM03	100%	0%	100%	N	100%	858	858	858
F&MS	[CSFM04] Provide Meter Eng Services	100 % Meter Servicing	CSFM04	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM09] Investigate Unmetered Current	100 % Meter Servicing	CSFM09	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM11] Repair Meters and Equipment	100 % Meter Servicing	CSFM11	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM15] Provide Billing Services	100 % Meter Servicing	CSFM15	100%	0%	100%	N	100%	5,686,991	5,686,991	5,686,991
F&MS	[CSFM18] Provide AMR Cellular Services	100 % Meter Servicing	CSFM18	100%	0%	100%	N	100%	531,063	531,063	531,063
F&MS	[CSFM21] Periodic Exchanges Inside Chi	100 % Meter Servicing	CSFM21	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM22] Other Exch Inside Chicago	100 % Meter Servicing	CSFM22	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM23] Other Exch Outside Chicago	100 % Meter Servicing	CSFM23	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM26] Change Meter & Equip	100 % Meter Servicing	CSFM26	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM81] New Meters Inside Chicago	100 % Meter Servicing	CSFM81	100%	0%	100%	N	100%	-	-	-
F&MS	[CSFM82] Orig Install Outside Chicago	100 % Meter Servicing	CSFM82	100%	0%	100%	N	100%	-	-	-
F&MS	[CSMR01] Obtain Meter Readings	100 % Meter Servicing	CSMR01	100%	0%	100%	N	100%	27,855,922	27,855,922	27,855,922
F&MS	[CSMR03] Support Meter Reading	100 % Meter Servicing	CSMR03	100%	0%	100%	N	100%	3,507,013	3,507,013	3,507,013
F&MS	[ECCREVAS] Rev Com OH Service Inside Chgo	100 % Meter Servicing	ECCREVAS	100%	0%	100%	N	100%	-	-	-
F&MS	[ECCREVUS] Rev Com UG Service Inside Chgo	100 % Meter Servicing	ECCREVUS	100%	0%	100%	N	100%	-	-	-
F&MS	[ECCTEMPS] Temp Commercial Service Chgo	100 % Meter Servicing	ECCTEMPS	100%	0%	100%	N	100%	-	-	-
F&MS	[EOCREVAS] Rev Com OHService Outside Chgo	100 % Meter Servicing	EOCREVAS	100%	0%	100%	N	100%	-	-	-
F&MS	[EOCREVUS] Rev Com UGService Outside Chgo	100 % Meter Servicing	EOCREVUS	100%	0%	100%	N	100%	-	-	-
F&MS	[RRTPMTRS2] Installation of RRTP Meters	100 % Meter Servicing	RRTPMTRS2	100%	0%	100%	N	100%	-	-	-
Field Ops Director	[CSFMS01] FMS Management Oversight	100 % Meter Servicing	CSFMS01	100%	0%	100%	N	100%	339,100	339,100	339,100
Meter Reading	[12CSAMIIM] IMA: Expansion of AMI Expense	100 % Meter Servicing	12CSAMIIM	100%	0%	100%	N	100%	2,207,424	2,207,424	2,207,424
Meter Reading	[13CSINTRN] Manage Intern Labor	100 % Meter Servicing	13CSINTRN	100%	0%	100%	N	100%	145,249	145,249	145,249
Meter Reading	[13CSOPSIM] AMI Ongoing Operations	100 % Meter Servicing	13CSOPSIM	100%	0%	100%	N	100%	7,504,926	7,504,926	7,504,926
Meter Reading	[CSFM01] Periodic Exch Outside Chicago	100 % Meter Servicing	CSFM01	100%	0%	100%	N	100%	-	-	-
Meter Reading	[CSFM02] Perform Special Meter Services	100 % Meter Servicing	CSFM02	100%	0%	100%	N	100%	-	-	-
Meter Reading	[CSFM03] Perform Meter Shop Services	100 % Meter Servicing	CSFM03	100%	0%	100%	N	100%	858	858	858
Meter Reading	[CSFM09] Investigate Unmetered Current	100 % Meter Servicing	CSFM09	100%	0%	100%	N	100%	-	-	-
Meter Reading	[CSFM11] Repair Meters and Equipment	100 % Meter Servicing	CSFM11	100%	0%	100%	N	100%	-	-	-
Meter Reading	[CSFM15] Provide Billing Services	100 % Meter Servicing	CSFM15	100%	0%	100%	N	100%	5,686,991	5,686,991	5,686,991
Meter Reading	[CSFM21] Periodic Exchanges Inside Chi	100 % Meter Servicing	CSFM21	100%	0%	100%	N	100%	-	-	-
Meter Reading	[CSFM23] Other Exch Outside Chicago	100 % Meter Servicing	CSFM23	100%	0%	100%	N	100%	-	-	-
Meter Reading	[CSMR01] Obtain Meter Readings	100 % Meter Servicing	CSMR01	100%	0%	100%	N	100%	27,855,922	27,855,922	27,855,922
Meter Reading	[CSMR02] Manage Meter Reading	100 % Meter Servicing	CSMR02	100%	0%	100%	N	100%	2,966,142	2,966,142	2,966,142
Meter Reading	[CSMR03] Support Meter Reading	100 % Meter Servicing	CSMR03	100%	0%	100%	N	100%	3,507,013	3,507,013	3,507,013
Meter Reading	[CSMRTEMP] Meter Reading Temps	100 % Meter Servicing	CSMRTEMP	100%	0%	100%	N	100%	6,232,368	6,232,368	6,232,368
Meter Reading	[DRVCAMOM] Drive Cam Expense	100 % Meter Servicing	DRVCAMOM	100%	0%	100%	N	100%	67,373	67,373	67,373
F&MS	[CSFM16] Cut Outs for Non Payment	Credit	CSFM16	Rev Mgmt	0%	100%	Y	88.9%	4,274,203	4,274,203	3,797,662
F&MS	[CSFM17] Cut In Non Payment Accounts	Credit	CSFM17	Rev Mgmt	0%	100%	Y	88.9%	2,157,206	2,157,206	1,916,694
F&MS	[CSFMSSS] Service Suspension Strategy	Credit	CSFMSSS	Rev Mgmt	0%	100%	Y	88.9%	239,362	239,362	212,675
Meter Reading	[CSFM16] Cut Outs for Non Payment	Credit	CSFM16	Rev Mgmt	0%	100%	Y	88.9%	4,274,203	4,274,203	3,797,662
Meter Reading	[CSFM17] Cut In Non Payment Accounts	Credit	CSFM17	Rev Mgmt	0%	100%	Y	88.9%	2,157,206	2,157,206	1,916,694
F&MS	[ADM580] MANAGE&SUPV PERSONNEL, MSC MAT	Non Field Work & Back Office Labor	ADM580		0%	100%		98.8%	-	-	-
F&MS	[CANCWO] Cancelled Work Orders	Non Field Work & Back Office Labor	CANCWO		0%	100%		98.8%	-	-	-
F&MS	[CSFM0005] Attend training - Field and Me	Non Field Work & Back Office Labor	CSFM0005		0%	100%		98.8%	-	-	-
F&MS	[CSFM06] FMS Light Duty	Non Field Work & Back Office Labor	CSFM06		0%	100%		98.8%	-	-	-
F&MS	[CSFM24] Field & Mtr Non Field Activity	Non Field Work & Back Office Labor	CSFM24		0%	100%		98.8%	4,393,882	4,393,882	4,339,048
F&MS	[CSFM30] FMS - Attend Safety Meetings	Non Field Work & Back Office Labor	CSFM30		0%	100%		98.8%	-	-	-
F&MS	[CSVP02] Manage Personnel - Acct 903	Non Field Work & Back Office Labor	CSVP02		0%	100%		98.8%	936,329	936,329	924,644

Distribution Spend	**$115,594,201**
O&M Costs	**$117,054,994**
% Distribution	**98.8%**

Field Ops Area	Project	Legend Array	Project ID	Allocator Category	CAP	O&M	Supply (Y/N)	% Distribution	2013 Costs	2013 O&M Costs	Distribution Spend
F&MS	[FAC580] MAINT/REPAIR FACIL EQUIP	Non Field Work & Back Office Labor	FAC580		0%	100%		98.8%	-	-	-
F&MS	[ITCELLUL] ComEd Celluar Usage	Non Field Work & Back Office Labor	ITCELLUL		0%	100%		98.8%	935,594	935,594	923,919
F&MS	[ITCS3578] Credit & Collect SIR Bundl O&M	Non Field Work & Back Office Labor	ITCS3578		0%	100%		98.8%	302	302	298
F&MS	[ITSBCSVC] SBC As Requested Services ComE	Non Field Work & Back Office Labor	ITSBCSVC		0%	100%		98.8%	78,005	78,005	77,031
F&MS	[ITTFPCST] Tools for People - Customer	Non Field Work & Back Office Labor	ITTFPCST		0%	100%		98.8%	16,497	16,497	16,291
F&MS	[MDTRPR] Mobile Dispatch Repairs ComEd	Non Field Work & Back Office Labor	MDTRPR		0%	100%		98.8%	-	-	-
Field Ops Director	[CSVP02] Manage Personnel - Acct 903	Non Field Work & Back Office Labor	CSVP02		0%	100%		98.8%	936,329	936,329	924,644
Field Ops Director	[ITCELLUL] ComEd Celluar Usage	Non Field Work & Back Office Labor	ITCELLUL		0%	100%		98.8%	935,594	935,594	923,919
Meter Reading	[ADM580] MANAGE&SUPV PERSONNEL, MSC MAT	Non Field Work & Back Office Labor	ADM580		0%	100%		98.8%	-	-	-
Meter Reading	[CMU580] Telecommunications	Non Field Work & Back Office Labor	CMU580		0%	100%		98.8%	-	-	-
Meter Reading	[CSFM0005] Attend training - Field and Me	Non Field Work & Back Office Labor	CSFM0005		0%	100%		98.8%	-	-	-
Meter Reading	[CSFM24] Field & Mtr Non Field Activity	Non Field Work & Back Office Labor	CSFM24		0%	100%		98.8%	4,393,882	4,393,882	4,339,048
Meter Reading	[CSFM30] FMS - Attend Safety Meetings	Non Field Work & Back Office Labor	CSFM30		0%	100%		98.8%	-	-	-
Meter Reading	[ITCELLUL] ComEd Celluar Usage	Non Field Work & Back Office Labor	ITCELLUL		0%	100%		98.8%	935,594	935,594	923,919
Meter Reading	[ITSBCSVC] SBC As Requested Services ComE	Non Field Work & Back Office Labor	ITSBCSVC		0%	100%		98.8%	78,005	78,005	77,031
Meter Reading	[ITTFPCST] Tools for People - Customer	Non Field Work & Back Office Labor	ITTFPCST		0%	100%		98.8%	16,497	16,497	16,291
Meter Reading	[MDTRPR] Mobile Dispatch Repairs ComEd	Non Field Work & Back Office Labor	MDTRPR		0%	100%		98.8%	-	-	-

Total Dist. Spend	**$129,080,285**
Total O&M Costs	**$130,711,506**
% Distribution	**98.8%**

2009 Revenue Management Activities

Docket No. 10-0467

	Total Expense	Supply	Delivery	10 % Switching		100% Switching
01492 Credit - West	**9,836,479.06**					
00611 - Payment Processing West	**372,331.02**	61.6%	38.4%		40.9%	100.0%
Application Verification:						
Project	36,280.00					
CCR Labor (34.36%)	1,206,715.98					
Sub Total	1,242,995.98		1,242,995.98			
Difference	8,593,483.08	5,294,778.52	3,298,704.56		3,515,295.56	8,593,483.08
TOTAL		**5,294,779.13**	**4,541,700.93**			
		54%	46%			
		% Distribution	**46.2%**		48.4%	100.0%

As Switching increases, the base allocators change and that drives the shift in distribution %

Total New	51483.0
Total Completed	56505.0
AV	
Total New AV	19536.0
Total Completed AV	19416.0
% of Completed AV to Total Completed	**34.36%**

2013 Revenue Management Activities — Docket No. 14-312

Date 01/01/2013 to 12/31/2013
Data Source: Revenue Management Tracker

		Activity	Count	Dist/Supply	Allocator	Distribution Total
OutFlow	223	Miscellaneous System Credit	5040	Both	70.3%	3542.7
OutFlow	263	Transfer Debits/Previous Address Charges	4216	Both	70.3%	2963.5
OutFlow	264	Written Off Accounts	1097	Both	70.3%	771.1
OutFlow	265	Late Payment Charge	246	Distribution	100%	246.0
OutFlow	266	Application Verification	28023	Distribution	100%	28023.0
OutFlow	267	Refund Excess Credit	5145	Both	70.3%	3616.5
OutFlow	268	Winter Reconnection	887	Distribution	100%	887.0
OutFlow	269	Call Center Help Desk	143	Both	64.7%	92.5
OutFlow	306	Aged Excess Credit	623	Both	70.3%	437.9
OutFlow	70270	Late Payment Charge - ESO	255	Distribution	100%	255.0
OutFlow	70271	Deposit - ESO	435	Distribution	100%	435.0
OutFlow	70272	Payment Agreement - ESO	4	Distribution	100%	4.0
OutFlow	70274	Refund - ESO	50	Both	70.3%	35.1
OutFlow	70275	Move Money - ESO	38	Both	70.3%	26.7
OutFlow	70276	Pull from Collections - ESO	21	Distribution	100%	21.0
OutFlow	70278	Other - ESO	20	Both	70.3%	14.1
OutFlow	233	Tracer	5068	Distribution	100%	5068.0
OutFlow	235	Payment Processing Refund Adjustment	4573	Both	70.3%	3214.4
			55884			**49653**

% Distribution	**88.9%**

NOTE: **Refunds can include both Distribution & Supply**
Credit can include both Distribution & Supply
The change in methodology from 2010 to 2013 was due to more robust reporting available in 2013

2009 Revenue Protection Spend vs. Overall Budget

Docket No. 10-0467

Rev Pro activities:

1) Consumption on inactive meters - driven by usage
2) Stuck meters - driven by usage (or lack thereof)
3) Commercial compliance investigations - meter audits - to ensure usage is measured
4) Theft - consumption on cut meters or other investigations regarding tampering, illegal taps etc. - usage
5) Rev Pro billers backbill, and/or connect customers to the extent field work or other backoffice investigations yield appropriate information. Backoffice also supports tech work in the field by issuing orders

				PORCB		ComEd	
			in 000's of USI	10% Switching	100% Switching	10% Switching	100% Switching
clerical billing positions	8	2010 O&M Budget	10,290				
per hour rate	$ 39.00	Billing cost	1,265				
total hours	2080	% of total	12.3%				
	$ 648,960						
P&B	95%						
	$ 616,512	% of total	75%	76.3%	90.0%	76.9%	100.0%
			est. of amount of billing time related to delivery activities				
		Embedded cost of supply	3.1%				
		Embedded cost of delivery	96.9%	97.1%	98.8%	97.2%	100.0%

As Switching increases, the base allocators change and that drives the shift in distribution %

2013 Revenue Protection Spend vs. Overall Budget — Docket No. 14-312

Rev Pro activities:

1) Consumption on inactive meters - driven by usage
2) Stuck meters - driven by usage (or lack thereof)
3) Commercial compliance investigations - meter audits - to ensure usage is measured
4) Theft - consumption on cut meters or other investigations regarding tampering, illegal taps etc. - usage
5) Rev Pro billers backbill, and/or connect customers to the extent field work or other backoffice investigations yield appropriate information. Backoffice also supports tech work in the field by issuing orders

			in 000's of USD
clerical billing positions	8	2013 O&M Budget	2,456.200
per hour rate	$ 44.51	Billing cost	1,426.693
total hours	2088	**% of total**	**58.1%**
	$ 743,495		
P&B	92%		
	$ 683,198	**% of total**	**70.3%**

est. of amount of billing time related to delivery activities

Embedded cost of supply 17.3%

Embedded cost of delivery 82.7%

2009 System Billing - RDS Analysis

Docket No. 10-0467

System Billing Distribution Allocation

			PORCB		ComEd	
			10% Switching	100% Switching	10% Switching	100% Switching
Mail Customer Billings						
Bill Delivery Expenses	$16,606,715.23	**CC1 Hrly Rate**	$16,606,715.23	$16,606,715.23	$16,606,715.23	$16,606,715.23
Bill Printing and Mailing delivery component	82.7%	$39.11	82.3%	79.0%	84.4%	100.0%
Total Distribution Costs for providing Bills	$13,737,022.66		$13,672,586.32	$13,118,760.04	$14,023,991.92	$16,606,715.23
		Biller Hrly Rate				
		$39.11				

Investigate RDS Billing Exceptions	CC1	Billers	Total Pure Distribution work				
Billers rate of pay	$39.11	$39.11					
Hours spent on RDS accounts (Distribution)	0	3,557					
Total Investigate Billing Exceptions ~ Labor $'s dedicated to Distribution work	$0.00	$139,106	$139,106	$1,391,064.48	$5,549,052.41	$1,391,064.48	$5,549,052.41

Billing work on accounts with Supply and Distribution components

Total Spend on accounts with mixed supply and Distribution	$5,409,945.96	$4,157,987.93	$0.00	$4,157,987.93	$0.00
Bill calculation % Distribution	75%	76.3%	90.0%	76.9%	100.0%
Distribution spend on billing general accounts	$4,057,459.47	$3,171,346.73	$0.00	$3,198,452.25	$0.00

Total Billing Department Allocation

Total Distribution Spend	$17,933,589	$18,234,998	$18,667,812	$18,613,509	$22,155,768
System Billing Distribution %	**80.9%**	82.3%	84.3%	84.0%	100.0%

As Switching increases, the base allocators change and that drives the shift in distribution %

As Switching increases, the base allocators change and that drives the shift in distribution %

CC1 Calculations for RDS work		
Approximately FTE complete supply work	4	Combined with billers in one pool
Hours worked per day	8	
Days worked per week	5	
Weeks worked per year	52	
Total hours worked for the year	8320	
Estimated avg. amount of time	0%	
Total hours per year	0	

Biller Calculations for RDS work	
Approximately FTE complete supply work	57
Hours worked per day	8
Days worked per week	5
Weeks worked per year	52
Total hours worked for the year	118560
Estimated avg. amount of time	3%
Total hours per year	3556.8

Calculation Notes		
Total RDS Accounts in 2009	53,473	
Estimated avg. Inflow of RDS accounts in 2009	25%	13,368
Estimated avg. Inflow of RDS accounts in 2009	13,368	
Avg. Minutes per adjust RDS Account	15	
Total Avg. Minutes to adjust RDS Accounts	200,524	
Converted time in hours	3,342	
Estimated % of time	6427%	

2013 System Billing - RDS Analysis

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Investigate RDS Billing Exceptions	CC1	Billers	Total Pure Distribution work	**CC1 Hrly Rate**
Billers rate of pay	$43.99	$43.99		$43.99
Hours spent on RDS accounts (Distribution)	0	29,811		
Total Investigate Billing Exceptions ~ Labor $'s dedicated to Distribution work	$0.00	$1,311,385.89	$1,311,385.89	**Biller Hrly Rate** $43.99

Billing work on accounts with Supply and Distribution components

Total Spend on accounts with mixed supply and Distribution	$6,199,947
Bill calculation % Distribution	70.3%
Distribution spend on billing general accounts	$4,358,563

Total Billing Department Allocation

Total Distribution Spend	$5,669,949
System Billing Distribution %	**75.5%**

CC1 Calculations for RDS work

Approximately FTE complete supply work	4	Combined with billers in one pool
Hours worked per day	8	
Days worked per week	5	
Weeks worked per year	52	
Total hours worked for the year	8320	
Estimated avg. amount of time	0%	
Total hours per year	0	

	Residential	Non-Residential	Total
Total # Customers in Service Territory	3,445,050	373,268	3,818,318
Taking Supply Service from a RES	2,380,687	230,636	2,611,323
Inflow of Delayed Bills	150,183	119,244	269,427
Avg. Minutes per Delayed Bill		15	
Total Avg. Minutes to adjust RDS Accounts		1788660	
Converted time in Hours		29811	
Estimated % of time		25.59%	

Biller Calculations for RDS work

Approximately FTE complete supply work	56
Hours worked per day	8
Days worked per week	5
Weeks worked per year	52
Total hours worked for the year	116480
Estimated avg. amount of time	25.59%
Total hours per year	29811

2009 Customer Relations - Complaints by Type

Docket No. 10-0467

Work breakdown for Customer Relations department in 2009

Delivery and Supply					PORCB		ComED	
Complaint Department	Number of Comlaints	% of Complaints	% Distribution	Total Distribution	10%	100%	10%	100%
Billing	2816	21.3%	80.9%	2279.4	2317.7	2372.7	2365.8	2816.0
Call Center	973	7.4%	74.2%	721.5	732.2	956.4	733.3	973.0
Revenue Management	7360	55.7%	46.2%	3398.3	3560.3	7360.0	3560.3	7360.0
Project & Vendor Mgmt	30	0.2%	38.4%	11.5	12.3	30.0	12.3	30.0
Marketing	4	0.0%	38.4%	1.5	1.6	4.0	1.6	4.0
Field and Meter Services	483	3.7%	73.9%	357.2	362.3	483.0	362.3	483.0
Delivery Only								
Engineering	9	0.1%	100%	9	9	9	9	9
Meter Reading	609	4.6%	100%	609	609	609	609	609
Construction & Maintenance	296	2.2%	100%	296	296	296	296	296
DSO	149	1.1%	100%	149	149	149	149	149
Distribution	3	0.0%	100%	3	3	3	3	3
Claims	94	0.7%	100%	94	94	94	94	94
New Business	58	0.4%	100%	58	58	58	58	58
Reliability	214	1.6%	100%	214	214	214	214	214
Vegetation Management	112	0.8%	100%	112	112	112	112	112
Total Complaints 2009	13210		62.9%	8313.4	64.6%	96.5%	64.9%	100.0%

*For the complaints that are delivery and supply use the breakdown percentages that those departments are using

**Delivery Only should be 100% delivery

2013 Customer Relations - Complaints by Type

Docket No. 14-312

Complaint	Total	Category	Type	Category	Allocator (% Dist)	Total Used In	Total Distribution
Acct Sold to Coll. Agency	2	Revenue Management	Delivery Only	Distribution	100.0%	2	2.0
Additional Customer Equipme	1	Construction & Maintenance	Delivery Only	Distribution	100.0%	1	1.0
Advertising/marketing	1	Marketing	Delivery & Supply	Distribution	100.0%	1	1.0
Aesthetics	1	Vegetation Management	Delivery Only	Distribution	100.0%	1	1.0
Assistance Programs	161	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	161	113.2
Authorized Agents	7	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	7	4.9
AVPOSID	248	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	248	174.3
Back dated billing	64	Billing	Delivery & Supply	Bill Calculation	70.3%	64	45.0
Bankruptcy	41	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	41	28.8
Bill Explanation	171	Billing	Delivery & Supply	Bill Calculation	70.3%	171	120.2
Billed Beyond Final	82	Billing	Delivery & Supply	Bill Calculation	70.3%	82	57.6
Billing	348	Billing	Delivery & Supply	Bill Calculation	70.3%	348	244.6
Budget Billing	46	Billing	Delivery & Supply	Bill Calculation	70.3%	46	32.3
Change Meter Order	3	Field and Meter Services	Delivery & Supply	Distribution	100.0%	3	3.0
Check by phone	1	Revenue Management	Delivery & Supply	Distribution	100.0%	1	1.0
Claims	84	Claims	Delivery Only	Distribution	100.0%	84	84.0
Collection Agency	26	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	26	18.3
Connect	67	Field and Meter Services	Delivery & Supply	Distribution	100.0%	67	67.0
Connect Service	80	Field and Meter Services	Delivery & Supply	Distribution	100.0%	80	80.0
Consumption on Inactive	19	Revenue Protection	Delivery & Supply	Revenue Allocation	70.3%	19	13.4
Credit report	2	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	2	1.4
Cust Choice Elect-Comm	18	Distribution	Delivery Only	Distribution	100.0%	18	18.0
Cust Choice Elect-Res	317	Distribution	Delivery Only	Distribution	100.0%	317	317.0
Cust Choice Gas-Res	2	Distribution	Delivery Only	Distribution	100.0%	2	2.0
Cust Equip Problem	11	Construction & Maintenance	Delivery Only	Distribution	100.0%	11	11.0
Cut	417	DSO	Delivery Only	Distribution	100.0%	417	417.0
Cut in Error	1	DSO	Delivery Only	Distribution	100.0%	1	1.0
Cut Without Notice	9	DSO	Delivery Only	Distribution	100.0%	9	9.0
Cut-theft of service	1	DSO	Delivery Only	Distribution	100.0%	1	1.0
Cut-unsafe condition	2	DSO	Delivery Only	Distribution	100.0%	2	2.0
Delay in Repair	18	Construction & Maintenance	Delivery Only	Distribution	100.0%	18	18.0
Delay Reconnect-After Cut	155	DSO	Delivery Only	Distribution	100.0%	155	155.0
Delayed Bill	1	Billing	Delivery & Supply	Bill Calculation	70.3%	1	0.7
Demolition	2	Construction & Maintenance	Delivery Only	Distribution	100.0%	2	2.0
Denial Service	3	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	3	2.1
Deposit	211	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	211	148.3
Deposit Amount	16	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	16	11.2
Deposit Refund	12	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	12	8.4
Direct Debit - EFT	3	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	3	2.1
Disconnect	26	DSO	Delivery Only	Distribution	100.0%	26	26.0
Due Dates	9	Billing	Delivery & Supply	Bill Calculation	70.3%	9	6.3
Duplicate bill request	2	Billing	Delivery & Supply	Bill Calculation	70.3%	2	1.4
Easement	4	Distribution	Delivery Only	Distribution	100.0%	4	4.0
Easement/Real Estate	2	Distribution	Delivery Only	Distribution	100.0%	2	2.0
E-bill payments	1	Billing	Delivery & Supply	Revenue Allocation	70.3%	1	0.7
Electronic Funds Transfer	6	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	6	4.2
EMF	4	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	4	2.8
Employee Complaint	7	Call Center	Delivery & Supply	Distribution	100.0%	7	7.0
Energy Efficiency Charge	1	Billing	Delivery & Supply	Bill Calculation	70.3%	1	0.7
Equipment damage	2	Construction & Maintenance	Delivery Only	Distribution	100.0%	2	2.0
Equipment Placement	13	Construction & Maintenance	Delivery Only	Distribution	100.0%	13	13.0
Estimated Bill	71	Billing	Delivery & Supply	Bill Calculation	70.3%	71	49.9
Finaled in error	3	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	3	2.1

Complaint	Total	Category	Type	Category	Allocator (% Dist)	Total Used In	Total Distribution
Foreign Load	23	Engineering	Delivery Only	Distribution	100.0%	23	23.0
Frequent Outages/Service Reli	135	Reliability	Delivery Only	Distribution	100.0%	135	135.0
High Bill	225	Billing	Delivery & Supply	Bill Calculation	70.3%	225	158.2
High Bill-estimate	63	Billing	Delivery & Supply	Bill Calculation	70.3%	63	44.3
High Bill-final	5	Billing	Delivery & Supply	Bill Calculation	70.3%	5	3.5
High Bill-regular reading	106	Billing	Delivery & Supply	Bill Calculation	70.3%	106	74.5
High Bill-service activation	9	Billing	Delivery & Supply	Bill Calculation	70.3%	9	6.3
L3	1	?	?				
Landlord Tenant	3	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	3	2.1
Landscaping Damages	24	Construction & Maintenance	Delivery Only	Distribution	100.0%	24	24.0
Late Charge	15	Billing	Delivery & Supply	Bill Calculation	70.3%	15	10.5
Life Support Equipment	7	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	7	4.9
LIHEAP	6	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	6	4.2
Lost Payment	2	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	2	1.4
Mailing Address Problem	11	Billing	Delivery & Supply	Bill Calculation	70.3%	11	7.7
Medical Certification	7	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	7	4.9
Medical condition letter	457	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	457	321.2
Medical/Equipment	2	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	2	1.4
Meter	41	Field and Meter Services	Delivery & Supply	Distribution	100.0%	41	41.0
Meter exchange	10	Field and Meter Services	Delivery & Supply	Distribution	100.0%	10	10.0
Meter Malfunction	42	Field and Meter Services	Delivery & Supply	Distribution	100.0%	42	42.0
Meter Reader Problem	12	Meter Reading	Delivery Only	Distribution	100.0%	12	12.0
Meter Reading AMR	1	Meter Reading	Delivery Only	Distribution	100.0%	1	1.0
Meter Tampering	15	Revenue Protection	Delivery & Supply	Revenue Allocation	70.3%	15	10.5
Meter Tampering-Billing	103	Revenue Protection	Delivery & Supply	Revenue Allocation	70.3%	103	72.4
Misapplied payment	1	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	1	0.7
Miscellaneous	25	Revenue Management	Delivery & Supply				
Mixed Meters	65	Field and Meter Services	Delivery & Supply	Distribution	100.0%	65	65.0
New Business - NB	41	New Business	Delivery Only	Distribution	100.0%	41	41.0
New Service Delay	5	New Business	Delivery Only	Distribution	100.0%	5	5.0
New service install	2	New Business	Delivery Only	Distribution	100.0%	2	2.0
Notice Process	6	DSO	Delivery Only	Distribution	100.0%	6	6.0
Outage	59	Reliability	Delivery Only	Distribution	100.0%	59	59.0
Outages / Interruptions	11	Reliability	Delivery Only	Distribution	100.0%	11	11.0
PA one calls	2	Revenue Management	Delivery & Supply				
Payment	91	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	91	64.0
Payment Arrangements	1327	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	1327	932.8
Payment Arrangements/DPA	949	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	949	667.1
Payment Processing	34	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	34	23.9
Payment refund	3	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	3	2.1
Personal property damage	5	Claims	Delivery Only	Distribution	100.0%	5	5.0
Personnel issue	12	Call Center	Delivery & Supply	Distribution	100.0%	12	12.0
Pole Cut	16	DSO	Delivery Only	Distribution	100.0%	16	16.0
Pole Placement	19	Construction & Maintenance	Delivery Only	Distribution	100.0%	19	19.0
Policy	23	Distribution	Delivery Only	Distribution	100.0%	23	23.0
Pricing/Rates	16	Billing	Delivery & Supply	Bill Calculation	70.3%	16	11.2
Procurement Class	1	Billing	Delivery & Supply	Bill Calculation	70.3%	1	0.7
Rate Discrepancy	28	Billing	Delivery & Supply	Bill Calculation	70.3%	28	19.7
Rate/Rider discrepancy	22	Billing	Delivery & Supply	Revenue Allocation	70.3%	22	15.5
Reconnect Delay	4	DSO	Delivery Only	Distribution	100.0%	4	4.0
Refunds	22	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	22	15.5
Restoration Fee	4	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	4	2.8
Return check	13	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	13	9.1
Revenue Protection	98	Revenue Protection	Delivery & Supply	Revenue Allocation	70.3%	98	68.9
Right of Way	1	Distribution	Delivery Only	Distribution	100.0%	1	1.0

Complaint	Total	Category	Type	Category	Allocator (% Dist)	Total Used In	Total Distribution
Safety Issues	23	Distribution	Delivery Only	Distribution	100.0%	23	23.0
Service drop	11	Distribution	Delivery Only	Distribution	100.0%	11	11.0
Service Refused	35	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	35	24.6
Stopped Meter	2	Field and Meter Services	Delivery & Supply	Distribution	100.0%	2	2.0
Street Light/ODL Outage	3	Reliability	Delivery Only	Distribution	100.0%	3	3.0
Summary billing	4	Billing	Delivery & Supply	Bill Calculation	70.3%	4	2.8
Theft of Service	1	Revenue Protection	Delivery & Supply	Revenue Allocation	70.3%	1	0.7
Transfer Debit/Credit	42	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	42	29.5
Transfer debit-Comm	23	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	23	16.2
Transfer debit-Res	174	Revenue Management	Delivery & Supply	Revenue Allocation	70.3%	174	122.3
Tree Trimming	65	Vegetation Management	Delivery Only	Distribution	100.0%	65	65.0
Underground/Overhead Const	13	Construction & Maintenance	Delivery Only	Distribution	100.0%	13	13.0
Voltages / Surges	44	Reliability	Delivery Only	Distribution	100.0%	44	44.0
VRU	5	Call Center	Delivery & Supply	Distribution	100.0%	5	5.0
Website	4	Call Center	Delivery & Supply	Distribution	100.0%	4	4.0

Total Distribution	**5,827.46**
Total Used in Analysis	**7,456.00**
% Distribution	**78.2%**

Notes
(1) Bill Calculation = Anything related to a Balance, Budget Billing, Payments, VRU, & Summary Billing
(2) Revenue Allocation = Payment Plans, Service Disconnection, Actual Payments, ComEd Care Program, ESP, Positive Identification, W9 Forms
(3) Distribution = Moving, Outages, Meter Reading, Vegetation Management (trees), Wiring Issues, Street Lights, Duplicate Documentation, or ComEd Sponsored Programs

2009 IT - Hardware & Software Spend

Docket No. 10-0467

ITCS3015 - 2009

Total **$717,778**

Percentage increase 0%

0

Legend

Renew contract
Expired contracts
ComEd & PECO
Accrued
Remove

Kathy

Maintenance / Support	Expires	Payment Ref #	January	February	March	April	May	June	July	August	Sept	October	Nov	December	Forecast	% Delivery	Total Delivery	
Informatica - Stacey Knight							27,044.00	8,278.00	8,278.00	8,278.00	8,278.00	8,278.00	8,278.00	8,278.00	84,990.00	84.2%	$ 71,555.27	Customer operations alloc
Business Objects - Stacey Knight (BITA266)							4,143.00	2,000.00	2,000.00	2,075.75	2,000.00	2,000.00	~~2,000.00~~	~~2,000.00~~	18,218.75	84.2%	$ 15,338.83	Customer operations alloc
Saratoga / Avenue (Jim - PECO) - 00814293	9/30/10	771426200000	6,828.20	6,828.20	6,828.20	6,828.20	6,828.20	6,828.20	6,828.20	6,828.20	6,828.20	7,169.61	7,169.61	7,169.61	82,962.63	0.0%	$ -	100% Supply costs - Mark
~~Cognos/Impromptu ($6,355) Kathy & Jim, not needed~~															0.00		$ -	
Inovis/EDI	6/30/10	942346200000										11,364.00			11,364.00	84.2%	$ 9,567.64	Customer operations alloc
Ventyx (Elec) - Retail Office	8/26/10	743306200000	5,949.73							5,123.00	5,123.00	5,123.00	5,123.00	5,123.00	31,564.73	0.0%	$ -	100% Supply costs includi
Verisign Pay Flow Pro														880.00	880.00	84.2%	$ 740.89	Customer operations alloc
Innovative Routines International, INC. (i.e. CoSort)	11/30/10	969266200000											4,857.60		4,857.60	84.2%	$ 4,089.74	Customer operations alloc
HARTE-HANKS, INC. - Trillium	12/16/10	190276200000												24,176.88	24,176.88	84.2%	$ 20,355.14	Customer operations alloc
															0.00			
															0.00			
															0.00			
															0.00			
															0.00			
			12,777.93	6,828.20	6,828.20	6,828.20	38,015.20	17,106.20	17,106.20	22,304.95	22,229.20	33,934.61	27,428.21	47,627.49	259,014.59		$ 121,647.52	

Mark

Maintenance / Support	Expires	Payment Ref #	January	February	March	April	May	June	July	August	Sept	October	Nov	December	Forecast	% Delivery	Total Delivery	
Aclara Maint -Nexus/AMS (Aclarasoft) - ComEd	12/31/09	651125200000	4,571.26	4,571.26	4,571.26	4,571.26	4,571.26	4,571.26	4,571.26	4,571.26	4,571.26	4,571.26	4,571.26	4,571.26	54,855.12	73.9%	$ 40,563.56	Field and Meter
Itron MV-90 XI Network (ComEd)	12/31/09	138625200000	32,768.78												32,768.78	100.0%	$ 32,768.78	Meter Reading
Itron PremierPlus 4 Software (P+IV)	12/31/09	367815200000	4,974.29	4,974.29	4,974.29	4,974.29	4,974.29	4,974.29	4,974.29	4,974.29	4,974.29	4,974.29	4,974.29	4,974.29	59,691.48	100.0%	$ 59,691.48	Meter Reading
Oracle (Enterprise)	6/30/10	791175200000					37,331.67								37,331.67	84.2%	$ 31,430.49	Customer Operations
Skywire - Transall Server - NT	6/9/10	454026200000								7,725.00					7,725.00	88.3%	$ 6,823.01	F&MS and Meter Re
															0.00			
Digi cards - ZONES CORPORATE SOLUTIONS		693086200000												13,117.41	13,117.41	88.3%	$ 11,585.79	F&MS and Meter Re
															0.00			
															0.00			
															0.00			
			42,314.33	9,545.55	9,545.55	9,545.55	46,877.22	9,545.55	9,545.55	17,270.55	9,545.55	9,545.55	9,545.55	22,662.96	205,489.46		$182,863.11	

Greg

Maintenance / Support	Expires	Payment Ref #	January	February	March	April	May	June	July	August	Sept	October	Nov	December	Forecast	Actual	% variance	
~~CDB - 4,875~~												0.00			0.00			
MicroFocus - COBOL	4/27/10	287845200000			28,550.00										28,550.00	84.2%	$ 24,036.98	Customer operations
PrincetonSoftech Archiving (ComEd)	12/31/09	570706200000							3,925.42	3,925.42	3,925.42	3,925.42	3,925.42	3,925.42	47,104.94	84.2%	$ 39,658.86	Customer operations
Proquire/Foundation (Accenture) - 01054919	8/31/10	064356200000	11,613.87	11,613.87	11,613.87	11,613.87	11,613.87	11,613.87	11,613.87	11,613.87			11,613.87	11,613.87	139,366.44	84.2%	$ 117,336.19	Customer operations
Quest (DB2 dev maint, TOAD for Oracle)	12/31/10	589276200000	10,217.25											10,217.25	20,434.50	84.2%	$ 17,204.33	Customer operations
Serena PVCS (Merant)	7/29/10	153275200000					8,149.37								8,149.37	84.2%	$ 6,861.16	Customer operations
Syncsort (UNIX) - **Req 00828501**	11/29/14	984076200000												9,668.75	9,668.75	84.2%	$ 8,140.37	Customer operations
															0.00			
															0.00			
															0.00			
															0.00			
															0.00			
			21,831.12	11,613.87	40,163.87	27,315.45	23,688.66	15,539.29	15,539.29	15,539.29	15,539.29	15,539.29	15,539.29	35,425.29	253,274.00		$213,237.90	

TOTAL	**72.1%**	**$517,748.53**

2013 IT - Hardware & Software Spend

Docket No. 14-312

ITCS3015 and ITCS30240
Hardware and Software (excludes Telecom)

Project	Mgr	Vendor	Product	Contract	Expires	2013 Total	% Delivery	Total Delivery
ITCS3015	Rick	Proquire-Accentu	Foundation (FCP) software maint.	01054919 rel 00012	28-Feb-14	194,982.69	88.5%	172,483.21
ITCS3015	Jim	Saratoga System	Saratoga Avenue - Customer Relations	00120467 rel 00005	30-Sep-13	88,522.26	88.5%	78,307.48
ITCS3015	Mark	IBM	Optim Data Growth zOS V6/PrincetonS	Change to Corporate contract	30-Sep-13	0.00	88.5%	0.00
ITCS3015	Greg	MicroFocus	Server Express Support, COBOL	00129843 rel 00007	29-Mar-14	30,943.93	88.5%	27,373.24
ITCS3015	Rick	Aclara	Aclara Maint -Nexus/AMS (Aclarasoft) -	01059848 rel 00015	31-Dec-13	62,754.48	88.5%	55,513.10
ITCS3015	Rick	Itron	Itron PremierPlus 4 Software (P+IV)	01053565 rel 00021	31-Dec-13	87,192.59	100.0%	87,192.59
ITCS3015	Mark	Planview.inc	Software as a Service (SaaS) licenses	01095978 rel 00001	30-Sep-13	51,415.74	88.5%	45,482.76
ITCS3015	Shih-F	Informatica	CCDW, Power Path, CDW (West)	00126722 rel 00051	30-Jun-14	70,329.25	88.5%	62,213.80
ITCS3015	Jim	Ventyx	RetailOffice Maint. And Custom Maint.	00132954 rel 0043	28-Feb-14	102,948.17	88.5%	91,068.75
ITCS3015	Shih-F	Oracle	CDW and Customer Applications	01077423 rel 00014	31-May-13	12,660.95	88.5%	11,199.97
ITCS3015	Mark	Oracle	AMI related	01077423 rel 00014	31-May-13	0.00	100.0%	0.00
ITCS3015	Mark	IBM	AMI - BPM (Business Process Mgt)	01095947 Corporate contract	30-Sep-13	0.00	100.0%	0.00
ITCS3015	Mark	IBM	InfoSphere Optim Data Management - I	01095947 Corporate contract	30-Sep-13	86,624.33	88.5%	76,628.56
ITCS3015	Mark	ITRON	SQR Workbench and P+IV T/I Dist MTF	01053565 rel 24	31-Dec-14	22,888.05	100.0%	22,888.05
ITCS3015			2011 Journal Entry accruals			0.00	88.5%	0.00
ITCS3015			2011 Journal Entry accruals/reversals			0.00	88.5%	0.00
ITCS3015			2011 Journal Entry reversals			0.00	88.5%	0.00
ITCS3015	Jim	GXS	ComEd - Managed Services - Actual	01085314 rel 2; rel 1 going forwa	31-Mar-13	***1,586,831.14***	88.5%	1,403,723.20
ITCS3015	Jim	GXS	ComEd - Chicago			***0.00***	88.5%	0.00
ITCS3015	Jim	GXS	ComEd - Managed Services - Accrual	Accrual for monthly charges		***1,154,439.41***	88.5%	1,021,226.10
ITCS3015	Jim	GXS	ComEd - Actual True-up			***530,588.83***	88.5%	469,363.02
ITCS3015	Jim	GXS	ComEd - Accrual for True-up			***3,431,820.79***	88.5%	3,035,815.43
ITCS3015	Jim	GXS	ComEd - Reversal for True-up			***(3,400,965.40)***	88.5%	(3,008,520.51)
ITCS3015	Jim	GXS	ComEd - Managed Services - Reversal	Reversal		***(1,233,749.41)***	88.5%	(1,091,384.35)
ITCS3015	Jim	GXS	ComEd Set-up fees			***1,900.00***	88.5%	1,680.75
ITCS3015	Jim	Accenture	Godiva (EDI) Accenture - actual	01081341 rel 00001	30-Jun-13	***238,095.60***	88.5%	210,621.22
ITCS3015	Jim	Accenture	Godiva - Chicago			***0.00***	88.5%	0.00
ITCS3015	Jim	Accenture	Godiva (EDI) Accenture - accrual			***114,170.90***	88.5%	100,996.47
ITCS3015	Jim	Accenture	Godiva (EDI) Accenture - reversal			***(122,170.90)***	88.5%	(108,073.33)
ITCS3015	Jim	ATMS	ComEd - Actual			***0.00***	88.5%	0.00
ITCS3015	Jim	ATMS	ComEd - Accrual			***248,171.00***	88.5%	219,534.00
ITCS3015	Jim	ATMS	ComEd - Reversal			***(120,171.00)***	88.5%	(106,304.20)
ITCS3015	Shih-F	Harte - Hanks	Trillium improves value of CRM data	01073086 rel 00003 new 00004	16-Dec-13	23,686.00	88.5%	20,952.82
ITCS3015	Jim	Innovatve Routin	Innovative Routines International (i.e. C	00120109 rel 00009	1-Feb-14	0.00	88.5%	0.00
ITCS3015	Mark	Itron	AMI - Mtr. Data Mgmt. - Mahesh	00123010 rel 00015	31-Oct-13	0.00	100.0%	0.00
ITCS3015	Mark	Oracle	Hyperion license & support: Jan 1 - De	Corporate contract		0.00	88.5%	0.00
ITCS3015	Mark	Oracle	Hyperion license & support: Jan 1 - De	Corporate contract		0.00	88.5%	0.00
ITCS3015	Mark	Oracle	Internet, Mainframe, Partioning: CDW &	01077423 rel 00017	31-May-14	5,739.10	88.5%	5,076.85
ITCS3015	Mark	Oracle	Financials Bundle 11.0	01077423 rel 00014		0.00	88.5%	0.00
ITCS3015	Mark	Oracle	Skywire Transall - Server Perpetual: Ju	00129039 rel 00045	9-Jun-14	8,694.56	88.5%	7,691.28
ITCS3015	Greg	Quest / DELL	Quest (DB2 dev maint, TOAD for Oracl	00126673 rel 00041	31-Dec-13	20,879.04	88.5%	18,469.76
ITCS3015	Greg	Serena	Serena PVCS (Merant)	00134715 rel 00006	29-Mar-15	0.00	88.5%	0.00
ITCS3015	Rick	Sybas (SAP)	Database annual maint. Per Mark Krause - NEW			19,251.48	88.5%	17,030.01
ITCS3015	Mark	Symantec	Verisign - ComEd.com Licenses (SSL)	01067821	17-Jun-13	0.00	88.5%	0.00
ITCS3015	Greg	Syncsort	Syncsort (UNIX version) - 5 yr. license	01076200000	29-Nov-14	0.00	88.5%	0.00
ITCS3015		IBM	ESSO Enterprise software and serv opt	01132225		23,217.25	88.5%	20,538.16
ITCS3015		WEBTRENDS	Webtrends SW Analytic add on	01076957 rel 00005		16,392.68	88.5%	14,501.09
ITCS3015	Greg	Banc Tec	One time implementation fee	01095402		0.00	88.5%	0.00
ITCS3015	Greg	Forsythe	4GB FC Dual Port	01089908 rel 00007	Hardware	0.00	88.5%	0.00
ITCS3015	Mark	Zones	Licenses	Miscellaneous purchases		0.00	88.5%	0.00
ITCS3015	Mark	CA Technologies	ERwin Data Modeler (Zones-reseller)	010702543	21-Feb-13	0.00	88.5%	0.00
ITCS3015	Jim	Verisign	Pay Pal Internet bill (PowerPath Lic)	Jim D. is processing		653.70	88.5%	578.27
ITCS3015	Mark	Infragistics	NetAdvantage for .NET - licenses	01072543	19-Dec-13	0.00	88.5%	0.00
ITCS3015	Mark	Globalspace	UCB/POR - Globalspace FTP license -	not using		0.00	88.5%	0.00
ITCS3015	Jim	Software FX	AMI - NetUnity, ChartFX,	not using		0.00	100.0%	0.00
ITCS3015		BMC	BMC - paid by DBA team			0.00	88.5%	0.00

Delivery	$ 2,983,867.56
Total	$ 3,358,737.20
% Delivery	**88.8%**

2009 CIMS User Groups

Docket No. 10-0467

				PORCB		ComEd	
		% Distribu	Departmental Distribution Fractior	10%	100%	10%	100%
64	Billing	80.9%	51.8	52.6743131	53.9246	53.7677	64
30	Rev Mgmt	46.2%	13.9	14.5121792	30	14.5122	30
399	CCC	74.2%	295.9	300.265826	392.192	300.71	399
46	F&MS	73.9%	34.0	34.5057305	46	34.5057	46
64	Mtr Rding	100.0%	64.0	64.0	64.0	64.0	64.0
14	Rev Pro	96.9%	13.6	13.5914538	13.8278	13.6027	14
617			473.1	479.5	599.9	481.1	617.0
	Percent Distribution:	**76.7%**		77.7%	97.2%	78.0%	100.0%

As of Dec 31, 2009

Count of SG Name	
SG Name	**Total**
AMI Operations	10
AMI Operations Clerical	4
Billing - Billers	46
Billing - Credit Special	11
Billing Mgmt	7
BSC IT ED Cust Serv Regulatory	5
CIMS ADMINISTRATOR	2
Claims Legal M	3
Claims Legal U	8
Claims Mgmt	10
Claims U	4
Corporate Security	5
Credit Mgmt	9
Credit U	21
Customer Contact Center C1 Upgrade	38
Customer Contact Center CC1s	24
Customer Contact Center CCG U	44
Customer Contact Center CSRs & Clerical	260
Customer Contact Center CSS	1
Customer Contact Center Mgmt	32
Customer Relations Mgmt	8
Customer Relations Union	1
Customer Relations Union CC1	2
Distribution Dispatch Support Mgmt	24
EA Chicago Mgmt	6
EA Chicago U	1
EA North Mgmt	6
EA South Mgmt	8
EALCS Mgmt	5
EALCS U	2
Energy Acquisition Mgmt	11
ESSD Account Mgmt	2
ESSD Enrollment	7
ESSD Enrollment Union	1
Field Billing CC1	5
Field Billing CSS	1
Field Billing Cut Strategy	1
Field Billing ME	5
Field Billing Mgmt	20
Field Services Support BAC	10
Field Services Support OSS/OSR	4
LCS Duty Desk	7
LCS Mgmt	68
LCS U	1
Market Research	2
Marketing Mgmt	14
Marketing Technical Services	25
Marketing U	2
Meter Reading Mgmt	27
Meter Reading U	37
New Business Mgmt	151
New Business U 2	44
New Business U 3	39
Operations Mgmt - ComEd	331
Operations U - ComEd	82
Payment Processing Back Office	8
Payment Processing Mgmt	1
Real Estate Mgmt	2
Regulatory Programs	2
Regulatory Strategies Mgmt	3
Retail Rates Mgmt	5
Retail Rates U	1
Rev Pro M	5

Total

Count of SG Name	
SG Name	**Total**
Rev Pro U	9
Revenue Accounting Mgmt	5
Strategies and Supp Help Desk/Regression Tes	6
Strategies and Support Browse	5
Training Department M	9
Tree Contractors	7
ComEd Grand Total	1572

2013 CIMS User Groups

Docket No. 14-312

CIMS Security Group Name	Count	Category
AMI Operations	20	Meter Reading
AMI Operations Clerical	1	Meter Reading
Billing - Billers	44	Billing
Billing - Credit Special	12	Billing
Billing Mgmt	12	Billing
BSC IT ED Cust Serv Regulatory	3	Support Services
Claims Legal M	12	Revenue Management
Claims Legal U	18	Revenue Management
Claims Mgmt	11	Revenue Management
ComEd Security	8	Support Services
Corporate Security	1	Support Services
Credit Mgmt	13	Revenue Management
Credit U	18	Revenue Management
Customer Assistance Programs - ComEd	6	Revenue Management
Customer Contact Center C1 Upgrade	18	Customer Contact Center
Customer Contact Center CC1s	26	Customer Contact Center
Customer Contact Center CCG U	26	Customer Contact Center
Customer Contact Center CSRs & Clerical	350	Customer Contact Center
Customer Contact Center Mgmt	41	Customer Contact Center
Customer Experience Mgmt	1	Support Services
Customer Relations Mgmt	7	Support Services
Customer Relations Union	1	Support Services
Customer Relations Union CC1	2	Support Services
Demand Response	8	Support Services
Distribution Dispatch Mgmt	165	Support Services
Distribution Dispatch Union	4	Support Services
EA/LCS Management	95	Support Services
EA/LCS Union	6	Support Services
EEDR Union	2	Revenue Management
Energy Acquisition Mgmt	7	Support Services
Energy Efficiency Services	22	Support Services
ESSD Enrollment	10	Support Services
Field Billing CC1	2	FMS
Field Billing ME	6	FMS
Field Billing Mgmt	31	FMS
Field Services Support BAC	12	FMS
Field Services Support OSS/OSR	4	FMS
Legal Mgmt	4	Revenue Management
Marketing Mgmt	6	Support Services
Meter Reading Mgmt	27	Meter Reading
Meter Reading U	36	Meter Reading
New Business Mgmt	143	Support Services
New Business Senior Clerk	8	Support Services
New Business U 2	58	Support Services
New Business U 3	18	Support Services
Operations Mgmt - ComEd	154	Support Services
Operations U - ComEd	56	Support Services

CIMS Security Group Name	Count	Category
OSBI BI	2	Support Services
Payment Processing Back Office	4	Revenue Management
Payment Processing Mgmt	1	Revenue Management
Regulatory Strategies Mgmt	1	Support Services
Retail Rates Mgmt	2	Support Services
Rev Pro M	8	Revenue Protection
Rev Pro U	9	Revenue Protection
Revenue Accounting Mgmt	8	Support Services
Strategies and Supp Help Desk/Regression Test	4	Support Services
Training Department M	13	Support Services
Tree Contractors	7	Support Services

Category	Total	% Delivery	Delivery Total
Billing	68	75.5%	51.3
Revenue Management	89	88.9%	79.1
Customer Contact Center	461	64.7%	298.1
FMS	55	98.8%	54.3
Meter Reading	84	100.0%	84.0
Revenue Protection	17	82.7%	14.1
Total	**774**		**580.9**

% Delivery	75.1%

2009 SIR Work - ComED and ComEd/Peco

Docket No. 10-0467

SIR Work Breakdown by number of SIRs

	ComEd SIRS	PECO/ComEd split SIRS	Total SIR Count	% Distribution	Distribution Fraction
System Billing total	47	74	95.1	80.9%	77.0
Call Center total	8	25	24.25	74.2%	18.0
Customer Relations Total	0	6	3.9	62.9%	2.5
FMS Total	32	42	59.3	73.9%	43.9
Meter Reading Total	20	18	31.7	100.0%	31.7
Revenue Management Total	38	84	92.6	46.2%	42.8
Revenue Protection Total	3	0	3	96.9%	2.9
Payment Processing	7	39	32.35	38.4%	12.4
		TOTAL	342.2	67.5%	231.0

PORCB		ComEd	
10%	100%	10%	100%
78.27073712	80.128524	79.895434	95.1
18.24923877	23.836228	18.276212	24.25
2.518448366	3.764217	2.5329711	3.9
44.48238738	59.3	44.482387	59.3
31.7	31.7	31.7	31.7
44.79425969	92.6	44.79426	92.6
2.912454376	2.9631058	2.9148595	3
13.23326182	32.35	13.233262	32.35
69.0%	95.5%	69.5%	100.0%

month	company	category	SIR	SIR name	BU	BU - Company
April	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All
April	All	2.2.1 Billing SIRs	55870	ITx - Research Bill Print Failures part 2	IT	IT-All
April	All		58161	Billing - Can't complete connect orders that have only work reading rows in their rdg history	Sys Bill	Sys Bill-All
April	All		58787	ITx - Billing abend - billing 12 primaries - tax array issue	IT	IT-All
April	All		58300	Billing - Add pro-rating code for H88 - Comm Hourly Fixture Included Lighting	Sys Bill	Sys Bill-All
April	All		58963	Billing - RTB Readings have no corresponding Usage data	Sys Bill	Sys Bill-All
April	All		58818	Billing - Interest for constant corrections not applied via C/R, is applied correctly via C/A	Sys Bill	Sys Bill-All
April	All		59981	Rev Acctg- Fix CURST301 Bill Acct Count Report to stop dropping accounts	Rev Acct	Rev Acct-All
April	All		58682	Billing - Debit/Credit discrepancies in the Monthly IT Manual Billing Adjustment	Sys Bill	Sys Bill-All
April	All		60010	Billing - initiate BB- current month - with previous irregular meter conditions	Sys Bill	Sys Bill-All
April	All		58081	Billing - Permanent Fix for issue with proration during a Seasonal Cross over	Sys Bill	Sys Bill-All
April	All		58460	Billing - Accts on Postcard billing and E-Bill don't receive E-Bill	Sys Bill	Sys Bill-All
April	All		51893	Rev Acctg Rate -switch because of demand change w/o switching rev class causing defaults in Rev Acct	Rev Acct	Rev Acct-All
April	All		59184	Billing - Accounts failing to bill due to Last Billed Date WFM > Next Bill Date WFM	Sys Bill	Sys Bill-All
April	All	2.2.2 Service Orders SIRs	39747	Strategies & Support - Add CIMS Authorized Payroll and HR Titles for CIMS Security		-All
April	All		50076	Strategies & Support - Super User Extract		-All
April	All		54886	Operations / Call Center - Disconnect issues causing Gas Emergency Issuance problems	Call Center	Call Center-All
April	All		56157	Billing - Could not maintain service activation due to error in code	Sys Bill	Sys Bill-All
April	All		57551	Strategies & Support - Create new report for business to check segregation of duties control		-All
April	All		59179	ITx - OMS Middleware Upgrade	IT	IT-All
April	All		58259	Call Center - Inactive Street row on CU04TB19_Street table prevent Connect issuance	Call Center	Call Center-All
April	All		59262	DSO - Update the Pending Service Orders Report to display orders with missing data	DSO	DSO-All
April	All		60716	Strategies & Support - Update the Job Titles Codes Table with Generic Code		-All
April	All		56241	Choice - Rescinding when multiple pending active enrollments exist, not working properly	Choice	Choice-All
April	All		60545	FMS - Need AMS database restored to 01/01/09 for Daily Import Errors	F&MS	F&MS-All
April	All		59808	F&MS - No active Field Order rows for Service Order	F&MS	F&MS-All
April	All		60148	Rev Mgmt - Ensure Review of Customer's Application for Service	Rev Mgmt	Rev Mgmt-All

month	company	category	SIR	SIR name	BU	BU - Company
April	All	2.2.4 Finance SIRs	50335	ITx - BPS effort - Change Cash Vendor FTP's to Auto Retry for Connection Abends	IT	IT-All
April	All		53979	Cust Relations - cursor already in use error when attempting to run activity statement	Cust Relation	Cust Relation-A
April	All		57730	Rev Mgmt - New deposit notice letter for customers in bankruptcy	Rev Mgmt	Rev Mgmt-All
April	All		57296	Rev Mgmt - Modify CUBLP300 to determine the date nxt action on reinstated accts correctly	Rev Mgmt	Rev Mgmt-All
April	All		57312	Rev Acctg - Mix Match of KWH between EPS and CIMS	Rev Acct	Rev Acct-All
April	All		57731	Rev Mgmt - Allow DPAs to be created for customers with discharged or dismissed bankruptcy case	Rev Mgmt	Rev Mgmt-All
April	All		56445	Rev Mgmt - Investigate Eligible To Cut/Pending Connect process (CS548DIP/CUBCL008) errors	Rev Mgmt	Rev Mgmt-All
April	All		59539	Rev Mgmt - Re-run 2008 MEAF and Power Up contribution letters & perm change atuo job schedule	Rev Mgmt	Rev Mgmt-All
April	All		59349	Rev Mgnt - Change the recovery vendors allocation percentages	Rev Mgmt	Rev Mgmt-All
April	All		49188	Call Center - Productionalize query to track PECO/ComEd CIMS Goodwill Credits on Monthly Basis	Call Center	Call Center-All
April	All		59892	ITx - Voided premises causing Financial job CS194DIP to abend	IT	IT-All
April	All		59898	Rev Mgt - Decommission CURCL047 - Monthly Chrg Off Discnt Rsn Report	Rev Mgmt	Rev Mgmt-All
April	All		60065	ITx - AT&T Extension Changes for Text Messaging	IT	IT-All
April	All		60543	Pay Proc -- Assign 7000 Series to Ameracash Walk in Agents in CIMS	Pay Proc	Pay Proc-All
April	All		60479	Rev Mgmt - Create Pymnt Agrmt The First Date Bill box is initialized if the Agreement amount is zero	Rev Mgmt	Rev Mgmt-All
April	All		44870	Rev Mgmt - PRT - Building the List for Bankruptcy (rev mmgt)	Rev Mgmt	Rev Mgmt-All
April	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
April	All	2.2.6 Audit Support	41757	Time Tracking - AMO/LOM time reporting		-All
April	All		37456	audit request - Prebill WFM validation testing	Audit	Audit-All
April	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All

month	company	category	SIR	SIR name	BU	BU - Company
April	ComEd	2.2.1 Billing SIRs	54187	Mtr Rdg - Itron PP4 software for IHP application and HHC must be upgraded by the end of 2008.	Mtr Rdg	Mtr Rdg-ComE
April	ComEd		57332	Mrkt - Modifications to the Energy Star interface with CIMS		-ComEd
April	ComEd		58892	Billing - Hourly Electric Supply not billed correctly across fall DST change	Sys Bill	Sys Bill-ComEd
April	ComEd		54292	Billing - Display all applicable line items in Free Service Contract window	Sys Bill	Sys Bill-ComEd
April	ComEd		50465	Billing - Transall Issue - 20311-39011 not matching work sheet	Sys Bill	Sys Bill-ComEd
April	ComEd		59939	Meter Reading - Bill groups missing from Chronic No Read Report	Mtr Rdg	Mtr Rdg-ComE
April	ComEd		59370	ESSD - SBO credit riders not billing	ESSD	ESSD-ComEd
April	ComEd		60078	EA - Enrollment records are arriving in RO from the 5100 interface with inaccurate DSCs.	EA	EA-ComEd
April	ComEd		60127	S&S - Remove custs. on postcard billing w/no cust read in 6 months		-ComEd
April	ComEd		60507	Call Center - RRTP Administrator Comverge Changing their Phone Number	Call Center	Call Center-Co
April	ComEd		58309	EA - The CIMS 5100 has future segment and supply group effective dates.	EA	EA-ComEd
April	ComEd		58311	EA - The CIMS B009 Extract's Segment code is not in sync with the Supply Group code on some accounts	EA	EA-ComEd
April	ComEd	2.2.2 Service Orders SIRs	59352	ESSD - Assign Cass Information Systems as GAA for AT&T Accounts	ESSD	ESSD-ComEd
April	ComEd		59617	ESO - Void Meter Lease WFM's and Analyze Issues / work down plan for ML WFMs	ESO	ESO-ComEd
April	ComEd		56995	ESSD - Remove Advantage, IQ from the temporary mailing address drop down option in CIMS	ESSD	ESSD-ComEd
April	ComEd		54844	Operations - Streetlight Tracker Enhancements	operations	operations-Cor
April	ComEd		38980	Call Center - Change op center address on certain correspondence	Call Center	Call Center-Co
April	ComEd		57493	ESSD - Investigate the eligibility interface from CIMS to PPDM	ESSD	ESSD-ComEd
April	ComEd		60544	F&MS / New Business - Create Orders for Revenue Leakage Project	F&MS	F&MS-ComEd
April	ComEd		56552	F&MS - Losing Field Order history when tracker bridge runs	F&MS	F&MS-ComEd
April	ComEd		60430	F&MS - Update the Meter Type Sizes for Meters in Service with the incorrect type/size	F&MS	F&MS-ComEd
April	ComEd	2.2.4 Finance SIRs	49213	ESSD - SBO Daily Exceptions starting Nov 2008	ESSD	ESSD-ComEd
April	ComEd		59000	Marketing - Improve yearly curtailment credit process	Marketing	Marketing-Com
April	ComEd		59586	Rev Mgmt - Bankruptcy Query for ComEd	Rev Mgmt	Rev Mgmt-Con
April	ComEd		59659	Rev Acct - Discrepancy between CURST 303 and Download	Rev Acct	Rev Acct-Coml
April	ComEd		59115	Rev Mmgt - Board of Health Disconnects Report (CURCL020)	Rev Mgmt	Rev Mgmt-Con
April	ComEd		59033	Rev Mngt - Bottom Line Data Extract	Rev Mgmt	Rev Mgmt-Con
April	ComEd		58914	Rev Acct - Productionalize Enterprise Zone and Self Assessor Extract Process (COMED only)	Rev Acct	Rev Acct-Coml
April	ComEd		60641	Rev Mgmt - COMED Request for Cut Season (Distinguish cut orders based on Cut Strategy)	Rev Mgmt	Rev Mgmt-Con
May	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All

month	company	category	SIR	SIR name	BU	BU - Company
May	All	2.2.1 Billing SIRs	58818	Billing - Interest for constant corrections not applied via C/R, is applied correctly via C/A	Sys Bill	Sys Bill-All
May	All		58682	Billing - Debit/Credit discrepancies in the Monthly IT Manual Billing Adjustment	Sys Bill	Sys Bill-All
May	All		60010	Billing - initiate BB- current month - with previous irregular meter conditions	Sys Bill	Sys Bill-All
May	All		58460	Billing - Accts on Postcard billing and E-Bill don't receive E-Bill	Sys Bill	Sys Bill-All
May	All		51893	Rev Acctg Rate -switch because of demand change w/o switching rev class causing defaults in Rev Acct	Rev Acct	Rev Acct-All
May	All		59184	Billing - Accounts failing to bill due to Last Billed Date WFM > Next Bill Date WFM	Sys Bill	Sys Bill-All
May	All		60984	Mtr Rdg - USPS Enhancement Issue with Offcycle MRI file	Mtr Rdg	Mtr Rdg-All
May	All		61047	Billing - Productionalize the Bill Print Failure Notification Report	Sys Bill	Sys Bill-All
May	All		58780	Meter Reading -The Building/Premise has a Reroute Pending (Billing)	Mtr Rdg	Mtr Rdg-All
May	All		50676	Mtr Rdg - Enhance Chronic No Read Report	Mtr Rdg	Mtr Rdg-All
May	All	2.2.2 Service Orders SIRs	50076	Strategies & Support - Super User Extract		-All
May	All		54886	Operations / Call Center - Disconnect issues causing Gas Emergency Issuance problems	operations	operations-All
May	All		57551	Strategies & Support - Create new report for business to check segregation of duties control		-All
May	All		59179	ITx - OMS Middleware Upgrade	IT	IT-All
May	All		56241	Choice - Rescinding when multiple pending active enrollments exist, not working properly	Choice	Choice-All
May	All		59808	New Business - No active Field Order rows for Service Order	New Business	New Business-
May	All		60148	Rev Mgmt - Ensure Review of Customer's Application for Service	Rev Mgmt	Rev Mgmt-All
May	All		60940	Strategies & Support - Correct the Security Group editable file to have the correct groups		-All
May	All		58606	F&MS - Cut out orders that disconnect is requested are routed to field and service is already off	F&MS	F&MS-All
May	All		55513	Billing - Cannot issue disconnect on 40 meters or more	Sys Bill	Sys Bill-All
May	All		58487	F&MS - Mtr Investigation orders issued due to CIM-WFM-REVPRO should auto-void when Connect issued	F&MS	F&MS-All

month	company	category	SIR	SIR name	BU	BU - Company
May	All	2.2.4 Finance SIRs	50335	ITx - BPS effort - Change Cash Vendor FTP's to Auto Retry for Connection Abends	IT	IT-All
May	All		57731	Rev Mgmt - Allow DPAs to be created for customers with discharged or dismissed bankruptcy case	Rev Mgmt	Rev Mgmt-All
May	All		59349	Rev Mgnt - Change the recovery vendors allocation percentages	Rev Mgmt	Rev Mgmt-All
May	All		49188	Call Center - Productionalize query to track PECO/ComEd CIMS Goodwill Credits on Monthly Basis	Call Center	Call Center-All
May	All		59892	ITx - Voided premises causing Financial job CS194DIP to abend		-All
May	All		44870	Rev Mgmt - PRT - Building the List for Bankruptcy (rev mmgt)	Rev Mgmt	Rev Mgmt-All
May	All		60955	Rev Acctg - Stop Garbage data in KY-PGM-ID and CD-CITY-CNTY field of FAT	Rev Acct	Rev Acct-All
May	All		60513	Cash Acct - Pofect Report	Cash Acct	Cash Acct-All
May	All		61161	Pay Proc -Request Changes to Electronic Payment Memo File Delivery	Pay Proc	Pay Proc-All
May	All		59469	Pay Proc - Turn off CIMS Feed & Maintenance of PPT	Pay Proc	Pay Proc-All
May	All		59514	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd and PECO (MAY 2009 PUSH)	Pay Proc	Pay Proc-All
May	All		56741	Rev Mgmt - CIMS generates a second cut-in after payment	Rev Mgmt	Rev Mgmt-All
May	All		61113	Rev Acct - Productionalize GL sort to produce a mon "Summarization of Rates to Class" Rpt from CIMS	Rev Acct	Rev Acct-All
May	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
May	All	2.2.6 Audit Support	41757	Time Tracking - AMO/LOM time reporting		-All
May	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All
May	ComEd	2.2.1 Billing SIRs	54836	ITx - Investigate the root cause of Cedar MQ job abends	IT	IT-ComEd
May	ComEd		54187	Mtr Rdg - Itron PP4 software for IHP application and HHC must be upgraded by the end of 2008.	Mtr Rdg	Mtr Rdg-ComE
May	ComEd		57800	CI- Abend of CS859DIP due to exceed of table	IT	IT-ComEd
May	ComEd		50465	Billing - Transall Issue - 20311-39011 not matching work sheet	Sys Bill	Sys Bill-ComEd
May	ComEd		59370	ESSD - SBO credit riders not billing	ESSD	ESSD-ComEd
May	ComEd		60078	EA - Enrollment records are arriving in RO from the 5100 interface with inaccurate DSCs.	EA	EA-ComEd
May	ComEd		60507	Call Center - RRTP Administrator Comverge Changing their Phone Number	Call Center	Call Center-Co
May	ComEd		58309	EA - The CIMS 5100 has future segment and supply group effective dates.	EA	EA-ComEd
May	ComEd		60074	F&MS - request testing prior to setting new meter in PROD	F&MS	F&MS-ComEd
May	ComEd		55404	Billing - Hourly energy accounts on EDI fail to translate correctly	Sys Bill	Sys Bill-ComEd
May	ComEd		58169	Billing - Modify CIMS on-line so that a Rider NS of $1.00 or less can be entered	Sys Bill	Sys Bill-ComEd
May	ComEd		60147	Meter Reading - Meters not downloading to Itron	Mtr Rdg	Mtr Rdg-ComE
May	ComEd		58143	EA - Pending segment and supply groups with eff_dt months in the past	EA	EA-ComEd
May	ComEd		58308	EA - The CIMS 5100 Extract has many missing segments on Bill Accounts and Service Points	EA	EA-ComEd
May	ComEd		57542	ESSD - Lighting component information missing from B008	ESSD	ESSD-ComEd
May	ComEd		60381	Billing - Newly connected CATV accounts not billing because of light contracts set up	Sys Bill	Sys Bill-ComEd

month	company	category	SIR	SIR name	BU	BU - Company
May	ComEd	2.2.2 Service Orders SIRs	44989	ESO - Removing Rider 7 from a service point without removing STD and Reqd equipments.	ESO	ESO-ComEd
May	ComEd		59352	ESSD - Assign Cass Information Systems as GAA for AT&T Accounts	ESSD	ESSD-ComEd
May	ComEd		59617	ESO - Void Meter Lease WFM's and Analyze Issues / work down plan for ML WFMs	ESO	ESO-ComEd
May	ComEd		58136	DSO - Add new High Voltage trouble condition for Electric Trouble tickets	DSO	DSO-ComEd
May	ComEd		38980	Call Center - Change op center address on certain correspondence	Call Center	Call Center-Co
May	ComEd		57493	ESSD - Investigate the eligibility interface from CIMS to PPDM	ESSD	ESSD-ComEd
May	ComEd		60544	F&MS / New Business - Create Orders for Revenue Leakage Project	F&MS	F&MS-ComEd
May	ComEd		60937	Rev Mgmt - COMED Request for Cut Season (Denial of Service SHORT TERM solution)	Rev Mgmt	Rev Mgmt-Con
May	ComEd		60928	ESSD - change the following addresses in the CIMS drop down for the GAA's.	ESSD	ESSD-ComEd
May	ComEd		61117	ESSD - Add new supplier - MC Squared Energy Services LLC	ESSD	ESSD-ComEd
May	ComEd		60850	F&MS - Update the Meter Type Sizes for Meters in Service with the incorrect type/size	F&MS	F&MS-ComEd
May	ComEd	2.2.4 Finance SIRs	49213	ESSD - SBO Daily Exceptions starting Nov 2008	ESSD	ESSD-ComEd
May	ComEd		59000	Marketing - Improve yearly curtailment credit process	Marketing	Marketing-Con
May	ComEd		59659	Rev Acct - Discrepancy between CURST 303 and Download	Rev Acct	Rev Acct-Coml
May	ComEd		59115	Rev Mmgt - Board of Health Disconnects Report (CURCL020)	Rev Mgmt	Rev Mgmt-Con
May	ComEd		59033	Rev Mngt - Bottom Line Data Extract	Rev Mgmt	Rev Mgmt-Con
May	ComEd		58914	Rev Acct - Productionalize Enterprise Zone and Self Assessor Extract Process (COMED only)	Rev Acct	Rev Acct-Coml
May	ComEd		60641	Rev Mgmt - COMED Request for Cut Season (Distinguish cut orders based on Cut Strategy)	Rev Mgmt	Rev Mgmt-Con
May	ComEd		60058	Rev Mgmt - New Bankruptcy Query Report for ComEd to Productionalize SIR 59586	Rev Mgmt	Rev Mgmt-Con
May	ComEd		61037	Pay Proc - Add additional BancTec, Inc. Bank Account Numbers to Cash for Wire processing	Pay Proc	Pay Proc-Coml
June	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All
June	All	2.2.1 Billing SIRs	58535	ESSD - Investigate and eliminate B9 errors	ESSD	ESSD-All
June	All		58818	Billing - Interest for constant corrections not applied via C/R, is applied correctly via C/A	Sys Bill	Sys Bill-All
June	All		60010	Billing - initiate BB- current month - with previous irregular meter conditions	Sys Bill	Sys Bill-All
June	All		58460	Billing - Accts on Postcard billing and E-Bill don't receive E-Bill	Sys Bill	Sys Bill-All
June	All		51893	Rev Acctg Rate -switch because of demand change w/o switching rev class causing defaults (2010)	Rev Acct	Rev Acct-All
June	All		60984	Mtr Rdg - USPS Enhancement Issue with Offcycle MRI file	Mtr Rdg	Mtr Rdg-All
June	All		61047	Billing - Productionalize the Bill Print Failure Notification Report	Sys Bill	Sys Bill-All
June	All		58780	Meter Reading -The Building/Premise has a Reroute Pending (Billing)	Mtr Rdg	Mtr Rdg-All
June	All		50676	Mtr Rdg - Enhance Chronic No Read Report	Mtr Rdg	Mtr Rdg-All
June	All		61257	Billing - New WEB bill print partitions for Regulus	Sys Bill	Sys Bill-All

month	company	category	SIR	SIR name	BU	BU - Company
June	All	2.2.2 Service Orders SIRs	50076	Strategies & Support - Super User Extract		-All
June	All		53288	New Business - Increasing Batch Run Time Impacting Tracker Users	New Business	New Business-
June	All		56241	Choice - Rescinding when multiple pending active enrollments exist, not working properly	Choice	Choice-All
June	All		59808	New Business - No active Field Order rows for Service Order	New Business	New Business-
June	All		58606	F&MS - Cut out orders that disconnect is requested are routed to field and service is already off	F&MS	F&MS-All
June	All		55513	Billing - Cannot issue disconnect on 40 meters or more	Sys Bill	Sys Bill-All
June	All		58487	F&MS - Mtr Investigation orders issued due to CIM-WFM-REVPRO should auto-void when Connect issued	F&MS	F&MS-All
June	All		54849	Choice - Supplier cleanup accts critical contact not removed	Choice	Choice-All
June	All		61014	New Business - Accounts with 60 Components	New Business	New Business-
June	All		60819	Call Ctr - Mask SS# in Tax ID field in CIMS	Call Center	Call Center-All
June	All		51607	F&MS - Provide acct contact when canceling usages related to a service order	F&MS	F&MS-All
June	All		61426	Strategies & Support - Do not Update Users Rights		-All
June	All		61503	Strategies & Support - Missing Security Groups on Input Report File for CS83CMIP		-All
June	All		49174	F&MS - Auxiliary Equipment Secondary Compl. WFM (east WFMs routing to west)	F&MS	F&MS-All
June	All		55619	F&MS - Need an "AUX Equip WFM" generated for transformer rated meter sets (2010)	F&MS	F&MS-All
June	All		61965	FMS - FMS Tracker Extract Load delayed job cs806dip abends b/c contention - CUBSO701 needs WITH UR	F&MS	F&MS-All
June	All		61986	ESSD - Issue in Enrolling an Account with Lighting Service Point to a Supplier	ESSD	ESSD-All
June	All		55017	Call Center - Identify root cause why critical accounts still pop after the expiration date	Call Center	Call Center-All

month	company	category	SIR	SIR name	BU	BU - Company
June	All	2.2.4 Finance SIRs	57731	Rev Mgmt - Allow DPAs to be created for customers with discharged or dismissed bankruptcy case	Rev Mgmt	Rev Mgmt-All
June	All		59349	Rev Mgnt - Change the recovery vendors allocation percentages	Rev Mgmt	Rev Mgmt-All
June	All		49188	Call Center - Productionalize query to track PECO/ComEd CIMS Goodwill Credits on Monthly Basis	Call Center	Call Center-All
June	All		59892	ITx - Voided premises causing Financial job CS194DIP to abend	IT	IT-All
June	All		58336	Rev Acct - Productionalize the audit request for ComEd and PECO.	Rev Acct	Rev Acct-All
June	All		59898	Rev Mgt - Decommission CURCL047 - Monthly Chrg Off Discnt Rsn Report	Rev Mgmt	Rev Mgmt-All
June	All		60065	ITx - AT&T Extension Changes for Text Messaging	IT	IT -All
June	All		60513	Cash Acct - Pofect Report	Cash Acct	Cash Acct-All
June	All		61161	Pay Proc -Request Changes to Electronic Payment Memo File Delivery	Pay Proc	Pay Proc-All
June	All		59469	Pay Proc - Turn off CIMS Feed & Maintenance of PPT	Pay Proc	Pay Proc-All
June	All		59514	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd and PECO (MAY 2009 PUSH)	Pay Proc	Pay Proc-All
June	All		56741	Rev Mgmt - CIMS generates a second cut-in after payment	Rev Mgmt	Rev Mgmt-All
June	All		61113	Rev Acct - Productionalize GL sort to produce a mon "Summarization of Rates to Class" Rpt from CIMS	Rev Acct	Rev Acct-All
June	All		58936	Pay Proc - Retrieving duplicate primary customers when performing Transfer of Payment	Pay Proc	Pay Proc-All
June	All		56948	Rev Mgmt - Investigate Bill Account Transfer Errors	Rev Mgmt	Rev Mgmt-All
June	All		61515	F&MS - Can not get into the Display Collection Activity Window to Cut Accounts	F&MS	F&MS-All
June	All		59189	Rev Mgmt - Fix the Deposit Quoted and Balance Summary Report CURCL044	Rev Mgmt	Rev Mgmt-All
June	All		60228	Rev Mgmt - Correct TSI Risk Scoring Issue per Error Log	Rev Mgmt	Rev Mgmt-All
June	All		61170	Rev Acctg - Create a "scrub" process of CIMS feed to EPS	Rev Acct	Rev Acct-All
June	All		58166	Rev Mgmt - Issue w PECO accts w Charged-off dollars and second placement agencies	Rev Mgmt	Rev Mgmt-All
June	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
June	All	2.2.6 Audit Support	41757	Time Tracking - AMO/LOM time reporting		-All
June	All		37456	audit request - Prebill WFM validation testing	Audit	Audit-All
June	All		37722	Audit Request - various automated functions/reports	Audit	Audit-All
June	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All

month	company	category	SIR	SIR name	BU	BU - Company
June	ComEd	2.2.1 Billing SIRs	54836	CI ITx - Investigate the root cause of Cedar MQ job abends	IT	IT-ComEd
June	ComEd		54187	Mtr Rdg - Itron PP4 software for IHP application and HHC must be upgraded by the end of 2008.	Mtr Rdg	Mtr Rdg-ComE
June	ComEd		50465	Billing - Transall Issue - 20311-39011 not matching work sheet	Sys Bill	Sys Bill-ComEd
June	ComEd		59370	ESSD - SBO credit riders not billing	ESSD	ESSD-ComEd
June	ComEd		60078	EA - Enrollment records are arriving in RO from the 5100 interface with inaccurate DSCs.	EA	EA-ComEd
June	ComEd		60507	Call Center - RRTP Administrator Comverge Changing their Phone Number	Call Center	Call Center-Co
June	ComEd		60074	F&MS - request testing prior to setting new meter in PROD	F&MS	F&MS-ComEd
June	ComEd		55404	Billing - Hourly energy accounts on EDI fail to translate correctly	Sys Bill	Sys Bill-ComEd
June	ComEd		58169	Billing - Modify CIMS on-line so that a Rider NS of $1.00 or less can be entered	Sys Bill	Sys Bill-ComEd
June	ComEd		60147	Meter Reading - Meters not downloading to Itron	Mtr Rdg	Mtr Rdg-ComE
June	ComEd		58143	EA - Pending segment and supply groups with eff_dt months in the past	EA	EA-ComEd
June	ComEd		57542	ESSD - Lighting component information missing from B008	ESSD	ESSD-ComEd
June	ComEd		59183	Mtr Rdg - 2009 ITRON Dog Survey	Mtr Rdg	Mtr Rdg-ComE
June	ComEd		60168	Billing - Master meters not posting alt rdgs	Sys Bill	Sys Bill-ComEd
June	ComEd		61112	Billing - Accounts with Capacity Obligation not effective May scheduled read date are not billing	Sys Bill	Sys Bill-ComEd
June	ComEd		61598	Rates - Retail Purchased Electricity Charges - effective June 2009	Rates	Rates-ComEd
June	ComEd		61600	Rates - Residential Rate Stabilization adjustments effective June 2009	Rates	Rates-ComEd
June	ComEd	2.2.2 Service Orders SIRs	44989	ESO - Removing Rider 7 from a service point without removing STD and Reqd equipments.	ESO	ESO-ComEd
June	ComEd		59617	ESO - Void Meter Lease WFM's and Analyze Issues / work down plan for ML WFMs	ESO	ESO-ComEd
June	ComEd		54844	Operations - Streetlight Tracker Enhancements	operations	operations-Cor
June	ComEd		60937	Rev Mgmt - COMED Request for Cut Season (Denial of Service SHORT TERM solution)	Rev Mgmt	Rev Mgmt-Con
June	ComEd		59583	External Affairs - Update the Streetlight Tracker Menu to include Completed orders by town rpt	External Affairs	External Affairs

month	company	category	SIR	SIR name	BU	BU - Company
June	ComEd	2.2.4 Finance SIRs	59000	Marketing - Improve yearly curtailment credit process	Marketing	Marketing-Com
June	ComEd		58914	Rev Acct - Productionalize Enterprise Zone and Self Assessor Extract Process (COMED only)	Rev Acct	Rev Acct-Coml
June	ComEd		60641	Rev Mgmt - COMED Request for Cut Season (Distinguish cut orders based on Cut Strategy)	Rev Mgmt	Rev Mgmt-Con
June	ComEd		60058	Rev Mgmt - New Bankruptcy Query Report for ComEd to Productionalize SIR 59586	Rev Mgmt	Rev Mgmt-Con
June	ComEd		61037	Pay Proc - Add additional BancTec, Inc. Bank Account Numbers to Cash for Wire processing	Pay Proc	Pay Proc-Coml
June	ComEd		60056	Rev Mngt - Ineffecitve Cut Off Process Design	Rev Mgmt	Rev Mgmt-Con
June	ComEd		61477	Rev Acct--Residential Rate Stabilization (RRS) Mass Transition in June 2009	Rev Acct	Rev Acct-Coml
June	ComEd		60003	Rev Acctg - Correct GL Mapping for Other Public Utility accounts	Rev Acct	Rev Acct-Coml
June	ComEd		57837	Pay Proc - Enable business to do Agent ID and Source Code assignment	Pay Proc	Pay Proc-Coml
June	ComEd	2.2.6 Audit Support	36979	Audit request interfaces with West contacts	Audit	Audit-ComEd
June	All	2.2.6 Audit Support	55612	Audit-SIR is to document all of 2008 CIMS critical dataset access. (both)	Audit	Audit-All
July	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All
July	All	2.2.1 Billing SIRs	58535	ESSD - Investigate and eliminate B9 errors	ESSD	ESSD-All
July	All		58818	Billing - Interest for constant corrections not applied via C/R, is applied correctly via C/A	Sys Bill	Sys Bill-All
July	All		60984	Mtr Rdg - USPS Enhancement Issue with Offcycle MRI file	Mtr Rdg	Mtr Rdg-All
July	All		61047	Billing - Productionalize the Bill Print Failure Notification Report	Sys Bill	Sys Bill-All
July	All		58780	Meter Reading -The Building/Premise has a Reroute Pending (Billing)	Mtr Rdg	Mtr Rdg-All
July	All		61257	Billing - New WEB bill print partitions for Regulus	Sys Bill	Sys Bill-All
July	All		57040	Choice - CH8/CH9 accounts error in rebill only - problem for EDC accounts	Choice	Choice-All
July	All	2.2.2 Service Orders SIRs	50076	Strategies & Support - Super User Extract		-All
July	All		53117	Operations - Outage History only returning 50 rows and truncating latest outages		-All
July	All		59808	New Business - No active Field Order rows for Service Order	New Business	New Business-
July	All		58606	F&MS - Cut out orders that disconnect is requested are routed to field and service is already off	F&MS	F&MS-All
July	All		55513	Billing - Cannot issue disconnect on 40 meters or more	Sys Bill	Sys Bill-All
July	All		54849	Choice - Supplier cleanup accts critical contact not removed	Choice	Choice-All
July	All		60819	Call Center - Mask SS# in Tax ID field in CIMS	Call Center	Call Center-All
July	All		51607	F&MS - Provide acct contact when canceling usages related to a service order	F&MS	F&MS-All
July	All		49174	F&MS - Auxiliary Equipment Secondary Compl. WFM (east WFMs routing to west)	F&MS	F&MS-All
July	All		55619	F&MS - Need an "AUX Equip WFM" generated for transformer rated meter sets	F&MS	F&MS-All
July	All		61965	F&MS - FMS Tracker Extract Load delayed job cs806dip abends b/c contention - CUBSO701 needs WITH UR	F&MS	F&MS-All
July	All		61488	New Business - Need to see additional units in multi-premise buildings	New Business	New Business-
July	All		59770	Regulatory - Modifiy Customer Contact Archival to avoid impact on Complaint functionality.	regulatory	regulatory-All
July	All		55833	Billing - Incorrect Meter Constant for Recorder	Sys Bill	Sys Bill-All

month	company	category	SIR	SIR name	BU	BU - Company
July	All	2.2.4 Finance SIRs	53740	Rev Mgmt - Investigate Varolli return files are not picked up during holiday processing	Rev Mgmt	Rev Mgmt-All
July	All		56775	Rev Mgmt - Turn off internal matching for low inc & cust w/aged dollars > 2 yrs	Rev Mgmt	Rev Mgmt-All
July	All		36730	Strategies and Support - Implement process to delete archived data from CIMSARCH		-All
July	All		59349	Rev Mgnt - Change the recovery vendors allocation percentages - 1st Qtr 2009 March	Rev Mgmt	Rev Mgmt-All
July	All		49188	Call Center - Productionalize query to track PECO/ComEd CIMS Goodwill Credits on Monthly Basis	Call Center	Call Center-All
July	All		59892	ITx - Voided premises causing Financial job CS194DIP to abend	IT	IT-All
July	All		58336	Rev Acct - Productionalize the audit request for ComEd and PECO.	Rev Acct	Rev Acct-All
July	All		60513	Cash Acct - Pofect Report	Cash Acct	Cash Acct-All
July	All		58936	Pay Proc - Retrieving duplicate primary customers when performing Transfer of Payment	Pay Proc	Pay Proc-All
July	All		56948	Rev Mgmt - Investigate Bill Account Transfer Errors	Rev Mgmt	Rev Mgmt-All
July	All		61515	F&MS - Can not get into the Display Collection Activity Window to Cut Accounts	F&MS	F&MS-All
July	All		59189	Rev Mgmt - Fix the Deposit Quoted and Balance Summary Report CURCL044	Rev Mgmt	Rev Mgmt-All
July	All		60228	Rev Mgmt - Correct TSI Risk Scoring Issue per Error Log	Rev Mgmt	Rev Mgmt-All
July	All		61170	Rev Acctg - Create a "scrub" process of CIMS feed to CDW	Rev Acct	Rev Acct-All
July	All		58166	Rev Mgmt - Issue w PECO accts w Charged-off dollars and second placement agencies	Rev Mgmt	Rev Mgmt-All
July	All		62045	Pay Proc- Adjust accounts impacted by 5/25/09 holiday file submitted by Bill Matrix	Pay Proc	Pay Proc-All
July	All		61086	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd and PECO (JULY 2009 PUSH)	Pay Proc	Pay Proc-All
July	All		59517	Pymt Proc - Change Weekly Valid Accounts Updates to Send Full Accounts Files	Pay Proc	Pay Proc-All
July	All		59904	ESO - Add KW to CIMS activity statements	ESO	ESO-All
July	All		60204	Rev Mgmt - Reconn fee assessed incorrectly when collection exception added	Rev Mgmt	Rev Mgmt-All
July	All		61960	Rev Mgnt - Modify recovery vendors allocation report (CURCL006)	Rev Mgmt	Rev Mgmt-All
July	All		62187	Pymt Proc - Independence Day Processing Verification with Payment Vendors	Pay Proc	Pay Proc-All
July	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
July	All	2.2.6 Audit Support	41757	Time Tracking - AMO/LOM time reporting		-All
July	All		37456	audit request - Prebill WFM validation testing	Audit	Audit-All
July	All		37722	Audit Request - various automated functions/reports	Audit	Audit-All
July	All		62213	Audit - SIR is to document all of 2009-2010 CIMS-CEDAR database & critical dataset access.	Audit	Audit-All

month	company	category	SIR	SIR name	BU	BU - Company
July	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All
July	ComEd	2.2.1 Billing SIRs	59224	Billing - SMP Rider needs to be updated once the SMP filing is approved	Sys Bill	Sys Bill-ComEd
July	ComEd		58308	EA - The CIMS 5100 Extract has many missing segments on Bill Accounts and Service Points	EA	EA-ComEd
July	ComEd		60381	Billing - Newly connected CATV accounts not billing because of light contracts set up	Sys Bill	Sys Bill-ComEd
July	ComEd		59183	Mtr Rdg - 2009 ITRON Dog Survey	Mtr Rdg	Mtr Rdg-ComE
July	ComEd		60168	Billing - Master meters not posting alt rdgs	Sys Bill	Sys Bill-ComEd
July	ComEd		61112	Billing - Accounts with Capacity Obligation not effective May scheduled read date are not billing	Sys Bill	Sys Bill-ComEd
July	ComEd		61598	Rates - Retail Purchased Electricity Charges - effective June 2009	Rates	Rates-ComEd
July	ComEd		58467	Call Center - Selected Rate is invalid	Call Center	Call Center-Co
July	ComEd		60387	EA - RO Annual Assignments picking up annual customers (CPP-A and RES-A) from CIMS	EA	EA-ComEd
July	ComEd		62216	ESSD - Pending Active Supplier clean-up	ESSD	ESSD-ComEd
July	ComEd		61011	Marketing - Overflow of comments in CS336DIP exception files due to CMO voids.	Marketing	Marketing-Com
July	ComEd		60111	ESSD - Eliminate unnecessary B10 transactions when a customer returns to bundle	ESSD	ESSD-ComEd
July	ComEd		62542	Billing - Unmetered lighting accts switching to supplier, should bill to the scheduled reading date.	Sys Bill	Sys Bill-ComEd
July	ComEd		61634	New Business - Mailing Compliance Strategy 2009	New Business	New Business-
July	ComEd		56116	ESSD - Blank Delivery Service Class in B9 on residential accounts	ESSD	ESSD-ComEd
July	ComEd	2.2.2 Service Orders SIRs	59617	ESO - Void Meter Lease WFM's and Analyze Issues / work down plan for ML WFMs	ESO	ESO-ComEd
July	ComEd		54844	Operations - Streetlight Tracker Enhancements	operations	operations-Cor
July	ComEd		59496	F&MS - ComEd 2010 Periodics	F&MS	F&MS-ComEd
July	ComEd		59497	F&MS - ComEd 2010 Random Samples	F&MS	F&MS-ComEd
July	ComEd		62392	ESSD - Correct Supplier ID from 1273 to 1253 for "MC Squared Energy Services LLC"	ESSD	ESSD-ComEd
July	ComEd	2.2.4 Finance SIRs	58914	Rev Acct - Productionalize Enterprise Zone and Self Assessor Extract Process (COMED only)	Rev Acct	Rev Acct-Coml
July	ComEd		60058	Rev Mgmt - New Bankruptcy Query Report for ComEd to Productionalize SIR 59586	Rev Mgmt	Rev Mgmt-Con
July	ComEd		61037	Pay Proc - Add additional BancTec, Inc. Bank Account Numbers to Cash for Wire processing	Pay Proc	Pay Proc-Coml
July	ComEd		60056	Rev Mngt - Ineffecitve Cut Off Process Design	Rev Mgmt	Rev Mgmt-Con
July	ComEd		61477	Rev Acct--Residential Rate Stabilization (RRS) Mass Transition in June 2009	Rev Acct	Rev Acct-Coml
July	ComEd		60003	Rev Acctg - Correct GL Mapping for Other Public Utility accounts	Rev Acct	Rev Acct-Coml
July	ComEd		57837	Pay Proc - Enable business to do Agent ID and Source Code assignment	Pay Proc	Pay Proc-Coml
July	ComEd	revenue leakage project, D work	61428	Billing - Consumption on Inactive Meters for Disconnects Report (Revenue Leakage)	Sys Bill	Sys Bill-ComEd
July	All	2.2.6 Audit Support	55612	Audit-SIR is to document all of 2008 CIMS critical dataset access. (ADD TO BOTH)	Audit	Audit-All

month	company	category	SIR	SIR name	BU	BU - Company
Aug	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All
Aug	All	2.2.1 Billing SIRs	58535	ESSD - Investigate and eliminate B9 errors	ESSD	ESSD-All
Aug	All		58780	Meter Reading -The Building/Premise has a Reroute Pending (Billing)	Mtr Rdg	Mtr Rdg-All
Aug	All		57040	Choice - CH8/CH9 accounts error in rebill only - problem for EDC accounts	Choice	Choice-All
Aug	All		62542	Billing - Unmetered lighting accts switching to supplier, should bill to the scheduled reading date.	Sys Bill	Sys Bill-All
Aug	All		62558	System Saturday Impacts - 2010 Billing		-All
Aug	All		57550	Mtr Rdg - Schedule Meter Reading Saturday for 2010 MR calendar	Mtr Rdg	Mtr Rdg-All
Aug	All		61437	F&MS - No proper reading history for inactive meter error message upon completion of DMOs	F&MS	F&MS-All
Aug	All		62021	Billing - Determine Tolerance Factor for Hi/Lo Edit Validation	Sys Bill	Sys Bill-All
Aug	All		62539	Mtr Rdg - Yearly date table updates for 2010-2011	Mtr Rdg	Mtr Rdg-All
Aug	All	2.2.2 Service Orders SIRs	50076	Strategies & Support - Super User Extract		-All
Aug	All		53288	New Business - Increasing Batch Run Time Impacting Tracker Users	New Business	New Business-
Aug	All		60819	Call Center - Mask SS# in Tax ID field in CIMS	Call Center	Call Center-All
Aug	All		51607	F&MS - Provide acct contact when canceling usages related to a service order	F&MS	F&MS-All
Aug	All		49174	F&MS - Auxiliary Equipment Secondary Compl. WFM (east WFMs routing to west)	F&MS	F&MS-All
Aug	All		55619	F&MS - Need an "AUX Equip WFM" generated for transformer rated meter sets	F&MS	F&MS-All
Aug	All		61488	New Business - Need to see additional units in multi-premise buildings	New Business	New Business-
Aug	All		59770	Regulatory - Modifiy Customer Contact Archival to avoid impact on Complaint functionality.	regulatory	regulatory-All
Aug	All		55833	Billing - Incorrect Meter Constant for Recorder	Sys Bill	Sys Bill-All
Aug	All		62557	System Saturday Impacts - 2010 Orders		-All
Aug	All		62039	F&MS - Routing of Periodics and Randoms	F&MS	F&MS-All
Aug	All		62664	F&MS - MI order completion resulted DNAC WFMs for inactive service and meter points	F&MS	F&MS-All
Aug	All		62814	Strategies & Support - Incorrect SOD report for CUAP05		-All
Aug	All		55985	Call Center - ECust/Whitefence terminating the wrong account on Transfer Service	Call Center	Call Center-All
Aug	All		62391	Rev Mgmt - Attempting to issue a connect for new customer on cut out for non pay premise	Rev Mgmt	Rev Mgmt-All

month	company	category	SIR	SIR name	BU	BU - Company
Aug	All	2.2.4 Finance SIRs	53740	Rev Mgmt - Investigate Varolli return files are not picked up during holiday processing	Rev Mgmt	Rev Mgmt-All
Aug	All		57480	Pay Proc - Enable cash only reject letter creation to handle invalid acct # w/o manual intervention	Pay Proc	Pay Proc-All
Aug	All		59892	ITx - Voided premises causing Financial job CS194DIP to abend	IT	IT-All
Aug	All		58336	Rev Acct - Productionalize the audit request for ComEd and PECO.	Rev Acct	Rev Acct-All
Aug	All		60513	Cash Acct - Pofect Report	Cash Acct	Cash Acct-All
Aug	All		58936	Pay Proc - Retrieving duplicate primary customers when performing Transfer of Payment	Pay Proc	Pay Proc-All
Aug	All		56948	Rev Mgmt - Investigate Bill Account Transfer Errors	Rev Mgmt	Rev Mgmt-All
Aug	All		59189	Rev Mgmt - Fix the Deposit Quoted and Balance Summary Report CURCL044	Rev Mgmt	Rev Mgmt-All
Aug	All		61170	Rev Acctg - Create a "scrub" process of CIMS feed to CDW	Rev Acct	Rev Acct-All
Aug	All		58166	Rev Mgmt - Issue w PECO accts w Charged-off dollars and second placement agencies	Rev Mgmt	Rev Mgmt-All
Aug	All		59517	Pymt Proc - Change Weekly Valid Accounts Updates to Send Full Accounts Files	Pay Proc	Pay Proc-All
Aug	All		59904	ESO - Add KW to CIMS activity statements	ESO	ESO-All
Aug	All		60204	Rev Mgmt - Reconn fee assessed incorrectly when collection exception added	Rev Mgmt	Rev Mgmt-All
Aug	All		61960	Rev Mgnt - Modify recovery vendors allocation report (CURCL006)	Rev Mgmt	Rev Mgmt-All
Aug	All		62187	Pymt Proc - Independence Day Processing Verification with Payment Vendors	Pay Proc	Pay Proc-All
Aug	All		61016	Rev Mgmt - CIMS Report CURCL013 - Medical Certificate Report	Rev Mgmt	Rev Mgmt-All
Aug	All		62099	Cash Mgt - ReconPlus Upgrade	cash mgmt	cash mgmt-All
Aug	All		62711	Strategy and Support - Random Bill Account Transfers result in CIMS financial out of balance		-All
Aug	All		62556	System Saturday Impacts - 2010 Finance		-All
Aug	All		59933	ESO - Add functionality to bill acct tran to hold balance trnsfr for 60 days for specific SIC codes	ESO	ESO-All
Aug	All		59852	Rev Mgt - Incorrect collection action when posting return item online for cut-out accounts.	Rev Mgmt	Rev Mgmt-All
Aug	All		62642	BU - Determine if duplicate Cash reports can be turned off		-All
Aug	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
Aug	All	2.2.6 Audit Support	41757	Time Tracking - AMO/LOM time reporting		-All
Aug	All		37456	audit request - Prebill WFM validation testing	Audit	Audit-All
Aug	All		37722	Audit Request - various automated functions/reports	Audit	Audit-All
Aug	All		62213	Audit - SIR is to document all of 2009-2010 CIMS-CEDAR database & critical dataset access.	Audit	Audit-All
Aug	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All

month	company	category	SIR	SIR name	BU	BU - Company
Aug	ComEd	2.2.1 Billing SIRs	51893	Rev Acctg Rate -switch because of demand change w/o switching rev class causing defaults	Rev Acct	Rev Acct-Coml
Aug	ComEd		60074	F&MS - request testing prior to setting new meter in PROD	F&MS	F&MS-ComEd
Aug	ComEd		60147	Meter Reading - Meters not downloading to Itron	Mtr Rdg	Mtr Rdg-ComE
Aug	ComEd		58467	Call Center - Selected Rate is invalid	Call Center	Call Center-Co
Aug	ComEd		61011	Marketing - Overflow of comments in CS336DIP exception files due to CMO voids.	Marketing	Marketing-Com
Aug	ComEd		60111	ESSD - Eliminate unnecessary B10 transactions when a customer returns to bundle	ESSD	ESSD-ComEd
Aug	ComEd		61634	New Business - Mailing Compliance Strategy 2009	New Business	New Business-
Aug	ComEd		56116	ESSD - Blank Delivery Service Class in B9 on residential accounts	ESSD	ESSD-ComEd
Aug	ComEd		60824	Billing - To investigate reported problems on bill accounts with Capacity Obligation	Sys Bill	Sys Bill-ComEd
Aug	ComEd		57575	S&S - Update AAF pre-production test environment to ensure representation of tariffs		-ComEd
Aug	ComEd		61579	Mtr Rdg - Itron web page reports are not displaying the data properly.	Mtr Rdg	Mtr Rdg-ComE
Aug	ComEd		62592	Mtr Rdg - investigate and correct the Meter Reading performance web page to count the ERT meter type	Mtr Rdg	Mtr Rdg-ComE
Aug	ComEd	2.2.2 Service Orders SIRs	59633	Billing - Issue with maintaining more than 2 contracts within the same service order	Sys Bill	Sys Bill-ComEd
Aug	ComEd		59495	F&MS - 2009 Meter Inventory	F&MS	F&MS-ComEd
Aug	ComEd		63071	ESSD - Add new supplier - University Of Illinois DBA Prairieland	ESSD	ESSD-ComEd
Aug	ComEd	2.2.4 Finance SIRs	60058	Rev Mgmt - New Bankruptcy Query Report for ComEd to Productionalize SIR 59586	Rev Mgmt	Rev Mgmt-Con
Aug	ComEd		61037	Pay Proc - Add additional BancTec, Inc. Bank Account Numbers to Cash for Wire processing	Pay Proc	Pay Proc-Coml
Aug	ComEd		60056	Rev Mngt - Special winter collection rules for COMED Space heat accounts	Rev Mgmt	Rev Mgmt-Con
Aug	ComEd		61477	Rev Acct--Residential Rate Stabilization (RRS) Mass Transition in June 2009	Rev Acct	Rev Acct-Coml
Aug	ComEd		60003	Rev Acctg - Correct GL Mapping for Other Public Utility accounts	Rev Acct	Rev Acct-Coml
Aug	ComEd		62115	Rev Acctg--RRS Mapping Correction	Rev Acct	Rev Acct-Coml
Aug	ComEd		61994	Rev Mgnmt--Suppress Non-Regulatory Correspondence Notice Code in CIMS that Trigger Customer Contact	Rev Mgmt	Rev Mgmt-Con
Aug	ComEd		53987	Rev Mgmt - Investigate multiple rollbacks when issuing refunds	Rev Mgmt	Rev Mgmt-Con
Aug	ComEd	3.2.2 Tech Upgrade Projects	61623	ITx - Itron Refresh 2009	IT	IT-ComEd
Aug	ComEd	3.3.3 Revenue Leakage Reporting	61664	FMS- Payments after disconnects for CIM Report	F&MS	F&MS-ComEd
Aug	ComEd		61428	Billing - Consumption on Inactive Meters for Disconnects Report (Revenue Leakage)	Sys Bill	Sys Bill-ComEd
Aug	ComEd		62132	Billing - Dead/Defective Meters for Sets Report	Sys Bill	Sys Bill-ComEd
Aug	ComEd		61993	FMS- Bad Debt Reports for Revenue Leakage project	F&MS	F&MS-ComEd
Sept	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All

month	company	category	SIR	SIR name	BU	BU - Company
Sept	All	2.2.1 Billing SIRs	58780	Meter Reading -The Building/Premise has a Reroute Pending (Billing)	Mtr Rdg	Mtr Rdg-All
Sept	All		62542	Billing - Unmetered lighting accts switching to supplier, should bill to the scheduled reading date.	Sys Bill	Sys Bill-All
Sept	All		62558	System Saturday Impacts - 2010 Billing		-All
Sept	All		61437	F&MS - No proper reading history for inactive meter error message upon completion of DMOs	F&MS	F&MS-All
Sept	All		62021	Billing - Determine Tolerance Factor for Hi/Lo Edit Validation	Sys Bill	Sys Bill-All
Sept	All		62539	Mtr Rdg - Yearly date table updates for 2010-2011	Mtr Rdg	Mtr Rdg-All
Sept	All	2.2.2 Service Orders SIRs	50076	Strategies & Support - Super User Extract		-All
Sept	All		53288	New Business - Increasing Batch Run Time Impacting Tracker Users	New Business	New Business-
Sept	All		51607	F&MS - Provide acct contact when canceling usages related to a service order	F&MS	F&MS-All
Sept	All		49174	F&MS - Auxiliary Equipment Secondary Compl. WFM (east WFMs routing to west)	F&MS	F&MS-All
Sept	All		55619	F&MS - Need an "AUX Equip WFM" generated for transformer rated meter sets	F&MS	F&MS-All
Sept	All		61488	New Business - Need to see additional units in multi-premise buildings	New Business	New Business-
Sept	All		59770	Regulatory - Modifiy Customer Contact Archival to avoid impact on Complaint functionality.	regulatory	regulatory-All
Sept	All		55833	Billing - Incorrect Meter Constant for Recorder	Sys Bill	Sys Bill-All
Sept	All		62039	F&MS - Routing of Periodics and Randoms	F&MS	F&MS-All
Sept	All		62814	Strategies & Support - Incorrect SOD report for CUAP05		-All
Sept	All		55985	Call Center - ECust/Whitefence terminating the wrong account on Transfer Service	Call Center	Call Center-All
Sept	All		60557	Call Center - User unable to issue a High Bill Investigation Order	Call Center	Call Center-All
Sept	All		63057	New Business - New Business Query	New Business	New Business-
Sept	All		57265	F&MS Tracker - Nightly Batch Performance Improvements	F&MS	F&MS-All

month	company	category	SIR	SIR name	BU	BU - Company
Sept	All	2.2.4 Finance SIRs	53740	Rev Mgmt - Investigate Varolli return files are not picked up during holiday processing	Rev Mgmt	Rev Mgmt-All
Sept	All		57480	Pay Proc - Enable cash only reject letter creation to handle invalid acct # w/o manual intervention	Pay Proc	Pay Proc-All
Sept	All		59189	Rev Mgmt - Fix the Deposit Quoted and Balance Summary Report CURCL044	Rev Mgmt	Rev Mgmt-All
Sept	All		58166	Rev Mgmt - Issue w PECO accts w Charged-off dollars and second placement agencies	Rev Mgmt	Rev Mgmt-All
Sept	All		59517	Pymt Proc - Change Weekly Valid Accounts Updates to Send Full Accounts Files	Pay Proc	Pay Proc-All
Sept	All		59904	ESO - Add KW to CIMS activity statements	ESO	ESO-All
Sept	All		61960	Rev Mgnt - Modify recovery vendors allocation history report (CURCL007)	Rev Mgmt	Rev Mgmt-All
Sept	All		61016	Rev Mgmt - CIMS Report CURCL013 - Medical Certificate Report	Rev Mgmt	Rev Mgmt-All
Sept	All		62099	Cash Mgt - ReconPlus Upgrade	cash mgmt	cash mgmt-All
Sept	All		62556	System Saturday 2010		-All
Sept	All		59933	ESO - Add functionality to bill acct tran to hold balance trnsfr for 60 days for specific SIC codes	ESO	ESO-All
Sept	All		59852	Rev Mgt - Incorrect collection action when posting return item online for cut-out accounts.	Rev Mgmt	Rev Mgmt-All
Sept	All		62642	Pymt Proc - Determine if duplicate Cash reports can be turned off	Pay Proc	Pay Proc-All
Sept	All		62198	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd and PECO (September 2009 PUSH)	Pay Proc	Pay Proc-All
Sept	All		62761	Strategy and Support - Mainframe OLVM API upgrade		-All
Sept	All		63155	Strategies and Support - Make Changes to 3 EPS eGet/QueueGet Stored Procedures		-All
Sept	All		63348	Call Center - Investigate CIMS logic for routing calls	Call Center	Call Center-All
Sept	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
Sept	All	2.2.6 Audit Support	37456	audit request - Prebill WFM validation testing	Audit	Audit-All
Sept	All		62213	Audit - SIR is to document all of 2009-2010 CIMS-CEDAR database & critical dataset access.	Audit	Audit-All
Sept	All		63345	Audit - Remove Cash Datasets from critical access generic default group	Audit	Audit-All
Sept	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All

month	company	category	SIR	SIR name	BU	BU - Company
Sept	ComEd	2.2.1 Billing SIRs	51893	Rev Acctg Rate -switch because of demand change w/o switching rev class causing defaults	Rev Acct	Rev Acct-Coml
Sept	ComEd		60074	F&MS - request testing prior to setting new meter in PROD	F&MS	F&MS-ComEd
Sept	ComEd		60147	Meter Reading - Meters not downloading to Itron	Mtr Rdg	Mtr Rdg-ComE
Sept	ComEd		58467	Call Center - Selected Rate is invalid	Call Center	Call Center-Co
Sept	ComEd		61011	Marketing - Overflow of comments in CS336DIP exception files due to CMO voids.	Marketing	Marketing-Com
Sept	ComEd		60111	ESSD - Eliminate unnecessary B10 transactions when a customer returns to bundle	ESSD	ESSD-ComEd
Sept	ComEd		61634	New Business - Mailing Compliance Strategy 2009	New Business	New Business-
Sept	ComEd		56116	ESSD - Blank Delivery Service Class in B9 on residential accounts	ESSD	ESSD-ComEd
Sept	ComEd		57575	S&S - Update AAF pre-production test environment to ensure representation of tariffs		-ComEd
Sept	ComEd		61579	Mtr Rdg - Itron web page reports are not displaying the data properly.	Mtr Rdg	Mtr Rdg-ComE
Sept	ComEd		62592	Mtr Rdg - investigate and correct the Meter Reading performance web page to count the ERT meter type	Mtr Rdg	Mtr Rdg-ComE
Sept	ComEd		63484	Billing - IT No Bill - Revenue Recovery Plan	Sys Bill	Sys Bill-ComEd
Sept	ComEd		63134	EA - Capacity Obligation value supplied by PJM was incorrect, which affected June, July & Aug Bills	EA	EA-ComEd
Sept	ComEd	2.2.2 Service Orders SIRs	59633	Billing - Issue with maintaining more than 2 contracts within the same service order	Sys Bill	Sys Bill-ComEd
Sept	ComEd		59495	F&MS - 2009 Meter Inventory	F&MS	F&MS-ComEd
Sept	ComEd		59785	ESSD - No WFM produced when two pending active supplier rows present	ESSD	ESSD-ComEd
Sept	ComEd		62740	F&MS - CMO's for AMR Meters	F&MS	F&MS-ComEd
Sept	ComEd	2.2.4 Finance SIRs	60058	Rev Mgmt - New Bankruptcy Query Report for ComEd to Productionalize SIR 59586	Rev Mgmt	Rev Mgmt-Con
Sept	ComEd		60056	Rev Mngt - Special winter collection rules for COMED Space heat accounts	Rev Mgmt	Rev Mgmt-Con
Sept	ComEd		62115	Rev Acctg--RRS Mapping Correction	Rev Acct	Rev Acct-Coml
Sept	ComEd		61994	Rev Mgnmt--Suppress Non-Regulatory Correspondence Notice Code in CIMS that Trigger Customer Contact	Rev Mgmt	Rev Mgmt-Con
Sept	ComEd		53987	Rev Mgmt - Investigate multiple rollbacks when issuing refunds	Rev Mgmt	Rev Mgmt-Con
Sept	ComEd		61544	Rev Acct--Productionalize The Bill Account File on a monthly basis to send to KPMG	Rev Acct	Rev Acct-Coml
Sept	ComEd	3.2.2 Tech Upgrade Projects	61623	ITx - Itron Refresh 2009	IT	IT-ComEd
Sept	ComEd	3.3.3 Revenue Leakage Reporting	61664	FMS- Payments after disconnects for CIM Report	F&MS	F&MS-ComEd
Sept	ComEd		61428	Billing - Consumption on Inactive Meters for Disconnects Report (Revenue Leakage)	Sys Bill	Sys Bill-ComEd
Sept	ComEd		62132	Billing - Dead/Defective Meters for Sets Report	Sys Bill	Sys Bill-ComEd
Sept	ComEd		61993	FMS- Bad Debt Reports for Revenue Leakage project	F&MS	F&MS-ComEd
Sept	ComEd		62215	F&MS - Create New Report for Closed Loops for Revenue Leakage Project	F&MS	F&MS-ComEd
Oct	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All

month	company	category	SIR	SIR name	BU	BU - Company
Oct	All	2.2.1 Billing SIRs	40578	Billing - Inactive address rows not screened out by CUBCC002	Sys Bill	Sys Bill-All
Oct	All		59389	Billing - Final billed accounts with new meters/accounts active on premise are failing in Rebill	Sys Bill	Sys Bill-All
Oct	All		58780	Meter Reading -The Building/Premise has a Reroute Pending (Billing)	Mtr Rdg	Mtr Rdg-All
Oct	All		62542	Billing - Unmetered lighting accts switching to supplier, should bill to the scheduled reading date.	Sys Bill	Sys Bill-All
Oct	All		62558	System Saturday Impacts - 2010 Billing		-All
Oct	All		61437	F&MS - No proper reading history for inactive meter error message upon completion of DMOs	F&MS	F&MS-All
Oct	All		62021	Billing - Determine Tolerance Factor for Hi/Lo Edit Validation	Sys Bill	Sys Bill-All
Oct	All		62539	Mtr Rdg - Yearly date table updates for 2010-2011	Mtr Rdg	Mtr Rdg-All
Oct	All		62909	F&MS - Eliminate issuance of CIM MI order with meter status of inactive off and there is zero usage	F&MS	F&MS-All
Oct	All		59930	Billing - Length of PECO bill greater than 35 days due to holidays in Nov and Dec	Sys Bill	Sys Bill-All
Oct	All		63718	Billing - Hi/Low WFM's generated in error for some accounts	Sys Bill	Sys Bill-All
Oct	All	2.2.2 Service Orders SIRs	51607	F&MS - Provide acct contact when canceling usages related to a service order	F&MS	F&MS-All
Oct	All		59770	Regulatory - Modifiy Customer Contact Archival to avoid impact on Complaint functionality.	regulatory	regulatory-All
Oct	All		62557	System Saturday Impacts - 2010 Orders		-All
Oct	All		62814	Strategies & Support - Incorrect SOD report for CUAP05		-All
Oct	All		59785	ESSD - No WFM produced when two pending active supplier rows present	ESSD	ESSD-All
Oct	All		60557	Call Center - User unable to issue a High Bill Investigation Order	Call Center	Call Center-All
Oct	All		63057	New Business - New Business Query	New Business	New Business-
Oct	All		62616	F&MS - Investigate the need for monthly report CS681MIP/CURSO620 - Multiple CIM WFMs	F&MS	F&MS-All
Oct	All		63485	System Billiing - Corrections requested on Meter Constant Discrepancies Reports (3) need fixing	Sys Bill	Sys Bill-All

month	company	category	SIR	SIR name	BU	BU - Company
Oct	All	2.2.4 Finance SIRs	57480	Pay Proc - Enable cash only reject letter creation to handle invalid acct # w/o manual intervention	Pay Proc	Pay Proc-All
Oct	All		58336	Rev Acct - Productionalize the audit request for ComEd and PECO.	Rev Acct	Rev Acct-All
Oct	All		44870	Rev Mgmt - PRT - Building the List for Bankruptcy (rev mmgt)	Rev Mgmt	Rev Mgmt-All
Oct	All		59189	Rev Mgmt - Fix the Deposit Quoted and Balance Summary Report CURCL044	Rev Mgmt	Rev Mgmt-All
Oct	All		61170	Rev Acctg - Create a "scrub" process of CIMS feed to CDW	Rev Acct	Rev Acct-All
Oct	All		58166	Rev Mgmt - Issue w PECO accts w Charged-off dollars and second placement agencies	Rev Mgmt	Rev Mgmt-All
Oct	All		59517	Pymt Proc - Change Weekly Valid Accounts Updates to Send Full Accounts Files	Pay Proc	Pay Proc-All
Oct	All		59904	ESO - Add KW to CIMS activity statements	ESO	ESO-All
Oct	All		60204	Rev Mgmt - Reconn fee assessed incorrectly when collection exception added	Rev Mgmt	Rev Mgmt-All
Oct	All		62099	Cash Mgt - ReconPlus Upgrade		-All
Oct	All		62711	Strategy and Support - Random Bill Account Transfers result in CIMS financial out of balance		-All
Oct	All		62556	System Saturday 2010		-All
Oct	All		59933	ESO - Add functionality to bill acct tran to hold balance trnsfr for 60 days for specific SIC codes	ESO	ESO-All
Oct	All		59852	Rev Mgt - Incorrect collection action when posting return item online for cut-out accounts.	Rev Mgmt	Rev Mgmt-All
Oct	All		62198	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd and PECO (September 2009 PUSH)	Pay Proc	Pay Proc-All
Oct	All		63155	Strategies and Support - Make Changes to 3 EPS eGet/QueueGet Stored Procedures		-All
Oct	All		63348	Call Center - Investigate CIMS logic for routing calls	Call Center	Call Center-All
Oct	All		63861	Rev Mgt - Accounts not in Collections but has a last and next collection actions	Rev Mgmt	Rev Mgmt-All
Oct	All		62948	Rev Mgmt-The CURCL006 Report is not properly displaying correct/full total dollar amounts.	Rev Mgmt	Rev Mgmt-All
Oct	All		62194	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd and PECO (OCTOBER 2009 PUSH)	Pay Proc	Pay Proc-All
Oct	All		62495	Strategy and Support - Standardize Financial Audit Trail Image Copy		-All
Oct	All		63654	Payment Processing-Return Item Coding Analysis	Pay Proc	Pay Proc-All
Oct	All		63617	Pay Proc - BancTec Disaster Recovery Testing - Sept 2009	Pay Proc	Pay Proc-All
Oct	All		60872	Pay Proc - Develop process for handling invalid BancTec Code Blocks	Pay Proc	Pay Proc-All
Oct	All		63734	Revenue Management-Special Handling Codes	Rev Mgmt	Rev Mgmt-All
Oct	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
Oct	All	2.2.6 Audit Support	41757	Time Tracking - AMO/LOM time reporting		-All
Oct	All		37722	Audit Request - various automated functions/reports	Audit	Audit-All
Oct	All		63345	Audit - Remove Cash Datasets from critical access generic default group	Audit	Audit-All
Oct	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All
Oct	All		61153	Strategies & Support - Update Regression Environment w/PECO rate testing accts & budget scenerios		-All

month	company	category	SIR	SIR name	BU	BU - Company
Oct	ComEd	2.2.1 Billing SIRs	51893	Rev Acctg Rate -switch because of demand change w/o switching rev class causing defaults	Rev Acct	Rev Acct-Coml
Oct	ComEd		61011	Marketing - Overflow of comments in CS336DIP exception files due to CMO voids.	Marketing	Marketing-Com
Oct	ComEd		61634	New Business - Mailing Compliance Strategy 2009	New Business	New Business-
Oct	ComEd		56116	ESSD - Blank Delivery Service Class in B9 on residential accounts	ESSD	ESSD-ComEd
Oct	ComEd		61579	Mtr Rdg - Itron web page reports are not displaying the data properly.	Mtr Rdg	Mtr Rdg-ComE
Oct	ComEd		62592	Mtr Rdg - investigate and correct the Meter Reading performance web page to count the ERT meter type	Mtr Rdg	Mtr Rdg-ComE
Oct	ComEd		63484	Billing - IT No Bill - Revenue Recovery Plan	Sys Bill	Sys Bill-ComEd
Oct	ComEd		58082	Mtr Rdg - Fix the date's available for Meter to be read web site	Mtr Rdg	Mtr Rdg-ComE
Oct	ComEd		62365	Billing - Exclude Contract POG Net Metering from auto cancel/rebill.	Sys Bill	Sys Bill-ComEd
Oct	ComEd		62580	FMS - Lower the Consumption on Inactive Meter threshold to 2000 kWh. (Revenue Leakage)	F&MS	F&MS-ComEd
Oct	ComEd		62359	EA - Condo Common Area accounts need to report an operational segment of Blended	EA	EA-ComEd
Oct	ComEd		63219	Billing - Auto Correct Gaps in Reading Date WFM	Sys Bill	Sys Bill-ComEd
Oct	ComEd	2.2.2 Service Orders SIRs	59495	F&MS - 2009 Meter Inventory	F&MS	F&MS-ComEd
Oct	ComEd		62740	F&MS - CMO's for AMR Meters	F&MS	F&MS-ComEd
Oct	ComEd		58197	F&MS - Update the Customer Requested Test Report	F&MS	F&MS-ComEd
Oct	ComEd	2.2.4 Finance SIRs	60056	Rev Mngt - Special winter collection rules for COMED Space heat accounts	Rev Mgmt	Rev Mgmt-Con
Oct	ComEd		62115	Rev Acctg--RRS Mapping Correction	Rev Acct	Rev Acct-Coml
Oct	ComEd		61994	Rev Mgnmt--Suppress Non-Regulatory Correspondence Notice Code in CIMS that Trigger Customer Contact		-ComEd
Oct	ComEd		53987	Rev Mgmt - Investigate multiple rollbacks when issuing refunds	Rev Mgmt	Rev Mgmt-Con
Oct	ComEd		61544	Rev Acct--Productionalize The Bill Account File on a monthly basis to send to KPMG	Rev Acct	Rev Acct-Coml
Oct	ComEd		63366	Rev Mgmt - Create bill account transfer for bottom line matching results.	Rev Mgmt	Rev Mgmt-Con
Oct	ComEd		63352	New Business - CET to CIMS interface to post one sided credit to Rider DE final accts	New Business	New Business-
Oct	ComEd	3.2.2 Tech Upgrade Projects	61623	ITx - Itron Refresh 2009	IT	IT-ComEd
Oct	ComEd	3.3.3 Revenue Leakage Reporting	62132	Rev Mang - Dead/Defective Meters for Sets Report	Rev Mgmt	Rev Mgmt-Con
Oct	ComEd		61993	FMS- Bad Debt Reports for Revenue Leakage project	F&MS	F&MS-ComEd
Oct	ComEd		62215	F&MS - Create New Report for Closed Loops for Revenue Leakage Project	F&MS	F&MS-ComEd
Oct	ComEd		62326	Rev Mgmt - Revenue Leakage Large Customer Accounts Report	Rev Mgmt	Rev Mgmt-Con
Nov	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All

month	company	category	SIR	SIR name	BU	BU - Company
Nov	All	2.2.1 Billing SIRs	40578	Billing - Inactive address rows not screened out by CUBCC002	Sys Bill	Sys Bill-All
Nov	All		62558	System Saturday Impacts - 2010 Billing		-All
Nov	All		61437	F&MS - No proper reading history for inactive meter error message upon completion of DMOs	F&MS	F&MS-All
Nov	All		62539	Mtr Rdg - Yearly date table updates for 2010-2011	Mtr Rdg	Mtr Rdg-All
Nov	All		62909	F&MS - Eliminate issuance of CIM MI order with meter status of inactive off and there is zero usage	F&MS	F&MS-All
Nov	All		59930	Billing - Length of PECO bill greater than 35 days due to holidays in Nov and Dec	Sys Bill	Sys Bill-All
Nov	All		63718	Billing - Hi/Low WFM's generated in error for some accounts	Sys Bill	Sys Bill-All
Nov	All		62951	Rev Mgmt--Refund check to be issued to Final Accounts should be sent 15 days from Final Bill Date.	Rev Mgmt	Rev Mgmt-All
Nov	All		63302	Billing - Debits not matching Segmented Bill Adjustment Reports - findings following SIR 58682	Sys Bill	Sys Bill-All
Nov	All	2.2.2 Service Orders SIRs	53288	New Business - Increasing Batch Run Time Impacting Tracker Users	New Business	New Business-
Nov	All		59770	Regulatory - Modifiy Customer Contact Archival to avoid impact on Complaint functionality.	regulatory	regulatory-All
Nov	All		62557	System Saturday Impacts - 2010 Orders		-All
Nov	All		59785	ESSD - No WFM produced when two pending active supplier rows present	ESSD	ESSD-All
Nov	All		60557	Call Center - User unable to issue a High Bill Investigation Order	Call Center	Call Center-All
Nov	All		63057	New Business - New Business Query	New Business	New Business-
Nov	All		57265	F&MS Tracker - Nightly Batch Performance Improvements	F&MS	F&MS-All
Nov	All		63187	Choice - 814E response w mult srvc accts w only 1 svc pt (UCB-POR)	Choice	Choice-All
Nov	All		63485	System Billiing - Corrections requested on Meter Constant Discrepancies Reports (3) need fixing	Sys Bill	Sys Bill-All
Nov	All		64031	New Business - Users unable to add duplicate Tax ID number in Customer Record	New Business	New Business-
Nov	All		63086	Customer Relations--Generate the Customer Complaints - Bill Accts Report twice a month	Cust Relation	Cust Relation-A
Nov	All		63719	F&MS - Void the CIM Orders that are duplicate	F&MS	F&MS-All
Nov	All		63307	Choice - Identify root cause why there are missing 814 responses	Choice	Choice-All
Nov	All		63216	Billing - CIMS needs to Auto Complete All Connects	Sys Bill	Sys Bill-All
Nov	All		63653	Rev Mgt - Improve processing of CIMS Cut list window	Rev Mgmt	Rev Mgmt-All
Nov	All		58999	Call Center - VRU payment verification error	Call Center	Call Center-All
Nov	All		64483	FMS - Batch jobs causing contention and delay of Gas Emergency sent from CIMS to MD	F&MS	F&MS-All

month	company	category	SIR	SIR name	BU	BU - Company
Nov	All	2.2.4 Finance SIRs	57480	Pay Proc - Enable cash only reject letter creation to handle invalid acct # w/o manual intervention	Pay Proc	Pay Proc-All
Nov	All		44870	Rev Mgmt - PRT - Building the List for Bankruptcy (rev mmgt)	Rev Mgmt	Rev Mgmt-All
Nov	All		61170	Rev Acctg - Create a "scrub" process of CIMS feed to CDW	Rev Acct	Rev Acct-All
Nov	All		62099	Cash Mgt - ReconPlus Upgrade	cash mgmt	cash mgmt-All
Nov	All		62711	Strategy and Support - Random Bill Account Transfers result in CIMS financial out of balance		-All
Nov	All		62556	System Saturday 2010		-All
Nov	All		62761	Strategy and Support - Mainframe OLVM API upgrade		-All
Nov	All		63155	Strategies and Support - Make Changes to 3 EPS eGet/QueueGet Stored Procedures		-All
Nov	All		62948	Rev Mgmt-The CURCL006 Report is not properly displaying correct/full total dollar amounts.	Rev Mgmt	Rev Mgmt-All
Nov	All		62194	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd and PECO (OCTOBER 2009 PUSH)	Pay Proc	Pay Proc-All
Nov	All		62495	Strategy and Support - Standardize Financial Audit Trail Image Copy		-All
Nov	All		63617	Pay Proc - BancTec Disaster Recovery Testing - Sept/Oct 2009	Pay Proc	Pay Proc-All
Nov	All		60872	Pay Proc - Develop process for handling invalid BancTec Code Blocks	Pay Proc	Pay Proc-All
Nov	All		62195	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd and PECO (DECEMBER 2009 PUSH)	Pay Proc	Pay Proc-All
Nov	All		62950	Revenue Management--Accept Partial Payments from LIHEAP Grants.	Rev Mgmt	Rev Mgmt-All
Nov	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
Nov	All	2.2.6 Audit Support	41757	Time Tracking - AMO/LOM time reporting		-All
Nov	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All
Nov	ComEd	2.2.1 Billing SIRs	60387	EA - RO Annual Assignments picking up annual customers (CPP-A and RES-A) from CIMS	EA	EA-ComEd
Nov	ComEd		61634	New Business - Mailing Compliance Strategy 2009	New Business	New Business-
Nov	ComEd		63134	EA - Capacity Obligation value supplied by PJM was incorrect, which affected June, July & Aug Bills	EA	EA-ComEd
Nov	ComEd		62359	EA - Condo Common Area accounts need to report an operational segment of Blended	EA	EA-ComEd
Nov	ComEd		63219	Billing - Auto Correct Gaps in Reading Date WFM	Sys Bill	Sys Bill-ComEd
Nov	ComEd		63787	Billing - Chrysler Group LLC 06994-25011 - bill line items do not match total due.xls	Sys Bill	Sys Bill-ComEd
Nov	ComEd		64010	FMS - Lower the Consumption on Inactive Meter threshold to 1000 kWh. (FCI)	F&MS	F&MS-ComEd
Nov	ComEd	2.2.2 Service Orders SIRs	59495	F&MS - 2009 Meter Inventory	F&MS	F&MS-ComEd
Nov	ComEd		58197	F&MS - Update the Customer Requested Test Report	F&MS	F&MS-ComEd
Nov	ComEd		63855	ESSD - Update SBO payment option for Exelon Energy	ESSD	ESSD-ComEd
Nov	ComEd		60757	F&MS - Meters missing from the over 102% test results report	F&MS	F&MS-ComEd
Nov	ComEd		63926	ESSD - Testing the 2 Pending Active Scenario (UCB-PENDING)	ESSD	ESSD-ComEd
Nov	ComEd		64364	FMS - Clean up of corrupted Field Orders		-ComEd

month	company	category	SIR	SIR name	BU	BU - Company
Nov	ComEd	2.2.4 Finance SIRs	53987	Rev Mgmt - Investigate multiple rollbacks when issuing refunds	Rev Mgmt	Rev Mgmt-Con
Nov	ComEd		61544	Rev Acct--Productionalize The Bill Account File on a monthly basis to send to KPMG	Rev Acct	Rev Acct-Coml
Nov	ComEd		63366	Rev Mgmt - Create bill account transfer for bottom line matching results.	Rev Mgmt	Rev Mgmt-Con
Nov	ComEd		63352	New Business - CET to CIMS interface to post one sided credit to Rider DE final accts	New Business	New Business-ComEd
Nov	ComEd	3.2.2 Tech Upgrade Projects	61623	ITx - Itron Refresh 2009		
Nov	ComEd	3.3.3 Revenue Leakage Reporting	62132	Rev Mang - Dead/Defective Meters for Sets Report	Rev Mgmt	Rev Mgmt-Con
Nov	ComEd		62326	Rev Mgmt - Revenue Leakage Large Customer Accounts Report	Rev Mgmt	Rev Mgmt-Con
Nov	ComEd		64082	NBT AdHoc table has invalid value	New Business	New Business-All
Dec	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All
Dec	All	2.2.1 Billing SIRs	62558	System Saturday Impacts - 2010 Billing		-All
Dec	All		57550	Mtr Rdg - Schedule Meter Reading Saturday for 2010 MR calendar	Mtr Rdg	Mtr Rdg-All
Dec	All		62951	Rev Mgmt--Refund check to be issued to Final Accounts should be sent 15 days from Final Bill Date.	Rev Mgmt	Rev Mgmt-All
Dec	All		62559	System Saturday Impacts - 2010 Meter Reading		-All
Dec	All		61852	Choice - Unable to process a reading up to the switch date on an electric unmtrd service (2010)	Choice	Choice-All
Dec	All		61919	Billing - Supplier Electric Commercial Service rate should go to Electric Comm Svc (2010)	Sys Bill	Sys Bill-All
Dec	All	2.2.2 Service Orders SIRs	53288	New Business - Increasing Batch Run Time Impacting Tracker Users	New Business	New Business-All
Dec	All		62557	System Saturday Impacts - 2010 Orders		-All
Dec	All		63057	New Business - New Business Query	New Business	New Business-
Dec	All		63187	Choice - 814E response w mult srvc accts w only 1 svc pt (UCB-POR)	Choice	Choice-All
Dec	All		63485	System Billiing - Corrections requested on Meter Constant Discrepancies Reports (3) need fixing	Sys Bill	Sys Bill-All
Dec	All		63086	Customer Relations--Generate the Customer Complaints - Bill Accts Report twice a month	Cust Relation	Cust Relation-A
Dec	All		63307	Choice - Identify root cause why there are missing 814 responses	Choice	Choice-All
Dec	All		63216	Billing - CIMS needs to Auto Complete All Connects	Sys Bill	Sys Bill-All
Dec	All		58999	Call Center - VRU payment verification error	Call Center	Call Center-All
Dec	All		64483	FMS - Batch jobs causing contention and delay of Gas Emergency sent from CIMS to MD	F&MS	F&MS-All
Dec	All		62131	Rev Mgmt - Create contact in CIMS with completion comments for specific service orders	Rev Mgmt	Rev Mgmt-All

month	company	category	SIR	SIR name	BU	BU - Company
Dec	All	2.2.4 Finance SIRs	61170	Rev Acctg - Create a "scrub" process of CIMS feed to CDW	Rev Acct	Rev Acct-All
Dec	All		62556	System Saturday 2010		-All
Dec	All		60872	Pay Proc - Develop process for handling invalid BancTec Code Blocks	Pay Proc	Pay Proc-All
Dec	All		62195	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd and PECO (DECEMBER 2009 PUSH)	Pay Proc	Pay Proc-All
Dec	All		63760	Rev Acctg- Change Mapping related to Charge-off categories in KPMG file	Rev Acct	Rev Acct-All
Dec	All		54696	Rev Mgmt - Issues preventing DPA from defaulting	Rev Mgmt	Rev Mgmt-All
Dec	All		64834	Rev Mgmt - Issues with the winter cross over process	Rev Mgmt	Rev Mgmt-All
Dec	All		64130	Payment Processing-Daily report of Refund Checks > $200 that are held 15 days from Final Bill Date.	Pay Proc	Pay Proc-All
Dec	All		62952	Rev Management--The Tracker re-assigns the WFM to their queue even though the WFM is closed in CIMS.	Rev Mgmt	Rev Mgmt-All
Dec	All		64682	System Saturday Impacts - 2010 Finance		-All
Dec	All		62793	Strategies & Support - Data Repair WFMs (Finance)		-All
Dec	All		63832	Rev Acctng-Consolidate total amount owed by customer and move total amount to oldest aging bucket.	Rev Acct	Rev Acct-All
Dec	All		61331	Payment Processing - Unable to perform balance transfer due to negative deposit business	Pay Proc	Pay Proc-All
Dec	All		50703	Rev Mgmt - Incorrect deposit amount on account using data from 2000 to calculate	Rev Mgmt	Rev Mgmt-All
Dec	All		55442	Rev Mgmt - Review LPC, Transfer and Reinstate business mapping (Non-Svc Chg to Svc Chg & vice versa)	Rev Mgmt	Rev Mgmt-All
Dec	All		64479	Strat & Support - Contention issue between CIMS and DBA maintenance job		-All
Dec	All		64709	Call Center - Fix code issue with inactive EFT accounts that may activate upon new connect	Call Center	Call Center-All
Dec	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
Dec	All	2.2.6 Audit Support	41757	Time Tracking - AMO/LOM time reporting		-All
Dec	All		37722	Audit Request - various automated functions/reports	Audit	Audit-All
Dec	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All
Dec	ComEd	2.2.1 Billing SIRs	61634	New Business - Mailing Compliance Strategy 2009	New Business	New Business-
Dec	ComEd		63134	EA - Capacity Obligation value supplied by PJM was incorrect, which affected June, July & Aug Bills	EA	EA-ComEd
Dec	ComEd		62359	EA - Condo Common Area accounts need to report an operational segment of Blended	EA	EA-ComEd
Dec	ComEd		63219	Billing - Auto Correct Gaps in Reading Date WFM	Sys Bill	Sys Bill-ComEd
Dec	ComEd		63787	Billing - Chrysler Group LLC 06994-25011 - bill line items do not match total due.xls	Sys Bill	Sys Bill-ComEd
Dec	ComEd		64010	Rev Pro - Lower the Consumption on Inactive Meter threshold to 1000 kWh. (FCI)	Rev Protection	Rev Protection
Dec	ComEd		64799	Mtr Rdg - Investigate meter not rerouting to routes - "The building/premise has a reroute pending"	Mtr Rdg	Mtr Rdg-ComE
Dec	ComEd		64474	Billing - Accounts not billing with the Free Service Contract (FS)	Sys Bill	Sys Bill-ComEd
Dec	ComEd		62185	Billing - Automate billing for Rider ACT in CIMS	Sys Bill	Sys Bill-ComEd
Dec	ComEd		64506	Rev Pro - meter 141193235 does show a subtractive relationship in CIMS	Rev Protection	Rev Protection

month	company	category	SIR	SIR name	BU	BU - Company
Dec	ComEd	2.2.2 Service Orders SIRs	57850	New Business - Enhance Obligation Met date Field to allow for Future dates.	New Business	New Business-
Dec	ComEd		64006	ESO - Metra Account Updates	ESO	ESO-ComEd
Dec	ComEd		64570	ESSD - Change GAA Address	ESSD	ESSD-ComEd
Dec	ComEd		64033	F&MS - Retire Meters from 2009 Physical Inventory	F&MS	F&MS-ComEd
Dec	ComEd		61012	ESSD - Create new Supplier Mismatch report	ESSD	ESSD-ComEd
Dec	ComEd	2.2.4 Finance SIRs	63366	Rev Mgmt - Create bill account transfer for bottom line matching results.	Rev Mgmt	Rev Mgmt-Con
Dec	ComEd		63352	New Business - CET to CIMS interface to post one sided credit to Rider DE final accts	New Business	New Business-
Dec	ComEd		62741	Rev Mgmt - Change LIHEAP Accts CURCL024 report to fit in Outlook	Rev Mgmt	Rev Mgmt-Con
Dec	ComEd		63557	Pay Proc - Add BancTec, Inc. Bank Account Number to Cash for Wire processing Vendor Testing	Pay Proc	Pay Proc-Coml
Dec	ComEd	3.2.2 Tech Upgrade Projects	61623	ITx - Itron Refresh 2009		-ComEd
Dec	ComEd	3.3.3 Revenue Leakage Reporting	62132	Rev Mang - Dead/Defective Meters for Sets Report	Rev Mgmt	Rev Mgmt-Con
Dec	ComEd		62326	Rev Mgmt - Revenue Leakage Large Customer Accounts Report	Rev Mgmt	Rev Mgmt-Con
Dec	ComEd		64860	Rev Pro - Meter Numbers to add to the weekly CIM report	Rev Protection	Rev Protection
Jan	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All
Jan	All	2.2.1 Billing SIRs	58150	Billing - Connect Order Stuck with RTC status	Sys Bill	Sys Bill-All
Jan	All		58276	ITx - CS260DIP abend - Duplicate 04/28 rows	IT	IT-All
Jan	All		55258	Billing - Accounts failing to rebill final are not included in the SB Tracker	Sys Bill	Sys Bill-All
Jan	All		58961	Mtr Rdg - USPS Enhancement Issues	Mtr Rdg	Mtr Rdg-All
Jan	All		58787	ITx - Billing abend - billing 12 primaries - tax array issue	IT	IT-All
Jan	All	2.2.2 Service Orders SIRs	50076	Strategies & Support - Super User Extract		-All
Jan	All		57551	Strategies & Support - Create new report for business to check segregation of duties con		-All
Jan	All		50281	F&MS - Connect cannot be issued with more than 1 Meter Investigation	F&MS	F&MS-All
Jan	All		53288	New Business - Increasing Batch Run Time Impacting Tracker Users	New Business	New Business-
Jan	All		58713	ITx - CS864DIP abends every Saturday due to space issue	IT	IT-All
Jan	All		59179	ITx - OMS Middleware Upgrade	IT	IT-All
Jan	All	2.2.4 Finance SIRs	50335	ITx - BPS effort - Change Cash Vendor FTP's to Auto Retry for Connec	IT	IT-All
Jan	All		53979	Cust Relations - cursor already in use error when attempting to run activ	Cust Relation	Cust Relation-A
Jan	All		38559	Rev Mgmt - Disconnect Notice and Pending Payments	Rev Mgmt	Rev Mgmt-All
Jan	All		55885	Rev Acctg - Summarization in the KWHBYRES download is incorrect	Rev Acct	Rev Acct-All
Jan	All		58340	Rev Acct - Calendarized Unbilled Accrual for ComEd and PECO	Rev Acct	Rev Acct-All
Jan	All		57799	Rev Mgmnt - The Monthly Cut Out Report is Incorrect	Rev Mgmt	Rev Mgmt-All
Jan	All		58604	ITx - Test only of new OLVM application	IT	IT-All
Jan	All		58886	ITx - Prevent weekly CS767MIP contention abends	IT	IT-All
Jan	All		58373	ITx - Fix CS097DIP abend due to record out of bound	IT	IT-All
Jan	All		57730	Rev Mgmt - New deposit notice letter for customers in bankruptcy	Rev Mgmt	Rev Mgmt-All
Jan	All		57296	Rev Mgmt - Modify CUBLP300 to determine the date nxt action on reins	Rev Mgmt	Rev Mgmt-All
Jan	All		57312	Rev Acctg - Mix Match of KWH between EPS and CIMS	Rev Acct	Rev Acct-All
Jan	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
Jan	All	2.2.6 Audit Support	51734	audit request - BancTec audit requests	Audit	Audit-All
Jan	All		59223	audit request - CIMS continous monitoring	Audit	Audit-All
Jan	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All

month	company	category	SIR	SIR name	BU	BU - Company
Jan	ComEd	2.2.1 Billing SIRs	54187	Mtr Rdg - Itron PP4 software for IHP application and HHC must be upgr	Mtr Rdg	Mtr Rdg-ComE
Jan	ComEd		55979	ITx - Performance: NET CANCEL REBILL REPORT BATCH MODULE	IT	IT-ComEd
Jan	ComEd		57498	Billing - Comp Dec prebill validation should allowing billing to the supply	Sys Bill	Sys Bill-ComEd
Jan	ComEd		56456	Rates - Discontinue IFC charges at end of December 2008	Rates	Rates-ComEd
Jan	ComEd		57332	Mrkt - Modifications to the Energy Star interface with CIMS	Marketing	Marketing-Com
Jan	ComEd		52923	Billing - Create a process to identify an acct as aggregate after the mast	Sys Bill	Sys Bill-ComEd
Jan	ComEd		54927	Billing -Reduce No bill -New lighting rate doesn't support the original ligh	Sys Bill	Sys Bill-ComEd
Jan	ComEd		59157	Rev Mmgt - Critical ComEd Unbilled and Bad Debt A/R query	Rev Mgmt	Rev Mgmt-Com
Jan	ComEd		50870	Billing - Increase the threshold for the Low Error Energy WFM that was	Sys Bill	Sys Bill-ComEd
Jan	ComEd	2.2.2 Service Orders SIRs	44989	ESO - Removing Rider 7 from a service point without removing STD an	ESO	ESO-ComEd
Jan	ComEd		55146	F&MS - ComEd 2009 Periodics	F&MS	F&MS-ComEd
Jan	ComEd	2.2.4 Finance SIRs	54515	Rev Mgmt - Debt Sale (Sale of Receivables)	Rev Mgmt	Rev Mgmt-Com
Jan	ComEd		56991	ITx - Fix CS570YIP abend due to contention	IT	IT-ComEd
Jan	ComEd		49213	ESSD - SBO Daily Exceptions starting Nov 2008	ESSD	ESSD-ComEd
Jan	ComEd		58966	ITx - Unidentified Cash Issue	IT	IT-ComEd
Jan	All	2.2.6 Audit Support	55612	Audit - SIR is to document all of 2008 CIMS critical dataset access.	Audit	Audit-All
Jan	All		58596	audit request - research vendor access to SPI	Audit	Audit-All
Feb	All	2.1.1 Estimating	41757	Time Tracking - AMO/LOM time reporting		-All
Feb	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All
Feb	All	2.2.1 Billing SIRs	55870	ITx - Research Bill Print Failures part 2	IT	IT-All
Feb	All		58146	Billing - CMO Stuck with RTC status	Sys Bill	Sys Bill-All
Feb	All		58150	Billing - Connect Order Stuck with RTC status	Sys Bill	Sys Bill-All
Feb	All		58276	ITx - CS260DIP abend - Duplicate 04/28 rows	IT	IT-All
Feb	All		55258	Billing - Accounts failing to rebill final are not included in the SB Tracker	Sys Bill	Sys Bill-All
Feb	All		58787	ITx - Billing abend - billing 12 primaries - tax array issue	IT	IT-All
Feb	All		59746	Billing - Delete meter orders that get stuck in the waiting for readings / r	Sys Bill	Sys Bill-All
Feb	All		58648	ITx - Determine why some billing transactions posted to the FAT with nc	IT	IT-All
Feb	All		58300	Billing - Add pro-rating code for H88 - Comm Hourly Fixture Included Lic	Sys Bill	Sys Bill-All
Feb	All		40578	Billing - Inactive address rows not screened out by CUBCC002	Sys Bill	Sys Bill-All
Feb	All		58963	Billing - RTB Readings have no corresponding Usage data	Sys Bill	Sys Bill-All
Feb	All		58818	Billing - Interest for constant corrections not applied via C/R, is applied c	Sys Bill	Sys Bill-All
Feb	All	2.2.2 Service Orders SIRs	50076	Strategies & Support - Super User Extract		-All
Feb	All		56157	Billing - Could not maintain service activation due to error in code	Sys Bill	Sys Bill-All
Feb	All		57551	Strategies & Support - Create new report for business to check segregation of duties con		-All
Feb	All		50281	Call Center - Connect cannot be issued with more than 1 Meter Investig	Call Center	Call Center-All
Feb	All		59179	ITx - OMS Middleware Upgrade	IT	IT-All
Feb	All		58259	Call Center - Inactive Street row on CU04TB19_Street table prevent Co	Call Center	Call Center-All
Feb	All		59676	Strategies & Support - Allow CIMS user data maintenance on-line		-All
Feb	All		46016	ESO - Peco Gas meter exchanges are populating ESO west Rider7 rep	ESO	ESO-All
Feb	All		58641	Billing - Disconnect orders that get stuck in the waiting for readings / rea	Sys Bill	Sys Bill-All
Feb	All		57274	F&MS - Test Results Greater Than 102% report does not properly calcu	F&MS	F&MS-All
Feb	All		58890	Billing - Outlook Report CUREQ102 - Test Results Greater Than 102%	Sys Bill	Sys Bill-All

month	company	category	SIR	SIR name	BU	BU - Company
Feb	All	2.2.4 Finance SIRs	50335	ITx - BPS effort - Change Cash Vendor FTP's to Auto Retry for Connec	IT	IT-All
Feb	All		53979	Cust Relations - cursor already in use error when attempting to run activ	Cust Relation	Cust Relation-A
Feb	All		57805	ITx - Abend CS816MIP contention with CS064DIP	IT	IT-All
Feb	All		58340	Rev Acct - Calendarized Unbilled Accrual for ComEd and PECO	Rev Acct	Rev Acct-All
Feb	All		55483	Billing - CURST317 Report	Sys Bill	Sys Bill-All
Feb	All		58373	ITx - Fix CS097DIP abend due to record out of bound	IT	IT-All
Feb	All		57730	Rev Mgmt - New deposit notice letter for customers in bankruptcy	Rev Mgmt	Rev Mgmt-All
Feb	All		57296	Rev Mgmt - Modify CUBLP300 to determine the date nxt action on reins	Rev Mgmt	Rev Mgmt-All
Feb	All		57312	Rev Acctg - Mix Match of KWH between EPS and CIMS	Rev Acct	Rev Acct-All
Feb	All		57731	Rev Mgmt - Allow DPAs to be created for customers with discharged or	Rev Mgmt	Rev Mgmt-All
Feb	All		56445	Rev Mgmt - Investigate Eligible To Cut/Pending Connect process (CS5	Rev Mgmt	Rev Mgmt-All
Feb	All		57839	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd ar	Pay Proc	Pay Proc-All
Feb	All		59364	ITx - Minimize H502BACT contention abends	IT	IT-All
Feb	All		36730	Strategies and Support - Implement process to delete archived data from	CIMSARCH	-All
Feb	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		-All
Feb	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		-All
Feb	ComEd	2.2.1 Billing SIRs	54836	ITx - Investigate the root cause of Cedar MQ job abends	IT	IT-ComEd
Feb	ComEd		54187	Mtr Rdg - Itron PP4 software for IHP application and HHC must be upgr	Mtr Rdg	Mtr Rdg-ComE
Feb	ComEd		57233	Billing - Delivery class changes when Capacity Obligation, not monthly	Sys Bill	Sys Bill-ComEd
Feb	ComEd		56456	Rates - Discontinue IFC charges at end of December 2008	Rates	Rates-ComEd
Feb	ComEd		54927	Billing -Reduce No bill -New lighting rate doesn't support the original ligh	Sys Bill	Sys Bill-ComEd
Feb	ComEd		50870	Billing - Increase the threshold for the Low Error Energy WFM that was	Sys Bill	Sys Bill-ComEd
Feb	ComEd		58892	Billing - Hourly Electric Supply not billed correctly across fall DST chang	Sys Bill	Sys Bill-ComEd
Feb	ComEd		58621	Billing - Accts switched from B85 to B69 rate not billing with free servic	Sys Bill	Sys Bill-ComEd
Feb	ComEd		54292	Billing - Display all applicable line items in Free Service Contract windov	Sys Bill	Sys Bill-ComEd
Feb	ComEd		50465	Billing - Transall Issue - 20311-39011 not matching work sheet	Sys Bill	Sys Bill-ComEd
Feb	ComEd	2.2.2 Service Orders SIRs	59352	ESSD - Assign Cass Information Systems as GAA for AT&T Accounts	ESSD	ESSD-ComEd
Feb	ComEd		59617	ESO - Void Meter Lease WFM's and Analyze Issues / work down plan f	ESO	ESO-ComEd
Feb	ComEd		58136	DSO - Add new High Voltage trouble condition for Electric Trouble ticke	DSO	DSO-ComEd
Feb	ComEd		59633	Billing - Issue with maintain lights for high quantity components	Sys Bill	Sys Bill-ComEd
Feb	ComEd		59176	F&MS - Job cs733dip for Random CMO selection can include meters fr	F&MS	F&MS-ComEd
Feb	ComEd	2.2.4 Finance SIRs	56991	ITx - Fix CS570YIP abend due to contention	IT	IT-ComEd
Feb	ComEd		49213	ESSD - SBO Daily Exceptions starting Nov 2008	ESSD	ESSD-ComEd
Feb	ComEd		58966	ITx - Unidentified Cash Issue	IT	IT-ComEd
Feb	All	2.2.1 Billing SIRs	59389	Billing - Final billed accounts with new meters/accounts active on premis	Sys Bill	Sys Bill-All
Feb	All	2.2.6 Audit Support	55612	Audit - SIR is to document all of 2008 CIMS critical dataset access.	Audit	Audit-All
March	All	2.1.2 Business/Functional Analysis	41757	Time Tracking - AMO/LOM time reporting		-All
March	All	2.2.1 Billing SIRs	55870	ITx - Research Bill Print Failures part 2	IT	IT-All
March	All		58161	Billing - Can't complete connect orders that have only work reading rows	Sys Bill	Sys Bill-All
March	All		49229	ITx - Root cause of curtailment issue on Metretek servers	IT	IT-All
March	All		55258	Billing - Accounts failing to rebill final are not included in the SB Tracker	Sys Bill	Sys Bill-All
March	All		59746	Billing - Delete meter orders that get stuck in the waiting for readings / r	Sys Bill	Sys Bill-All
March	All		58648	ITx - Determine why some billing transactions posted to the FAT with nc	IT	IT-All
March	All		58300	Billing - Add pro-rating code for H88 - Comm Hourly Fixture Included Lic	Sys Bill	Sys Bill-All
March	All		58818	Billing - Interest for constant corrections not applied via C/R, is applied c	Sys Bill	Sys Bill-All
March	All		59508	Billing - error during rebilling final accounts	Sys Bill	Sys Bill-All
March	All		59981	Rev Acctg- Fix CURST301 Bill Acct Count Report to stop dropping acc	Rev Acct	Rev Acct-All
March	All		58682	Billing - Debit/Credit discrepancies in the Monthly IT Manual Billing Adju	Sys Bill	Sys Bill-All

month	company	category	SIR	SIR name	BU	BU - Company
March	All	2.2.2 Service Orders SIRs	39747	Strategies & Support - Add CIMS Authorized Payroll and HR Titles for C	IMS Security	-All
March	All		50076	Strategies & Support - Super User Extract		-All
March	All		56157	Billing - Could not maintain service activation due to error in code	Sys Bill	Sys Bill-All
March	All		57551	Strategies & Support - Create new report for business to check segrega	tion of duties cor	-All
March	All		50281	Call Center - Connect cannot be issued with more than 1 Meter Investig	Call Center	Call Center-All
March	All		59179	ITx - OMS Middleware Upgrade	IT	IT-All
March	All		58259	Call Center - Inactive Street row on CU04TB19_Street table prevent Co	Call Center	Call Center-All
March	All		46016	ESO - Peco Gas meter exchanges are populating ESO west Rider7 rep	ESO	ESO-All
March	All		57274	F&MS - Test Results Greater Than 102% report does not properly calcu	F&MS	F&MS-All
March	All		58890	Billing - Outlook Report CUREQ102 - Test Results Greater Than 102%	Sys Bill	Sys Bill-All
March	All		59262	DSO - Update the Pending Service Orders Report to display orders with	DSO	DSO-All
March	All	2.2.4 Finance SIRs	50335	ITx - BPS effort - Change Cash Vendor FTP's to Auto Retry for Connec	IT	IT-All
March	All		53979	Cust Relations - cursor already in use error when attempting to run activ	Cust Relation	Cust Relation-A
March	All		57805	ITx - Abend CS816MIP contention with CS064DIP	IT	IT-All
March	All		57799	Rev Mgmnt - The Monthly Cut Out Report is Incorrect	Rev Mgmt	Rev Mgmt-All
March	All		57730	Rev Mgmt - New deposit notice letter for customers in bankruptcy	Rev Mgmt	Rev Mgmt-All
March	All		57296	Rev Mgmt - Modify CUBLP300 to determine the date nxt action on reins	Rev Mgmt	Rev Mgmt-All
March	All		57312	Rev Acctg - Mix Match of KWH between EPS and CIMS	Rev Acct	Rev Acct-All
March	All		57731	Rev Mgmt - Allow DPAs to be created for customers with discharged or	Rev Mgmt	Rev Mgmt-All
March	All		56445	Rev Mgmt - Investigate Eligible To Cut/Pending Connect process (CS5	Rev Mgmt	Rev Mgmt-All
March	All		59539	Rev Mgmt - Re-run 2008 MEAF and Power Up contribution letters & per	Rev Mgmt	Rev Mgmt-All
March	All		59364	ITx - Minimize H502BACT contention abends	IT	IT-All
March	All		36730	Strategies and Support - Implement process to delete archived data from	CIMSARCH	-All
March	All		59513	Pay Proc - Updating the list of Authorized Agents in CIMS for ComEd ar	Pay Proc	Pay Proc-All
March	All		57985	Rev Mngt - Improve error processing during Rev Mgmt Tracker load	Rev Mgmt	Rev Mgmt-All
March	All		59349	Rev Mgnt - Change the recovery vendors allocation percentages	Rev Mgmt	Rev Mgmt-All
March	All		49188	Call Center - Productionalize query to track PECO/ComEd CIMS Goodv	Call Center	Call Center-All
March	All		59892	ITx - Voided premises causing Financial job CS194DIP to abend	IT	IT-All
March	All		60277	Rev Mgmt - Issue with Pending Pamynent not being accounted for in C	Rev Mgmt	Rev Mgmt-All
March	All	2.2.5 Regression Test Support	41757	Time Tracking - AMO/LOM time reporting		
March	All	2.2.6 Audit Support	41757	Time Tracking - AMO/LOM time reporting		
March	All	2.2.7 Regression Test Planning	41757	Time Tracking - AMO/LOM time reporting		

2013 SIR Work - ComED and ComEd/Peco

Docket No. 14-312

Release Date	Sir Category	SIR Number	Area (s) Affected or	Key Word or Phrase	Description of Issue and Description of wl	BU	Company
2/15/2013	Billing	76157	Energy Acquisition	Choice- Correct language on default print line	**I.** Remove TAG language from the default	Split	
2/15/2013	Billing	82372	IT	CI - IT Abend DA206130 - Increase output spa	**I.** The job (DA206130) fails everyday due to	ComEd	IT
2/15/2013	Billing	82885	IT	CI - IT Abend CS345DIP - Increase output spac	**I.** Job (CS345DIP) fails everyday on step 30	ComEd	IT
2/15/2013	Billing	83460	Billing	CEOP - Billing--Modify the Donovan Report to	**I.** This issue is caused when the number of	Split	Sys Bill
2/15/2013	Billing	83485	Billing	Billing- Correct PECO final bill message	**I.**Display the bill message "Late payment c	Split	Sys Bill
2/15/2013	Enhancement-E	84367	Enhancement-Billing	Muni Agg Classic - Technical Batch Improvem	**I.** Make a very easy code change to CUMB	ComEd	Sys Bill
2/15/2013	Enhancement-F	83389	Enhancement-Post F	Enhancements - AVPOSID - Post Production S	**I./A**. Defect 312 - CUMSO043 defect introd	ComEd	Rev Mgmt
2/15/2013	Financial	78963	IT	CI - IT - Do not delete customer count accrual	**I.** Do not delete customer count accrual RS	Split	IT
2/15/2013	Service Orders	81858	Call Center	Call Center - Add a CIMS Critical Contact Type	**I/A**. CIMS currently does not have a Critica	Split	Call Center
2/15/2013	Service Orders	82803	Rev-Pro	Revenue Protection - Remove Combo Order L	**I.** CIM MI's autovoid and append to manu	Split	Rev Pro
2/15/2013	Service Orders	83199	S&S	Strategies & Support - Update the HR Titles a	**I/A.** Strategies & Support provides update	Split	Strat & Supp
2/15/2013	Enhancement-A	82995	Enhancement-AMI	ComEd AMI Release 1 - SERVICE DOWNGRAD	**I.** ComEd AMI Release 1 - SERVICE DOWNG	ComEd	Mtr Reading
2/15/2013	Enhancement-F	79494	Enhancement-Finan	Enhancements - PIPP 2012 - Phase 2C - Chang	**I / A.** Enhancements - PIPP 2012 - Phase 2	Split	Rev Mgmt
2/15/2013	Enhancement-S	83609	Enhancement-Servic	Enhancements - AVPOSID - Post Production S	**I/A.** Hotfix SIR for CUSMO043 issue	ComEd	Rev Mgmt
4/12/2013	Billing	76778.000000	Revenue Protection	Stuck meter order creation (the billing part)	**I.** Constant inflow of stuck meter orders. (	Split	Rev Pro
4/12/2013	Billing	79449.000000	Billing	Create a Meter Relationship Discrepancy Rep	**I./ A**. Often when meters are exchanged th	Split	Sys Bill
4/12/2013	Billing	80922.000000	Billing	Summary Bill blank Bill Type Issue	I. When a Header row for Summary Bill en	Split	Sys Bill
4/12/2013	Billing	81534.000000	IT	VB jobs - Field Sizes in VB Reports too Small	**I./A.;** Change Current and Control Row Co	Split	IT
4/12/2013	Billing	83921.000000	IT	Modify the processing to CUBBI365	**I.** If the report is run late, it will pick up on	Split	IT
4/12/2013	Billing	84574.000000	ESSD	Creation of New Taxing Areas	**I.** CIMS does not contain all the TAXING AR	ComEd	ESSD
4/12/2013	Billing	84879.000000	Billing	Report #CURBI054 "Manual Bill Release Routi	**I./ A.** Manual Bill Release Routing Report (	Split	Sys Bill
4/12/2013	Enhancement-E	71167.000000	Billing	Enhancements - Net Metering Renewable Ser	**I.** Net metering accounts are reviewed and	Split	Sys Bill
4/12/2013	Enhancement-E	79012.000000	Billing	AEPS Reconfiguration	**I.** The removal of the AEPS charge from th	ComEd	Sys Bill
4/12/2013	Enhancement-E	83748.000000	Billing	Part 412 - Reprise	**I.** Part 412 sets rules for marketing practic	ComEd	Sys Bill
4/12/2013	Enhancement-E	83969.000000	Billing	Enhancements - SB 3811 Rider EDA - Project D	**I. / A.:** Rider EDA and Net Metering is a Re	ComEd	Sys Bill
4/12/2013	Enhancement-E	85397.000000	Billing	RES Auto Cancel Rebill-Partial Promote CD-SR	**I./A.** Partial Promote Request for Auto Can	Split	Sys Bill
4/12/2013	Enhancement-E	84441.000000	Billing	Billing - Research why an 810 Rejection Outsi	I. With recent schedule changes made to P	Split	Sys Bill
4/12/2013	Financial	79828.000000	Rev Mgmt	Modify CIMS so that Agmt debits Transfer fro	**I/A.** 1.) Modify CIMS so that the dollars, a	Split	Rev Mgmt
4/12/2013	Financial	80652.000000	ComEd Care	Allow CIMS to apply CHAMP credits to an acc	**I.** A requirement impacting residential and	Split	Call Center
4/12/2013	Financial	82294.000000	Rev Mgmt	Modify CIMS to not include Suspended Charg	**I / A.** 1.) Modify CIMS so that agreement	Split	Rev Mgmt
4/12/2013	Financial	83464.000000	Rev Mgmt - Paymen	Update list of Auth Agents in CIMS for ComEd	**I/A**. The purpose of this SIR is to update th	Split	Rev Mgmt
4/12/2013	Financial	84819.000000	Rev Acctg	Fix Write-off/Reinstate & PPA Default Modul	**I/A.** 1.) Fix the write off/reinstate CIMS m	Split	Rev Acct
	Financial	70547.000000	Universal Service	Investigate turning off Universal Services Rep	**I./A.** Improved online/batch performance	Split	Rev Mgmt
4/12/2013	Enhancement-F	84464.000000	Financial	PIPP Recertification - Include deferred balanc	**I/A**. The purpose of this SIR is to correct th	ComEd	Rev Mgmt
4/12/2013	Enhancement-F	85275.000000	Financial	PIPP Recertification - Automate PIPP Drop Sch	**I/A**. The purpose of this SIR is to allow Co	ComEd	Rev Mgmt
4/12/2013	Service Orders	56880.000000	Service Orders	Accounts failing to bill due to missing address	**I/A**. Disconnects are showing the correct r	Split	Sys Bill
4/12/2013	Service Orders	63827.000000	Service Orders	Universal Services - CAP rate did not transfer	**I.** Currently, the module skips the account	Split	Sys Bill
4/12/2013	Service Orders	74275.000000	Billing	Master/Subtractive meters losing relationshi	**I.** Account # 06601-38009. On 1/25/11 sub	Split	Sys Bill
4/12/2013	Service Orders	74938.000000	Service Orders - Cho	Correct drop date and usage to cut out date	**I.** Ensure that when account is disconnec	Split	F&MS
4/12/2013	Service Orders	75276.000000	F&MS	Disconnect for service not updating from MD	**I./A.** The omission in the combination logi	Split	F&MS
4/12/2013	Service Orders	77992.000000	Revenue Protection	Stuck meter order creation (the service order	**I.** Stuck Meter orders are causing manual	Split	Rev Pro
4/12/2013	Service Orders	80320.000000	New Business	Unable to complete set & meter drop WFM fo	**I.** User unable to complete WFM to set u	Split	New Business
4/12/2013	Service Orders	81398.000000	Operations	Operations - Streetlight Project - add new cor	**I.** Add a new contact when they receive a c	Split	Operations
4/12/2013	Service Orders	81750.000000	Strategies & Support	Strategies & Support - Enhance the 1097 and	**I.** An enhancement to CIMS report 1097 is	Split	Strat & Supp
4/12/2013	Service Orders	81899.000000	New Business	System Abend due to Multiple lighting contra	**I.** Several CET Contracts were created for	ComEd	New Business
4/12/2013	Service Orders	81929.000000	Construction & Mair	Errors with outage letters sent on 6/28/12	**I.** When two meters user was getting dupl	Split	Operations
4/12/2013	Service Orders	84572.000000	Marketing	Demand Response - Remove Load Manageme	**I.** AC Cycling program is being modified so	ComEd	Marketing
4/12/2013	Service Orders	85088.000000	ESSD	Change the name of CIMS supplier ID 1041 ar	**I.** Changing the name of CIMS supplier ID	Split	ESSD
4/12/2013	Service Orders	85115.000000	IT	Batch schedule change for cs752wip, cs754di	**I./A.** This should prevent related abends a	Split	IT
4/12/2013	Enhancement-S	84269.000000	Service Orders	Enhancements - UTC Max Comments	**I.** Issues in the technical approach which p	ComEd	F&MS
4/12/2013	Web Services	82203.000000	Web Services	Usage history not working if account is on a s	**I/A.** If an account is on a supplier, the usa	Split	Sys Bill
06/14/2013	**Billing**	71986	Billing	Billing - CS898DIP - Function 5 abended due t	I: Accounts that that process supplier switc	Split	Sys Bill
06/14/2013	**Billing**	78830	Choice / ESSD	Choice- 820's being sent for 824 Same day fin	I: When a Same Day Final bill (867) is issue	Split	Choice
06/14/2013	**Billing**	79029	Choice / ESSD	EA/ESSD - Missing 810 control report not han	I: The report takes very long time to run w	Split	Choice
06/14/2013	**Billing**	80827	Billing	Billing - CIMS limitation when processing mul	I:Current code has a limitation to the num	Split	Sys Bill
06/14/2013	**Billing**	80830	Billing	Billing - Overwrite Estimated Usage in CEDAR	I/A: Automatically purge the interval data	Split	Sys Bill
06/14/2013	**Billing**	83849	Billing	Billing - Meter Attributes - Irregular and Irregu	I:Many of high dollars exceeds limit failure	Split	Sys Bill
06/14/2013	**Billing**	84291	IT	CEOP - Scheduling conflict with CS81BMIP an	I/A: The Bill Insert schedule opens on the I	Technical	IT
06/14/2013	**Billing**	84685	IT	CI - Schedule changes for Batch DA and PI job	I/A: Batch schedule change to remove Dat	Technical	IT
06/14/2013	**Billing**	85669	IT	CI - Missing 867 originals/cancels exceeds the	I:A: CIMS will determine what percent of t	Technical	IT
06/14/2013	**Billing**	85838	IT	CEOP - Create a Daily / Monthly process to ca	I/A: Create a process to capture the batch	Technical	IT
06/14/2013	**Enhancement-E**	83601	Billing	RES Auto Cancel Rebill	I/A: Correct problem with RES accounts re	Split	Sys Bill
06/14/2013	**Enhancement-E**	84388	Billing	Muni Aggregation Chicago - Series 1 - CIMS A	I:/A:The purpose of this project is to proac	ComEd	Sys Bill
06/14/2013	**Enhancement-E**	84390	Billing	Muni Aggregation Chicago - Series 1 - CIMS A	I/A: The purpose of this project is to proac	ComEd	Sys Bill
06/14/2013	**Financial**	69206	Rev Mgmt	Rev Mgmt - Fix Reporting Issue (FINAL BILL AM	I/ A: 1. Ensure that exactly 24 consecutive	Split	Rev Mgmt
06/14/2013	**Financial**	72764	IT	CEOP - Rev Mgmt - Decomission Bad Debt Scc	I: A system health concern was raised rega	Technical	IT
06/14/2013	**Financial**	73274	IT	CI - ITx - Improve Calendarized Accrual Sort Ca	I: Fix space abend that cause failure mont	Technical	IT

Release Date	Sir Category	SIR Number	Area (s) Affected or	Key Word or Phrase	Description of Issue and Description of wl	BU	Company
06/14/2013	**Financial**	79680	Rev Accounting	Rev Acct-Reinstatements are not properly log	I: During testing of SIR 76760, it was ident	Split	Rev Acct
06/14/2013	**Financial**	80207	Rev Mgmt	Rev Mgmt - Add Commercial Customer Name	I /A: Modify CIMS tp ensure that charges	Split	Rev Mgmt
06/14/2013	**Financial**	83300	Strategies & Support	S&S--CURST342/352 Supplier Report Hotfix Sy	I: An Emergency SIR 81422 was hotfixed o	Split	Strat & Supp
06/14/2013	**Financial**	84858	Strategies & Support	S&S - TSO & Respond tool showing Comed cc	I/A: Modify the CIMS module (CURAR900)	Split	Strat & Supp
06/14/2013	**Service Orders**	71296	Billing	Billing - DNAC Orders Mixed Meters WFM cor	I:.WFM captures the completion comment	Split	Sys Bill
06/14/2013	**Service Orders**	74005	Choice / ESSD	ESSD - CIMS change for CEDI to accept Backda	I:.2 scenarios causing CIMS/CEDI audit rep	Split	Choice
06/14/2013	**Service Orders**	75184	Choice / ESSD	ESSD - 814C request for meter exchanges - mi	I:.Accounts with multiple meters that have	Split	Choice
06/14/2013	**Service Orders**	78610	Field & Meter Servic	F&MS - User unable to void corrupted MI orc	I:.This SIR is created to fix the error encour	Split	F&MS
06/14/2013	**Service Orders**	80282	New Business	New Business - Unable to issue connect orde	I:.This SIR is created to fix the error encour	Split	New Business
06/14/2013	**Service Orders**	80509	New Business	New Business - Date error when processing a	I:.The service order should complete with	Split	New Business
06/14/2013	**Service Orders**	80726	Revenue Protection	Revenue Prot - Void all current ComEd Stuck I	I:.Stuck meter order with current usage ne	Split	Rev Pro
06/14/2013	**Service Orders**	81352	Strategies & Support	Strategies & Support - Add validation in the C	I:.Add another flied on the interface to CIN	Split	Strat & Supp
06/14/2013	**Service Orders**	81573	Field & Meter Servic	F&MS - Received an error trying to Maintain t	I:Fix the pop up error related to the remar	Split	F&MS
06/14/2013	**Service Orders**	82631	Vegetation Mgmt	Veg Management - Request for Services for V	I:A new letter is needed to send to PECO ci	Split	Operations
06/14/2013	**Service Orders**	84368	Field & Meter Servic	F&MS - Redirecting from CAD to CIMS results	I:.The redirect functionality of CIMS makes	Split	F&MS
06/14/2013	**Service Orders**	85086	Energy Services Orga	ESO - Performance Test : CET Record Volume	I:.The transaction number to be increased	ComEd	ESO
06/14/2013	**Service Orders**	85860	IT	CI - Billing - System Generated Dis orders at C	I:Remove part of the logic changes made u	Technical	IT
06/14/2013	**Service Orders**	85985	IT	CI - SPI data clean up. SSN is being written to	I:SPI data clean up. SSN is being written to	Technical	IT
06/14/2013	**Service Orders**	86128	IT	CI-IT - Separate FTP step from job cs01smip ar	I:Separate FTP step from job cs01smip and	Technical	IT
06/14/2013	**Enhancement-**	74768.000000	Web Services	Enhancements - ComEd TuVox Billing and Pay	I/A: The purpose of this project is to enhar	ComEd	Sys Bill
06/14/2013	**Enhancement-**	82462	Web Services	Enhancements 2012 - Change to Inactive Prer	I: Limitations preventing customer access t	Split	Rev Mgmt
06/14/2013	**CDW**	86031	IT	CDW - Migrate CDWIMPCT impact to product	I/A:.This SIR will promote new CDW tables	Technical	IT
	Billing	76974	Billing	Billing - Can't move a summary bill Acct to a n	**I.**	Split	Sys Bill
	Billing	77000	ESSD	ESSD - Correct Meter Configuration	**I.** Currently meters with Check Meter (CM)	Split	ESSD
	Billing	79010	Billing	Billing - Gas Transportation and Temp Contro	**I.**	Split	Sys Bill
	Billing	80443	Billing	Billing--Fix the Bill group mismatch on premis	**I./A.**: Accounts that have a mismatch will b	Split	Sys Bill
	Billing	80468	F&MS	F&MS- Consumption orders caused by Meter	**I.** CIMS is generating invalid Meter Investig	Split	F&MS
	Billing	80971	Marketing	Marketing - Changing rate is causing issues w	**I.** • When 2 or more rate changes occur wi	Split	Marketing
	Billing	81424	Call Center	Call Center - CIMS Issue on Account #25536-5	**I.** Service accounts with non-service busin	Split	Call Center
	Billing	81643	Billing	Billing - Modify billing mods so that accounts	**I.** /A: When an account has multi-RTB row	Split	Sys Bill
	Billing	84595	Billing	Billing - Inflow Reduction - Account suspende	**I.** The account is stuck RTB because it fails	Split	Sys Bill
	Billing	84686	IT	CI - Schedule changes for Batch DA and PI job	**I.**	Split	IT
	Billing	85949	Billing	Billing - Inflow Reduction - High Error Deman	**I./A.** Reduce the inflow of these wfm type	Split	Sys Bill
	Enhancement-E	86337	Billing	Net Metering - Fix for CAP Shortfall Extract	**I.** Due to an increase in the number of Usa	Split	Sys Bill
	Enhancement-E	86606	ESSD	RES Auto Cancel Rebill - Post Production Supp	**I.A.** This SIR will be used to track any ACRE	Split	ESSD
	Enhancement-F	86354	Finance	Municipal Aggregation Chicago - Mid-Month	**I.**	ComEd	ESSD
	Financial	79684	Rev Mgmt	Rev Mgmt - Bill unbilled charges on finaled ac	**I.** CIMS is holding accounts which finaled	Split	Rev Mgmt
	Financial	80439	Finance/Care	ComEd Care--Enable PIPP termination when c	**I.** Currently we are obtaining prorated usa	ComEd	Rev Mgmt
	Financial	81426	IT	CEA - Rev Acctg - CURST502 vs. EPS KWH Disc	**I.** A discrepancy exists between the Reve	Split	IT
	Financial	81430	Rev Mgmt	Rev. Mgmt - PPA Defaults debits in the wrong	**I/A.** When accounts final and default the	ComEd	Rev Mgmt
	Financial	81747	Finance	Cash Accounting - Fix Monthly APECS Reconci	**I.**	Split	Rev Acct
	Financial	83465	Finance	Payment Processing - Updat list of Auth Agen	**IA.** This is the request to update the list o	ComEd	Rev Mgmt
	Financial	83791	Finance	Revenue Accounting--Modify the Incorrect kv	**I.** When usage broken down by steps (fro	ComEd	Rev Mgmt
	Financial	85703	IT	CI - IT - Increase supplier 820 output file spac	**I.**	Split	IT
	Financial	85968	IT	CI - IT - Increase file allocations for daily top c	**I.**	Split	IT
	Financial	85969	IT	CI - IT - Increase Maintain Bill Account dialog	**I.**	Split	IT
	Financial	85980	IT	CI - IT - Increase Supplier Liability data file allc	**I.**	ComEd	IT
	Financial	86241	IT	CEOP- Finance - BATCH ERROR FILES - add CU	**I.**	Split	IT
	Financial	86339	IT	CI - IT - Stop technical LINES exceeded EZ/SA e	**I.**	Split	IT
	Service Orders	70066	Billing	Billing - AMI meters posting with a decimal va	**I.** AMI meters display as whole numbers ir	Split	Sys Bill
	Service Orders	72270	Choice	Choice - Investigate missing N4 segment for a	**I.**	Split	Choice
	Service Orders	74067	Billing	Billing - Mtr set rso is being populated on new	**I.**	Split	Sys Bill
	Service Orders	77226	New Business	New Business - Investigate RSO order getting	**I.** Investigate recurring issue of HDT wher	Split	New Business
	Service Orders	79181	Billing	Billing - Meter Lease cannot be recalculated c	**I.** Job cs31qdip, which recalculates Meter	Split	Sys Bill
	Service Orders	80829	New Business	New Business - Cannot add second point of se	**I.** We are unable to add an additional met	Split	New Business
	Service Orders	83670	F&MS	F&MS - Need to void CIM notice drop and cut	**I.**	Split	F&MS
	Service Orders	84420	Strat & Support	Strategies & Support - Automate the CIMS WI	**I.** Request to automate the CIMS WFM an	Split	Strat & Supp
	Service Orders	84712	IT	CI-IT - Service Orders archival job cs754dip to	**I.**	Split	IT
	Service Orders	85166	Marketing	Marketing - Comment out code for AC Cycling	**I.** When a CIMS user is attempting to con	Split	Marketing
	Service Orders	86364	ESSD	ESSD - CIMS Tax Area-Op Center Additions - D	**I.** CIMS does not properly reflect the TAX A	Split	ESSD
	Service Orders	86756	Strat & Support	S&S - Increase frequency of CIMS Users Secur	**I.**	Split	Strat & Supp
	Service Orders	86800	Strat & Support	Strategies & Support-CIMS User Security Text	**I.** Generate monthly CIMS security report	Split	Strat & Supp
	Web Services	82289	Web	Web Services - Mobile App Contacts	**I.** Increase the frequency of the CIMS User	Split	Call Center
	Web Services	84262	Web	Web Services - STAT command for text messa	**I.**	ComEd	Call Center
	Web Services	85165	Web	Webservices - Comment out code for AC Cycl	**I.**	Split	Call Center
	Web Services	85890	Web	Web Services - Fix EFT	**I.**	Split	Rev Mgmt
10/25/2013	Billing	79450	Marketing	Marketing - Bill Insert Hoppers	I/A: Create test files for Regulus to test tw	Split	Marketing
10/25/2013	Billing	81421	Billing	Billing - Rate change for a new connect from	I/A: Update static table to ensure no activ	Split	Sys Bill
10/25/2013	Billing	81996	Choice	Choice - Accepted Supplier Charges for Inacti	I/A: CIMS logic will be modified to ensure t	Split	Choice
10/25/2013	Billing	82794	Billing	Billing - Rider NS doesn't roll up into ordinanc	I: Identify free service accounts with NS ric	ComEd	Sys Bill
10/25/2013	Billing	83985	ESO	ESO - Updating wattage for incandescent, me	I/A: Four new lighting component types: I	Split	ESO

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10/25/2013	Billing	84596	New Business	New Business - Rider NS Apply Date and CET I	I/A: Modify CIMS-CET process to handle tl	Split	New Business
10/25/2013	Billing	85298	Choice	Choice- Fix /Correct logic behind 810-17 & 81	I/A: Modify CIMS so that suppliers are all	Split	Choice
10/25/2013	Billing	86321	Billing	Billing - Inflow Reduction - Gap in Reading Da	I/A: Modify logic in the meter reading upl	Split	Sys Bill
10/25/2013	Billing	86436	Billing	Billing - Inflow Reduction - kWh use is les tha	I:.Issue seen on accounts with cum deman	Split	Sys Bill
10/25/2013	Billing	87445	Field & Meter Servic	F&MS- Hotfix for SIR 80468 Rev Pro Orders	I/A: Synch-up the Hotfix implemented on (	Split	F&MS
10/25/2013	Billing	87437	IT	IT - Prebill abend when CIM/COM baseline ha	I/A: Address issue encountered when the I	Technical	IT
10/25/2013	Financial	68862	Universal Services	Univ Svcs - PPA businesses with advance dow	I/A: Logic will be added to the PPA forgive	Split	Rev Mgmt
10/25/2013	Financial	79682	Customer Care	Customer Assistance Programs- PIPP Budget I	I: Budget bill enrollment is cancelled if the	Split	Call Center
10/25/2013	Financial	82354	Revenue Manageme	Rev Mgmt - Modify CIMS logic to Decrease Cc	I/A: CIMS logic will be modified so that if	Split	Rev Mgmt
10/25/2013	Financial	82712	Cash Management	Cash Management - Modify Outage Credit Pr	I/A: If the account is written off, and ther	Split	Cash Mgmt
10/25/2013	Financial	84602	Cash Management	Cash Management --Enhance Cash System To	I/A: This enhancement will provide Comm	ComEd	Cash Mgmt
10/25/2013	Financial	85774	Revenue Accounting	Rev Acctg--Change Residential and Res Gov't	I/A: Change the date the data download is	Split	Rev Acct
10/25/2013	Financial	87229	Strategies & Suppor	CAS--Decomission email sent to Strategies &	I/A: Change all the impacted CIMS batch a	Split	Strat & Supp
10/25/2013	Financial	74935	IT	CI - IT - Make scrubbed daily actual GL files av	I: Several key CIMS files sent to CDW must	Technical	IT
10/25/2013	Financial	83784	IT	IT - Increase Revenue Adjustment Sort file all	I: Increased volume of revenue adjustmen	Technical	IT
10/25/2013	Financial	86315	IT	CEOP - S&S - Decomission CURST213 & CURST	I: Two revenue reports hidden since 2004 (	Technical	IT
10/25/2013	Financial	87107	IT	CEOP- Finance - BATCH ERROR FILES - add CU	I: Key finance processing error logs are not	Technical	IT
10/25/2013	Financial	87512	IT	IT - Delete Production Datasets of obsolete CI	I: CIMS Finance processes decommissione	Technical	IT
10/25/2013	Service Orders	74276	New Business	New Business - Modify the premise number t	I: CIMS is not updating the building inform	Split	New Business
10/25/2013	Service Orders	77891	Field & Meter Servic	F&MS - Prevent service orders from going to	I: the issue of CMO orders going into bank	Split	F&MS
10/25/2013	Service Orders	78773	Choice	Choice - 814E/814C Were "Stuck" w/"In Progr	I: There are PECO accts where the supplier	Split	Choice
10/25/2013	Service Orders	79936	Billing	AMI Ops - AMI Report for open service orders	I: To support additional ComEd AMI mete	ComEd	Mtr Reading
10/25/2013	Service Orders	82801	New Business	New Business - Customer Owned Cable on Tr	I: When trouble tickets are issued ,the cre	Split	New Business
10/25/2013	Service Orders	83270	Billing	Billing - Increase WFMs / Connect Failures	I: Increased connect failures into the billin	Split	Sys Bill
10/25/2013	Service Orders	84774	Field & Meter Servic	F&MS - Users cannot complete "DNAC Other	I:."DNAC Other Completion WFM". Prelim	Split	F&MS
10/25/2013	Service Orders	85445	ESSD / Choice	ESSD - 814 Drop records not being sent by CIM	I:CIMS is not sending the 814D records out	Split	ESSD
10/25/2013	Service Orders	86687	Revenue Manageme	Rev Management/ Revenue Protection - CIM	I: When a CIMS user is attempting to conn	Split	Rev Mgmt
10/25/2013	Service Orders	87331	IT	CI-IT Support of archival job cs754dip	I/A: Handle duplicate Insert in the Archival	Technical	IT
10/25/2013	Web Services	87236	IT	Web Authentication Improvements Project (C	I/A: This SIR will track and address all "Wi	Technical	IT
10/25/2013	CDW	87601	IT	CDW - Migrate CDWIMPCT impact to product	I/A: Created to move CDWIMPCT to produ	Technical	IT
10/25/2013	Integration Ana	87093	IT	Support Testing and Remediation for Window	I/A: This SIR covers the testing and remedi	Technical	IT
12/6/2013	AMI/MDM	87158	AMI	AMI Deployment-Create New Commercial Le	I/A. a NEW letter for Commercial custome	ComEd	Mtr Reading
12/6/2013	AMI/MDM	88237	AMI	AMI Ops - Adding additional customer contac	I/A. Add the new ComEd & Peco contact t	Split	Mtr Reading
12/6/2013	Billing	72787	FMS	F&MS - CIM orders are not generated after a	I/A. Allow CIM (Consumption on Inactive I	Split	F&MS
12/6/2013	Billing	82681	Universal Services	Univ Srv - Error trying to enroll account on CA	I/A. Correct CIMS issue so that accounts w	Split	Rev Mgmt
12/6/2013	Billing	82792	FMS	F&MS - AMR to Billing, Tracking Reports	I/. CEDAR to send a file of MV90 and TMS	Split	F&MS
12/6/2013	Billing	82793	Billing	Billing - In and out meters when estimated sti	I/A. Modify the CEDAR Sold To Customer a	Split	Sys Bill
12/6/2013	Billing	84597	Marketing	Marketing - Issue with wording of RRTP termi	I/. Termination customer contacts state th	Split	Marketing
12/6/2013	Billing	84688	Technical	CI - Schedule changes for Batch DA and PI job	I/A. Eliminate/retire data repair or Produc	Split	IT
12/6/2013	Billing	84862	Marketing	Marketing - Unable to terminate the account	I/A.Upon termination from the RRTP prog	Split	Marketing
12/6/2013	Billing	86437	Billing	Billing - Inflow Reduction - Reduce the Curren	I. The Current Less than Prior Est WFM is t	Split	Sys Bill
12/6/2013	Billing	87066	Billing	Billing - Inflow Reduction - Accounts with met	I/A.Modify one unit difference check to ta	Split	Sys Bill
12/6/2013	Billing	87156	FMS	Mtr Rdg - Yearly date table updates for 2014-	I/A.Implement the finalized 2014 meter re	Split	F&MS
12/6/2013	Billing	87541	Technical	IT - SPI data logging	I/A.When the window is reopened after pl	Split	IT
12/6/2013	Billing	87575	Billing	Billing - Inflow Reduction - Reduce low error (	I/A.Add new edit check before issuing a lo	Split	Sys Bill
12/6/2013	Billing	87576	Billing	Billing - Inflow Reduction - Reduce the high er	I/A.Add a new edit check before issuing a	Split	Sys Bill
12/6/2013	Billing	87911	Billing	Billing - Inflow Reduction - Accounts failed in	I/A. Ensure addresses are correctly retriev	Split	Sys Bill
12/6/2013	Enhancement-A	86580	IT	ComEd AMI Release 2 - Phase 3	I/A. Update Certification Status from CIMS	ComEd	IT
12/6/2013	Enhancement-V	87835	eChannel	Web Authentication Improvements Project - (	I/A. Fix the error on the cims table when C	ComEd	Call Center
12/6/2013	Financial	68632	Universal Services	Univ Svcs - Re-architect the two daily LIURP &	I/A. Modify CIMS to ensure all required d	Split	Rev Mgmt
12/6/2013	Financial	73690	Universal Services	Univ Serv - Add debit/credit sign to Cust balar	I/A. Modify CIMS to ensure customer bala	Split	Rev Mgmt
12/6/2013	Financial	74401	Customer Assistance	ComEd Care - Create report for Partial Payme	I/A. The CAP team is trying to quantify the	Split	Rev Mgmt
12/6/2013	Financial	76243	Revenue Accounting	Rev Acctg - General G/L Mapping Changes	I/A. Make changes to general ledger map	Split	Rev Acct
12/6/2013	Financial	83466	Payment Processing	Payment Processing - Updat list of Auth Agen	I/A. This is the request to update the list o	Split	Pay Proc
12/6/2013	Financial	86689	Revenue Accounting	Rev Acctg - one-sided adjustments in CIMS ca	I/A. Modify the Post Miscellaneous Debit/	Split	Rev Acct
12/6/2013	Financial	87088	Revenue Accounting	Rev Acctg--The CURST333 monthly report is e	I/A. The finance job that runs every readir	Split	Rev Acct
12/6/2013	Financial	88287	IT	CI - IT - Recreate incorrectly deleted accrual p	I/A. Calendarized accrual and customer co	Split	IT
12/6/2013	Meter	84799	Meter Reading	ComEd Meter Reading Itron PP4 Replacemen	I/A. The project approach is to execute a 1	ComEd	Mtr Reading
12/6/2013	PECO AMI	88049	AMI	CIMS needs the field UPLD-CD-FILLER populat	I/A. Will address issue where CIMS needs	Split	Mtr Reading
12/6/2013	Service Orders	70931	Billing	Billing - Inflow Reduction - Misc High Bill WFM	I/A.Inflow Reduction SIR-The Miscellaneo	Split	Sys Bill
12/6/2013	Service Orders	74984	Choice	Choice - Accounts that are returning to PECO	I/A. Supplier enrollments are getting stuck	Split	Choice
12/6/2013	Service Orders	79337	AMI	AMI Ops - Eliminate estimated AMI final bills	I/A.The Disconnect RCD (remote connect /	Split	Mtr Reading
12/6/2013	Service Orders	82699	Strategies & Suppor	Strategies & Support - Unable to Delete Prem	I/A.Through HD ticket 15646723 it has bee	Split	Strat & Supp
12/6/2013	Service Orders	83853	Strategies & Suppor	Strategies & Support - Update the HR Titles a	I/A.Strategies & Support provides updated	Split	Strat & Supp
12/6/2013	Service Orders	85519	AMI	AMI Ops - Failed Meter Exchange Transaction	I/A.Recently SOA team has noticed some c	Split	Mtr Reading
12/6/2013	Service Orders	86290	New Business	New Business - CET- Lighting components not	I/A.CET requests components to be addec	Split	New Business
12/6/2013	Service Orders	87042	F&MS	HotiFix F&MS Cut-Out “create” rows (posted	I/A. Timing issue-Orders would void in CAI	Split	F&MS
12/6/2013	Service Orders	87822	IT	CEOP- Service Orders - BATCH ERROR FILES - a	I/A. Creating files to store error informatic	Split	IT
12/6/2013	Service Orders	87955	Choice	Choice - Investigate missing N3 & N4 segment	I/A.The 814C is stating the correct reason (	Split	Choice
12/6/2013	Service Orders	88256	IT	CI-IT - Batch schedule change for cs752wip ar	I/A. These jobs were temporarily suspend	Split	IT
12/6/2013	Web Services	81600	eChannel	Web Services - when deposit is via web it crea	I/A. When a deposit is requested as part o	ComEd	Call Center

Release Date	Sir Category	SIR Number	Area (s) Affected or	Key Word or Phrase	Description of Issue and Description of wl	BU	Company

		ComEd SIRS	PECO/ComEd split SIRS	Total SIR Count		% Distr.	Distribution Fraction
System Billing total	Sys Bill	8	39	33.35		75.5%	25.2
Call Center total	Call Center	3	6	6.9		64.7%	4.5
Customer Relations Total		0	0	0		78.2%	0.0
FMS Total	F&MS	1	14	10.1		98.8%	10.0
Meter Reading Total	Mtr Reading	4	4	6.6		100.0%	6.6
Revenue Management Total	Rev Mgmt	8	17	19.05		88.9%	16.9
Revenue Protection Total	Rev Pro	0	4	2.6		82.7%	2.2
Payment Processing	Pay Proc	0	1	0.65		70.3%	0.5
			Total	**79.3**			**65.7**

% Delivery	**83.0%**

2009 AMI Projects (100% Metering Services)

Docket No. 10-0467

2009 IT AMI Investment

Actuals	
Category	**Total ($)**
Implementation Planning - SI	$ 127,098
Implementation Planning - Exelon IT	$ 78,471
Software	$ 2,767
CIMS&OMS	$ 94,259
System Integrator (SI)	$ 884,079
Exelon IT	$ 83,231
Production Support	$ 90,701
Total	**$ 1,360,606**

Allocation	
Functionality	% of Allocation
Release 1	70%
Release 2	15%
Release 3	15%
Total	**100%**

O&M Cost Breakdown:

Business Functionality	**Department**	**Planning**	**Software**	**CIMS&OMS**	**Sys. Integrator**	**Exelon IT**	**Prod Support**	**Total ($)**	**% Distributio**	**Distribution Dollars**
Release 1 - Meter Deployment	FMS - Meter Installation Only	$ 143,898	$ 2,767	$ 65,981	$ 618,855	$ 58,262	$ 90,701	**$ 980,465**	**100.0%**	**$ 980,465**
Release 2 - Billing	Meter Reading	$ 30,835		$ 14,139	$ 132,612	$ 12,485		**$ 190,071**	**100.0%**	**$ 190,071**
Release 3 - RCD, Web Presentment, Outage	Rev Pro, Rev Mgmt, Call Cente	$ 30,835		$ 14,139	$ 132,612	$ 12,485		**$ 190,071**	**66.2%**	**$ 125,738**
Total ($)		**$ 205,569**	**$ 2,767**	**$ 94,259**	**$ 884,079**	**$ 83,231**	**$ 90,701**	**$ 1,360,606**	**95.3%**	**$ 1,296,274**

2013 AMI Projects (100% Metering Services)

Docket No. 14-312

FERC - ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	Classification	Group of Subacct	Posted Total Amt
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	11,722.80
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	14,545.34
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	40,045.78
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	14,246.58
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	19,277.25
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	19,846.99
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	10,022.50
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	33,274.75
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	14,113.01
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	17,177.98
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	18,665.75
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-13,104.26
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	26,962.51
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-19,256.64
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	36,435.74
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	12,666.96
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-0.020000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	19,575
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	31,591.91
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	110,363.85
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	35,005.41
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	85,304.48
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	18,417.73
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	17,008.52
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	346.080000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,429.38
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	1,866.19
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	15,883.69
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	6,648.30
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,475.56
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,644.86
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,182.79
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,652.71
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	8,001.15
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-2,618.23
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-3,847.48
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,198.54
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,589.42
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,166.99
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,695.51
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,708.34
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	6,994.08
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,358.59
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	22,050.70
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	5,882.41
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	7,502.12
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	5,020.42
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,627.84
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,820.10
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-697.760000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	1,830.20
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	280.890000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,996.23
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	275.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	42.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	119.100000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	79.400000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	79.400000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	79.400000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	13,515.67
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	79.400000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	93.630000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	79.400000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-3,476
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	10,948.36
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	79.400000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33

FERC - ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	Classification	Group of Subacct	Posted Total Amt
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,083.33
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	1,494.70
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	13,022.93
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,027
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	10,065.93
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,309.85
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,727.85
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	1,665.34
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	1,182.66
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,181.58
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	3,926.43
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-2,272.28
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	1,716.35
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	4,725.40
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	1,383.29
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,202.56
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-1,546.30
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,173.29
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	1,681.10
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,007.01
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,274.72
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	4,299.42
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	2,341.95
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	4,130.64
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	16.800000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	32.800000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	12.820000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	76.770000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	11.400000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	17.620000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	28.430000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	13.090000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	17.860000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	29.950000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	9.020000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	15.460000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-11.790000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	-17.330000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	15.310000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	36.040000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	10.550000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	12.700000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	17.350000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	24.270000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	99.330000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	31.510000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	16.580000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	391.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	0.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	8,525
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	57.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	5,575.20
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	4,400.50
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	70.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	8,827.40
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	5,059.50
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	24,613.11
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	99.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	4,201.50
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	0.000000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	57,230.95

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902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	8,002.78
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	2,485.84
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	4,413
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	20,665
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	115.520000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	20,095
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-1,036
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	25,636.71
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	9,932
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	8,836.08
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	27,936
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	3,885
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	93,990
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	83,990
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	115,624
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	9,291.44
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	660.890000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	27,785.87
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	70,063
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	27,767.23
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	117,502.59
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	5,265
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	57,472.50
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	57,472.50
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	70,063
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	18,164.89
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	5,265
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	39,726.75
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	74,594.75
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	5,265
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	74,594.75
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	70,063
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	87,563
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	13,862.59
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-3,576.76
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	10,194.50
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	6,558.76
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	16,757.41
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	0.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	2,109
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	11,369.90
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	14,501.37
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	94,140
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	108,090.15
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	153,216.60
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	129,395.15
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	139,983
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	67,278.15
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	130,804.08
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	294,634.22
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-46,693.57
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	275,030.14
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	94,008.15
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-103,493.52
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	11,861.74
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	98,024.01
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	15,362
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	38,987.30
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	67,690.88
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	48,805.03
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	4,664.22
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-47.040000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	13,643.93
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	47.040000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,925.42
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	8,927.26
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	8,672.96
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	135.370000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	6,728.98
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	2,051.88

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902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	16.120000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	17.130000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	168.920000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	93.310000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	247.320000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	134.560000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	690.190000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-15,281.56
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	15,870
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	8.200000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Labor	692.160000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-6,869.28
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-1.500000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	3,107.51
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	701.150000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	687.560000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	131.590000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	482.830000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	244.160000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,806.07
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	0.000000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	266.130000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,425.73
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	264.260000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	40.680000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	391.140000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	8,200
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-44.950000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	250.000000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	46.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	229.580000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	207.800000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	590.300000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	465.840000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	507.840000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,066.72
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,774.22
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	96.210000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	151.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	771.260000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,111.49
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	176.500000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	15.820000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	254.550000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,048.04
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	607.500000
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	556.010000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,994.16
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	162,594.63
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	3,750
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	36,078.74
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,119.33
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	61,830
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	3,825
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	230,993.88
902000	1498	Automatd Meter Infrastructure	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,492.40
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	279.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	1,566.09
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	3,527.44
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000

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902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	956.000000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	26.870000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	4.800000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	28.860000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	0.260000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	90.540000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-24.980000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	47.890000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	75.030000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	81.880000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-15.830000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	-43.230000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	0.140000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	26.180000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	37.720000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	179.320000
902000	1510	AMI Deployment	12CSAMIIM	IMA: Expansion of AMI Expense	Metering Services	Other	123.910000
903000	1510	AMI Deployment	12CSBTOIM	AMI Bus Transfrmtn Office O&M	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	12CSIMTRN	AMI Training - O&M	Metering Services	Other	0.000000
903000	1510	AMI Deployment	12CSIMTRN	AMI Training - O&M	Metering Services	Other	2,334.50
903000	1510	AMI Deployment	13CSIMREP	AMI O&M Electrician Repairs	Metering Services	Other	139,627
903000	1510	AMI Deployment	13CSIMREP	AMI O&M Electrician Repairs	Metering Services	Other	20,000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	2,904.50
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	2,960
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	1,036
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	-0.010000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	13CSINTRN	Manage Intern Labor	Metering Services	Labor	0.010000
902000	1510	AMI Deployment	13CSOPSIM	AMI Ongoing Operations	Metering Services	Labor	520.560000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT		Labor	-16.360000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT		Labor	-3.270000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT		Labor	-1.930000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT		Labor	-0.020000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT	Metering Services	Other	-0.010000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT		Other	-0.170000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT		Other	0.000000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT		Other	-0.030000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT		Other	350.000000
580000	1498	Automatd Meter Infrastructure	ADM580	MANAGE&SUPV PERSONNEL, MSC MAT	Metering Services	Other	5,350
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	783.670000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	4,401.44
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	12,300.84
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	10,336.10
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	10,750.24
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	2,147.90
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	879.410000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	145.920000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	2,457.71
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	2,128.20
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	3,013.24
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	223.380000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	103.860000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	0.490000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	581.880000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	23.730000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	36.340000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	94.240000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	64.570000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	34.230000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	5,283.03
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	4,833.30
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	4,004.32

FERC - ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	Classification	Group of Subacct	Posted Total Amt
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	687.860000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	519.370000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	92.470000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	1,219.67
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	1,268.53
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	1,451.50
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	9.300000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	0.710000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	3.960000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	11.070000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Labor	9.680000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	1,957.78
586000	1498	Automatd Meter Infrastructure	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	1,444.40
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	1,923.40
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	856.950000
586000	1498	Automatd Meter Infrastructure	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	3,111.83
586000	1498	Automatd Meter Infrastructure	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	455.800000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	743.470000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	1,108.02
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	866.500000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	936.490000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	13,740.16
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	5,316.48
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	4,836.48
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	4.800000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	2.200000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	1.480000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	4.080000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	7.760000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	2,262.24
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	105.400000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	2,338.72
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	2,294.28
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	5.460000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	1.100000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	10.630000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	65.240000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	35.150000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	2.460000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	196.460000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	-61.080000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	293.180000
586000	1510	AMI Deployment	BCSRLIMS	AMI Meter Install Resdtl Subur	Metering Services	Other	5.370000
586000	1510	AMI Deployment	CSFM02	Perform Special Meter Services	Metering Services	Labor	0.000000
586000	1510	AMI Deployment	CSFM02	Perform Special Meter Services	Metering Services	Labor	0.000000
586000	1510	AMI Deployment	CSFM02	Perform Special Meter Services	Metering Services	Labor	0.000000
586000	1510	AMI Deployment	CSFM02	Perform Special Meter Services	Metering Services	Labor	0.000000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	0.000000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	189.110000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	-629.150000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	366.500000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	1,252.75
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	629.150000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	126.770000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	565.880000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	0.000000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	317.470000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	252.900000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	337.440000
586000	1510	AMI Deployment	CSFM03	Perform Meter Shop Services	Metering Services	Other	1,126.20
587000	1510	AMI Deployment	CSFM09	Investigate Unmetered Current	Metering Services	Labor	0.000000
587000	1510	AMI Deployment	CSFM09	Investigate Unmetered Current	Metering Services	Labor	0.000000
587000	1510	AMI Deployment	CSFM09	Investigate Unmetered Current	Metering Services	Labor	0.000000
587000	1510	AMI Deployment	CSFM09	Investigate Unmetered Current	Metering Services	Labor	0.000000
597000	1510	AMI Deployment	CSFM11	Repair Meters and Equipment	Metering Services	Labor	0.000000
597000	1510	AMI Deployment	CSFM11	Repair Meters and Equipment	Metering Services	Labor	0.000000
597000	1510	AMI Deployment	CSFM11	Repair Meters and Equipment	Metering Services	Labor	0.000000
597000	1510	AMI Deployment	CSFM11	Repair Meters and Equipment	Metering Services	Labor	0.000000
597000	1510	AMI Deployment	CSFM11	Repair Meters and Equipment	Metering Services	Labor	0.000000
597000	1510	AMI Deployment	CSFM11	Repair Meters and Equipment	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	CSFM15	Provide Billing Services	Metering Services	Labor	0.000000

FERC - ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	Classification	Group of Subacct	Posted Total Amt
903000	1510	AMI Deployment	CSFM15	Provide Billing Services	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	CSFM15	Provide Billing Services	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	CSFM15	Provide Billing Services	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	CSFM15	Provide Billing Services	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	CSFM15	Provide Billing Services	Metering Services	Labor	0.000000
903000	1510	AMI Deployment	CSFM17	Cut In Non Payment Accounts	Disconnect	Labor	0.000000
903000	1510	AMI Deployment	CSFM17	Cut In Non Payment Accounts	Disconnect	Labor	0.000000
903000	1510	AMI Deployment	CSFM17	Cut In Non Payment Accounts	Disconnect	Labor	0.000000
903000	1510	AMI Deployment	CSFM17	Cut In Non Payment Accounts	Disconnect	Labor	0.000000
586000	1510	AMI Deployment	CSFM22	Other Exch Inside Chicago	Metering Services	Labor	0.000000
586000	1510	AMI Deployment	CSFM22	Other Exch Inside Chicago	Metering Services	Labor	0.620000
586000	1510	AMI Deployment	CSFM22	Other Exch Inside Chicago	Metering Services	Labor	0.120000
586000	1510	AMI Deployment	CSFM22	Other Exch Inside Chicago	Metering Services	Labor	29.940000
586000	1510	AMI Deployment	CSFM22	Other Exch Inside Chicago	Metering Services	Labor	0.000000
586000	1510	AMI Deployment	CSFM22	Other Exch Inside Chicago	Metering Services	Labor	0.000000
586000	1510	AMI Deployment	CSFM22	Other Exch Inside Chicago	Metering Services	Labor	14.190000
586000	1510	AMI Deployment	CSFM22	Other Exch Inside Chicago	Metering Services	Labor	0.070000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	0.000000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	0.000000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	0.000000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	0.000000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	0.000000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	0.000000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	0.000000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	0.000000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	524.290000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	959.300000
903000	1510	AMI Deployment	CSFM24	Field & Mtr Non Field Activity	FMS Non-prod	Labor	542.660000
586000	1510	AMI Deployment	CSFM30	FMS - Attend Safety Meetings	FMS Non-prod	Labor	0.000000
586000	1510	AMI Deployment	CSFM30	FMS - Attend Safety Meetings	FMS Non-prod	Labor	0.000000
586000	1510	AMI Deployment	CSFM30	FMS - Attend Safety Meetings	FMS Non-prod	Labor	0.000000
586000	1510	AMI Deployment	CSFM30	FMS - Attend Safety Meetings	FMS Non-prod	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	1,024.32
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	819.840000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	3,074.40
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	572.450000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	204.650000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	163.800000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	225.980000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	1,808.80
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	96.740000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	362.780000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	120.870000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	2.770000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.930000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	0.740000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	2,445.53
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	4,474.61
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Labor	2,531.20
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Other	53.350000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Other	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Other	0.000000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Other	0.560000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Other	-0.020000
902000	1510	AMI Deployment	CSMR01	Obtain Meter Readings	Metering Services	Other	2.710000
580000	1510	AMI Deployment	ITCELLUL	ComEd Celluar Usage	Other Cust Ops	Other	0.000000
580000	1498	Automatd Meter Infrastructure	ITCELLUL	ComEd Celluar Usage	Other Cust Ops	Other	0.000000
580000	1510	AMI Deployment	ITCELLUL	ComEd Celluar Usage	Other Cust Ops	Other	-9.260000
590000	1510	AMI Deployment	ITCELLUL	ComEd Celluar Usage	Other Cust Ops	Other	0.000000
590000	1498	Automatd Meter Infrastructure	ITCELLUL	ComEd Celluar Usage	Other Cust Ops	Other	0.000000

FERC - ID	Dept - ID	Dept - Descr	Proj - ID	Proj - Descr	Classification	Group of Subacct	Posted Total Amt
590000	1510	AMI Deployment	ITCELLUL	ComEd Celluar Usage	Other Cust Ops	Other	-20.380000
903000	1510	AMI Deployment	ITCELLUL	ComEd Celluar Usage	Other Cust Ops	Other	-19.460000
903000	1510	AMI Deployment	ITCELLUL	ComEd Celluar Usage	Other Cust Ops	Other	0.000000
903000	1498	Automatd Meter Infrastructure	ITCELLUL	ComEd Celluar Usage	Other Cust Ops	Other	0.000000

NOTES
(1) 100% of AMI costs are Metering Services

2009 LCS - Switching Statistics

Docket No. 10-0467

Hourly Rate Calculation

			6/30/2009		Est 2010 raise 3%
01471	E01	Average of Hrly Rate	$ 25.88	$	26.65
		Average of Annual Rt	$ 53,820.00	$	55,434.60
	E02	Average of Hrly Rate	$ 34.50	$	35.54
		Average of Annual Rt	$ 71,769.54	$	73,922.63
	E03	Average of Hrly Rate	$ 44.50	$	45.83
		Average of Annual Rt	$ 92,552.60	$	95,329.18
01472	E02	Average of Hrly Rate	$ 32.91	$	33.90
		Average of Annual Rt	$ 68,454.95	$	70,508.60
	E03	Average of Hrly Rate	$ 45.56	$	46.93
		Average of Annual Rt	$ 94,761.97	$	97,604.83
01474	E02	Average of Hrly Rate	$ 32.30	$	33.27
		Average of Annual Rt	$ 67,193.96	$	69,209.78
	E03	Average of Hrly Rate	$ 40.24	$	41.44
		Average of Annual Rt	$ 83,692.02	$	86,202.78
01475	E01	Average of Hrly Rate	$ 25.88	$	26.65
		Average of Annual Rt	$ 53,820.00	$	55,434.60
	E02	Average of Hrly Rate	$ 33.39	$	34.39
		Average of Annual Rt	$ 69,448.50	$	71,531.96
	E03	Average of Hrly Rate	$ 48.81	$	50.27
		Average of Annual Rt	$ 101,517.76	$	104,563.30

	Count		
E01	2	$	55,434.60
E02	12	$	71,293.24
E03	46	$	95,925.02
	60		

Salary - Weighted Average	$89,648.98
Add: Pension and Benefits (May 2010 P&B Rate)	$69,305.39
Total Average Annual Salary, Including Pension and Benefits	$158,954.37
Hours worked per Account Manager	2080
Average Hourly Rate	$ 76.42

Average Hourly Rate Large Customer Solutions	Allocation of Hours in 2009 Discussing Supply Section of Rate BESH Bills with Customers	Allocation of Hours in 2009 Discussing Customer Collections of Rate BESH Bills with Customers	Allocation of Departmental Costs to Supply
$ 76.42	90	600	$ 52,730.06

2013 LCS - Switching Statistics

Docket No. 14-312

Switching Report

Supply Options Chosen by Customers of Commonwealth Ed

December 2013

Delivery Service Class:	**Total Residential**	**Residential Single**	**Residential Multi**	**Residential SH Single**	**Residential SH Multi**	**Watt-Hour**	**Small**
Generally Defined as:							(0 - 100 kW)
Total Number of Customers	3,445,050	2,219,824	1,033,502	34,648	157,076	89,848	251,327
Taking Hourly Price Service from ComEd	9,602	8,617	615	190	180	0	1,992
Taking Fixed Price Supply Service From ComEd	1,054,761	689,299	292,122	16,663	56,677	23,196	104,603
Taking Supply Service From a Retail Electric Supplier (RES)	2,380,687	1,521,908	740,765	17,795	100,219	66,652	144,732
Percentage of Customers Receiving RES Service	69.1%	68.6%	71.7%	51.4%	63.8%	74.2%	57.6%
Monthly kWh	2,515,324,362	1,825,953,091	375,486,883	102,209,573	211,674,815	39,062,604	1,027,014,188
Of Hourly Price Service Customers	10,784,213	9,469,148	339,360	663,124	312,581	0	30,622,524
Of ComEd Fixed Price Supply Service Customers	764,851,807	543,575,875	99,572,764	48,344,337	73,358,831	9,270,999	351,337,642
Of RES Customers	1,739,688,342	1,272,908,068	275,574,759	53,202,112	138,003,403	29,791,605	645,054,022
Percentage of Monthly kWh Taking RES Supply Service	69.2%	69.7%	73.4%	52.1%	65.2%	76.3%	62.8%

Distribution	**99%**
Supply	**1%**

NOTES

***Based on interviews with LCS reps in which they stated they rarely, if ever, talk about ComEd supply with customers.**

2013 LCS - Switching Statistics

lison Company

Delivery Service Class:	**Medium**	**Large**	**Very Large**	**Extra Large**	**High Voltage**	**Railroad**	**Lighting/Other**	**Total Non - Residential**	**Grand Total**
Generally Defined as:	(100 - 400 kW)	(400 - 1,000 kW)	(1,000 - 10,000 kW)	(>10,000 kW)					
Total Number of Customers	17,218	4,201	1,856	47	75	14	8,682	373,268	3,818,318
Taking Hourly Price Service from ComEd	3,927	415	98	0	32	0	1,578	8,042	17,644
Taking Fixed Price Supply Service From ComEd	421	25	2	0	0	0	6,343	134,590	1,189,351
Taking Supply Service From a Retail Electric Supplier (RES)	12,870	3,761	1,756	47	43	14	761	230,636	2,611,323
Percentage of Customers Receiving RES Service	74.7%	89.5%	94.6%	100.0%	57.3%	100.0%	8.8%	61.8%	68.4%
Monthly kWh	932,651,303	848,401,264	1,562,575,448	314,750,273	473,404,871	40,819,665	95,310,408	5,333,990,024	7,849,314,386
Of Hourly Price Service Customers	196,722,615	76,025,922	68,726,530	0	11,202,380	0	26,913,632	410,213,603	420,997,816
Of ComEd Fixed Price Supply Service Customers	15,720,789	4,138,457	1,197,356	0	0	0	14,909,072	396,574,315	1,161,426,122
Of RES Customers	720,207,899	768,236,885	1,492,651,562	314,750,273	462,202,491	40,819,665	53,487,704	4,527,202,106	6,266,890,448
Percentage of Monthly kWh Taking RES Supply Service	77.2%	90.6%	95.5%	100.0%	97.6%	100.0%	56.1%	84.9%	79.8%

2009 Demand Response Department Cost Allocations - Applied Directly to Account Totals
Docket No. 10-0467

2009 Dept 500 - Demand Response Costs	Costs to Demand Response (A)	% of DR Customers Supplied by ComEd (B)	% Distribution Revenue (C)	% Supply Revenue (D)	Distribution Revenue (E) = A - F	Supply Revenue (F) = A*B*D
Residential (MS4036 - Nature First)	$1,048,130	100.0%	38.4%	61.6%	$402,336	$645,794
C&I (All Other Dept 500 Costs)	$1,218,809	8.6%	38.4%	61.6%	$1,154,227	$64,582
	$2,266,939				**$1,556,563**	**$710,376**

2009 Dept 486 - Energy Efficiency Costs	Costs to Energy Efficiency (A)	% of EE Customers Supplied by ComEd (B)	% Distribution Revenue (C)	% Supply Revenue (D)	Distribution Revenue (E) = A - F	Supply Revenue (F) = A*B*D
Residential	$185,513	100.0%	38.4%	61.6%	$71,211	$114,302
C&I	$1,669,615	8.6%	38.4%	61.6%	$1,581,146	$88,469
	$ 1,855,128				**$1,652,357**	**$202,771**

2009 Dept 483 - Non-Tariff Marketing Costs	Costs to Non-Tariff Marketing (A)	Bill Calculation Allocation Delivery (B)	Bill Calculation Allocation Supply (C)		Distribution Revenue (D) = A * B	Supply Revenue (E) = A*C
Total Costs	$619,015	75.0%	25.0%		$464,261	$154,754
	$ 619,015				**$464,261**	**$154,754**

Commonwealth Edison Company
Determination of 2009 Base Rate Revenue

Retail Customer Designation	2009 **Delivery** Base Rate Revenue	2009 **Supply** Base Rate Revenue
R: Residential	$1,026,020,322	$1,971,150,940
N: Nonresidential	$561,735,831	$990,632,586
A: All Other	$306,629,533	$78,910,921
Total	**$1,894,385,686**	**$3,040,694,447**
	38.4%	**61.6%**

The residential demand response cost of $1,048,130 for operating the Nature First\Central Air Conditioning Cycling Program included cost

* Operating and maintaining the direct load control switches for the program
  - Includes a field work force of technicians to maintain the switch
  - Includes a call center to take technical calls about the program from customers
  - Includes information technology support for the program

* Operating the paging network to communicate with the switches
* Includes quality control audits to insure equipment is installed properly

The commercial and industrial (C&I) demand response cost of $1,218,809 for operating the Capacity based Load Response (CLR) Program and the Voluntary Load Response (VLR) Program included costs for:

* Promoting the C&I demand response programs to customers
* Providing administrative and information technology support for the C&I programs
* Supporting the Energy In-sights Program that helps provide interval metering data via a website to customers on the C&I demand response programs.
* Using Energy Insights perform measurement and verification (M&V) of curtailment events
* Systems to notify C&I customers of demand response events

2013 Demand Response Department Cost Allocations - Applied Directly to Account Totals

Docket No. 14-312

2009 Dept 500 - Demand Response Costs	Costs to Demand Response (A)	% of Programs Applicable to Customer Class (B)	% Distribution Revenue (C)	% Supply Revenue (D)	Distribution Revenue (E) = A - F	Supply Revenue (F) = A*B*D
Residential (MS4036 - Nature First)	$1,704,679	100.0%	70.3%	29.7%	$1,198,232	$506,447
C&I (All Other Dept 500 Costs)	$1,258,792	8.6%	70.3%	29.7%	$1,226,630	$32,162
	$2,963,471				**$2,424,862**	**$538,609**

2009 Dept 486 - Energy Efficiency Costs	Costs to Energy Efficiency (A)	% of Programs Applicable to Customer Class (B)	% Distribution Revenue (C)	% Supply Revenue (D)	Distribution Revenue (E) = A - F	Supply Revenue (F) = A*B*D
Residential	$243,921	100.0%	70.3%	29.7%	$171,454	$72,467
C&I	$2,195,292	8.6%	70.3%	29.7%	$2,139,202	$56,090
	$2,439,213				**$2,310,656**	**$128,557**

2009 Dept 483 - Non-Tariff Marketing Costs	Costs to Non-Tariff Marketing (A)	Bill Calculation Allocation Delivery (B)	Bill Calculation Allocation Supply (C)		Distribution Revenue (D) = A * B	Supply Revenue (E) = A*C
Total Costs	$0	70.3%	29.7%		$0	$0
	$ -				**$0**	**$0**

Retail Customer Designation	2013 **Distribution** Base Rate Revenue	2013 **Supply** Base Rate Revenue
R: Residential	$1,431,126,052	$641,590,683
N: Nonresidential (1)	$1,202,749,848	$475,543,740
A: All Other (2)	$36,567,087	$11,560,973
PORCB Receivables	-	-
Total	**$2,670,442,987**	**$1,128,695,396**
2013 Revenue Allocator	**70.3%**	**29.7%**

Notes

(1) The residential demand response cost of $2,069,679 for operating the Nature First\Central Air Conditioning Cycling Program included cost for:

* Operating and maintaining the direct load control switches for the program
  - Includes a field work force of technicians to maintain the switch
  - Includes a call center to take technical calls about the program from customers
  - Includes information technology support for the program
* Operating the paging network to communicate with the switches
* Includes quality control audits to insure equipment is installed properly

From the $2,609,679, $365,000 is subtracted for PJM AC Cycling payments, resulting in

(2) The commercial and industrial (C&I) demand response cost of $1,258,792 for operating the Capacity based Load Response (CLR) Program and the Voluntary Load Response (VLR)

* Promoting the C&I demand response programs to customers

* Providing administrative and information technology support for the C&I programs

* Supporting the Energy In-sights Program that helps provide interval metering data via a website to customers on the C&I demand response programs.

* Using Energy Insights perform measurement and verification (M&V) of curtailment events

* Systems to notify C&I customers of demand response events